



# MASSACHUSETTS TRIAL COURT

## POST-EVICTION MORATORIUM PLAN:

*Updates on Process and Data*

Chief Justice of the Trial Court Paula M. Carey  
Housing Stakeholders Briefing  
Thursday, Thursday 17, 2020



## Summary Process Updates on Process, Accessibility, and Data

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### Boston Municipal Court /District Court

- The Municipal Court and the District Court will make efforts to create a uniform Alternate Dispute Resolutions (ADR) outcome report in MassCourts in 2021.
- ADR providers for each court division are experienced in summary process mediation and, to the extent possible, providers are connected to the Massachusetts Office of Public Collaboration, which is one of the agencies working with DHCD as part of the eviction diversion initiative.
- The District Court has also assigned specific judges to preside over summary process cases in courts requiring additional support.

- The Boston Municipal Court has not assigned specific judges to preside over summary process cases as there has been no increase in the usual amount of filings to warrant such assignments. If summary process filings should increase, such a model would be considered.

### Housing Court

- The Housing Court notice has been updated to refer litigants directly to the information sheet for the most complete, up-to-date contact information for Lawyer for a Day, Tenancy Preservation Program, and other information.

## Summary Process Updates on Process, Accessibility, and Data

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### Zoom Waiting Rooms

- Starting in the early part of 2021, the zoom waiting rooms in all six (6) Divisions of the Housing Court will inform litigants of the potential availability of resources such as:
  - 1) Lawyer for the Day;
  - 2) Tenancy Preservation Program; and
  - 3) Interpreter Services.

### Trial Court Zoom Rooms

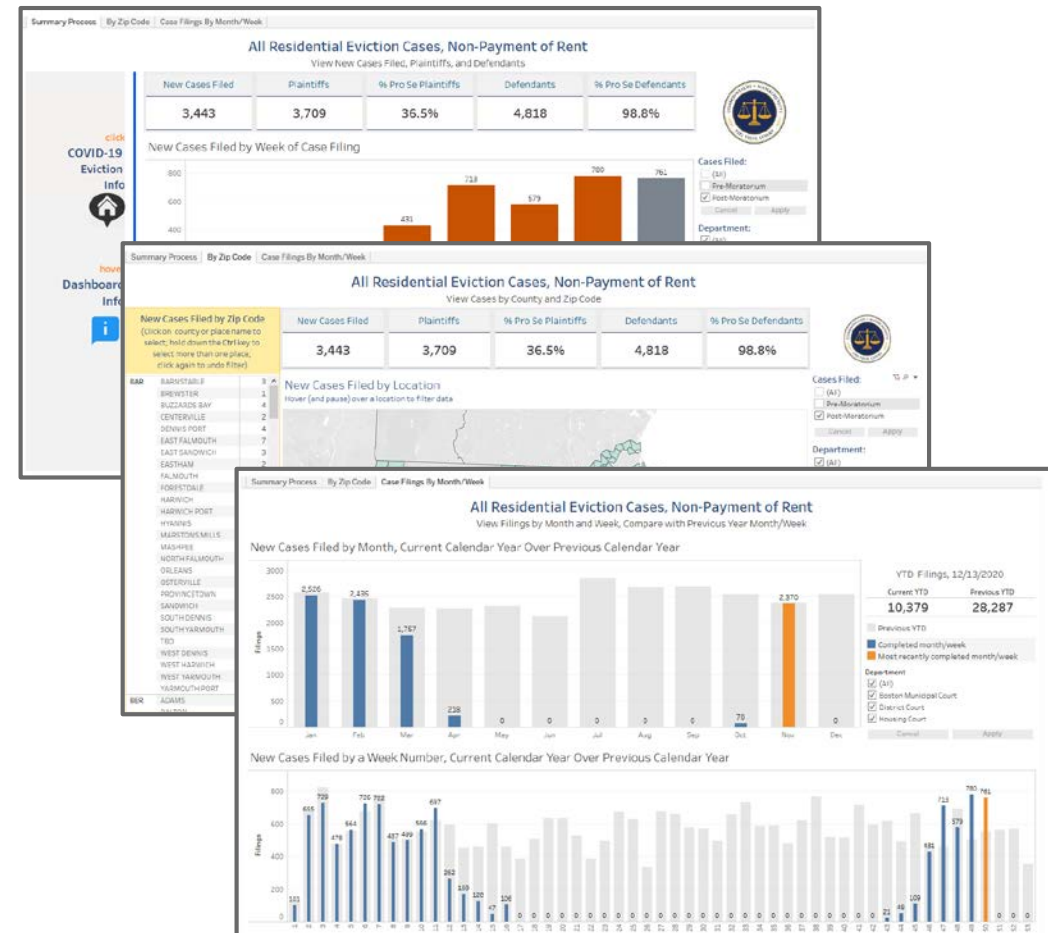
- We are monitoring visits to and use of the Zoom Rooms that we currently have open in our courthouses with the hope of expanding to other locations in early 2021.
- We are working with some municipalities about the possibility of having Zoom Rooms in public spaces. This effort is currently on hold due to the current uptick in COVID cases, but is planned to resume in early 2021.



