

Massachusetts Division of Insurance
Membership in Dental Insured Preferred Provider Plans
as of December 31, 2024

	DENTAL Insured Preferred Provider Plan Members ¹ By County	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	MA
		Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Total 2024
		End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	End of 2023	Members
1	Aetna Life Insurance Company	13	4	3,472	2	2,938	125	1,863	398	4,319	0	2,255	2,017	2,011	5,467	24,884
2	Altus Dental Insurance Company, Inc.	6,353	2,376	35,187	198	24,977	2,123	11,317	5,765	29,532	1,327	19,150	19,531	7,393	42,720	207,949
3	Ameritas Life Insurance Corporation ²	143	68	527	223	536	221	545	203	853	2	380	443	260	864	5,268
4	Blue Cross and Blue Shield of Massachusetts, Inc.	2,794	1,996	10,783	189	10,889	1,678	4,409	4,315	31,753	82	14,103	9,616	12,026	29,835	134,468
5	Cigna Health and Life Insurance Company ³	422	106	1,422	9	3,219	219	13,358	1,255	9,503	6	3,410	1,936	2,204	10,689	47,758
6	Colonial Life & Accident Insurance Company	42	20	251	0	179	22	201	19	287	8	146	142	130	328	1,775
7	Dearborn National Life Insurance Company ⁴	3	0	0	0	1	0	0	2	1	0	0	0	1	5	13
8	Dental Service of Massachusetts, Inc. ⁵	6,904	1,006	13,419	536	36,850	4,073	8,297	5,274	81,118	276	39,333	25,544	24,513	26,077	273,220
9	Dentegra Insurance Company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	Dentegra Insurance Company of NE	161	28	227	21	1,215	21	103	56	3,482	19	1,215	502	829	603	8,482
11	DSM Massachusetts Insurance Company, Inc.	2,795	810	5,292	180	7,395	554	3,699	1,107	13,055	84	6,173	4,328	5,495	7,005	57,972
12	First Health Life & Health Insurance Company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	Humana Insurance Company	133	32	117	6	594	3	18	1	1,700	14	605	374	563	469	4,629
14	Metropolitan Life Insurance Company	10,313	3,922	23,524	408	44,564	3,768	17,858	10,127	106,349	137	47,654	32,003	32,427	43,228	376,282
15	Principal Life Insurance Company	640	189	1,034	38	2,517	194	1,923	556	4,781	31	1,825	1,490	1,494	3,444	20,156
16	Reliance Standard Life Insurance Company	5	0	34	0	78	0	25	1	53	0	40	12	28	32	308
17	Renaissance Life and Health Ins. Co. of America	93	64	76	6	130	17	46	25	223	3	137	115	47	122	1,104
18	Standard Insurance Company	21	292	50	0	64	71	424	89	145	2	63	77	22	151	1,471
19	Starmount Insurance Company ⁶	231	24	333	2	1,106	39	361	76	1,572	7	598	477	463	673	5,962
20	The Chesapeake Life Insurance Company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	(The) Guardian Life Insurance Company of America	1,110	5,307	3,394	54	7,140	513	6,692	1,230	21,129	2	10,050	5,556	14,919	5,861	82,957
22	The Lincoln National Life Insurance Company	61	31	174	1	296	37	243	68	593	1	203	157	148	509	2,522
23	United Concordia Insurance Company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24	United of Omaha Life Insurance Company	9	7	15	0	6	10	54	6	23	4	15	14	1	84	248
25	UnitedHealthcare Insurance Company	145	112	2,603	8	1,350	234	441	171	2,156	1	1,312	1,098	697	2,716	13,044
	Total Members	32,391	16,394	101,934	1,881	146,044	13,922	71,877	30,744	312,627	2,006	148,667	105,432	105,671	180,882	1,270,472
	2024 Massachusetts Population ⁸	232,570	128,726	588,593	21,061	823,938	70,871	464,151	165,399	1,668,956	14,670	740,754	542,090	793,144	881,248	7,136,171
	2024 Market Penetration Rate ⁹	13.9%	12.7%	17.3%	8.9%	17.7%	19.6%	15.5%	18.6%	18.7%	13.7%	20.1%	19.4%	13.3%	20.5%	17.8%

¹ Information reported by carriers offering a DENTAL insured preferred provider plan, based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 2.2," which instructs carriers to exclude members for whom the carrier did not bear any financial risk.

² Effective December 31, 2016, Security Life Insurance Company of America has merged into Ameritas Life Insurance Corporation.

³ Connecticut General Life Insurance Company began transferring membership of some of its products to CIGNA Health and Life Insurance Company in 2013.

⁴ Dearborn National Life Insurance Company stopped marketing its dental PPO product in 2012.

⁵ Doing business as Delta Dental Plan of Massachusetts.

⁶ New product approved in February 2018

⁷ In March 2016, Sun Life acquired the group dental business of Union Security (USIC). Because of the acquisition during 2016 and 2017 Sun Life offered its enrollees replacement coverage underwritten by USIC until Sun Life could obtain department approval of its new forms and networks. The remaining 23 policies active in Sun Life in 2017 either terminated or were replaced by USIC's policies as of January 15th, 2018. The new Sun Life plan was approved in February 2018 and new business members for Sun Life appear in 2018 report.

⁸ 2024 Population Source: U.S. Census Bureau; Vintage 2024 Population Estimates: Population Estimates

⁹ Total DENTAL insured preferred provider plan members in each county divided by the 2023 population in each county.