

Massachusetts Workforce Investment Board
WIOA Steering Committee
Job Seeker & Employer Subcommittee

Performance Measurements Workgroup
December 28, 2015
Meeting Notes

Members in Attendance: Marilyn Boyle – DCS (Co-Lead), Yashira Pepin – EOLWD (Co-Lead), Les Abramowitz – DCS (phone), Mike Doak – ETR (phone), Joe Eid – ValleyWorks CC (phone), Toby Maguire – ACLS, Brian Newquist – ACLS, William Noone – MRC (phone), John Oliveira – MCB (phone), Graham Porell – MRC (phone), Cheryl Ransom – ACLS, Kimberly Rowe-Cummings – DTA (phone), Joe Viana – Bristol (phone)

DISCUSSION TOPICS:

WIOA Steering Committee Meeting on January 11, 2016

Yashira advised the group that the next WIOA Steering Committee was scheduled for January 11. It is not clear to what extent Performance Measures will be discussed.

Proposed State Performance Metrics

Marilyn and Yashira continued the discussion on proposed State performance measures based on comments received from the partners. Several decisions remain pending the final federal report requirements. See page 3 for the updated draft measures chart based on meeting discussions.

Status on Benchmark Data

MRC – data exchange completed; second exchange in process
MCB – data exchange in process
ACLS – MOU being finalized; data exchange format resolved

Future Data Exchanges

Yashira advised the group that she was reaching out to Cari Birkhauser, DUA Director of Systems Integration, to attend a future meeting (tentative for January 21) to brief her on federal reporting requirements that will impact DUA on the systems side, primarily with respect to wage matching, but also data provided by DUA to DCS for Trade program reporting. This will begin the discussions on business requirements for the data exchanges necessary for each agency to submit their required federal reports. Until these are fully understood and agreed to new MOUs cannot be developed, although discussions also need to begin with the respective legal counsels. Wage match results for federal reporting are at the individual level (with a substitute number for SSN) not the aggregate level provided for benchmarking.

Customer Privacy and Information Release Policies

There was a brief discussion regarding customer notice/release with respect to use of personal information (including SSN needed for wage matching) needed for federal reporting. Each partner agreed to research its agency's current protocols/policies. The group felt that legal counsels should be aware and ensure that each agency's minimum thresholds are satisfied in MOUs for wage matching and future data exchanges. The long-term goal is to create a common intake format and exchange service information on shared customers.

NEXT MEETING:

Date: Monday, January 7, 2016
Time: 1:00 p.m. – 3:00 p.m.
Location: Charles F Hurley Building, 1st Floor Cambridge Conference Room
Address: 19 Staniford Street, Boston, MA

PROPOSED STATE MEASSURES -- DRAFT UPDATE

COHORT: PARTICIPANTS BY WIOA FUNDING STREAMS

PURPOSE: UNDERSTAND THE IMPACT OF EACH WIOA FUNDING STREAM ON SPECIFIC POPULATIONS INCLUDED IN FEDERAL MEASURES

There are some remaining considerations pending final reporting instructions.

State-Designed Job Seeker Performance Measures	Cohorts for Performance Measures [Data collection and measurement initiative by each agency administering the program.]		
	All Career Center Participants (WIOA Title I, III, Vets, TRADE, etc)	Adult Education Participants (WIOA Title II)	Vocational Rehabilitation Participants (WIOA Title IV)
Number and Percent of customers enrolled in training and employed in a training related job 2 nd Quarter After Exit	<i>Only Career Center Customers enrolled in a training program. (obtained by follow up with customer)</i>	<i>Only Title II individuals enrolled in a training program. (obtained by follow up with customer)</i>	<i>Only Title IV individuals enrolled in a training program. (captured in MIS)</i>
Number and Percent of Veterans Employed 2 nd Quarter After Exit	<i>Only Career Center Customers who self-declare veterans status included in measure.</i>	<i>Only Title II individuals who self-declare veterans status included in measure. (Will need to add to intake – expect very few)</i>	<i>Only Title IV individuals who self-declare veterans status included in measure.</i>
Number and Percent of Individuals with Language Barriers at Registration Employed 2 nd Quarter After Exit	<i>Only Career Center Customers who self-declare ESOL status included in measure.</i>	<i>Title II individuals with ESOL status included in measure. (Results only for customers having SSN)</i>	<i>Only Title IV individuals who self-declare ESOL status included in measure. (MRC will be able to measure this effective July 1st, 2016 with WIOA data changes to our Case Management System)</i>
Number and Percent of Individuals without High School Equivalency at enrollment that obtained a HS equivalency and who are Employed at 2 nd Quarter After Exit (May use federal time requirement – employed within one year of exit – instead of 2nd quarter).	<i>All Career Center Participants without HS Equivalency at intake (WIOA Title I, III, Vets, TRADE, etc)</i>	<i>All Adult Education Participants (WIOA Title II) (Need to determine the cohorts to be included in this measure. Results only for customers having SSN)</i>	<i>All Vocational Rehabilitation Participants without HS Equivalency at intake (WIOA Title IV) (MRC can measure this once individual wage matching is available)</i>
Number and Percent of Individuals with a Disability 2 nd Quarter After Exit	<i>Only Career Center Customers who self-declare included in measure.</i>	<i>Only Title II individuals who self-declare included in measure.</i>	<i>Only Title IV individuals who self-declare included in measure. (This would be all MRC participants – 100%)</i>

<p>Number and Percent of Individuals receiving TANF or SNAP Employed 2nd Quarter After Exit (related to services provided to DTA participants)</p> <p>ALIGN WITH FEDERAL REPORTING CATEGORY REQUIREMENTS – REQUIRES ADDITIONAL DISCUSSION</p>	<p><i>All Career Center Participants receiving TANF or SNAP required to enroll in job assistance services (WIOA Title I, III, Vets, TRADE, etc)</i></p>	<p><i>All Adult Education Participants receiving TANF or SNAP (WIOA Title II) Define relevant participants</i></p>	<p><i>All Vocational Rehabilitation Participants receiving TANF or SNAP (WIOA Title IV) (MRC can only measure VR participants receiving TANF benefits, not SNAP)</i></p>
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Note: Report periods will coincide with Federal report periods defined for each program

12/30/15 -- updated per discussion at
Performance Measurements Workgroup Meeting 12/28/15