



MassHealth Community Behavioral Health Center (CBHC) Quality and Equity Incentive Program (CQEIP)

Program:	CBHC QEIP
Performance Year:	PY2 (2025)
Measure:	Quality Performance Disparities Reduction
Deliverable:	Disparities Reduction Narrative Report
Submission Portal:	OnBase
Submission Due Date:	December 1, 2025
File Naming Convention:	CBHCAbbreviation_DisparitiesReductionReport_YYYYMMDD

Summary

The **Disparities Reduction Narrative Report** is a Condition of Participation submission for Performance Year 2 (PY2) for the Quality Performance Disparities Reduction Measure. This measure assesses performance on reducing disparities on targeted quality and equity performance measures associated with race, ethnicity, language and/or other social risk factors.

The reporting template and submission instructions are included in this document. A CBHC TIN-billing entity shall submit one narrative report on behalf of its CBHC sites if there are multiple sites.

Reporting Template

Contact Information

CBHC Organization:	Add text
Point of Contact Name:	Add text
Point of Contact Title:	Add text
Point of Contact Email Address:	Add text

CBHCs should complete the reporting template provided in this document and submit the completed report to EOHHS via OnBase by **December 1, 2025**, with the following naming convention: **CBHCAbbreviation_DisparitiesReductionReport_YYYYMMDD**. Please rename the file with the CBHC abbreviation and submission date. Note: Submission is a 2-step process; after uploading the deliverables onto OnBase, click “submit” to finalize the submission.

Please reach out to the MassHealth Health Equity Team at health.equity@mass.gov with any questions.

Introduction

In the PY2 Disparities Reduction Narrative Report, CBHCs will describe their current capacity and efforts to stratify healthcare quality outcome data of their patient population by demographic and/or social risk factors. CBHCs will also describe their efforts to identify, analyze, and understand disparities in outcome data.

1. Does your CBHC have the capacity to internally stratify health care quality outcome data of your patients served by demographic and/or social risk factors to identify potential disparities? Examples of health care quality outcomes include, but are not limited to, timely access to care, follow-up after acute episode of care, readmission rates, screening and referral rates, etc.

Response Option	Response (indicate with an “X”)
Yes	
Yes, partially	

No (skip to
Question 6)

2. If indicated “Yes” or “Yes, partially” to Question 1, please list the health care quality outcome metrics in the table below. In your description, please define how outcomes are quantified (i.e., numerator and denominator). Please indicate which metrics you have the capacity to stratify. Otherwise, skip this question.

Outcome Metric Name	Definition and Description	Capacity to stratify outcome? (Indicate with a “Y” = yes or “N” = no)
(add rows as necessary)		

3. If indicated “Yes” or “Yes, partially” to Question 1, does your CBHC currently stratify any of the health care quality outcome metrics listed in Question 2 by demographic and/or social risk factors? Please indicate “Yes” or “No” for each metric listed.

Outcome Metric Name	Response (indicate with a “Yes” or “No”)
(add rows as necessary)	

4. If yes to Question 3, please indicate which demographic and/or social risk factors are used for stratification of the health care quality outcomes? Indicate your response with an “X” for each variable listed.

Metric Name	R*	E*	L*	D*	S O*	GI*	Age*	Geography	Insurance	Other (please describe in 4.1)
(add rows as necessary)										

*RELD SOGI = Race, Ethnicity, Language, Disability, Sexual Orientation, Gender Identity

- 4.1. If you selected “Other” as a demographic/social risk factor variable for stratification for any of the metrics listed in 4, please describe below. Otherwise, write “Not Applicable.” (250-word limit)
(Narrative reply):

5. If yes to Question 3, what, if any, disparities have you identified from the stratification of the health care quality outcome metrics described above? Otherwise, write “Not Applicable.” (500-word limit)
(Narrative reply):

5.1. If available, please provide as an attachment an example of a report where healthcare quality outcome data is stratified by demographic and/or social risk factors. [Optional]

6. Please describe, if any, your implementation efforts to build capacity to internally stratify health care quality outcome data. Otherwise, write “Not Applicable.” (500-word limit)
(Narrative reply):

7. Describe the challenges, if any, your CBHC experience with stratifying healthcare and quality outcome measures by demographic and social risk factors. Otherwise, write “Not Applicable.” (500-word limit)
(Narrative reply):

8. Describe the challenges, if any, your CBHC experience with analyzing stratified data to understand health disparities. Otherwise, write “Not Applicable.” (500-word limit)
(Narrative reply):