Outcome Measurement Tool

December 2020

Technical Overview - Zoom

- If you are experiencing any technical issues with the audio or video for this session, please let us know in the chat box or email Jason Adams at jadams@ovcttac.org.
- We have additional staff supporting behind the scenes for technological issues!
- If you have questions along the way, please feel free to share them in the chat box.

Today's Presenters

Laney Gibbes, LCSW

Victim Services Consultant
OVC Training and Technical Assistance Center

Samantha S. Lowry

Senior Director of Research and Evaluation
OVC Training and Technical Assistance Center

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Trainings

INTRO TO LOGIC MODEL

UPPING YOUR LOGIC MODEL GAME

OUTCOME MEASUREMENT TOOL

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OVC Training and Technical Assistance Center

Training

Customized Technical Assistance

Speaker Support

National Victim Assistance Academy

SPECIAL FOCUS AREAS

Human Trafficking

Legal Assistance

Tribal Victim Assistance

Mass Violence and Terrorism

Sexual Assault Nurse Examiners-
Sexual Assault Response Teams

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Training Objectives

01

Describe the key elements and definitions included in the OMT.

02

Identify the programmatic data needed to complete each section.

03

Conduct a demonstration of the OMT functionality.

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Outcome Measurement

How many of you are tracking outcomes already for your programs?

On a scale of 1-10, what is your comfort level with gathering outcome data?

What types of outcome measurement tools have you used?

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Refresher on Logic Models

What is it?

- A depiction of a program showing what the program will do and what it is to be accomplished
- A series of “if-then” relationships that, if implemented as intended, lead to the desired outcomes
- The core of program planning and evaluation

Developing a logic model: Teaching and training guide © 2008 by the Board of Regents of the University of Wisconsin System. All rights reserved.

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Refresher on Logic Models

Key Components

- Inputs
- Activities
- Outputs
- Short- Term Outcomes
- Long-Term Outcomes

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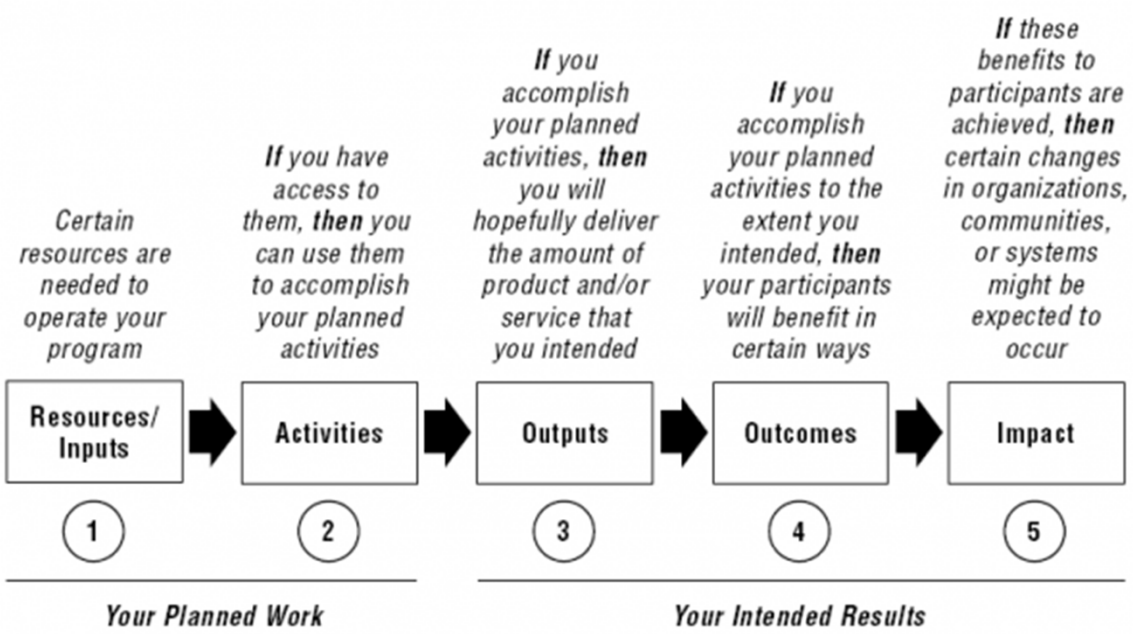
Refresher on Logic Models

Reading a Logic Model



W.K. Kellogg Foundation, Logic Model Development Guide, p. 3.

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Example: Emergency Shelter for Domestic Violence Victims

Resources/Inputs	Activities	Outputs	Outcome (Short)	Outcome (Long)
Shelter: Facility, Food, Donations Personnel: Employees and Volunteers Funding: VOCA, VAWA, FVPSA	Provide emergency shelter to victims of domestic violence	Provide 2,000 days (instances) of emergency shelter per year Provide 6,000 meals to shelter residents Provide 150 victims safe shelter per year	75% increase in sense of safety by victims of domestic violence and their families 75% increase in sense of well-being by victims of domestic violence and their families	75% of victims of domestic violence report decrease in violence in their lives. 75% of victims of domestic violence report increase in self-sufficiency.

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Outcome Measurement Tool

Purpose and LIVE Demonstration

Purpose of the Outcome Measurement Tool

Tool designed to measure success and provide options for outcomes

Easy to use platform and customization

Reflection of the prior PMT and core measures

Summary reporting and milestone tracking functionality

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LIVE Demonstration

Data Collection

Types to Data

Quantitative

- Data that can be explained in terms of numbers (i.e., quantified).

Qualitative

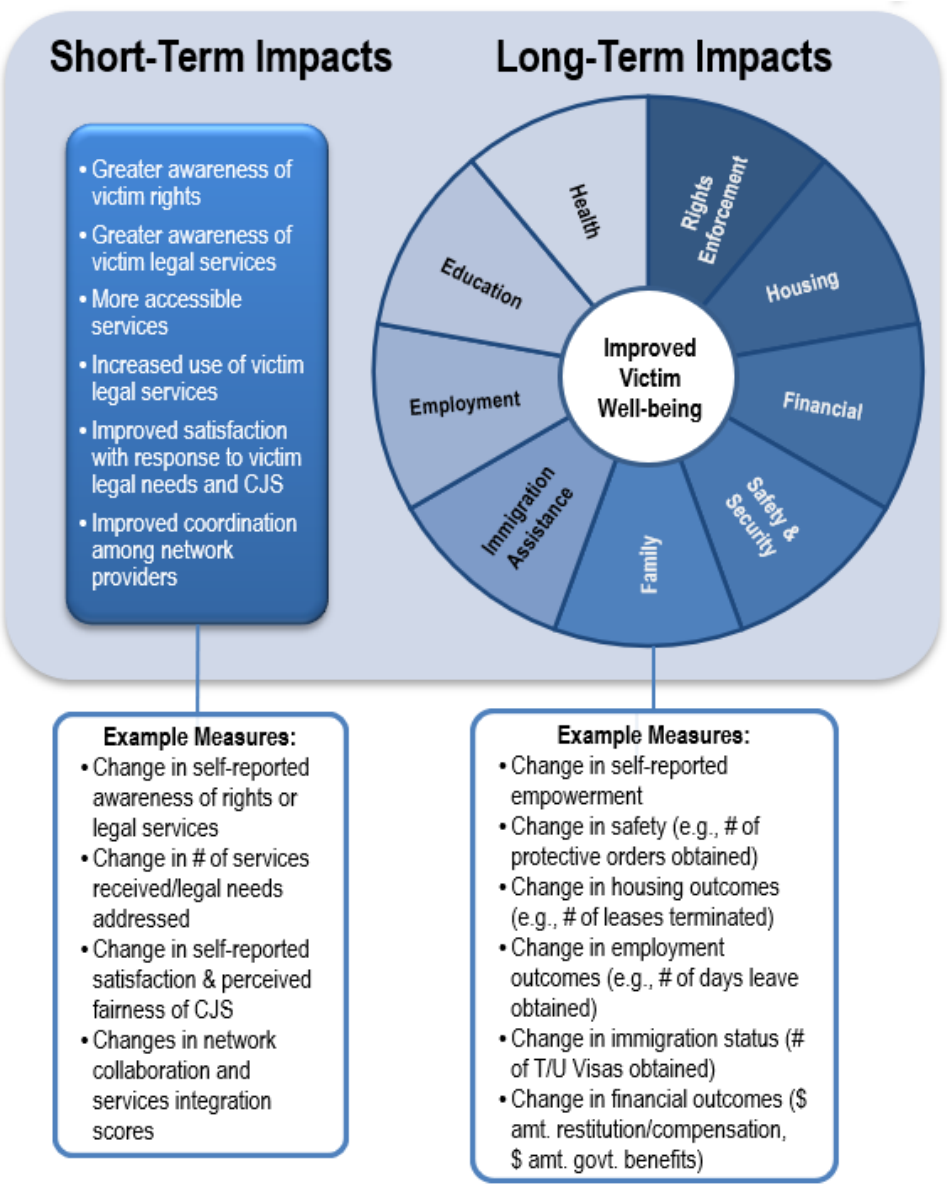
- Data that come from open-ended questions that usually involve a descriptive element.

Data Collection

Example Measures

- Physical and Emotional Needs Met: “My family has a better understanding of child abuse/violent death and its effects on victims and their families/surviving family members.”
- Symptoms Reduced: “My child’s abuse/loss-related symptoms, such as sleeplessness, nervousness, fear, anxiety or acting out are less severe since our involvement with this agency.”
- Resolution of a crisis: “I am better able to cope with my situation.”
- Understanding/Participating in the Criminal Justice System: “My family has a better understanding of the legal rights of a victim of child abuse/survivor of crime; I now have a better understanding of how the police, lawyers and courts work.”
- Sense of safety & immediate security: “I know how to create and adapt a safety plan; I feel safer.”
- Reduced isolation: “My family has learned how to contact the sources of help available to us in the community.”
- Life choices: “My family is using the skills we learned to cope with our situation.”
- Improved understanding: “My child understands that changes in our family following the abuse/death are not his/her fault.”

