Workforce Issuance

100 DCS 34.111	☐ **Policy** ☑ **Information**

To: Chief Elected Officials
MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
MassHire Department of Career Services

Date: December 11, 2020

Subject: **Public Workforce System Role in Reopening State & Local Economies–TEN 8-20**

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Purpose: To provide information to MassHire Workforce Boards, MassHire Career Center Operators and other workforce partners regarding the role of the public workforce system in assisting businesses and job seekers as economies reopen following closures related to Coronavirus Disease 2019 (COVID-19) pandemic, begin to refocus attention on the 6.5 million job postings and the public workforce system's role in filling those vacancies, and to emphasize the availability of resources through WorkforceGPS, "Pathway to Recovery" page, which is dedicated to economic recovery topics.

Background: The public workforce system has an important role to play in supporting job seekers and businesses as state and local economies move through the varying stages of reopening following closures related to COVID-19. Training and Employment Notice (TEN) 8-20 provides information to state and local workforce

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.
TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

agencies regarding service delivery, customer outreach, and business engagement during this vital time.

This TEN discusses key partnerships and available flexibilities to support state and local efforts including:

Program Guidance
a. Service Delivery to Job Seekers
    i. Prepare for Increased Demand
    ii. Increase Capacity for Online Services and Training
    iii. Align Workforce Services with Unemployment Insurance
    iv. Adjust Physical Service Delivery Options
    v. Outreach to Youth
    vi. Adopt Work-Based Learning
    vii. Support Entrepreneurship

b. Service Delivery to Business Customers
    i. Business Engagement
    ii. Rapid Response and Layoff Aversion

c. Timely, Useful Labor Market Information

d. Partnership and Planning
    i. Program Partnerships
    ii. Planning and Alignment

e. System Infrastructure and Capacity
    i. Increase Access to Online Learning
    ii. Review and Revise Key Administrative Requirements
    iii. Utilize Carry-over Funding

Action Requested: Please share this issuance with all appropriate managers, staff and partners.

Effective: Immediately.