



Be a Healthcare Hero!

If you have
a passion for
helping people,
we need you!

If you are unemployed and have healthcare or caregiving experience, you can provide critical services throughout our long-term care facilities statewide.

Healthcare professionals, such as nurses, CNAs, medical assistants, community health workers, and more are being matched to employment opportunities in the long-term care industry in Massachusetts. This industry is made up of more than 380 nursing homes, 250 assisted living residences, and 62 rest homes.

The Governor's Command Center is working across the state with the long-term care industry to respond to the COVID Surge by working together with industry partners – focused on worker safety, staffing, and additional funding.

Positions Available Today!

- Resident Care Assistant (RCA)
- Certified Nursing Assistants (CNA)/Patient Care Technicians
- Licensed Practical Nurses (LPN)
- Registered Nurses (RN)
- Occupational Therapists (OT) and OT Assistants (OTA)
- Physical Therapists (PT)
- Physical Therapy Assistants (PTA)
- Licensed Independent Clinical Social Workers (LICSW)
- Activities Assistants/Recreational Therapists

Who are we looking for?

- **RN or LPN Students** who are graduates (not yet licensed) from a registered nursing program approved by the Board of Registration in Nursing (BORN), and senior nursing students who are attending the last semester of a BORN approved registered nursing program are authorized to practice nursing and are exempt from the prohibitions against unlicensed nursing practice¹ and are eligible to apply
- **CNA Students** of a Massachusetts Department of Public Health approved certified nurse aide program and are awaiting certification testing are eligible to apply for Nurse Aide roles, **Home health aides, supportive home care aides, medical assistants, and community health workers** are encouraged to **apply as for roles as Patient Care Technicians**
- **Family and informal caregivers, childcare providers, housekeepers**, and others interested in entering the healthcare field are encouraged to **apply as Resident Care Assistants** (and will receive on the job training)

Worker Safety

The Governor's Command Center prioritized COVID care in long-term care facilities and is working with each organization to ensure safety for residents and workers. It's one of the most important goals of the Command Center/long-term care facilities across the state!

¹ www.mass.gov/doc/guidance-authorizing-nursing-practice-by-graduate-and-senior-students-of-nursing-education/download

- **Personal Protective Equipment (PPE):** The Command Center prioritized the distribution of stockpile PPE equipment including masks, gloves and gowns to nursing facilities statewide. These organizations are prioritized over hospitals to ensure they have a constant supply of PPE to protect their workers.
- **Command Center Support:** Each day the Command Center team communicates with long term care leadership to help triage support to facilities, including deployment of testing, staffing, crisis management support, facility supports team, and PPE as needed.
- **On Site COVID Testing:** The Commonwealth's Mobile Testing program, a partnership between DPH, MA National Guard, and the Broad Institute brings testing onsite to nursing homes, rest homes, and assisted living facilities. The testing program is to make sure staff and residents are tested on a regular basis to manage safety in each facility.
- **Funding to Support Nursing Homes:** The state has already **committed over \$130M to support nursing facilities** throughout the COVID-19 emergency. This new funding will help additional staffing and supports for workers responding to the state of emergency.

Hiring and Staffing

The Commonwealth of Massachusetts COVID-19 Command Center is working with COVID-19 Long-Term Care Facilities (LTC) to recruit and hire health and human services professionals to care for COVID-19 patients.

- **Long-Term Care Portal:** To streamline this process, the Command Center created a Facility Staffing Portal for healthcare professionals to apply for job opportunities at LTC/post-acute sites across the state. **The Staffing Portal can be accessed [here](#).**

There is an urgent need for:

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| • Registered Nurses | • Physical Therapists and Assistants |
| • Licensed Practical and Vocational Nurses | • Occupational Therapists and Assistants |
| • Certified Nursing Assistants and Patient Care Technicians | • Social Workers and Activity Coordinators |
| • Resident Care Assistants | |

PPE is prioritized for long-term care facilities hiring through the LTC portal to ensure that workers are protected on the job. It is anticipated that most LTC sites will be hiring for the months of April and May, with potential to extend for longer. Shift details will be determined with specific sites according to the health care professionals' role and availability.

There is temporary housing for workers that are unable to commute daily. Healthcare professionals should inquire about housing on the intake portal.

- **Competitive Salaries:** Competitive salaries can be negotiated directly with the hiring facility.
- **LTC Signing Bonus:** If you registered in the LTC Portal and were hired by a long-term care facility, there is a \$1,000 signing bonus for working in a long-term care facility for minimum of 128 hours in the 30 days after hiring. Learn more about the signing bonus by going to the [LTC Portal](#).
- **Unemployment Benefits:** If you are receiving unemployment insurance benefits, you can temporarily work for a long-term care facility. Wages earned from part time employment may impact your weekly Unemployment Insurance (UI) benefit amount. If you are receiving UI benefits, wages earned from temporary work in a long-term care facility may reduce your unemployment benefits if they exceed 1/3 of your weekly benefit payment. **NOTE:** If your earnings for the week exceed your weekly benefit amount, you will not be eligible for unemployment benefits that week. For more information, please visit the Department of Unemployment Assistance website [here](#).
- **Learn more** about how *part-time work impacts UI benefits* or use the [UI benefits calculator](#) to determine how wages will impact your weekly UI payment.

You need to discuss how a new employment arrangement will impact your employment status. Ask the employer who furloughed you if you would lose your job guarantee if you work at a LTC facility temporarily.

Supports for Workers in Long-term Care Facilities

Emergency Childcare is available for Essential Workers

- As a healthcare worker, **[you have priority access to emergency child care](#)** available to vulnerable children, and the children of families designated as "COVID-19 Essential Workforces" with emphasis on those in the health care, public health and human services, and law enforcement, public safety, and first responder fields. For a list of emergency childcare services, click [here](#).
- Additional resources for front line workers is available on the Attorney General's webpage linked here: <https://www.frontlinema.org/>