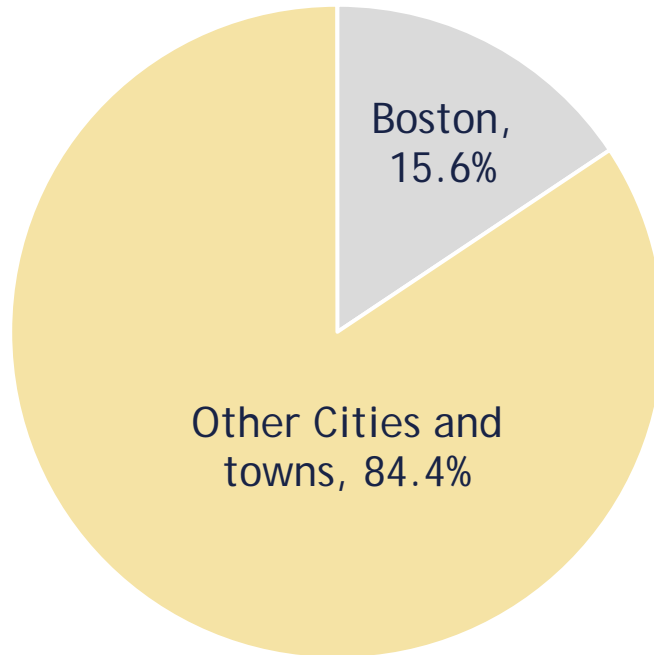
## Summary Process Updates on Process, Accessibility, and Data

### Dashboards Now Available

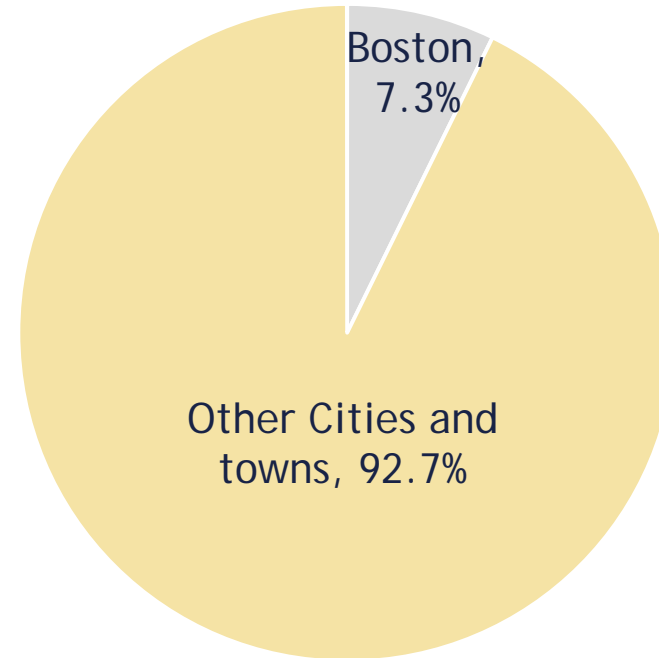
- Launched a dashboard featuring filing and party information on non-payment/residential cases filed since January 1, 2020.
- Dashboard now has three pages to view summary case information.
- Visit the Trial Court's Tableau Public webpage to access current and future dashboards  
[https://public.tableau.com/profile/dr\\_ap4687#!/](https://public.tableau.com/profile/dr_ap4687#!/)



