



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Dental Bulletin 56

DATE: January 2026

TO: Dental Providers Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth 

RE: Extension for Submitting Dental Claims

MassHealth is temporarily extending the time limitation for submitting dental claims. These extensions are due to ongoing dental claims-processing issues and temporarily replace the applicable aspects of 130 CMR 450.309 and 450.313 for timely filing.

The following time limitation extensions apply to dental claims submitted through March 31, 2026.

- Dental claims with dates of service (DOS) on or after December 15, 2024, will be considered timely if such claims are submitted within 345 days of the DOS.
- Dental claims with DOS on or after September 15, 2023, with any third-party-liability claims that are submitted with the required explanation of benefit documentation, will be considered timely.

All MassHealth rules and regulations that do not conflict with these time limitation extensions are still in effect. Unless MassHealth states otherwise, these time limitation extensions do not apply to dental claims submitted on or after April 1, 2026.

MassHealth Website

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Questions?

All questions about this bulletin should be directed to the third-party administrator of the MassHealth Dental Program at (844) 643-3685 (844-MH-DENTL).

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