



# Workforce Issuance

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Policy  Information

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**To:** MassHire Workforce Board Chairs  
MassHire Workforce Board Directors  
MassHire Career Center Directors  
MassHire Fiscal Officers  
MassHire DCS Operations Managers

**cc:** WIOA State Partners

**From:** Beth Goguen, Director  
MassHire Department of Career Services

**Date:** February 12, 2026

**Subject:** **ADA Title II Digital Accessibility Compliance Deadline**

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**Purpose:** To inform MassHire Workforce Boards, MassHire Career Center Operators and other local workforce partners of the **April 24, 2026** deadline for compliance with the Americans with Disabilities Act (ADA) Title II Digital Accessibility requirements. MassHire Department of Career Services (MDCS) is partnering with the Executive Office of Technology Services and Security (EOTSS) to support our work in meeting the Title II accessibility requirements. This added capacity will help us move forward more efficiently and ensure full compliance across our systems and services.

**Background:** On April 24, 2024, the U.S. Department of Justice published a final rule in the Federal Register that updates Title II of the Americans with Disabilities Act. The final rule clarifies and specifies how Title II of the Americans with Disabilities Act applies to digital content and digital services provided by state and local governments.

All state-provided web pages, documents, social media posts, multimedia content, web applications and mobile applications must be in compliance by **April 24, 2026**. This includes Career Center and Workforce Board websites and social media properties that are managed regionally.

The Accessibility Center for Consulting, Education and Support Services (ACCESS) has put together [trainings and guidelines](#) for implementation.

**Action**

**Required:** *If you are responsible for a Career Center or Workforce Board website:*

1. [Complete this form](#) by **February 20, 2026**, to tell us more about your web properties. We'll reach out to you to check in on progress and see if you need any additional support.
2. [Review the trainings, guides, and tools](#) from ACCESS to help review and update your sites so they are accessible to all users.

Staff responsible do not need to wait for further guidance to get started. Begin taking action when you're ready. Our support staff will reach out to check in and are happy to answer your questions as they come up.

**Effective:** Immediately.

**Inquiries:** Reach out to Lisa Caissie at [lisa.j.caissie@mass.gov](mailto:lisa.j.caissie@mass.gov) if you have any questions about this issuance.

If you have questions about Title II of the Americans with Disabilities Act or making your content accessible, reach out to Katrina Langer, Lead Content Specialist, at [katrina.langer2@mass.gov](mailto:katrina.langer2@mass.gov).