



DEPARTMENT OF
CAREER SERVICES

Workforce Issuance

100 DCS 17.114.1

☒ **Policy** ☐ **Information**

To: MassHire Workforce Board Chairs
MassHire Workforce Board Directors
MassHire Career Center Directors
MassHire Fiscal Officers
MassHire DCS Operations Managers

cc: WIOA State Partners

From: Beth Goguen, Director
MassHire Department of Career Services

Date: April 23, 2026

Subject: **ADA Title II Digital Accessibility Compliance Deadline Extension**

Purpose: To inform MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners of the extension to the Americans with Disabilities Act (ADA) Title II Digital Accessibility Compliance Deadline and to provide guidance on continued digital accessibility efforts.

Background: The U.S. Department of Justice has announced, through publication in the Federal Register, a delay in the implementation of the updated ADA Title II digital accessibility requirements. The compliance deadline has been extended from **April 24, 2026 to April 26, 2027**. This extension provides additional time for public entities to align digital content websites and online services with updated accessibility standards.

Many of you and your teams have made meaningful progress in advancing accessibility across digital materials and these efforts are recognized and

An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TDD/TTY 1-800-439-2370 - Voice 1-800-439-0183

appreciated. We encourage you to build on this progress as we work toward full compliance across our system and digital content by April 26, 2027.

To support you in your efforts, the Accessibility Center for Consulting, Education and Support Services (ACCESS) has put together [trainings and guidelines](#) for implementation.

Action

Required: Please share this information with staff and managers as appropriate.

Effective: Immediately

Inquires: Reach out to Lisa Caissie at lisa.j.caissie@mass.gov if you have any questions about this issuance.

If you have questions about Title II of the Americans with Disabilities Act or making your content accessible, reach out to Katrina Langer, Lead Content Specialist, at katrina.langer2@mass.gov.