

# Fiscal Year 2022 - HIGHLIGHTS

## INDIVIDUALS SERVED BY DMH

The DMH serves individuals within the Commonwealth with the most significant and persistent mental illness.

**26,000** individuals (21,589 adults) were served in FY22.

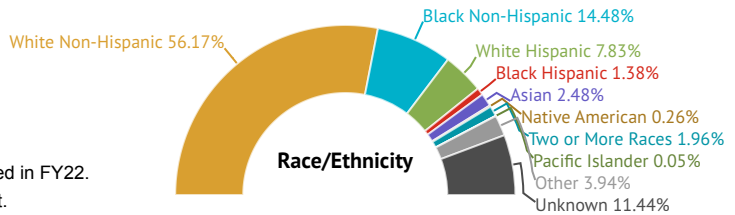
**6,741** individuals received case management.



Adults (23+) 84%

Transition Aged (18-22) 7%

Youth (0-17) 9%



Unspecified 0.05%

Female 43.85%

Male 56.10%

**SERVICES** Individuals served may be eligible to receive these services.

### SERVICES FOR ALL AGES

- DMH Case Management
- Forensic Services
- Inpatient/Continuing Care System

### SERVICES FOR ADULTS

- Adult Community Clinical Services (ACCS)
- Clubhouses
- Homeless Support Services
- Program of Assertive Community Treatment (PACT)
- Recovery Learning Communities (RLCs)
- Respite Services

### SERVICES FOR CHILDREN AND ADOLESCENTS

- Intensive Community Treatment & Residential Supports
- Day/Therapeutic After-School Programs
- Individual and Family Flexible Supports
- Psychiatric Intensive Residential Treatment Programs
- First Episode Psychosis Programs



**229** individuals moved from inpatient continuing care to ACCS in FY22.



**89%** of individuals receiving ACCS services were able to remain living in the community during FY22.

## LIVING IN THE COMMUNITY



- **\$18.1M** in DMH Rental Subsidy Program (DMHRSP) funds were spent in FY22. These funds leased housing units in the community for **2,007** individuals served.
- **96** individuals moved from Supervised Group Living to the DMH Rental Subsidy Program during FY22.
- **1,736** Individuals were enrolled in homeless support services through the DMH Homeless Outreach and Engagement Services.

## WORKING IN THE COMMUNITY



- In FY22, DMH Clubhouses supported **583** members who started competitive jobs.
- **411** ACCS enrollees found work through DMH's partnership with the Massachusetts Rehabilitation Commission (MRC).
- **24.6%** of clubhouse members were employed at the end of FY22.



## AS THE STATE MENTAL HEALTH AUTHORITY



**65** acute psychiatric inpatient hospitals or units were licensed by DMH by the end of FY22, creating a total of **2,988** beds.



**9,696** individuals were referred to DMH by the Juvenile, District and Superior Courts



**104** Jail Diversion (JDP) grants were awarded to police departments and partner organizations in FY22 (78 police departments).



**175** Massachusetts Communities and/or Law Enforcement Entities Impacted by grants and/or training.  
**19** College and University Police Departments have attended training.  
**16** newly engaged police departments.

## ABOUT DMH

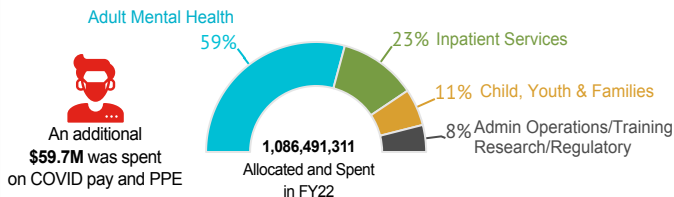
### Vision

Mental health care is an essential part of health care. The Massachusetts Department of Mental Health (DMH), as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

### Mission

DMH provides access to services and supports to meet the mental health needs of individuals of all ages with severe and persistent mental health conditions across the Commonwealth, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

## FY22 BUDGET



## MENTAL HEALTH RESOURCES

### STATEWIDE RESOURCES

[massachusetts.networkofcare.org](https://massachusetts.networkofcare.org)  
[MassSupport.org](https://MassSupport.org)

### FOR PARENTS AND CAREGIVERS

[HandholdMA.org](https://HandholdMA.org)

### FOR YOUTH AND YOUNG ADULTS

[speakingofhope.org](https://speakingofhope.org)



## STAY CONNECTED

### LEARN MORE ABOUT DMH

[www.mass.gov/dmh](https://www.mass.gov/dmh)

### SOCIAL MEDIA

@MassDMH

YouTube DMH Connections channel

Massachusetts Department of Mental Health

## DMH STAFF



- 3,451 employed by DMH in FY22.
- DMH staff diversity increased from 42.9% in FY21 to 43.35%



## CONTACT

**Massachusetts Behavioral Health Help Line -**  
**Available 24/7: 833-773-2445**

**DMH Central Office:** (617) 626-8000  
Available Monday through Friday 9am-5pm

**DMH Information and Resource Line**

**Voicemail Box:** (800) 221-0053

This voicemail box is checked regularly Monday through Friday.

**General Inquiries Email:** [dmhinfo@mass.gov](mailto:dmhinfo@mass.gov)  
Calls and emails responded to within 48 hours.

## DMH AREA OFFICES

### WESTERN MASS AREA OFFICE

1 Prince Street  
Northampton, MA 01060  
(413) 587-6200

### NORTHEAST AREA OFFICE

P.O. Box 387  
Tewksbury, MA 01876  
(978) 863-5000

### METRO BOSTON AREA OFFICE

85 East Newton Street  
Boston, MA 02118  
(617) 626 9200

### CENTRAL MASS AREA OFFICE

361 Plantation Street, 1st Floor  
Worcester, MA 01605  
(774) 420-3140

### SOUTHEAST AREA OFFICE

165 Quincy Street  
Brockton, MA 02302  
(508) 897-2000

**CENTRAL OFFICE**  
25 Staniford Street  
Boston, MA 02114  
(617) 626-8000