# MassHealth Quality and Equity Incentive Program (QEIP)

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|---|---|
| **Program:** | **Hospital QEIP** |
| **Performance Year:** | 2 |
| **Metric:** | Disability Competent Care |
| **Deliverable:** | Disability Competent Care Training Report |
| **Submission Portal:** | OnBase |
| **Submission Due Date:** | March 31, 2025 |
| **File Naming Convention:** | HospitalAbbreviation_DCCTraining_YYYYMMDD |
| **Suggested Page Limit:** | 2-3 |

## Summary

Despite evidence of health care disparities experienced by people with disabilities, many health care workers lack adequate training to competently meet their health care needs. The Disability Competent Care measure will incentivize hospitals to identify and prepare for addressing unmet needs for healthcare worker education and training to promote core competencies in providing care to members with disabilities.

## Reporting Template

**Contact Information**

| Point of Contact Name: | Add text |
|---|---|
| Organization Name: | Add text |
| Point of Contact Email Address: | Add text |

**Introduction**

Participating hospitals will be assessed on the achievement of training patient-facing staff in disability competent care and demonstration of competency and the progress towards and/or attainment of the Performance Year (PY2) 2 training target of 25%. For this measure, hospitals will report the number of applicable patient-facing acute hospital staff who in the past 24 months:

1) completed disability competency training to address Disability Competent Care (DCC) pillars selected by the acute hospital in its DCC Training Plan Report; and
2) demonstrated competency in the relevant disability competency training area(s).

In PY1, hospitals defined applicable patient-facing staff for each disability competency training area in their DCC Training Plan report, and each hospital's "applicable patient-facing staff" definition was approved by MassHealth.

Please respond to all of the questions in the following two sections of the report below:
- Section 1: Overview of Targeted Patient-facing Staff
- Section 2: Disability Competent Care Training Data

A complete, responsive, and timely submission will be submitted to MassHealth by March 31, 2025, and will include direct responses to all the questions in the report template below. Blank responses and/or partially completed tables (e.g., with blank cells) will not meet the requirements for the measure. Include data only for the specific hospital for which this report is being submitted.

**Section 1: Overview of Selected Trainings and Targeted "Applicable Patient-Facing Staff"**

1.  Populate Table 1 describing training tool(s) and targeted populations applicable to this measure. Add additional tables as needed to capture all relevant Training Tools.

**Table 1: Overview of Selected Trainings and Targeted "Applicable Patient-Facing Staff"**

**Table 1A. Training Tool 1**

| | |
|---|---|
| **Training Name** | |
| **Training Source/Steward (with citation as relevant)** | |
| **DCC Pillar/Sub-Section(s) Addressed by Training** | |
| **"Applicable Patient-Facing Staff" Definition Approved by MassHealth** | |
| **Total # of "Applicable Patient-Facing Staff" Captured in Approved Definition** | |
| **Total # of Patient-Facing Staff at the Hospital, including how the hospital defines "Patient-Facing Staff"** | |
| **Describe how "Demonstrated Competency^" Will be Assessed for the Training Tool** | |

^ Demonstrated competency in a targeted disability competent care training area is defined as demonstrated ability to apply the knowledge and/or skills targeted for improvement through a disability competent care training exercise

**Table 1B. Training Tool 2**

| | |
|---|---|
| **Training Name** | |
| **Training Source/Steward (with citation as relevant)** | |
| **DCC Pillar/Sub-Section(s) Addressed by Training** | |
| **"Applicable Patient-Facing Staff" Definition Approved by MassHealth** | |
| **Total # of "Applicable Patient-Facing Staff" Captured in Approved Definition** | |
| **Total # of Patient-Facing Staff at the Hospital, including how the hospital defines "Patient-Facing Staff"** | |
| **Describe how "Demonstrated Competency^" Will be Assessed for the Training Tool** | |

^ Demonstrated competency in a targeted disability competent care training area is defined as demonstrated ability to apply the knowledge and/or skills targeted for improvement through a disability competent care training exercise

**Table 1C. Training Tool 3**

| | |
|---|---|
| **Training Name** | |
| **Training Source/Steward (with citation as relevant)** | |

| | |
|---|---|
| **DCC Pillar/Sub-Section(s) Addressed by Training** | |
| **"Applicable Patient-Facing Staff" Definition Approved by MassHealth** | |
| **Total # of "Applicable Patient-Facing Staff" Captured in Approved Definition** | |
| **Total # of Patient-Facing Staff at the Hospital, including how the hospital defines "Patient-Facing Staff"** | |
| **Describe how "Demonstrated Competency^" Will be Assessed for the Training Tool** | |

^ Demonstrated competency in a targeted disability competent care training area is defined as demonstrated ability to apply the knowledge and/or skills targeted for improvement through a disability competent care training exercise

## Section 2: Disability Competent Care Training Data

1. Populate Table 2 reporting training data applicable to this measure. *Add additional tables as needed to capture training data for the Training Tools listed above.*

**Table 2: HQEIP Disability Competent Care Training Data**
**Table 2A. Training Tool 1**

| | |
|---|---|
| **Training Name** | |
| **Total # of "Applicable Patient-Facing Staff"** | |

| | |
|---|---|
| **Captured in Approved Definition (from Table 1A)** | |
| **Total # of "Applicable Patient-Facing Staff" that Completed the Training in the 24 Months Preceding December 31, 2024** | |
| **Total # of "Applicable Patient-Facing Staff" that Completed the Training and Demonstrated Competency within 24 Months Preceding December 31, 2024** | |

**Table 2B. Training Tool 2**

| | |
|---|---|
| **Training Name** | |
| **Total # of "Applicable Patient-Facing Staff" Captured in Approved Definition (from Table 1B)** | |
| **Total # of "Applicable Patient-Facing Staff" that Completed the Training in the 24 Months Preceding December 31, 2024** | |
| **Total # of "Applicable Patient-Facing Staff" that Completed the Training and Demonstrated Competency within 24 Months Preceding December 31, 2024** | |

**Table 2C. Training Tool 3**

| | |
|---|---|
| **Training Name** | |
| **Total # of "Applicable Patient-Facing Staff" Captured in Approved Definition (from Table 1C)** | |
| **Total # of "Applicable Patient-Facing Staff" that Completed the Training in the 24 Months Preceding December 31, 2024** | |
| **Total # of "Applicable Patient-Facing Staff" that Completed the Training and Demonstrated Competency within 24 Months Preceding December 31, 2024** | |