

December 2, 2025

Mr. Antoine Jones
Acting Rapid Response Manager
Saltonstall Building
100 Cambridge St., 5th Floor
Boston, MA 02114

Re: Notice of Facility Layoffs/Closing

Dear Mr. Jones:

In accordance with Mass. Gen. Laws Ann. Ch. 149 § 179B; Ch. 151A § 71B, we are writing to inform you that an office of **Dental Benefit Management, Inc., dba BeneCare Dental Plans**, located at **446 Main Street, Suite 501, Worcester, MA 01608**, is expected to be permanently closed in the near future.

It is anticipated this closure will take place starting on **January 31, 2026** and ending on **March 31, 2026**. All positions and jobs at the facility will be eliminated during this same time period, and approximately 50 employees will be affected, although it is possible that one or more employees will remain employed for a limited time after the facility is closed to assist with administrative tasks related to the closing of the facility. Information regarding the job titles of the positions to be affected, and the number of affected employees in each job classification, is attached.

Employees are not represented by a union and there are no bumping rights.

Each of these team members impacted will receive a written 60-day notice of position elimination.

The job titles, layoff dates, and numbers of affected employees are as follows:

| Title | Layoff Date | # of employees |
|----------------------------------|-------------------|----------------|
| Constituent Services Rep | January 31, 2026 | 10 |
| Constituent Services Rep | March 31, 2026 | 14 |
| Constituent Services Team Lead | March 31, 2026 | 2 |
| Constituent Services Manager | March 31, 2026 | 2 |
| Constituent Services Supervisor | March 31, 2026 | 1 |
| Professional Relations Admin Rep | January 31, 2026 | 4 |
| Dental Practice Specialist | January 31, 2026 | 3 |
| Grievance and Appeals Rep | April 30, 2026 | 3 |
| Orthodontic Case Manager | March 31, 2026 | 2 |
| EDI Coordinator | February 27, 2026 | 1 |
| EDI Coordinator | May 29, 2026 | 1 |
| Business Analytics Manager | February 27, 2026 | 1 |
| Human Resources Manager | June 30, 2026 | 1 |
| MIS Technology Manager | June 30, 2026 | 1 |

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|-----------------------|----------------|---|
| Executive Director | June 30, 2026 | 1 |
| Departmental Director | March 31, 2026 | 1 |
| Departmental Director | June 30, 2026 | 2 |

For further information, please contact **Richard Schlauch, Director of Legal Affairs,** [**rschlauch@benecare.com**](mailto:rschlauch@benecare.com), **215-440-1013, 555 E. City Avenue, Suite 600, Bala Cynwyd, PA 19004**

Sincerely,

Richard Schlauch

Director of Legal Affairs, BeneCare Dental Plans

cc: Chief Elected Official of Worcester, MA via email [mayor@worcesterma.gov]