

Disability Inclusion: Building a Strong Workforce

WHEN

Wednesday, December 9, 2015
9:00am- 5:00pm

WHERE

College of the Holy Cross
1 College Street
Worcester, MA 01610

WHO

- Business Service Representatives
- Career Advisors
- Career Counselors
- Disability Resource Coordinators
- Disabled Veteran Outreach Programs
- One Stop Career Center Staff
- WIB Staff & Directors

COST

This training is provided at no cost due to the support from the US Dept. of Labor Employment & Training Administration through the MA Disability Employment Initiative Grants.

A Training for Public Workforce Development Professionals

By attending this one-day training, you will:

- consider WIOA and what it means for customers with disabilities;
- explore the full meaning of accessibility (it's more than just ramps);
- learn communication and etiquette tips from people who live it;
- examine stereotypes and the impact attitudes have on customers;
- review best practices to prepare customers around disclosure and accommodation issues;
- come to a full understanding of why businesses strive to hire people with disabilities;
- develop current business outreach strategies and messages to overcome employer objections;
- discover new ways business service reps and career advisors can work together on behalf of customers with disabilities.

To Register, click [here](#).

For questions, contact michelle.nowers@umassmed.edu.