

# MASSACHUSETTS DEPARTMENT OF MENTAL HEALTH FACT SHEET

The National Alliance on Mental Illness estimates



## 1 of every 5 adults

in the United States will experience a mental illness within their lifetime

### ABOUT DMH

DMH serves adults with severe and persistent mental health conditions; and children and adolescents with serious emotional disturbances and their families

**Commissioner:**  
Joan Mikula

### STAFFING

**approx. 3,300 employees statewide**

**Gender breakdown:**  
59.1% Female, 40.8% Male

**Diversity:**  
62.6% White  
38.1% Black  
5.3% Hispanic  
2.6% Asian

**Average Age: 49**

**Average years of service: 13.2**

### LOCATIONS



**Main Office**  
25 Staniford St.  
Boston, 02114

**DMH has 5 geographical area, with 27 site Offices:**  
Boston / Brockton / Tewksbury  
Worcester / Northampton

(617) 626-8000 Voice  
(617) 727-9842 TTY  
(800) 221-0053 Information and Resource Voicemail Box  
(617) 626-8131 Fax

[dmhinfo@massmail.state.ma.us](mailto:dmhinfo@massmail.state.ma.us)

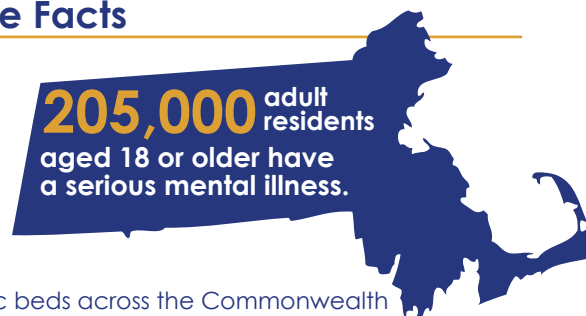
<http://www.mass.gov/dmh>

### State Facts



DMH serves  
**29,000**  
adults, children  
youth and families  
a year

**205,000** adult  
residents  
aged 18 or older have  
a serious mental illness.



DMH licenses **2,811** inpatient psychiatric beds across the Commonwealth

### Key Services

Adult Clinical Community Services (ACCS)

Expedited Psychiatric Inpatient Admissions (EPIA)

Women's Recovery from Addiction Program (WRAP)

Case Management and Social Services

Inpatient Mental Health Services

Program of Assertive Community Treatment (PACT)

Forensic Services

Housing/Homelessness

Low Barrier Services/Drop-In Centers – Access Centers; Clubhouses; and Recovery Learning Communities (RLCs)

### DMH by the Numbers (FY 2019)



**70,000**  
admissions  
annually to  
Licensed Inpatient  
Facilities in FY19.

**\$ 4,591,908.00**

budgeted for Jail Diversion  
Programs in FY20 compared  
to \$1.9 Million in FY19  
and \$1 Million in FY18



**353**  
women were  
admitted to  
the WRAP  
program  
in FY19



**11,156**  
individuals were  
provided forensic  
evaluations and  
treatment in FY19.



**13,559**

forensic evaluations  
were requested by  
the courts. **12,681** were  
for adults and **878** were  
for juvenile.

**66** individual grants  
awarded and **150**  
municipalities and  
police departments  
worked with DMH on  
programs to divert  
individuals with mental  
illness from the criminal  
justice system.