Example Measures



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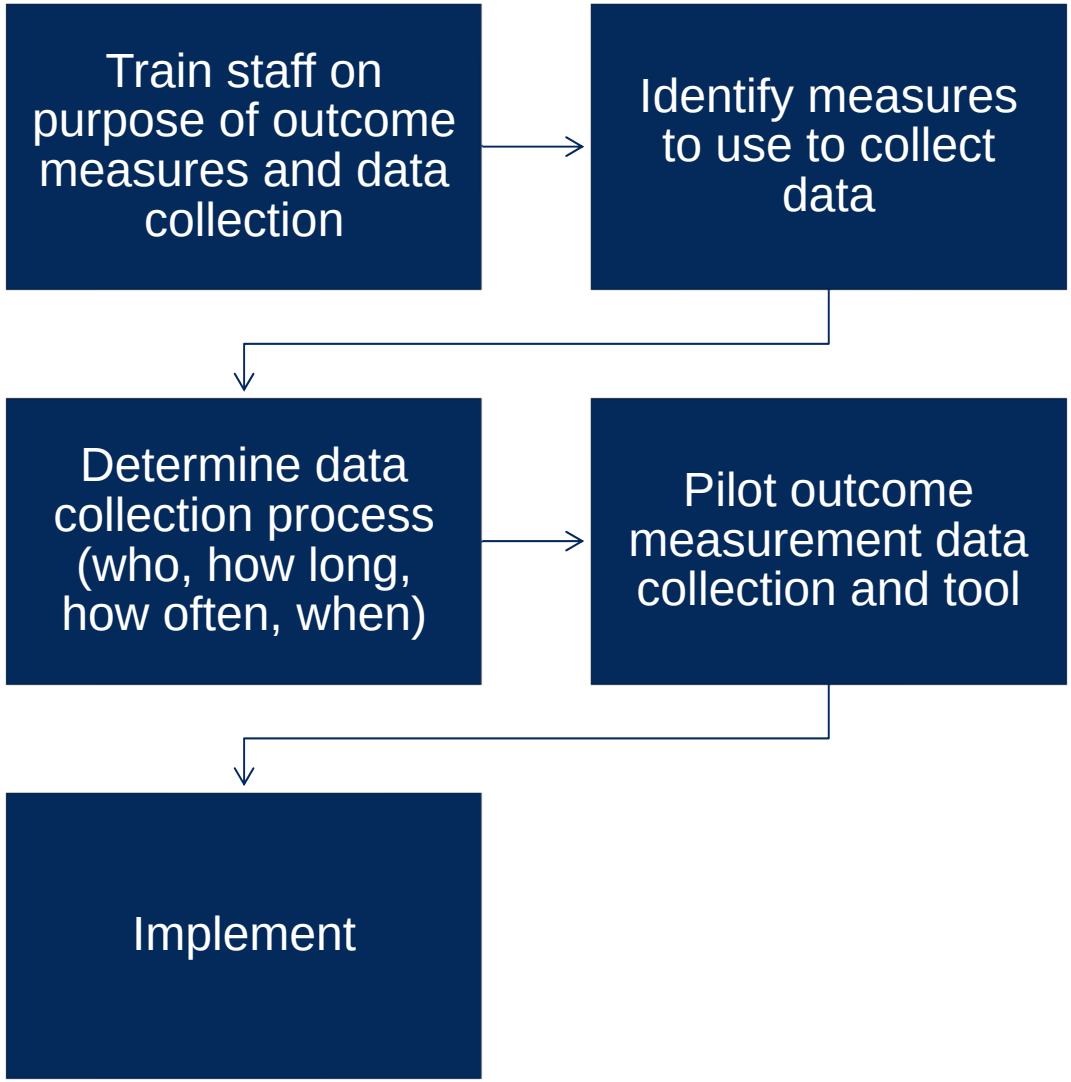
Data Collection Strategy



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Data Collection

Considerations

- Timing related to victimization and service provision
- Confidentiality and anonymity
- Storing data and who has access
- How to survey children and their caregivers
- Staff person(s) responsible for surveys

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Upcoming Trainings

INTRO TO LOGIC MODELS
December 17 9:00-11:30 am ET

UPPING YOUR
LOGIC MODEL GAME
9:00-11:30 am ET
January 7, 2021

OUTCOME MEASUREMENT TOOL
December 17 1:00-3:30 pm ET

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Questions?

Contact Information

Samantha S. Lowry

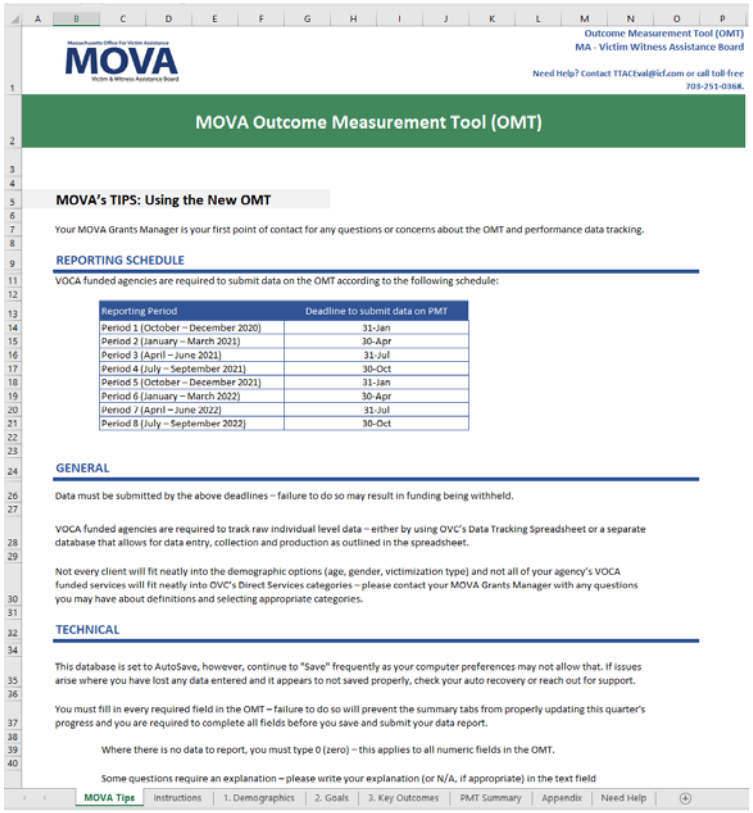
Senior Director of Research and Evaluation
OVC Training and Technical Assistance Center
Samantha.Lowry@icf.com

Technical Assistance: Contact OVC TTAC at **TTACEval@icf.com**

MOVA Website: https://www.mass.gov/funding-and-grants-management

OVC TTAC Website: https://www.ovcttac.gov/

Excel-Based Platform



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Need Help? Contact TTACEval@icf.com or call toll-free 703-251-0368.

MOVA Outcome Measurement Tool (OMT)

MOVA's TIPS: Using the New OMT

Your MOVA Grants Manager is your first point of contact for any questions or concerns about the OMT and performance data tracking.

REPORTING SCHEDULE

VOCA funded agencies are required to submit data on the OMT according to the following schedule:

Reporting Period	Deadline to submit data on PMT
Period 1 (October – December 2020)	31-Jan
Period 2 (January – March 2021)	30-Apr
Period 3 (April – June 2021)	31-Jul
Period 4 (July – September 2021)	30-Oct
Period 5 (October – December 2021)	31-Jan
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Period 8 (July – September 2022)	30-Oct

GENERAL

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VOCA funded agencies are required to track raw individual level data – either by using OVC's Data Tracking Spreadsheet or a separate database that allows for data entry, collection and production as outlined in the spreadsheet.

Not every client will fit neatly into the demographic options (age, gender, victimization type) and not all of your agency's VOCA funded services will fit neatly into OVC's Direct Services categories – please contact your MOVA Grants Manager with any questions you may have about definitions and selecting appropriate categories.

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Where there is no data to report, you must type 0 (zero) – this applies to all numeric fields in the OMT.

Some questions require an explanation – please write your explanation (or N/A, if appropriate) in the text field

MOVA Tips | Instructions | 1. Demographics | 2. Goals | 3. Key Outcomes | PMT Summary | Appendix | Need Help

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Excel-Based Platform

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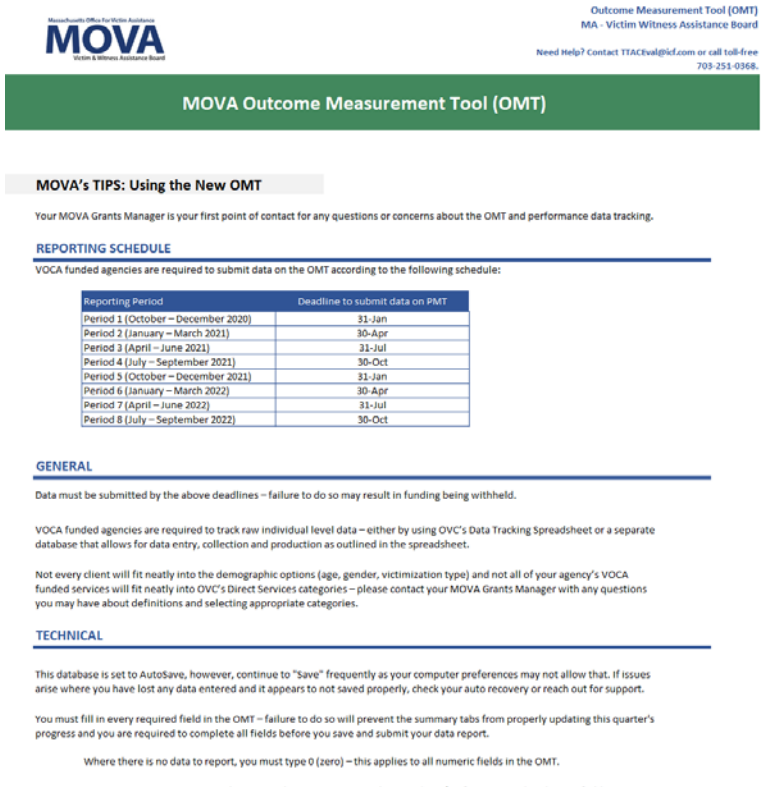

