

# Mass Workforce Issuance

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**Workforce Issuance No. 14-40**

☐ Policy ☒ Information

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**To:** Chief Elected Officials  
Workforce Investment Board Chairs  
Workforce Investment Board Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Operations Managers

**cc:** WIA State Partners

**From:** Alice Sweeney, Director  
Department of Career Services

**Date:** May 9, 2014

**Subject:** **Designation of Additional Population of Veterans Eligible for Services from the Disabled Veterans' Outreach Program Specialist – Veterans Ages 18-24**

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**Purpose:** To notify Local Workforce Investment Boards, One-Stop Career Center Operators and other local workforce investment partners of Training and Employment Guidance Letter ([TEGL](#)) No. 20-13, [Change 1](#) posted by the Department of Labor (DOL), Employment and Training Administration (ETA) office May 7, 2014. This TEGL identifies for the public workforce system an additional population the Secretary has identified to receive, upon request, intensive services provided by Disabled Veterans' Outreach Program (DVOP) specialists using a case management approach.

**Background:** [Title 38 U.S.C. 4103A](#) mandates specific roles and responsibilities for Disabled Veterans' Outreach Program (DVOP) specialist staff.

In recent years, veterans ages 18 to 24 have experienced a higher rate of unemployment than other Veterans as well as non-Veterans of the same age. DOL is anticipating an increase in the number of Veterans 18 to 24 transitioning from active military service. This group of Veterans may also possess limited civilian work history, which can make transitioning more difficult. Based on these facts, the Secretary has determined Veterans between the ages of 18 and 24 may need and benefit from the intensive services provided by a DVOP specialist.

**Action****Required:**

The following actions are requested:

- State Administrators and AJC/OSCC directors are requested to immediately transmit this TEGL to appropriate staff. States and AJCs/OSCCs should ensure standard operating procedures are updated to align staff and processes with the requirements outlined in this guidance.
- States must ensure that they have appointed a sufficient number of DVOP specialists to provide effective services to their client population, including Veterans ages 18-24.
- States should consult with the appropriate ETA or VETS regional office if technical assistance is needed.

**Effective:**

Immediately

**Inquiries:**

Questions can be directed to Beth Costa at [bcosta2@detma.org](mailto:bcosta2@detma.org).