

Fiscal Year 2023 - HIGHLIGHTS

The Massachusetts Department of Mental Health (DMH) promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives. The Department also establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.



SERVICES Individuals served may be eligible to receive these services.

SERVICES FOR ADULTS

- Adult Community Clinical Services (ACCS)
- Clubhouses
- Homeless Support Services
- Program of Assertive Community
- Treatment (PACT)
- Recovery Learning Communities (RLCs)
- Respite Services

SERVICES FOR ALL AGES

- DMH Case Management
- Forensic Services
- Inpatient/Continuing Care
 System

SERVICES FOR CHILDREN AND ADOLESCENTS

- Intensive Community Treatment & Residential Supports
- Day/Therapeutic After-School Programs
- Individual and Family Flexible Supports
- Psychiatric Intensive Residential Treatment Programs
- First Episode Psychosis Programs

LIVING AND WORKING IN THE COMMUNITY



10,254 individuals received ACCS in FY23 36 ACCS Programs 17 ACCS Providers **242** individuals moved from inpatient continuing care to ACCS in FY23. 88% of individuals receiving ACCS services were able to remain living in the community during FY23.

HOUSING

- \$23.3M in DMH Rental Subsidy Program (DMHRSP) funds were spent in FY23. These funds leased housing units in the community for 2,254 individuals served.
- 96 individuals moved from Supervised Group Living to the DMH Rental Subsidy Program during FY23
- 1,120 Individuals were enrolled in homeless support services through the DMH Homeless Outreach and Engagement Services.

M EMPLOYMENT

- **371** ACCS enrollees found work through DMH's partnership with the Massachusetts Rehabilitation Commission (MRC).
- The average individual worked **21 hours per week.**
- **47** individuals were enrolled in job driven trainings in FY23

ABOUT DMH

65 acute psychiatric inpatient hospitals or units were licensed by DMH by the end of FY23. creating a total of 3.139 beds

FORENSIC SERVICES



9,851 Individuals were referred to DMH court clinics by the district, municipal, juvenile and Superior Courts.



116 Jail Diversion (JDP) grants were awarded to police departments and partner organizations (89 police departments)

211 Massachusetts communities and/or law enforcement impacted by grants and/or training

22 Newly engaged campus police/law enforcement agencies.

DMH STAFF

- 3,421 employed by DMH in FY23
- DMH staff diversity increased from 43.35% in FY22 to 44.2%..



▶ STAY CONNECTED

LEARN MORE ABOUT DMH: www.mass.gov/dmh

SOCIAL MEDIA

MassDMH YouTube DMH Connections channel in Massachusetts Department of Mental Health

MENTAL HEALTH RESOURCES

FOR PARENTS AND CAREGIVERS HandholdMA.org

FOR YOUTH AND YOUNG ADULTS speakingofhope.org



Call or Text 833-773-2445 Chat or get more information at: masshelpline.com

- It's free, confidential, and no health insurance is required.
- You'll talk with a trained staff member who will assist you in accessing the treatment or support that meets your individual needs.
- Real-time interpretation in 200+ languages.

CONTACT DMH

DMH Central Office: (617) 626-8000 Available Monday through Friday 9am-5pm

DMH Information and Resource Line Voicemail Box: (800) 221-0053

General Inquiries Email: dmhinfo@mass.gov

Calls and emails are checked regularly Monday through Friday, and responded to within 48 hours.

WESTERN MASS

AREA OFFICE 1 Prince Street Northampton, MA 01060

(413) 587-6200

CENTRAL MASS

AREA OFFICE

361 Plantation Street, 1st Floor Worcester, MA 01605 (774) 420-3140

NORTHEAST AREA OFFICE P.O. Box 387

Tewksbury, MA 01876

(978) 863-5000

DMH AREA OFFICES

METRO BOSTON AREA OFFICE

85 East Newton Street Boston, MA 02118 (617) 626 9200

Θ

CENTRAL OFFICE 25 Staniford Street Boston, MA 02114 (617) 626-8000

SOUTHEAST AREA OFFICE 165 Quincy Street Brockton, MA 02302 (508) 897-2000