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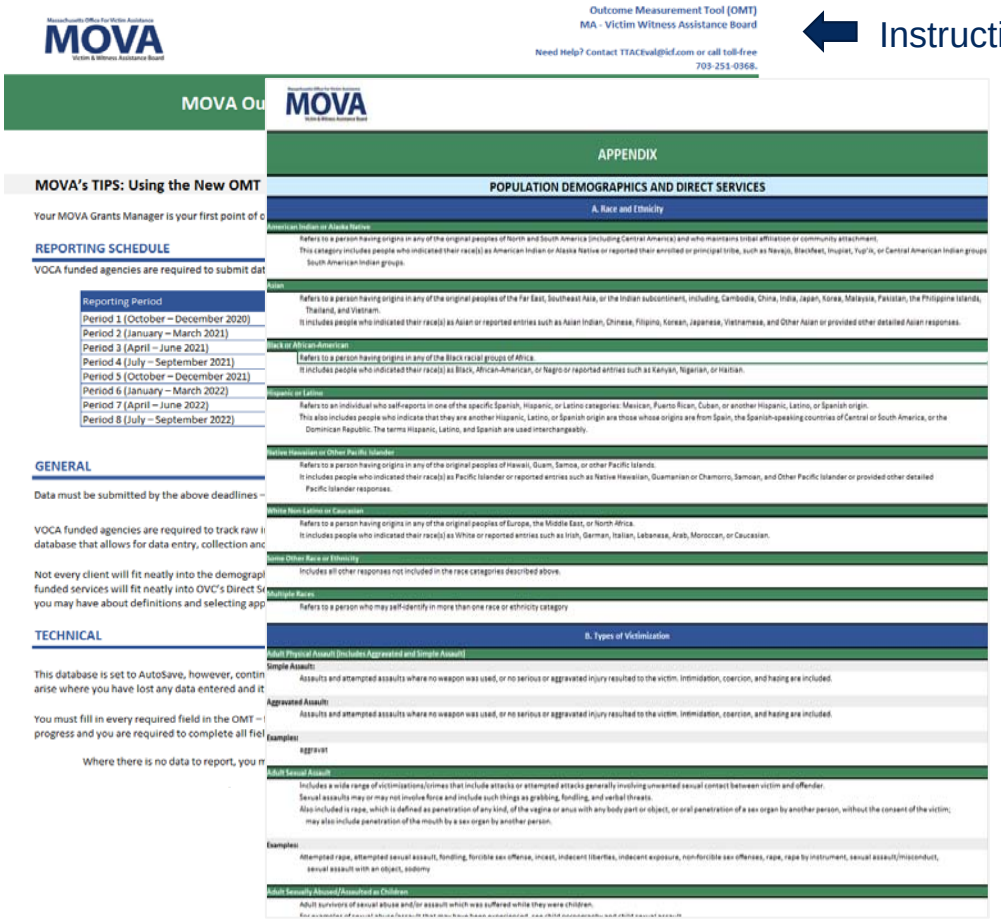

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REPORTING SCHEDULE

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APPENDIX

POPULATION DEMOGRAPHICS AND DIRECT SERVICES

A. Race and Ethnicity

American Indian or Alaska Native
Refers to a person having origins in any of the original peoples of North and South America (including Central America) and who maintains tribal affiliation or community attachment.
This category includes people who indicated their race(s) as American Indian or Alaska Native or reported their enrolled or principal tribe, such as Navajo, Blackfeet, Inupiat, Yup'ik, or Central American Indian groups South American Indian groups.

Asian
Refers to a person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.
It includes people who indicated their race(s) as Asian or reported entries such as Asian Indian, Chinese, Filipino, Korean, Japanese, Vietnamese, and Other Asian or provided other detailed Asian responses.

Black or African-American
Refers to a person having origins in any of the Black racial groups of Africa.
It includes people who indicated their race(s) as Black, African-American, or Negro or reported entries such as Kenyan, Nigerian, or Haitian.

Hispanic or Latino
Refers to an individual who self-reports in one of the specific Spanish, Hispanic, or Latino categories: Mexican, Puerto Rican, Cuban, or another Hispanic, Latino, or Spanish origin.
This also includes people who indicate that they are another Hispanic, Latino, or Spanish origin are those whose origins are from Spain, the Spanish-speaking countries of Central or South America, or the Dominican Republic. The terms Hispanic, Latino, and Spanish are used interchangeably.

Native Hawaiian or Other Pacific Islander
Refers to a person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.
It includes people who indicated their race(s) as Pacific Islander or reported entries such as Native Hawaiian, Guamanian or Chamorro, Samoan, and Other Pacific Islander or provided other detailed Pacific Islander responses.

White Non-Latino or Caucasian
Refers to a person having origins in any of the original peoples of Europe, the Middle East, or North Africa.
It includes people who indicated their race(s) as White or reported entries such as Irish, German, Italian, Lebanese, Arab, Moroccan, or Caucasian.

Some Other Race or Ethnicity
Includes all other responses not included in the race categories described above.

Multiple Races
Refers to a person who may self-identify in more than one race or ethnicity category

B. Types of Victimization

Adult Physical Assault (Includes Aggravated and Simple Assault)
Simple Assault:
Assaults and attempted assaults where no weapon was used, or no serious or aggravated injury resulted to the victim. Intimidation, coercion, and hazing are included.
Aggravated Assault:
Assaults and attempted assaults where no weapon was used, or no serious or aggravated injury resulted to the victim. Intimidation, coercion, and hazing are included.
Examples:
aggravat

Adult Sexual Assault
Includes a wide range of victimizations/crimes that include attacks or attempted attacks generally involving unwanted sexual contact between victim and offender.
Sexual assaults may or may not involve force and include such things as grabbing, fondling, and verbal threats.
Also included is rape, which is defined as penetration of any kind, of the vagina or anus with any body part or object, or oral penetration of a sex organ by another person, without the consent of the victim; may also include penetration of the mouth by a sex organ by another person.

Examples:
Attempted rape, attempted sexual assault, fondling, forcible sex offense, incest, indecent liberties, indecent exposure, non-forcible sex offenses, rape, rape by instrument, sexual assault/misconduct, sexual assault with an object, sodomy

Adult Sexually Abused/Assaulted as Children
Adult survivors of sexual abuse and/or assault which was suffered while they were children.

Instructions

Definitions & Appendices

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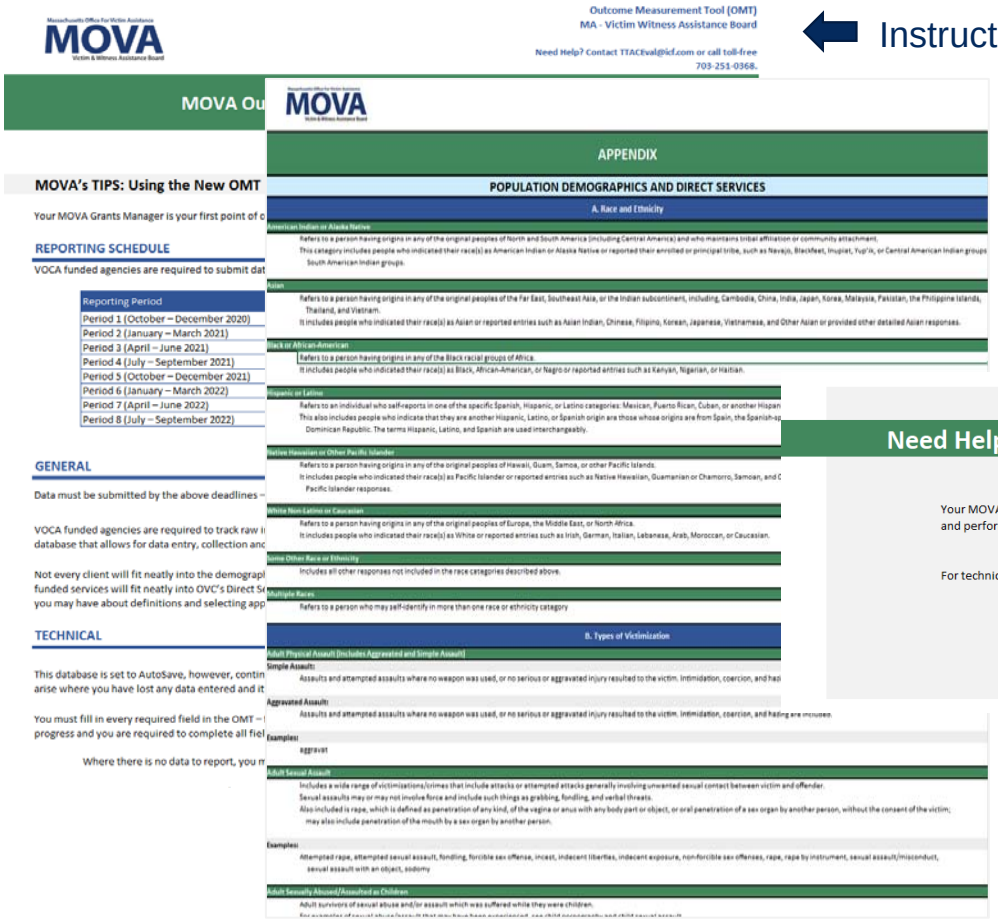

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Definitions & Appendices

Support Structure

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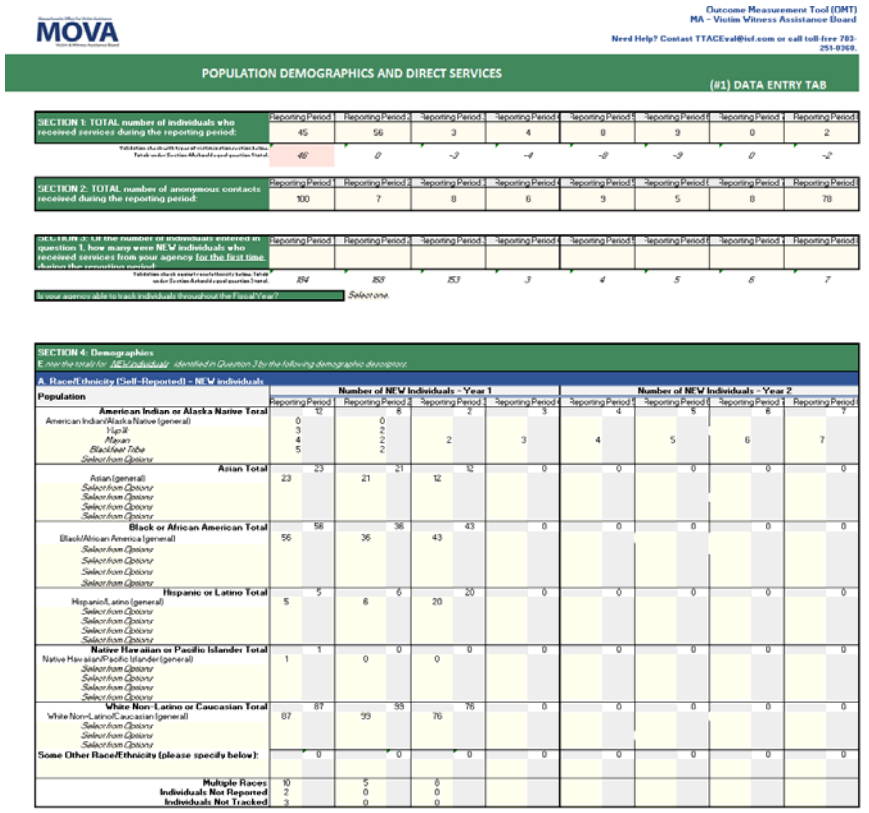
Expanded Categories



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POPULATION DEMOGRAPHICS AND DIRECT SERVICES

(#1) DATA ENTRY TAB

SECTION 1: TOTAL number of individuals who received services during the reporting period:	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8
	45	56	3	4	8	9	0	2
Validation check with total of individuals who check either Total under Section A should equal question 1 total.	48	0	-3	-4	-8	-9	0	-2

SECTION 2: TOTAL number of anonymous contacts received during the reporting period:	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8
	100	7	8	6	9	5	8	78

SECTION 3: Of the number of individuals entered in question 1, how many were NEW individuals who received services from your agency for the first time during the reporting period:	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8
Validation check against race/ethnicity below. Total under Section A should equal question 1 total.	184	158	153	3	4	5	6	7

Is your agency able to track individuals throughout the Fiscal Year? Select one.

