

# MOTOR VEHICLE AUTOMATED CITATION AND CRASH SYSTEM (MACCS)

State and Local Law Enforcement  
Agency grant program

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Commonwealth of Massachusetts  
Executive Office of Public Safety and Security  
Department of Criminal Justice Information Services  
*"Enhancing Public Safety Through Information Exchange"*



# WHAT IS MACCS?

- The Motor Vehicle Automated Citation and Crash System (MACCS) was developed in 2017 by the Executive Office of Public Safety and Security (EOPSS) through partnerships with:
  - Massachusetts Department of Transportation (MassDOT)
  - Executive Office of the Trial Courts (Courts)
  - Registry of Motor Vehicles (RMV)
  - Merit Rating Board (MRB)
  - Massachusetts State Police (MSP) and;
  - Municipal Police agencies



# WHAT IS MACCS?

- Developed as a result of 2016 legislation allowing for the issuance of electronically generated citations and the use of officers' electronic signatures
- Browser-based module in CJISWeb
- Electronic crash and citation data collection and reporting tool
- Allows for real-time submission of citations and crash reports
- The MACCS project was managed by EOPSS until transferred to DCJIS in 2019 and is currently funded with 405(c) funds



## Goals of MACCS

- Improve officer safety
- Streamline data collection
- Improve data quality
- Eliminate redundant data entry processes across agencies
- Improve timeliness of reporting to state and federal entities
- Make data available to law enforcement agencies



## Benefits of the MACCS application:

Provides enforcement of standard business rules to help ensure accuracy and consistency of data

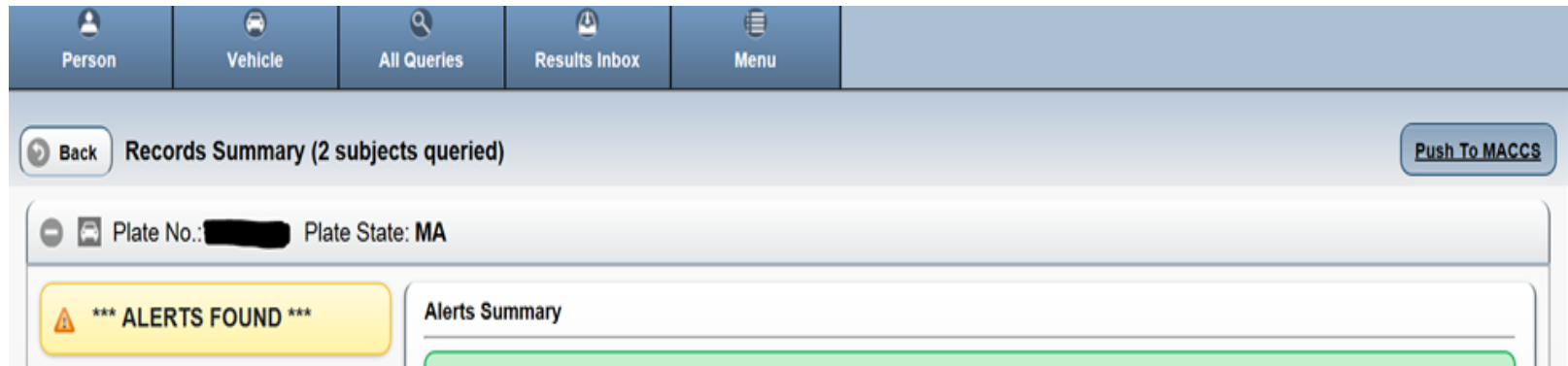
- Collects minimal data to quickly produce the Crash Motor Vehicle Exchange Form
- Electronically issues motor vehicle citations and maximizes automatic pre-filling of many data elements to eliminate human errors when keying information
- Requires connection to CJIS Broker which manages the data exchanges between law enforcement agencies and RMV/MRB/Courts
- Allows citizens who receive an eCitation to find and pay their citation via MASSRMV.com more quickly than those receiving a traditional carbon copy paper citation
- Allows law enforcement agency users to quickly re-produce a copy of the Motor Vehicle Crash Police report when requested by the public without searching through paper files



# System Highlights

## Eliminating the re-keying of information

- When a MACCS user runs a vehicle or person query in CJISWeb, the response data can be pushed to MACCS (“Push to MACCS” key) to populate the relevant fields
- This avoids double entry and possible errors in person and vehicle information transmitted to MRB.





# System Highlights

- MACCS automatically calculates assessments based on M.G.L. and automatically applies the Brain Injury Fund and Municipal Police Training Fund surcharges where applicable.
- The application also calculates appropriate speeding assessments based on miles per hour over the designated speed limit.

