



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Dental Bulletin 53

DATE: March 2025

TO: Providers Participating in the MassHealth Dental Program

FROM: Mike Levine, Assistant Secretary for MassHealth

RE: Dental Third-party Administrator Transition

BeneCare Dental Plans will become MassHealth's dental program third-party administrator (Dental TPA) on April 1, 2025. The current Dental TPA, DentaQuest, will continue as the Dental TPA through March 31, 2025. This information was communicated in [Dental Bulletin 52](#).

As MassHealth works toward completing the transition to the new Dental TPA, providers may experience processing delays. However, MassHealth does not anticipate significant delays and is committed to making this transition as seamless as possible.

Upcoming Provider Training

To prepare MassHealth dental providers for administrative and operational transition changes, BeneCare will host virtual training sessions on Wednesday, March 19, 2025, at noon, and Wednesday, March 26, 2025, at 6 p.m.

Please register for one of the sessions below. If you are unable to attend, the training will be recorded and posted on the new MassHealth Dental Program website, massdhp.org.

[Register for March 19, 2025, Training](#)

[Register for March 26, 2025, Training](#)

Future Communication

Beginning April 1, 2025, please visit massdhp.org, call 844-MH-DENTL ((844) 643-3685), or email providerrelations@massdhp.com for your Masshealth dental program needs.

To receive future messages from BeneCare and the MassHealth Dental Program, please subscribe at FAQ.massdhp.org.

MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](#) web page.

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Questions?

Email the MassHealth Dental Provider Relations team, supported by BeneCare, at providerrelations@massdhp.com.

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