SECTION 4: Demographics

Enter the totals for NEW individuals identified in Question 3 by the following demographic descriptors.

A. Race/Ethnicity (Self-Reported) – NEW individuals

Population	Number of NEW Individuals – Year 1				Number of NEW Individuals – Year 2			
	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8
American Indian or Alaska Native Total	12	8	2	3	4	5	6	7
American Indian/Alaska Native (general)	0	0						
Yup'ik	3	2						
Mayan	4	2	2	3	4	5	6	7
Blackfeet Tribe	5	2						
Select from Options								
Asian Total	23	21	12	0	0	0	0	0
Asian (general)	23	21	12					
Select from Options								
Select from Options								
Select from Options								
Black or African American Total	58	36	43	0	0	0	0	0
Black/African America (general)	56	36	43					
Select from Options								
Select from Options								
Select from Options								
Select from Options								
Hispanic or Latino Total	5	6	20	0	0	0	0	0
Hispanic/Latino (general)	5	6	20					
Select from Options								
Select from Options								
Select from Options								
Select from Options								
Native Hawaiian or Pacific Islander Total	1	0	0	0	0	0	0	0
Native Hawaiian/Pacific Islander (general)	1	0	0					
Select from Options								
Select from Options								
Select from Options								
Select from Options								
White Non-Latino or Caucasian Total	87	93	76	0	0	0	0	0
White Non-Latino/Caucasian (general)	87	93	76					
Select from Options								
Select from Options								
Select from Options								
Some Other Race/Ethnicity (please specify below):	0	0	0	0	0	0	0	0
Multiple Races	10	5	6					
Individuals Not Reported	2	0	0					
Individuals Not Tracked	3	0	0					

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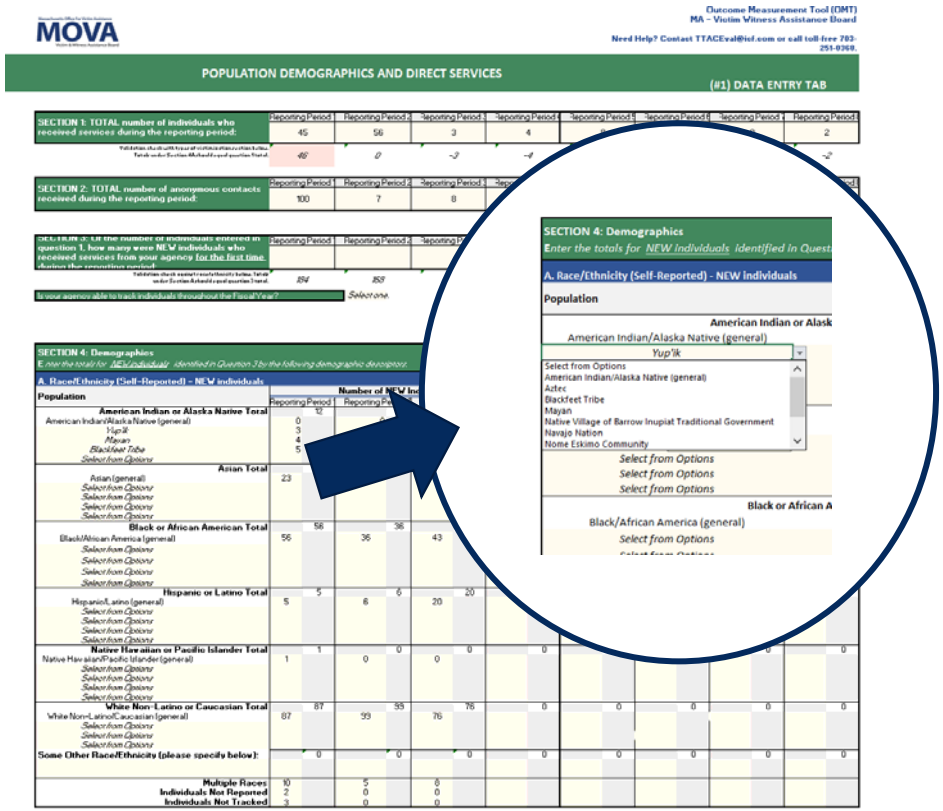
Expanded Categories



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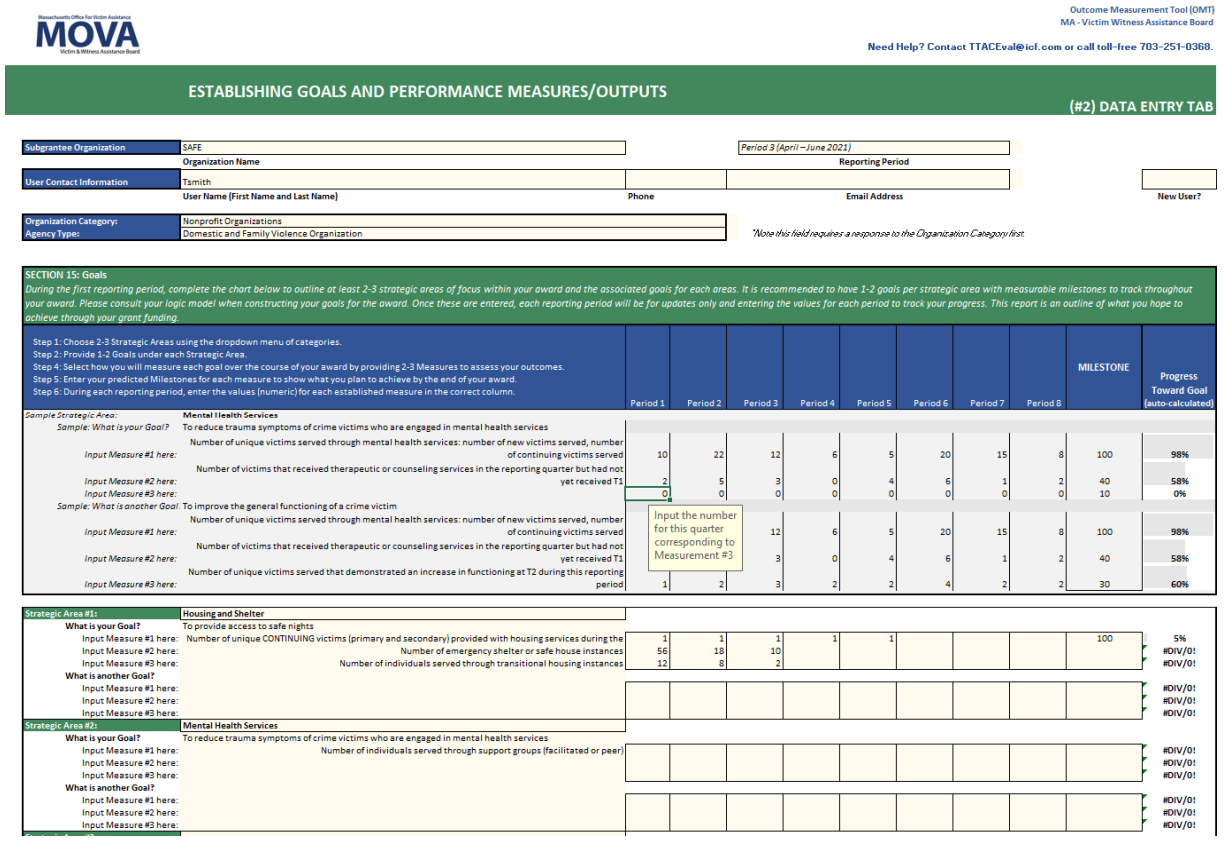
Progress Tracking



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Victim & Witness Assistance Board

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ESTABLISHING GOALS AND PERFORMANCE MEASURES/OUTPUTS — **(#2) DATA ENTRY TAB**

Subgrantee Organization	SAFE		Period 3 (April – June 2021)	
	Organization Name		Reporting Period	
User Contact Information	Tsmith			
	User Name (First Name and Last Name)	Phone	Email Address	New User?

Organization Category: Nonprofit Organizations
Agency Type: Domestic and Family Violence Organization

Note this field requires a response to the Organization Category first.

SECTION 15: Goals

During the first reporting period, complete the chart below to outline at least 2-3 strategic areas of focus within your award and the associated goals for each areas. It is recommended to have 1-2 goals per strategic area with measurable milestones to track throughout your award. Please consult your logic model when constructing your goals for the award. Once these are entered, each reporting period will be for updates only and entering the values for each period to track your progress. This report is an outline of what you hope to achieve through your grant funding.

Step 1: Choose 2-3 Strategic Areas using the dropdown menu of categories.
Step 2: Provide 1-2 Goals under each Strategic Area
Step 4: Select how you will measure each goal over the course of your award by providing 2-3 Measures to assess your outcomes.
Step 5: Enter your predicted Milestones for each measure to show what you plan to achieve by the end of your award.
Step 6: During each reporting period, enter the values (numeric) for each established measure in the correct column.

		Period 1	Period 2	Period 3	Period 4	Period 5	Period 6	Period 7	Period 8	MILESTONE	Progress Toward Goal (auto-calculated)
Sample Strategic Area:	**Mental Health Services**										
Sample: What is your Goal?	To reduce trauma symptoms of crime victims who are engaged in mental health services										
Input Measure #1 here:	Number of unique victims served through mental health services: number of new victims served, number of continuing victims served	10	22	12	6	5	20	15	8	100	98%
Input Measure #2 here:	Number of victims that received therapeutic or counseling services in the reporting quarter but had not yet received T1	2	5	3	0	4	6	1	2	40	58%
Input Measure #3 here:		0	0	0	0	0	0	0	0	10	0%
Sample: What is another Goal	To improve the general functioning of a crime victim										
Input Measure #1 here:	Number of unique victims served through mental health services: number of new victims served, number of continuing victims served			12	6	5	20	15	8	100	98%
Input Measure #2 here:	Number of victims that received therapeutic or counseling services in the reporting quarter but had not yet received T1			3	0	4	6	1	2	40	58%
Input Measure #3 here:	Number of unique victims served that demonstrated an increase in functioning at T2 during this reporting period	1	2	3	2	2	4	2	2	30	60%

Input the number for this quarter corresponding to Measurement #3

Strategic Area #1:	**Housing and Shelter**										
What is your Goal?	To provide access to safe nights										
Input Measure #1 here:	Number of unique CONTINUING victims (primary and secondary) provided with housing services during the	1	1	1	1	1				100	5%
Input Measure #2 here:	Number of emergency shelter or safe house instances	56	18	10							#DIV/0!
Input Measure #3 here:	Number of individuals served through transitional housing instances	12	8	2							#DIV/0!
What is another Goal?											
Input Measure #1 here:											#DIV/0!
Input Measure #2 here:											#DIV/0!
Input Measure #3 here:											#DIV/0!
Strategic Area #2:	**Mental Health Services**										
What is your Goal?	To reduce trauma symptoms of crime victims who are engaged in mental health services										
Input Measure #1 here:	Number of individuals served through support groups (facilitated or peer)										#DIV/0!
Input Measure #2 here:											#DIV/0!
Input Measure #3 here:											#DIV/0!
What is another Goal?											
Input Measure #1 here:											#DIV/0!
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Input Measure #3 here:											#DIV/0!

