



Workforce Issuance

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☐ Policy ☒ Information

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MDCS Operations Managers

cc: WIOA State Partners

From: Diane Hurley, Acting Director
MassHire Department of Career Services

Date: October 10, 2024

Subject: DVOP Eligibility Flowchart and DVOP Eligibility Screening Tool

Purpose: To notify MassHire Workforce Boards, MassHire Career Center Operators and other workforce partners that the [National Veterans Training Institute](#) (NVTI) has developed new tools to assist American Job Centers (AJCs) in determining eligibility for DVOP services. These tools include a [DVOP Eligibility Flowchart](#) and a [DVOP Eligibility Screening Tool](#).

Background: These resources provide guidance, based on [Veterans Program Letter No. 05-24](#), to help identify whether a customer is an Eligible Veteran, Eligible Person, and/or part of an Additional Population. NVTI will soon release a microlearning video that further explains the DVOP Eligibility Screening Tool.

The MassHire Department of Career Services plans to customize the DVOP Eligibility Screen Tool for statewide use, naming it the JVSG Eligibility Screening Tool to reflect that DVOP services are available to all Eligible Veterans. Guidance

in the use, effective date, and required action will accompany the release of the JVSG Eligibility Screening Tool.

Action

Required: Please distribute this information to managers, staff, partners as appropriate.

Effective: Immediately

Note: The JVSG Screening Tool will be implemented in conjunction with the rollout of program and system changes for the JVSG program, as outlined in VPL 05-24.