

Dear HSN Providers,

HSN Validation Reports will not be available on INET for the upcoming two weeks. Please continue to submit your HSN claims, but note that the HSN Validation Reports (FER's) listing your claim denials will be postponed until March 8, 2021. For facilities who utilize Billing Intermediaries, please notify your BI that there will be a delay when retrieving the weekly HSN Validation Reports.

HSN will send an updated notice to facilities when the HSN Validation Reports are posted onto INET. We apologize for the delay and assure you that HSN helpdesk will continue to strive towards assisting providers with their questions. Please contact the HSN helpdesk at [HSNhelpdesk@state.ma.us](mailto:HSNhelpdesk@state.ma.us).

Thank you.

Health Safety Net