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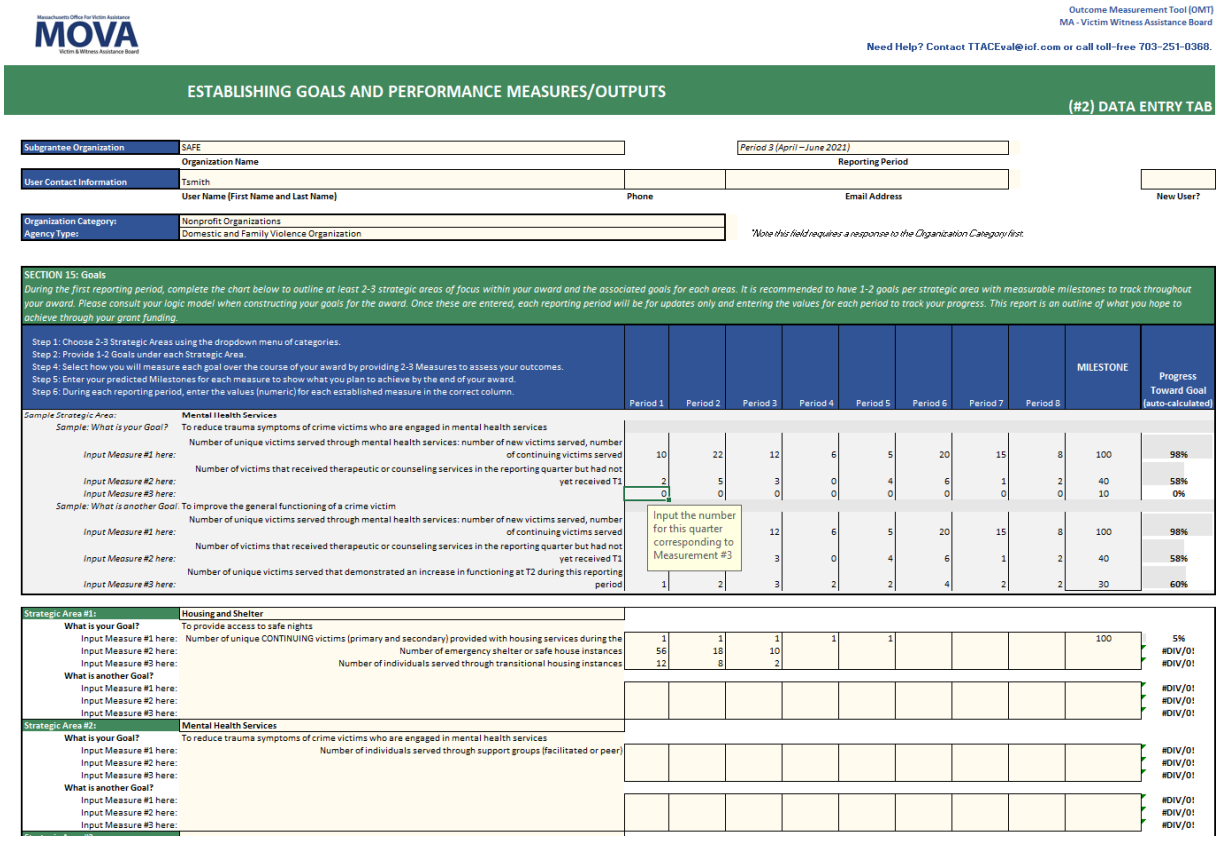
Measurement

Terminology



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ESTABLISHING GOALS AND PERFORMANCE MEASURES/OUTPUTS

(#2) DATA ENTRY TAB

Subgrantee Organization	SAFE		Period 3 (April – June 2021)	
	Organization Name		Reporting Period	
User Contact Information	Tsmith			
	User Name (First Name and Last Name)	Phone	Email Address	New User?

Organization Category:	Nonprofit Organizations
Agency Type:	Domestic and Family Violence Organization

Note this field requires a response to the Organization Category first.

SECTION 15: Goals

During the first reporting period, complete the chart below to outline at least 2-3 strategic areas of focus within your award and the associated goals for each areas. It is recommended to have 1-2 goals per strategic area with measurable milestones to track throughout your award. Please consult your logic model when constructing your goals for the award. Once these are entered, each reporting period will be for updates only and entering the values for each period to track your progress. This report is an outline of what you hope to achieve through your grant funding.

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		Period 1	Period 2	Period 3	Period 4	Period 5	Period 6	Period 7	Period 8	MILESTONE	Progress Toward Goal (auto-calculated)
Sample Strategic Area:	**Mental Health Services**										
Sample: What is your Goal?	To reduce trauma symptoms of crime victims who are engaged in mental health services										
Input Measure #1 here:	Number of unique victims served through mental health services: number of new victims served, number of continuing victims served	10	22	12	6	5	20	15	8	100	98%
Input Measure #2 here:	Number of victims that received therapeutic or counseling services in the reporting quarter but had not yet received T1	2	5	3	0	4	6	1	2	40	58%
Input Measure #3 here:		0	0	0	0	0	0	0	0	10	0%
Sample: What is another Goal	To improve the general functioning of a crime victim										
Input Measure #1 here:	Number of unique victims served through mental health services: number of new victims served, number of continuing victims served			12	6	5	20	15	8	100	98%
Input Measure #2 here:	Number of victims that received therapeutic or counseling services in the reporting quarter but had not yet received T1			3	0	4	6	1	2	40	58%
Input Measure #3 here:	Number of unique victims served that demonstrated an increase in functioning at T2 during this reporting period	1	2	3	2	2	4	2	2	30	60%

Input the number for this quarter corresponding to Measurement #3

Strategic Area #1:	**Housing and Shelter**										
What is your Goal?	To provide access to safe nights										
Input Measure #1 here:	Number of unique CONTINUING victims (primary and secondary) provided with housing services during the	1	1	1	1	1				100	5%
Input Measure #2 here:	Number of emergency shelter or safe house instances	56	18	10							#DIV/0!
Input Measure #3 here:	Number of individuals served through transitional housing instances	12	8	2							#DIV/0!
What is another Goal?											
Input Measure #1 here:											#DIV/0!
Input Measure #2 here:											#DIV/0!
Input Measure #3 here:											#DIV/0!
Strategic Area #2:	**Mental Health Services**										
What is your Goal?	To reduce trauma symptoms of crime victims who are engaged in mental health services										
Input Measure #1 here:	Number of individuals served through support groups (facilitated or peer)										#DIV/0!
Input Measure #2 here:											#DIV/0!
Input Measure #3 here:											#DIV/0!
What is another Goal?											
Input Measure #1 here:											#DIV/0!
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Input Measure #3 here:											#DIV/0!

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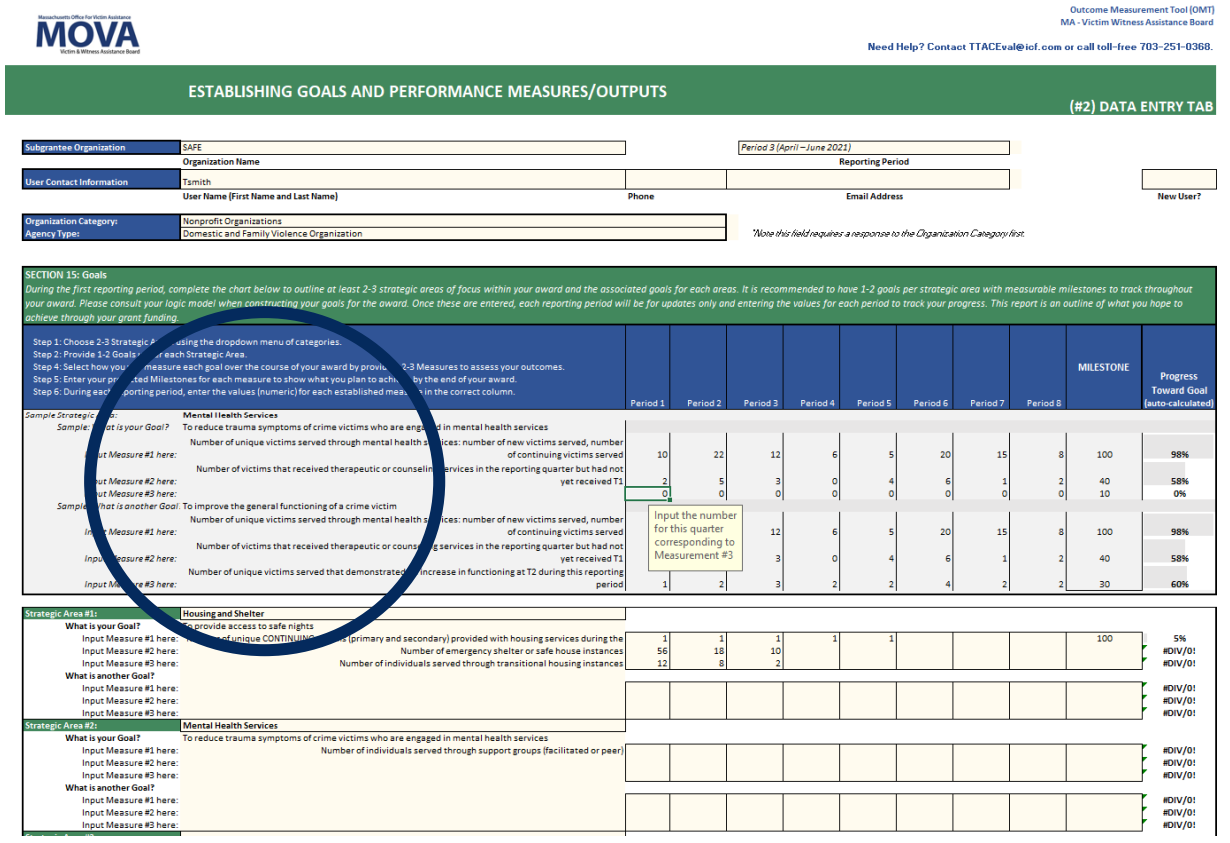
Measurement

Outputs vs. Outcomes



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ESTABLISHING GOALS AND PERFORMANCE MEASURES/OUTPUTS

(#2) DATA ENTRY TAB

Subgrantee Organization	SAFE		Period 3 (April – June 2021)	
	Organization Name		Reporting Period	
User Contact Information	Tsmith			
	User Name (First Name and Last Name)	Phone	Email Address	New User?

