



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Dental Bulletin 59

DATE: August 2026

TO: Dental Providers Participating in MassHealth

FROM: Ryan Schwarz, Assistant Secretary for MassHealth

RE: Additional Extension for Submitting Dental Claims

Background

As outlined in Dental Bulletins 56 and 57, MassHealth extended the time limitation for submitting dental claims due to ongoing claims-processing issues. These bulletins temporarily replace the applicable aspects of 130 CMR 450.309: *Time Limitation on Submission of Claims: General Requirements* and 450.313: *Time Limitation on Submission of Claims: Claims for Members with Health Insurance* for timely filing. This bulletin announces an additional temporary timely filing extension for dental claims with dates of service on or after February 1, 2026.

Additional Temporary Extension of Timely Filing for Dental Claims (Dates of Service on or After February 1, 2026)

MassHealth is temporarily extending the time limitation for providers to submit dental claims from 90 days to 180 days for claims with dates of service on or after February 1, 2026. This time limitation extension applies to eligible claims submitted through December 31, 2026.

Important to Know

MassHealth rules and regulations that do not conflict with these time limitation extensions and claim submission documentation requirements as stated in Dental Bulletin 56, 57, and 59 are still in effect. Unless MassHealth states otherwise, the time limitation extension described in Dental Bulletin 59 does not apply to dental claims submitted on or after January 1, 2027.

MassHealth Website

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Questions?

If you have questions about the information in this bulletin, please call MassHealth Dental Customer Service at (866) 616-2699 or visit the [Dental Provider Portal](#).

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