

# MASSACHUSETTS WORKFORCE INNOVATION AND OPPORTUNITY ACT JOINT PARTNER COMMUNICATION

#### **WIOA Joint Partner Communication 05.2019**

☐ Policy ☐ Information

**To:** Chief Elected Officials

MassHire Workforce Board Chairs MassHire Workforce Board Directors

WIOA Title I Administrators

**MassHire Career Center Directors** 

WIOA Title I Fiscal Officers MDCS Operations Managers Adult Education Providers

Massachusetts Rehabilitation Offices and Providers

Massachusetts Commission for the Blind Offices and Providers Senior Community Service Employment Program (SCSEP) Providers

Dept. of Transitional Assistance Offices and providers of SNAP and TANF services

**From:** Jennifer James, Undersecretary

Executive Office of Labor and Workforce Development

Alice Sweeney, Director

MassHire Department of Career Services

Richard Jeffers, Director

Department of Unemployment Assistance

Toni Wolf, Commissioner

Massachusetts Rehabilitation Commission

David D'Arcangelo, Commissioner

Massachusetts Commission for the Blind

Wyvonne Stevens-Carter, Acting State Adult Education Director

Department of Elementary and Secondary Ed, Adult and Community Learning Services

Olga Yulikova, Senior Community Service Employment Manager

Executive Office of Elder Affairs
Jeffrey McCue, Commissioner

Department of Transitional Assistance

Date: September 24, 2019

Subject: MDCS and DTA Work Participant Program Dashboard Reports for Managing Data

#### Purpose:

The Department of Transitional Assistance and MassHire Department of Career Services (MDCS) have been working on developing a performance metrics tracking system to help set and achieve goals set for working on the Work Participant Program (WPP). This webinar will be to debut the Dashboard system created by DTA showing performance metrics for MassHire Career Centers in different categories.

Background: Effective July 1, 2017, an Interdepartmental Service Agreement (ISA) was signed between the MassHire Department of Career Services (MDCS) and the Department of Transitional Assistance (DTA) to provide career planning support and resources to DTA clients, who are prioritized by WIOA\*.

> \*WIOA sec. 134 (c)(3)(E) states that individualized career services and training services funded with Title I Adult Program funds must be given on a priority basis, regardless of funding levels, to:

- Recipients of public assistance
- Other low income individuals (in accordance with Federal Poverty Guidelines and Lower Living Level Standard Income Levels)
- Individuals who are basic skills deficient

Veterans under WIOA sec. 3(63)(A) and 38 U.S.C. 101 receive priority of service in all Department of Labor-funded training programs under 38 U.S.C. 4215 and described in 20 CFR 1010. A Veteran must still meet each program's eligibility criteria to receive services under the respective employment and training program.

There will be four (4) webinars held for scheduling convenience. Please register via EventBrite for one. Details for login and call in are available within the EventBrite invitation.

### Thursday, October 3, 2019

#### 9:30 - 10:30 am Session

https://www.eventbrite.com/e/webinar-mdcs-and-dta-wpp-dashboard-reports-formanaging-data-tickets-73565248639

### 2:30 - 3:30 pm Session

https://www.eventbrite.com/e/webinar-mdcs-and-dta-wpp-dashboard-reports-formanaging-data-tickets-73561966823

#### Monday, October 7, 2019

#### 9:30 - 10:30 am Session

https://www.eventbrite.com/e/webinar-mdcs-and-dta-wpp-dashboard-reports-formanaging-data-tickets-73561559605

## 2:00 - 3:00 pm Session

https://www.eventbrite.com/e/webinar-mdcs-and-dta-wpp-dashboard-reports-for-managing-data-tickets-73565533491

Action

**Requested:** Please register for one of the webinars listed above.

**Inquiries:** Questions can be directed to Beth Goguen at <a href="mailto:Elizabeth.m.goguen@detma.org">Elizabeth.m.goguen@detma.org</a>.