Organization Category: Nonprofit Organizations
Agency Type: Domestic and Family Violence Organization

*Note this field requires a response to the Organization Category first.

SECTION 15: Goals

During the first reporting period, complete the chart below to outline at least 2-3 strategic areas of focus within your award and the associated goals for each areas. It is recommended to have 1-2 goals per strategic area with measurable milestones to track throughout your award. Please consult your logic model when constructing your goals for the award. Once these are entered, each reporting period will be for updates only and entering the values for each period to track your progress. This report is an outline of what you hope to achieve through your grant funding.

Step 1: Choose 2-3 Strategic A… using the dropdown menu of categories.
Step 2: Provide 1-2 Goals f… each Strategic Area.
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Step 5: Enter your pr… ted Milestones for each measure to show what you plan to achi… by the end of your award.
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		Period 1	Period 2	Period 3	Period 4	Period 5	Period 6	Period 7	Period 8	MILESTONE	Progress Toward Goal (auto-calculated)
Sample Strategic …s:	**Mental Health Services**										
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…ut Measure #1 here:	Number of unique victims served through mental health s…ices: number of new victims served, number of continuing victims served	10	22	12	6	5	20	15	8	100	98%
…ut Measure #2 here:	Number of victims that received therapeutic or counselin…ervices in the reporting quarter but had not yet received T1	2	5	3	0	4	6	1	2	40	58%
…ut Measure #3 here:		0	0	0	0	0	0	0	0	10	0%
Sample …hat is another Goal	To improve the general functioning of a crime victim										
In… Measure #1 here:	Number of unique victims served through mental health s…ices: number of new victims served, number of continuing victims served			12	6	5	20	15	8	100	98%
Inpu…easure #2 here:	Number of victims that received therapeutic or couns…g services in the reporting quarter but had not yet received T1			3	0	4	6	1	2	40	58%
Input M…re #3 here:	Number of unique victims served that demonstrated…increase in functioning at T2 during this reporting period	1	2	3	2	2	4	2	2	30	60%
Strategic Area #1:	**Housing and Shelter**										
What is your Goal?	To provide access to safe nights										
Input Measure #1 here:	…of unique CONTINUUM…s (primary and secondary) provided with housing services during the	1	1	1	1	1				100	5%
Input Measure #2 here:	Number of emergency shelter or safe house instances	56	18	10							#DIV/0!
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Input Measure #1 here:											#DIV/0!
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Input Measure #3 here:											#DIV/0!

Input the number for this quarter corresponding to Measurement #3

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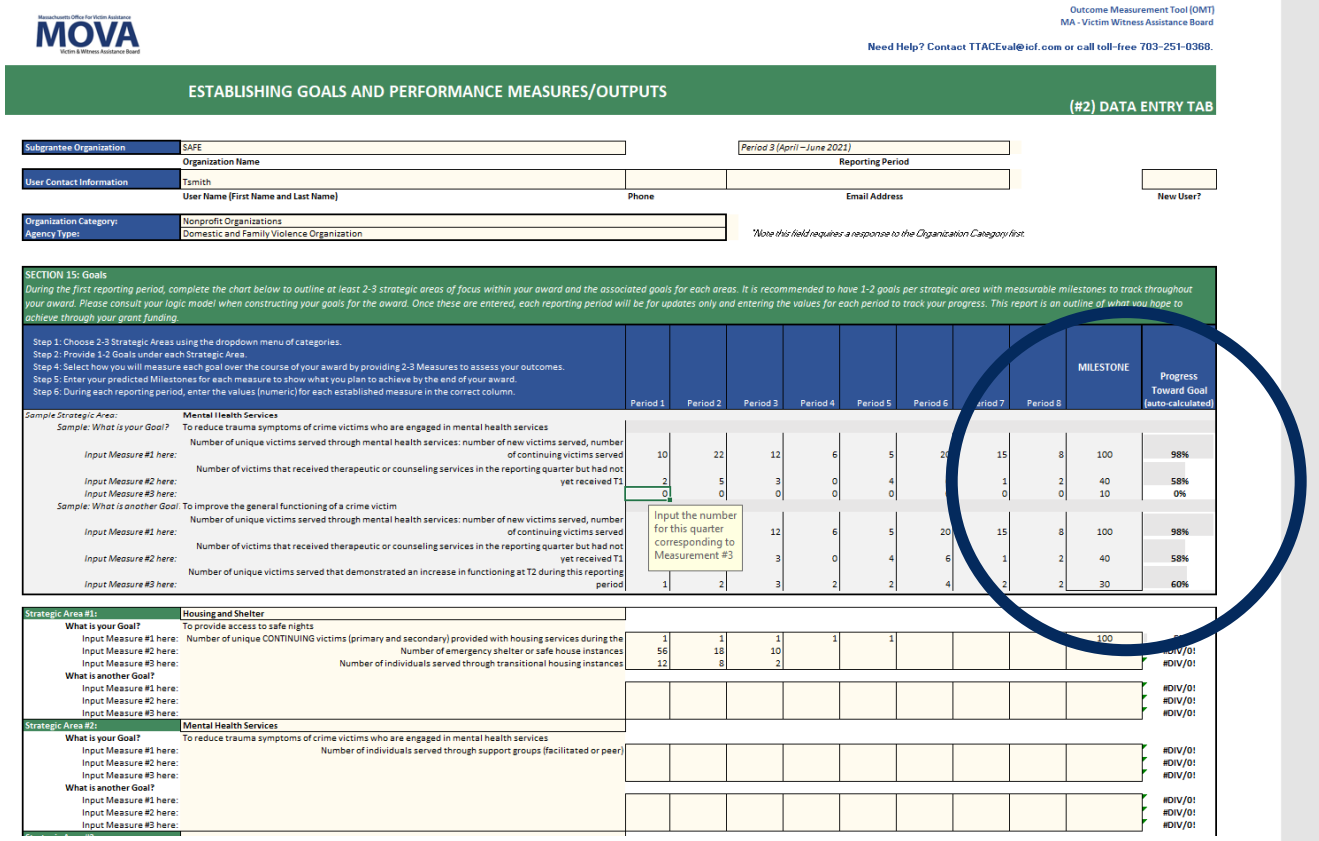
Outputs vs. Outcomes



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ESTABLISHING GOALS AND PERFORMANCE MEASURES/OUTPUTS — **(#2) DATA ENTRY TAB**

Subgrantee Organization	SAFE		Period 3 (April – June 2021)
	Organization Name		Reporting Period
User Contact Information	Tsmith		
	User Name (First Name and Last Name)	Phone	Email Address

New User?

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SECTION 15: Goals

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Sample: What is another Goal	To improve the general functioning of a crime victim										
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Input Measure #3 here:	Number of unique victims served that demonstrated an increase in functioning at T2 during this reporting period	1	2	3	2	2	4	2	2	30	60%
Strategic Area #1:	**Housing and Shelter**										
What is your Goal?	To provide access to safe nights										
Input Measure #1 here:	Number of unique CONTINUING victims (primary and secondary) provided with housing services during the	1	1	1	1	1				100	#DIV/0!
Input Measure #2 here:	Number of emergency shelter or safe house instances	56	18	10							#DIV/0!
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What is another Goal?											
Input Measure #1 here:											#DIV/0!
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Strategic Area #2:	**Mental Health Services**										
What is your Goal?	To reduce trauma symptoms of crime victims who are engaged in mental health services										
Input Measure #1 here:	Number of individuals served through support groups (facilitated or peer)										#DIV/0!
Input Measure #2 here:											#DIV/0!
Input Measure #3 here:											#DIV/0!
What is another Goal?											
Input Measure #1 here:											#DIV/0!
Input Measure #2 here:											#DIV/0!
Input Measure #3 here:											#DIV/0!

Input the number for this quarter corresponding to Measurement #3

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Outcomes

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SHORT- AND LONG-TERM OUTCOMES

(#3) DATA ENTRY TAB

Subrecipients are expected to implement a standard set of key outcomes to demonstrate the short- and long-term outcomes of their program. This section is meant to capture what you may already be collecting and recommend potential areas for enhancing what we know about the impact of VOCA across the state. During each reporting period, you will provide the average outcome for each measure for that period and how many times that question was administered is captured in the "Demographics" tab to auto-calculate the response rate. Do not change the outcomes without consulting your Grant Manager. New measures can be introduced as your program develops and instrumentation changes. Refer to the Appendix for sample measures, which are included in the dropdown options.

SECTION 16: Short and Long-term Outcomes

1.) Input each strategic area and goal and then refer to your logic model to determine short- and long-term outcomes.
2.) For each outcome, determine the focus of it (clients, perception of staff or quality of services) from Outcome Type and the main theme of the outcome from Category.
3.) In the Question column write the question you are asking staff, clients or community members to determine your organization's performance for the selected outcome. Then select the Scale Measure and the Scale Range for your question.
4.) Enter your predicted Milestones for each measure to show what you plan to achieve by the end of your award and include any notes to clarify your goals.

Strategic Area *The strategic area related to the outcomes.*	Outcome Type *Who/What is the outcome focused on?*	Category *Main themes of outcomes.*	Question *Include the full text for the questions that are administered to assess outcomes .*	Scale Measure *Type of response options to the specified question.*	Scale Range *What are the response options?*	Milestone *Target set to assist with tracking progress toward your goals.*	Milestone Note *Optional space to include information to help interpret the milestone.*	Reporting Period 1		Reporting Period 2	
								Response Rate Overall:	8%	Response Rate Overall:	30%
								Response Rate Staff:	100%	Response Rate Staff:	#DIV/0!
	Victim Outcome	*Example: Improve Well-Being*	*As a result of this program, I am more confident in my decisions*	*Likert Scale*	*1 = Strongly Disagree, 5 = Strongly Agree*	*4.0*		*4.0*		*4.5*	

