



Unified Complaint System Jurisdiction and Timeframe Quick-Guide

JURISDICTION

NATURE OF COMPLAINT	MDCS	MCC
Wagner Peyser (Title III)		
• Employment-related Law		
o MSFW	YES	YES
o Non-MSFW	NO	NO
• against an employer	YES	YES
• H-2A / H-2B Related Complaints	YES	YES
o against an employer in another State or another SWA:	YES	NO
o against more than one SWA	YES	NO
o against an MCC	YES	YES
o against more than one MCC (State-wide violations)	YES	NO
o alleging a violation that occurred in the same State but through a different MCC office	YES	NO
• Apparent Violations	YES	YES
WIOA (Title I)		
• Program Related	YES	YES
• Criminal Fraud and Abuse	NO	NO
• Termination of Eligibility as Training Provider	YES	NO
• Non-Designation Of Initial or Subsequent Local Workforce Development Area	YES	NO
• Appeal of One-Stop Infrastructure Amount Designated by the State Under State Infrastructure Funding Mechanism	YES	NO
• Appeal of Local Workforce Board Competitive Selection of Local MCC Operator/Service Provider	YES	NO
• WIOA –Labor Standards Violations (Binding Arbitration) - Section 181(b)(5)	YES	YES
Discrimination		
• EEOC or CRC Discrimination	YES	YES
OTHER TYPES OF COMPLAINTS		
• Unemployment Insurance, Veterans, Job Corps, Department of Transitional Assistance, Trade Program (Eligibility), State Minimum Wage, Federal Minimum Wage, Federal Contractors.	NO	NO

TIMEFRAMES

Event	Subpart	Timeframe
To File A Complaints	WIOA (Title I)	Within 1 year
	Wagner-Peyser	Within 2 years
	Discrimination	Within 180 days
Informal Resolution	Applicable to ALL	Within 5 working days
Processing Timeframes	WIOA (Title I)	Within 60 days
	W-P (Title III)	Within 5 days MSFWs / Within 15 Days Non-MSFWs
	Discrimination	Within 90 days
If Add'l Info. Requested	WIOA (Title I)	Within original 60 days
	W-P (Title III)	Within 40 days MSFWs / Within 20 Days Non-MSFWs
	Discrimination	Within original 90 days
Reopening Complaint	W-P (Title III) <i>Only</i>	Within 1 year from failing to respond to info request.
Hearings / Appeals	WIOA (Title I)	Within 30 days after decision
	W-P (Title III)	Within 20 days after decision
	Discrimination	Within 30 days of no response or after receipt NOFA