<b>OFFENSE(S)</b>	OFFENSE DATE (MM/DD/YY)	LOCATION OF OFFENSE (include #, st, hwy, city or town)		TIME OF OFFENSE	CRASH
	05   01   17	MAJOR TAYLOR BOULEVARD, WORCESTER, MA		08:34	<input checked="" type="checkbox"/> AM <input type="checkbox"/> PM <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	A. CHAP/SEC/SUB		DESCRIPTION OF OFFENSE	ASSESSMENT	<b>NOTICE TO VIOLATOR SEE BELOW FOR INSTRUCTIONS</b>
	90/9/B	CIVIL	UNREGISTERED MOTOR VEHICLE - C90 99	\$ 105.00	
	B.			\$	
C.			\$		
D. SPEEDING			\$ 155.00		
90/17/C	CIVIL	MPH <input checked="" type="checkbox"/> POSTED <input type="checkbox"/> CLOKED IN <input type="checkbox"/> NOT POSTED <input type="checkbox"/> RADAR 55 A 45 ZONE <input checked="" type="checkbox"/> LIDAR <input checked="" type="checkbox"/> ESTIMATED	\$ 155.00		
SPEEDING ASSESSMENTS INCLUDE A \$50 HEAD INJURY SURCHARGE AND VIOLATIONS OF M.G.L. CHAPTER 89 AND 90 INCLUDE A \$5 SURCHARGE FOR THE PUBLIC SAFETY TRAINING FUND				TOTAL DUE	
				\$ 260.00	
CITATION TYPE <input checked="" type="checkbox"/> ALL CIVIL INFRACTIONS <input type="checkbox"/> CRIMINAL APPLICATION <input type="checkbox"/> ARREST <input type="checkbox"/> WARNING					COURT ADDRESS
OFFICER CERTIFIES <input checked="" type="checkbox"/> IN HAND TO VIOL. <input type="checkbox"/> MAILED TO VIOL. <input type="checkbox"/> IN HAND TO VIOLATOR'S AGENT					
OFFICER CERTIFIES THAT THIS CITATION WAS ISSUED ON THE DATE WRITTEN TO THE NAMED VIOLATOR			AGENT NAME		
<input checked="" type="checkbox"/> /s/ WOODLEY, CASEY OFFICER ELECTRONIC SIGNATURE			AGENT'S LICENSE NUMBER & STATE		



# System Highlights

- MACCS includes functionality to allow the user to set frequently cited metrics, such as their ID number, the current date and time, and their general location.

<b>Common Preferences</b>
Agency Code: <b>Department Of Criminal Justice Information Services (CHB)</b>
Badge No.: <b>1234</b>
Map Default Location (Latitude): <b>42.393986</b>
Map Default Location (Longitude): <b>-71.037126</b>
<b>Citation Preferences</b>
Default Violator Type: <b>Owner</b>
Default Violator: <b>Person</b>
Default to Today's Date: <b>Yes</b>
Default Court: <b>Chelsea District Court</b>
Location City/Town: <b>Chelsea</b>
<b>Crash Preferences</b>
Default to Today's Date: <b>Yes</b>
Issuing Agency Type: <b>Other</b>
Precinct/Barracks:
Location City/Town: <b>CHELSEA</b>





# System Highlights

- MACCS includes a Google map from which a user can drop a pin to indicate the location of the incident and to capture the latitude and longitude.
- MACCS then calls the Commonwealth's MassGIS database which provides a drop-down list for automated address selection.


Enter Crash Report Submit Cancel

**Crash Time and Location**

\*Crash Date:  \*Crash Time:  \*City:  Speed Limit:  Non-Public Way:

Find and mark location on map:

Map Satellite



**Use a possible location based on coordinates**  
328 WAVERLY ST, FRAMINGHAM, MA 01702  
MILE MARKER 17.6 SR135 WB  
WAVERLY STREET FRAMINGHAM  
FREEMAN STREET & HOWARD STREET FRAMINGHAM

At

Route No.:  Direction:  Intersecting Roadway:

Also at Intersection with

Route No.:  Direction:  Intersecting Roadway:



## What our grant provides agencies:

- In-vehicle printer, cords and associated power cables
- Printer mounts
- Paper (thermal paper preferred by MRB in the new 8 1/2 by 11 format)
- Installation services for hardware
- Training in the use of the application and printer
- Technical support



# DEPLOYMENT HIGHLIGHTS

- Installation at 141 of 351 municipal police departments
- 80 additional municipal police departments are pending installation of printers
- Massachusetts State Police has all 8 barracks operating on MACCS e-citation