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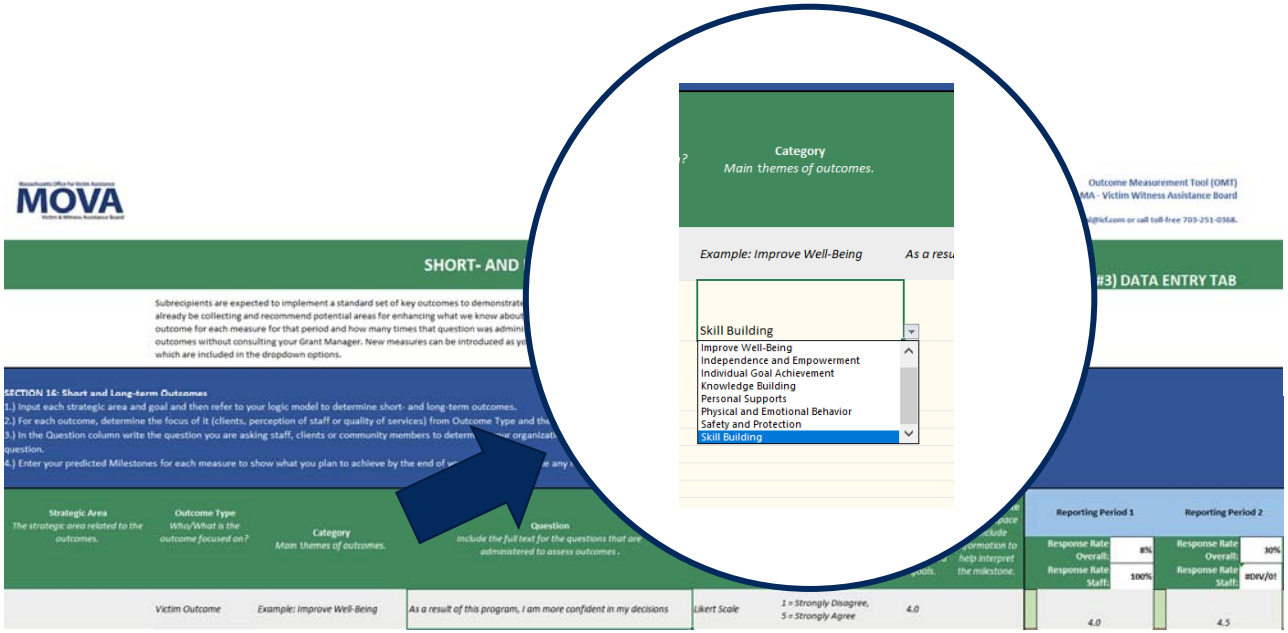
Outcomes



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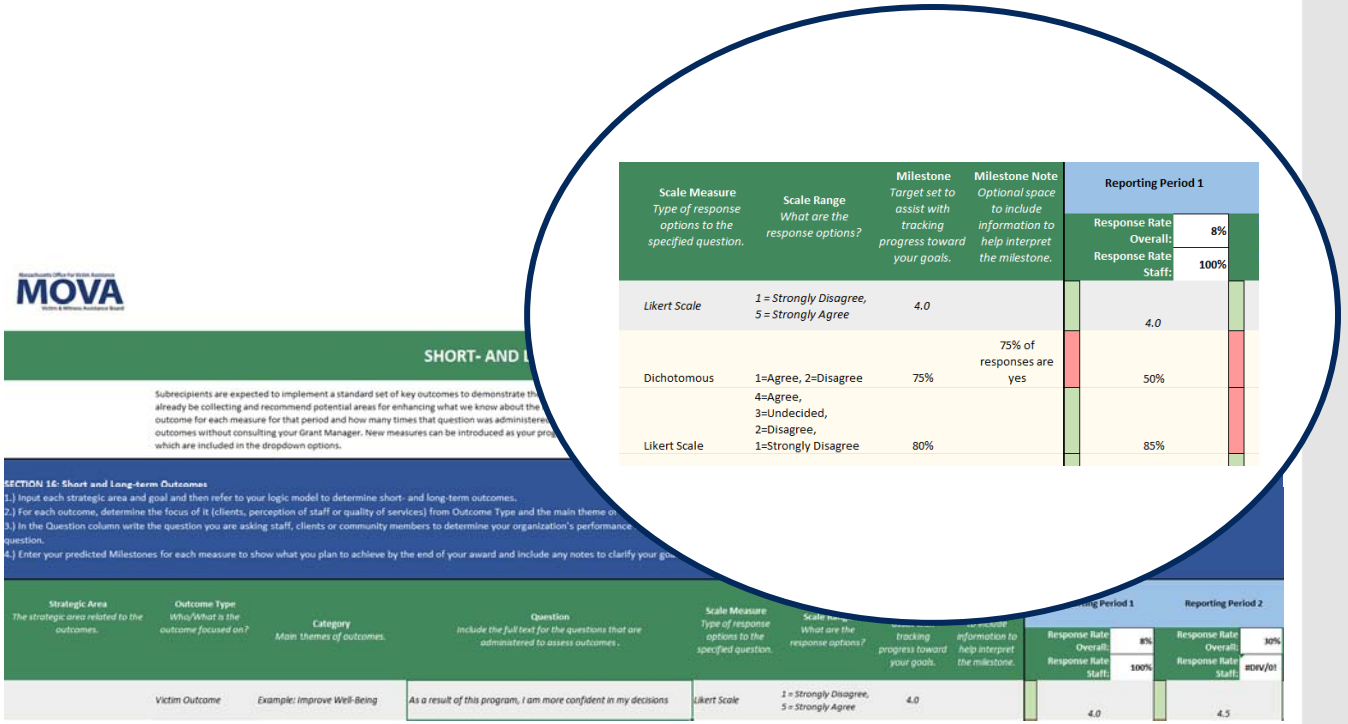

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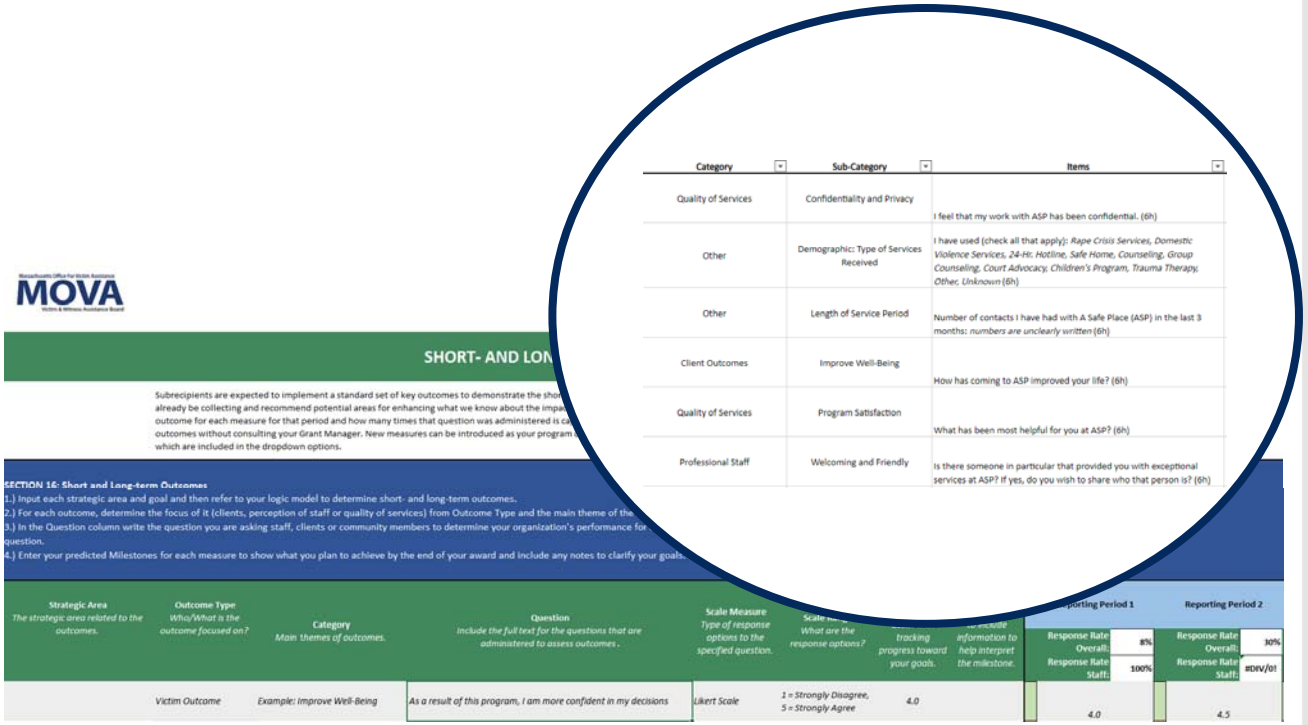

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3.) In the Question column write the question you are asking staff, clients or community members to determine your organization's performance for
question.
4.) Enter your predicted Milestones for each measure to show what you plan to achieve by the end of your award and include any notes to clarify your goals.

Strategic Area *The strategic area related to the outcomes.*	Outcome Type *Who/What is the outcome focused on?*	Category *Main themes of outcomes.*	Question *Include the full text for the questions that are administered to assess outcomes .*	Scale Measure *Type of response options to the specified question.*	Scale … *What are the response options?*	… *tracking progress toward your goals.*	… *Include information to help interpret the milestone.*	Reporting Period 1		Reporting Period 2	
								Response Rate Overall:	8%	Response Rate Overall:	30%
								Response Rate Staff:	100%	Response Rate Staff:	#DIV/0!
	Victim Outcome	*Example: Improve Well-Being*	*As a result of this program, I am more confident in my decisions*	*Likert Scale*	*1 = Strongly Disagree, 5 = Strongly Agree*	*4.0*		*4.0*		*4.5*	

Category	Sub-Category	Items
Quality of Services	Confidentiality and Privacy	I feel that my work with ASP has been confidential. (6h)
Other	Demographic: Type of Services Received	I have used (check all that apply): *Rape Crisis Services, Domestic Violence Services, 24-Hr. Hotline, Safe Home, Counseling, Group Counseling, Court Advocacy, Children's Program, Trauma Therapy, Other, Unknown* (6h)
Other	Length of Service Period	Number of contacts I have had with A Safe Place (ASP) in the last 3 months: *numbers are unclearly written* (6h)
Client Outcomes	Improve Well-Being	How has coming to ASP improved your life? (6h)
Quality of Services	Program Satisfaction	What has been most helpful for you at ASP? (6h)
Professional Staff	Welcoming and Friendly	Is there someone in particular that provided you with exceptional services at ASP? If yes, do you wish to share who that person is? (6h)