Proportion of Summary Process - Non-Payment of Rent Cases  
City of Boston vs. Other Cities and Towns  
*Week 46 to Week 50*



CY2019



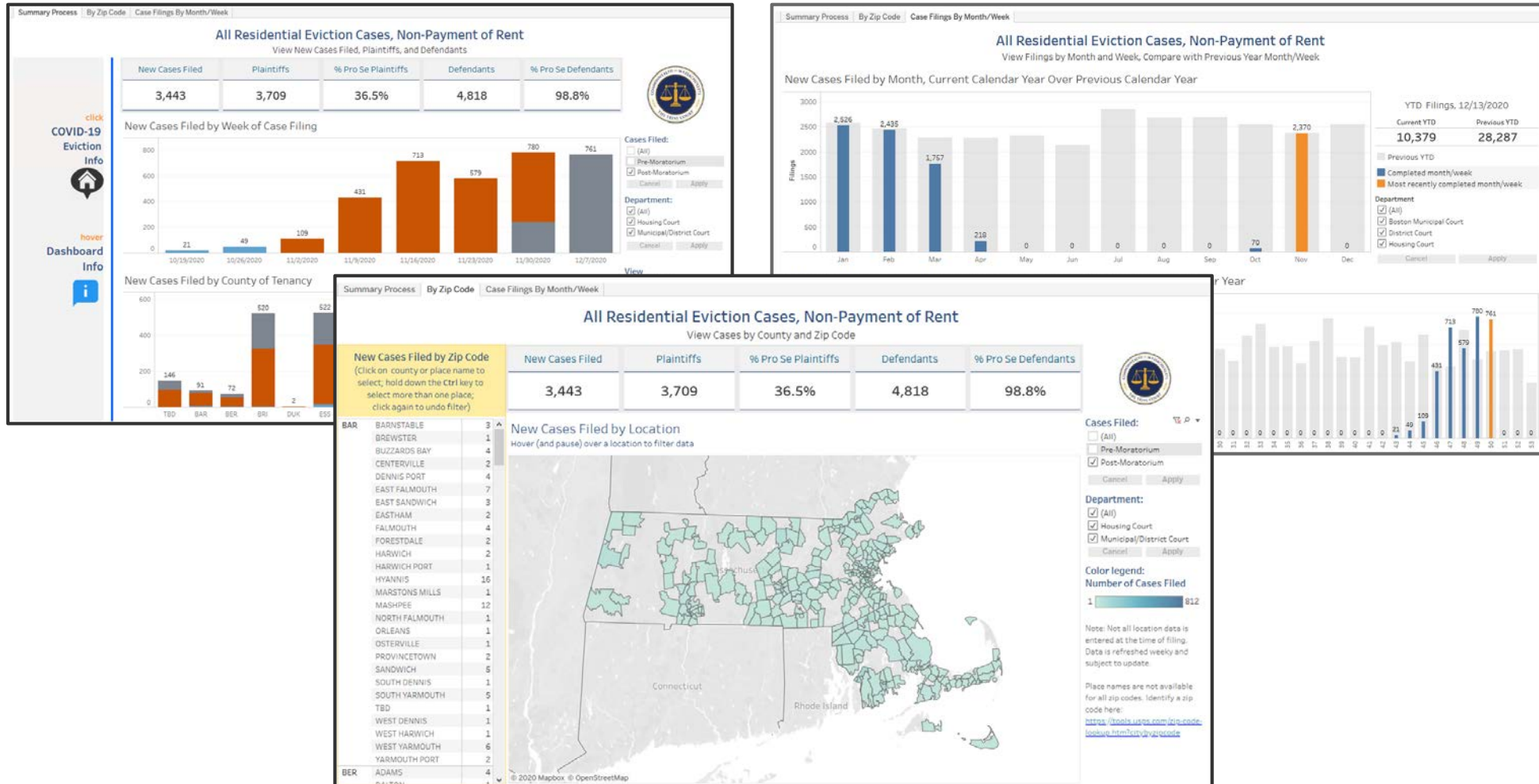
CY2020





# Live Dashboard Demonstration

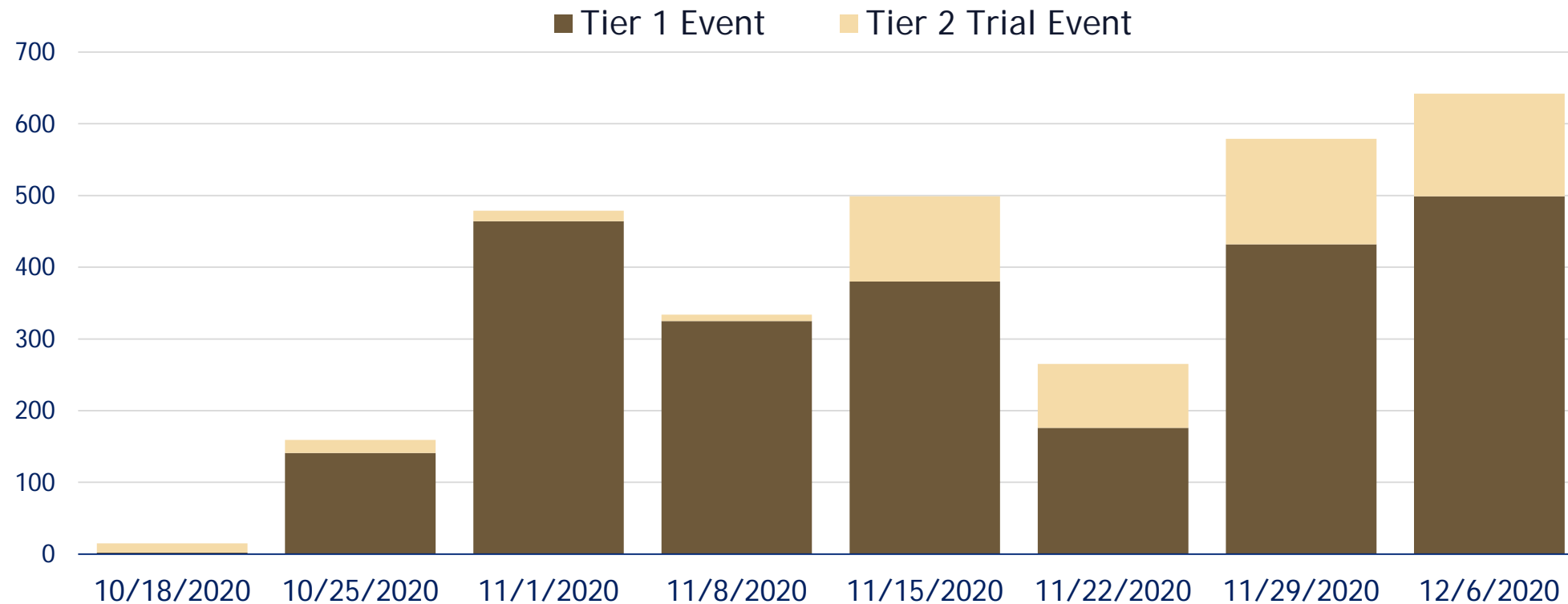
<https://public.tableau.com/profile/drap4687#!/>



