



# Workforce Issuance

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**100 DCS 15.134**

☐ Policy ☒ Information

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**To:** MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MassHire DCS Operations Managers

**cc:** WIOA State Partners

**From:** Diane Hurley, Acting Director  
MassHire Department of Career Services

**Date:** May 2, 2024

**Subject:** **Jobs for Veterans State Grants Staff Roles and Responsibilities and Coordination with Workforce Innovation and Opportunity Act Services to Veterans**

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**Purpose:** To notify MassHire Workforce Boards, MassHire Career Center Operators, and other workforce partners of the Veterans' Program Letter (VPL) No. 05-24: Jobs for Veterans State Grants Staff Roles and Responsibilities and Coordination with Workforce Innovation and Opportunity Act Services to Veterans released on April 30, 2024.

**Background:** VPL No. 05-24 identifies and consolidates the roles, responsibilities, and duties that the Jobs for Veterans State Grant (JVSG) staff are expected to perform and discusses the relationship between JVSG and other programs within the workforce development system. It emphasizes statutory duties and describes staffing flexibilities available to states to meet their JVSG responsibilities while

maximizing the integration of services and collaboration of partners in the American Job Centers (AJCs).

Additionally, VPL No. 05-24 addresses the respective roles and responsibilities of JVSG staff and WIOA funded program staff in continuing to provide quality services to Veterans on a priority basis. Please note, the term “AJC staff” refers to any DOL-funded program staff who work in an AJC other than those funded by JVSG and is used throughout VPL No. 05-24.

The Employment and Training Administration (ETA) and Veterans Employment and Training Services (VETS) are issuing VPL No. 05-24 and a forthcoming Training and Employment Guidance Letter (TEGL) to clarify JVSG staff’s statutory duties to ensure that:

- 1) eligible participants receive the best combination of services;
- 2) Disabled Veterans’ Outreach Program (DVOP) specialists devote more time to provide individualized career services to those most in need as described in this guidance; and
- 3) Local Veterans’ Employment Representatives (LVER) conduct targeted outreach to assist employers in fulfilling their workforce needs with job-seeking Veterans.

**Action**

**Requested:** Please share this issuance with all appropriate staff.

**Effective:** Immediately.

**Attachment:** A. Veterans Program Letter (VPL) No. 05-24