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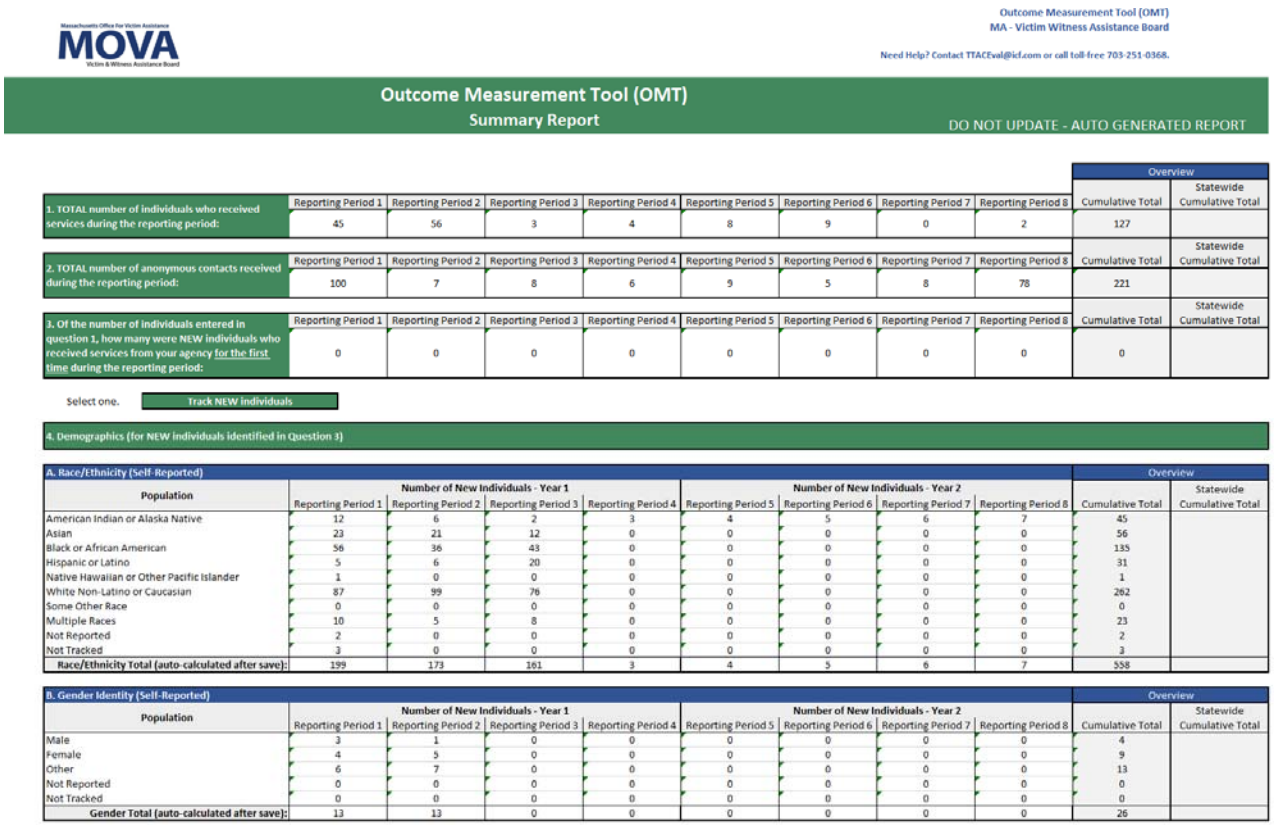
Summary & Reporting



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Outcome Measurement Tool (OMT)
Summary Report

DO NOT UPDATE - AUTO GENERATED REPORT

	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8	Overview: Cumulative Total	Overview: Statewide Cumulative Total
1. TOTAL number of individuals who received services during the reporting period:	45	56	3	4	8	9	0	2	127	
2. TOTAL number of anonymous contacts received during the reporting period:	100	7	8	6	9	5	8	78	221	
3. Of the number of individuals entered in question 1, how many were NEW individuals who received services from your agency for the first time during the reporting period:	0	0	0	0	0	0	0	0	0	

Select one. Track NEW individuals

4. Demographics (for NEW individuals identified in Question 3)

A. Race/Ethnicity (Self-Reported)

Population	Number of New Individuals - Year 1: Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Number of New Individuals - Year 2: Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8	Overview: Cumulative Total	Overview: Statewide Cumulative Total
American Indian or Alaska Native	12	6	2	3	4	5	6	7	45	
Asian	23	21	12	0	0	0	0	0	56	
Black or African American	56	36	43	0	0	0	0	0	135	
Hispanic or Latino	5	6	20	0	0	0	0	0	31	
Native Hawaiian or Other Pacific Islander	1	0	0	0	0	0	0	0	1	
White Non-Latino or Caucasian	87	99	76	0	0	0	0	0	262	
Some Other Race	0	0	0	0	0	0	0	0	0	
Multiple Races	10	5	8	0	0	0	0	0	23	
Not Reported	2	0	0	0	0	0	0	0	2	
Not Tracked	3	0	0	0	0	0	0	0	3	
Race/Ethnicity Total (auto-calculated after save):	199	173	161	3	4	5	6	7	558	

B. Gender Identity (Self-Reported)

Population	Number of New Individuals - Year 1: Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Number of New Individuals - Year 2: Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8	Overview: Cumulative Total	Overview: Statewide Cumulative Total
Male	3	1	0	0	0	0	0	0	4	
Female	4	5	0	0	0	0	0	0	9	
Other	6	7	0	0	0	0	0	0	13	
Not Reported	0	0	0	0	0	0	0	0	0	
Not Tracked	0	0	0	0	0	0	0	0	0	
Gender Total (auto-calculated after save):	13	13	0	0	0	0	0	0	26	

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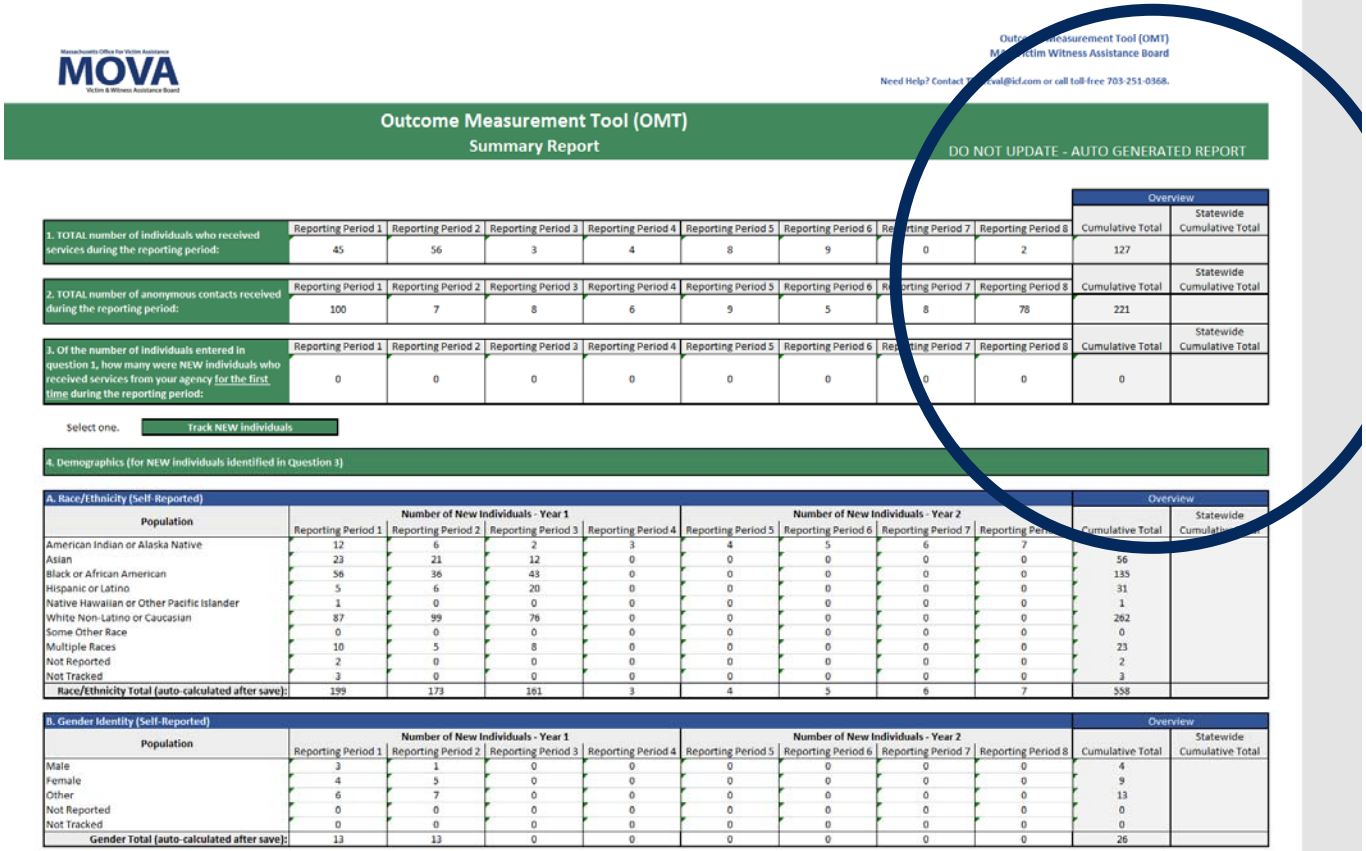
Training & Technical Assistance Center

Summary & Reporting



MOVA

Outcome Measurement Tool (OMT)
Summary Report

DO NOT UPDATE - AUTO GENERATED REPORT

	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8	Overview: Cumulative Total	Overview: Statewide Cumulative Total
1. TOTAL number of individuals who received services during the reporting period:	45	56	3	4	8	9	0	2	127	
2. TOTAL number of anonymous contacts received during the reporting period:	100	7	8	6	9	5	8	78	221	
3. Of the number of individuals entered in question 1, how many were NEW individuals who received services from your agency for the first time during the reporting period:	0	0	0	0	0	0	0	0	0	

Select one. Track NEW individuals

4. Demographics (for NEW individuals identified in Question 3)

A. Race/Ethnicity (Self-Reported)

Population	Number of New Individuals - Year 1: Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Number of New Individuals - Year 2: Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8	Overview: Cumulative Total	Overview: Statewide Cumulative Total
American Indian or Alaska Native	12	6	2	3	4	5	6	7		
Asian	23	21	12	0	0	0	0	0	56	
Black or African American	56	36	43	0	0	0	0	0	135	
Hispanic or Latino	5	6	20	0	0	0	0	0	31	
Native Hawaiian or Other Pacific Islander	1	0	0	0	0	0	0	0	1	
White Non-Latino or Caucasian	87	99	76	0	0	0	0	0	262	
Some Other Race	0	0	0	0	0	0	0	0	0	
Multiple Races	10	5	8	0	0	0	0	0	23	
Not Reported	2	0	0	0	0	0	0	0	2	
Not Tracked	3	0	0	0	0	0	0	0	3	
Race/Ethnicity Total (auto-calculated after save):	199	173	161	3	4	5	6	7	558	

B. Gender Identity (Self-Reported)

Population	Number of New Individuals - Year 1: Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4	Number of New Individuals - Year 2: Reporting Period 5	Reporting Period 6	Reporting Period 7	Reporting Period 8	Overview: Cumulative Total	Overview: Statewide Cumulative Total
Male	3	1	0	0	0	0	0	0	4	
Female	4	5	0	0	0	0	0	0	9	
Other	6	7	0	0	0	0	0	0	13	
Not Reported	0	0	0	0	0	0	0	0	0	
Not Tracked	0	0	0	0	0	0	0	0	0	
Gender Total (auto-calculated after save):	13	13	0	0	0	0	0	0	26	

JUSTICE FOR VICTIMS JUSTICE FOR ALL

Office for Victims of Crime OVC

OVC TTAC
Office for Victims of Crime
Training & Technical Assistance Center