# Residential Eviction, Non-Payment of Rent Cases Scheduled for a Tier 1 and/or Tier 2 Event through 12/6/2020

2,352 CASES WITH A SCHEDULED TIER 1 AND/OR TIER 2 EVENT

43.1% FEWER CASES THAN LAST YEAR





# Residential Eviction, Non-Payment of Rent

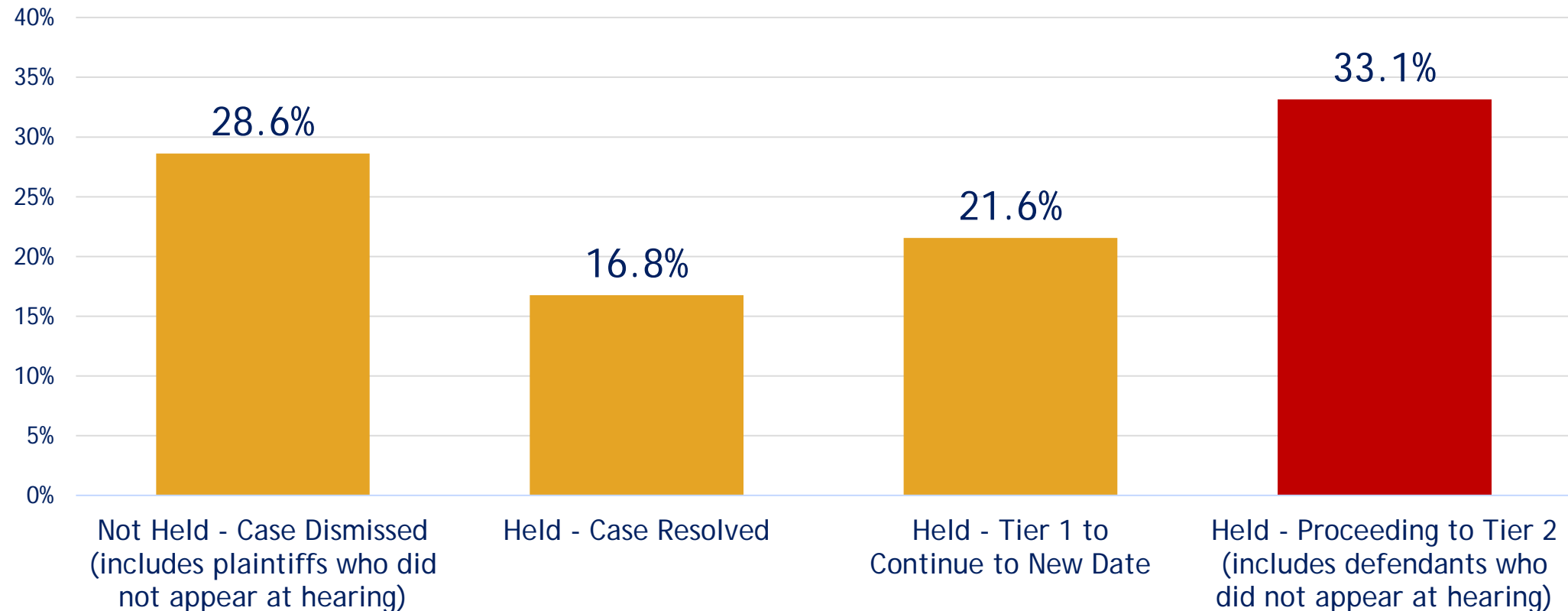
## Tier 1 Cases Appearing Before the Courts between 10/19 and 11/30

**1,373 CASES WERE HEARD**

**45.4% OF CASES WERE RESOLVED BY DISMISSAL OR AGREEMENT**

**33.1%**

OF CASES  
PROCEEDING TO TRIAL







# Housing Court Non-Payment of Rent Alternative Dispute Resolution (ADR) Outcomes

October 19, 2020 to November 30, 2020

**513 CASES SCHEDULED FOR MEDIATION**

**410 CASES ENTERED PROCESS**

