

**The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid, Health Safety Net
100 Hancock Street, 6th Floor Quincy, Massachusetts 02171**

HSN Providers:

After the release of the October remits, HSN was informed of an internal issue that may affect claims, in which not all payment lines would be included for the dental claim payment. There will be a delay in the release of dental remits until a later date.

HSN is working to identify the impacted claims and reprocess them to ensure accurate payment of those claims. Should there be any change in posting the dental remits, HSN will notify accordingly.

For facilities who utilize Billing Intermediaries, please notify your BI that there will be a delay when retrieving the HSN dental remits.

The HSN apologizes for any inconvenience this may have caused and assure you that the HSN helpdesk will continue to strive towards assisting providers with their questions. Please feel free to contact the HSN Helpdesk at 1-800-609-7232 or by email at HSNhelpdesk@state.ma.us.

Thank you,
Health Safety Net