# USAGE HIGHLIGHTS

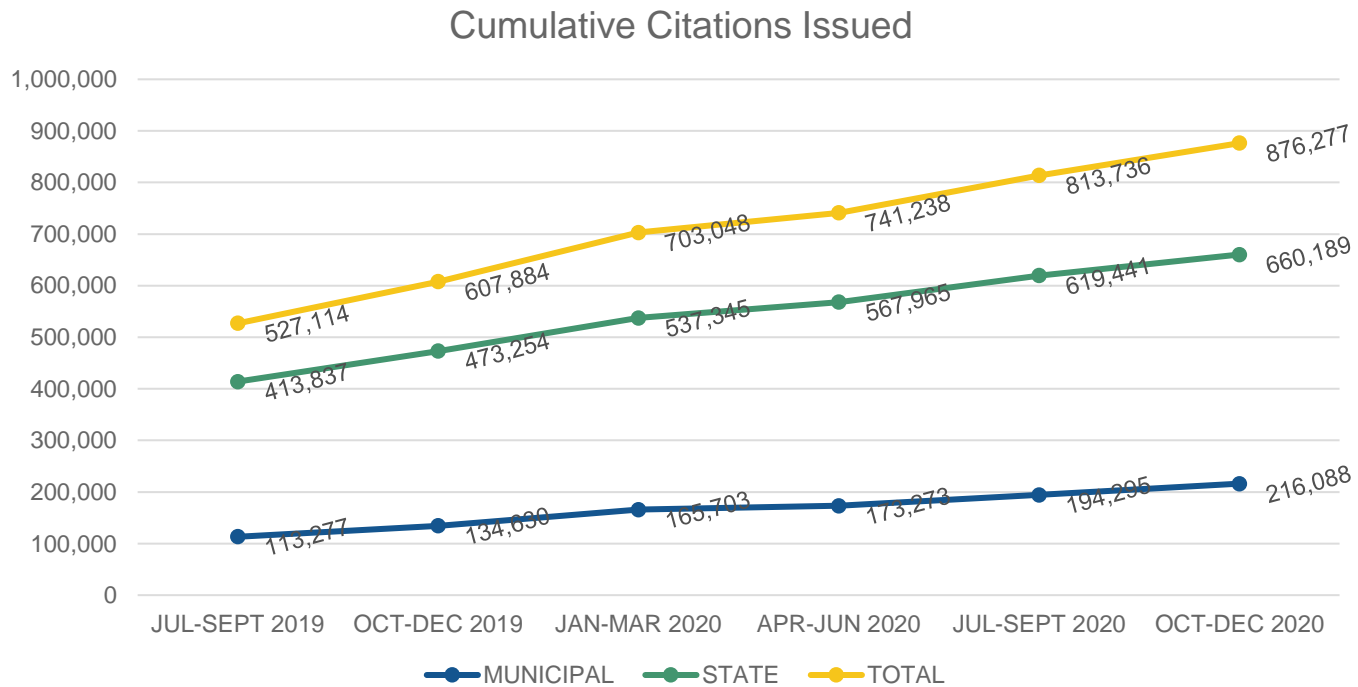
Citations issued via MACCS 2019-present

	eCitations				
	Arrest	Criminal	Civil	Warning	Total eCitations
2019 Municipal	1,606	6,194	25,502	58,293	91,595
2020 Municipal	1,942	8,027	16,260	55,229	81,458
2019 State Police	7,583	21,300	84,480	142,844	256,207
2020 State Police	5,835	20,251	60,293	100,556	186,935
<b>TOTAL:</b>	<b>16,966</b>	<b>55,772</b>	<b>186,535</b>	<b>356,922</b>	<b>616,195</b>



# USAGE HIGHLIGHTS

## Cumulative citations issued via MACCS 2017-2020\*



\* July-Sept 2019 includes all citations issued since 2017



# RECENT ENHANCEMENTS

- Two RMS vendors have developed MACCS integration, three more in current development
- Push to MACCS for out of state plates
- Update and addition of new RMV plate types
- Updates to include new citations for “hands free” violations



# What's Next?

## PROJECT GOALS:

- Install approximately 600 printers at an estimated 80 police departments.
- Continue to make necessary MACCS software updates and enhancements.



# What's Next?

## CHALLENGES:

- COVID-19 pandemic stalled progress
- 6-8 week lead time for new equipment orders
- Increased interest in program but not enough funding (17 departments pending grant award)
- Not enough funding for important enhancements





# Thank you for your time and consideration

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