



**THE COMMONWEALTH OF MASSACHUSETTS**  
**Executive Office of Labor and Workforce Development**  
***Department of Industrial Accidents***

Lafayette City Center, 2 Avenue de  
Lafayette, Boston, MA 02111-1750

**CHARLES D. BAKER**  
*Governor*

**KARYN POLITO**  
*Lieutenant Governor*

**ROSALIN ACOSTA**  
*Secretary of Labor and Workforce  
Development*

**SHERI BOWLES**  
*Interim Director*

**MEMORANDUM**

TO: ALL INTERESTED PERSONS

FROM: ERIN MUSCHETTE, DIRECTOR/OEVR

RE: VOCATIONAL REHABILITATION PROVIDERS APPROVED BY THE  
OFFICE OF EDUCATION AND VOCATIONAL REHABILITATION TO  
PROVIDE VOCATIONAL REHABILITATION SERVICES TO INJURED  
EMPLOYEES UNDER THE WORKERS' COMPENSATION ACT (G.L. c.  
152, AS AMENDED)

DATE: July 7, 2020 AMENDED 9/24/2021

ATTACHED ARE THE NAMES OF THOSE PROVIDERS WHO HAVE BEEN  
APPROVED TO FURNISH VOCATIONAL REHABILITATION SERVICE  
UNDER THE WORKERS' COMPENSATION ACT THROUGH **JUNE 30, 2021**.

THE PROVIDER LIST IS AVAILABLE ON THE DIA WEB SITE.

**FY'2021 CERTIFIED PROVIDERS**

Vocational Rehabilitation Services

1. Broadspire Services, Inc.  
1391 NW 136<sup>th</sup> Avenue  
Sunrise, Florida 33323  
Phone: (740) 487-6978  
Contact Person: Cindy Buxton, Regulatory Compliance  
Specialist  
Local: Debbie M. Johnson, MS, CRC, CCM  
Area Manager, MD (443) 866-9368
  
3. CRC Services, LLC  
813 Williams Street, Suite 212  
Longmeadow, MA 01116-1148  
Phone: (413) 567-5871  
Contact Person: David M. Soja, CRC/LRC, ABVE  
President
  
4. Coventry Health Care Workers Compensation, Inc.  
77 South Bedford Street  
Burlington, MA 01803  
Phone: (781) 290-5350  
Contact Person: Emily Costa, MA, CRC, CCM  
Manager, Field Case Management  
329 Main Street  
Somerset, MA 02726  
Cell: (781) 264-5236
  
5. Diane Durr Case Management  
4 Nuovo Drive  
Sagamore Beach, MA 02562  
Phone: (508) 888-5319  
Contact Person: Diane Durr, MA, CRC
  
6. Eaton VR  
30 Cedar Street  
Brattleboro, VT 05301  
Phone: (802) 376-3625  
Contact Person: Kenneth E. Eaton, CDMS

7. Faith Johnson Rehabilitation Consultant  
P.O. Box 1345  
Concord, MA 01742  
Phone: (978) 505-9463  
Contact Person: Faith A. Johnson, M.Ed, CAGS, CRC, CCM
8. Falcone Associates  
31 Trask Street  
Gloucester, MA 01930  
Phone: (978) 281-4275  
Contact Person: Carol Falcone, LRC
9. Fitzpatrick Rehab  
P.O. Box 1057  
Windham, Maine 04062-1057  
Phone: (207) 892-0254  
Contact Person: Martin J. Fitzpatrick, CDMS, CVRP
10. GENEX Services, Inc.  
440 East Swedesford Road  
Wayne, PA 19087  
Phone: (800) 477-3311  
Contact Person: Kathryn S. Shaw, MS, CRC  
Branch Manager  
Cell: (978) 495-0801
11. GBA Gerald Balut & Associates  
272 River Drive  
Hadley, MA 01035-9461  
Phone: (413) 582-0376  
Contact Person: Gerald V.S. Balut, M.S.
12. Hampden Rehabilitation Services  
42 Melbourne Road  
West Hyannisport, MA 02601  
Phone: (508) 790-1049  
Contact Person: Courtney S. Olds, M.Ed., CRC, LRC
13. Liberty Mutual Managed Care, LLC  
175 Berkeley Street  
Boston, MA 02116-5066  
Phone: (617) 357-9500  
Contact Person: Michael B. Garvey, Assistant Secretary  
Local: Steven J. Dadio, Manager  
5 Abbie Road  
Branford, CT 06405  
203-303-3554

14. Mackler Associates, LLC  
267 Sackett Road  
Westfield, MA 01085  
Phone: (413) 391-0856  
Contact Person: Sandra A. Mackler, CRC, CDMS, MSCC
15. Medical Case Management Group  
P.O. Box 938  
Gray, Maine 04039  
Phone: (207) 893-0093  
Contact Person: Quentin W. Besch, Executive V.P.
16. Occupational Resource Network, Inc.  
290 Merrimack Street, Suite 182  
Lawrence, MA 01843  
Phone: (978) 247-6086  
Contact Person: Nancy L. Segreve, MA, CRC, CCM
17. Linda A. Palange, M.S., CRC, LRC, OTR/L  
59 Kondazian Street  
Watertown, MA 02472  
Phone: (617) 926-2079
18. Rhonda Jellenik Case Management  
P.O. Box 197  
Mansfield, MA 02048  
Phone: (508) 339-0555  
Contact Person: Rhonda L. Jellenik, MA, CRC, LRC
19. Risk Management Solutions  
P.O. Box 1202  
Dennis, MA 02638  
Phone: (617) 799-7400  
Contact Person: Melinda B. Ewing, CCM, LRC
20. Solutions Consulting  
P.O. Box 445  
Mashpee, MA 02649  
Phone: (508) 419-1302  
Contact Person: Michael LaRaia, M.A., CCM
21. Steven Sachs, Ph.D., CRC  
720 Hopmeadow Street  
Simsbury, CT 06070  
Phone: (800) 604-8897

22. Stirling Case Management  
33 Birchwood Circle  
Bedford, NH 03110  
Phone: (603) 472-2594  
Contact Person: Sharon A. Stirling, MA, CRC
23. The Process of Restoration  
3015 E. New York St. STE. A2-170  
Aurora, IL 60504  
Phone: (630) 423-6209  
Contact Person: Anita Johnson, CRC
24. UMass Memorial Health Care, Inc.  
291 Lincoln Street, Suite 201  
Worcester, MA 01605  
Phone: (508) 334-5209  
Contact Person: Margo Mello, MA, CRC, LRC, CCM
25. Valley Vocational Services, LLC  
P.O. Box 314  
Middleton, ID 83644  
Phone: (208) 606-2354  
Contact Person: Sara E. Statz, MS, CRC
26. Veatch Occupational Consulting, LLC  
29 Warren Street  
Westborough, MA 01581-2204  
Phone: (508) 329-1166  
Contact Person: Deborah J. Veatch, MA, MS, CRC, LRC
27. VRS Disability Management  
P.O. Box 186  
Waterbury Center, VT 05677  
Phone: (978) 994-1899  
Contact Person: Libby Hosford-Walsh, VP of Operations
28. Windham Injury Management Group, Inc.  
500 North Commercial Street, Suite 301  
Manchester, NH 03101  
Phone: (800) 898-0386  
Contact Person: Sebastian Grasso  
President & CEO