



# Career Counseling and Employment Services for People who are Deaf and Hard of Hearing

**MassAbility**

## At MassAbility

We have services for people with all types of hearing loss—deaf, hard of hearing, late deafened, or have a hearing or vestibular disability.

## Looking for Job and Career Guidance?

We have a dedicated team of counselors who have the skills and knowledge to work with people who are deaf and hard of hearing as well as hearing loss and the barriers it creates for employment. Fluent in American Sign Language (ASL) our team members have the knowledge and expertise of the Deaf community and the impact of hearing loss in daily activities.

## Services

- + Counseling and advocacy services for Deaf and Hard of Hearing individuals dealing with work related or on-the-job training issues
- + Career planning, including assessments and finding training programs that meet your goals
- + Job search guidance
- + Counseling to determine how work can affect other available benefits and programs support once you start work

- + Communication access services including sign language interpreting and Communication Access Realtime Technology (CART) services
- + Assistive Technology services that provide special devices for people in the Deaf and Hard of Hearing community while on the job or in training programs

## Connect with Us

We want to make it easy for you to learn more about us and access our services. That's why we have MassAbility Connect, an online application that connects you to a broad range of programs in Career Services and Home and Community Life.

If you're looking for more information or assistance with the application process, we have dedicated MassAbility Connect Team Members to support you and members of the Deaf and Hard of Hearing community. Connect with us through the online application, via email, or video phone today!

[mass.gov/massabilityconnect](https://mass.gov/massabilityconnect)  
617-204-3665 or 1-800-245-6543

# MassAbility

Expanding equity and access  
for people with disabilities.

[mass.gov/massability](https://mass.gov/massability)

