



Key to Changes Regarding Attachments

Unified Workforce Development System Complaint and Appeals Process

Issuance: 100 DCS 03.101.2 Issued: 05/29/2018

ITEM #:	Title:	Change
03-101-2A:	Unified Complaint System Required Elements	NO
03-101-2A1:	Unified Complaint System Common Steps	NO
03-101-2A2:	Complaint Covered and Procedures	NO
03-101-2A3:	Complaint NOT Covered and Procedures	NO
03-101-2B:	Jurisdiction and Timeframes	YES
03-101-2C:	Sample Informal Resolution Flow Chart	YES
03-101-2C1:	Complaint Process Flow Chart – (Wagner-Peyser Title III)	NO
03-101-2C2:	Complaint Process Flow Chart – (WIOA - Title I)	NO
03-101-2D:	Unified Workforce Development System Complaint Referral Record	YES
03-101-2D1:	Unified Workforce Development System Complaint Referral Record Form instructions	YES
03-101-2E:	Complaint Form 2014a with Instructions – English*	NO
03-101-2E1:	Complaint Form 2014a with Instructions – Spanish*	NO
03-101-2F:	Unified Workforce Investment System Complaint Log	YES
03-101-2F1:	Unified Workforce Development System Complaint Log Instructions	NO
03-101-2G:	Unified Workforce Development System Complaint Process Handout /English	YES
03-101-2G1:	Unified Workforce Development System Complaint Process Handout /Spanish	YES
03-101-2H:	Appeals and Hearing Process	NO
03-101-2H1:	Sample Hearing Script-Oath-Opening Statement	NO
03-101-2H2:	Sample Local Notice of Hearing	NO
03-101-2H3:	Sample Local Office Hearing Determination	NO
03-101-2I:	Training Provider Appeal Form	
03-101-2J:	Federal Contractor Statutes and Complaint Contact Information	NO
03-101-2K:	Training and Employment Guidance Letter 37-14	NO
03-101-2L:	Definitions	YES
03-101-2M:	Complaint System Poster (English/Spanish)	PI 100 DCS 10.100.2 NO
03-101-2M1:	"Equal Opportunity is the Law" Poster - English	PI 100 DCS 10.100.2 NO
03-101-2M2:	"Equal Opportunity is the Law" Poster - Spanish	PI 100 DCS 10.100.2 NO
03-101-2N:	Key to Changes Regarding Attachments	YES