

Fiscal Year 2020 - HIGHLIGHTS

INDIVIDUALS SERVED BY DMH

The DMH serves individuals within the Commonwealth with the most significant and persistent mental illness.

25,400 individuals (**21,469** adults) were served in FY20

6,803 individuals received case management.

GENDER

Male **56%**

Female **44%**

RACE

White Non Hispanic **56%**

White Hispanic **7%**

Other **4%**

Black Non Hispanic **14%**

Black Hispanic **1%**

Did not disclose **17%**

Asian **2%**

Two or more races **2%**

Native American **<1%**

Pacific Islander **<1%**

ABOUT DMH

Vision

Mental health is an essential part of health care. The Massachusetts Department of Mental Health (DMH), as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

Mission

DMH provides access to services and supports to meet the mental health needs of individuals of all ages with severe and persistent mental health conditions across the Commonwealth, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies. individuals.

SERVICES which individuals served may be eligible to receive.

SERVICES FOR ADULTS

- Adult Community Clinical Services (ACCS)
- Clubhouses
- Homeless Support Services
- Program of Assertive Community Treatment (PACT)
- Recovery Learning Communities (RLCs)
- Respite Services

SERVICES FOR CHILDREN AND ADOLESCENTS

- Intensive Community Treatment & Residential Supports
- Day/Therapeutic After-School Programs
- Individual and Family Flexible Supports
- Psychiatric Intensive Residential Treatment Programs
- First Episode Psychosis Programs

SERVICES FOR ALL AGES

- DMH Case Management
- Forensic Services
- Inpatient/ Continuing Care System

WESTERN MASS AREA OFFICE

1 Prince Street
Northampton, MA
01060
(413) 587-6200

NORTHEAST AREA OFFICE

P.O. Box 387
Tewksbury, MA 01876-0387
(978) 863-5000

METRO BOSTON AREA OFFICE

85 East Newton Street
Boston, MA 02118
(617) 626 9200

CENTRAL OFFICE
25 Staniford Street
Boston, MA 02114
(617) 626-8000

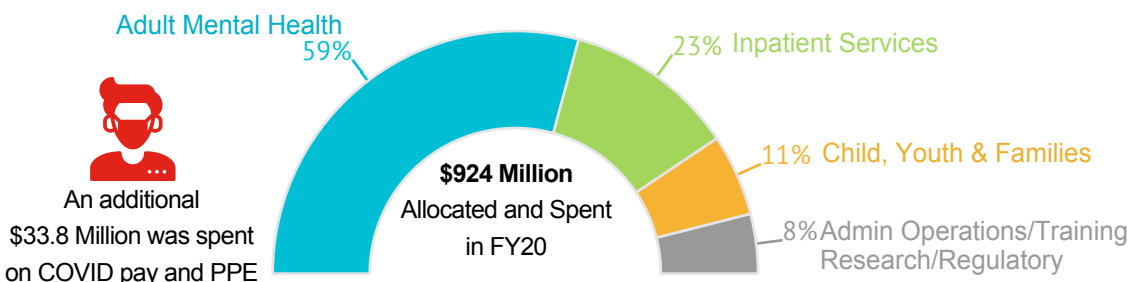
CENTRAL MASS AREA OFFICE

361 Plantation Street, 1st Floor
Worcester, MA 01605
(774) 420-3140

SOUTHEAST AREA OFFICE

165 Quincy Street
Brockton, MA 02302
(508) 897-2000

FY20 BUDGET



Living in the Community



- **\$13.8M** in DMH Rental Subsidy Program (DMHRSP) funds were spent in FY20. These funds leased housing units in the community for **1,606** individuals served.
- **2,071** Individuals were enrolled in homeless support services through the DMnH Homeless Outreach and Engagement Service.

Working in the Community



- In FY20 Clubhouses served **5,812** members, of whom **1,432** worked in the community.
- At the start of 2020, clubhouse employment had reached **26%**.

Licensing



- **64** Acute Psychiatric Inpatient hospitals or Units were licensed by DMH in FY20, with a capacity of **2,862** beds.

Courts



- **7,346** Individuals referred to DMH by the Juvenile, District and Superior Courts in FY20.

Jail Diversion Grants



- **62** Jail Diversion (JDP) grants were awarded to police departments and partner organizations in FY20 (57 police departments).
- **159** Communities impacted by JDP entities in FY20.



More information about DMH

www.mass.gov/dmh

Statewide Resources

www.massachusetts.networkofcare.org

www.masssupport.org

For parents and Caregivers

HandholdMA.org

For youth and young adults

www.speakingofhope.org



Emergency/Crisis Line - Available 24 Hours (877) 382-1609

DMH Central Office (617) 626-8000

Available Monday through Friday 9am-5pm

DMH Information and Resource Line Voicemail Box (800) 221-0053

This voicemail box is checked regularly Monday through Friday.

Calls are returned within 48 hours.

Mass Support Network Statewide Assistance: 888 215-4920