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Western Office
32 Industrial Drive East
Northampton, MA 01060
(413) 584-6337 Voice
(800) 222-5619 Voice
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**You have the right to be treated
fairly and with respect.
If you have a problem, you can call for legal
help, toll free:**

1-800-872-9992

Disability Law Center

DMH regulations (104 CMR 27.13(12)) require that licensed facilities post a copy of DMH human rights in the admitting room of each facility, in each unit, and in other conspicuous places, and that copies be made available upon request. These human rights include providing the contact information for the designated Protection and Advocacy system, and reasonable assistance in contacting them, and receiving calls and visits.(104 CMR 27.13(5)(f)).

The Protection and Advocacy System for Massachusetts

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