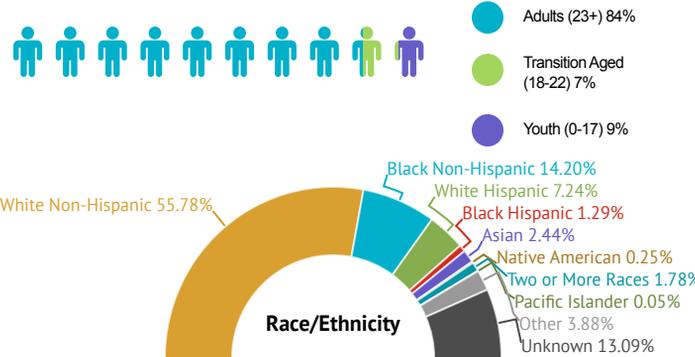


INDIVIDUALS SERVED BY DMH

The DMH serves individuals within the Commonwealth with the most significant and persistent mental illness.

24,493 individuals (21,469 adults) were served in FY21
6803 individuals received case management.



SERVICES which individuals served may be eligible to receive.

SERVICES FOR ADULTS

- Adult Community Clinical Services (ACCS)
- Clubhouses
- Homeless Support Services
- Program of Assertive Community Treatment (PACT)
- Recovery Learning Communities (RLCs)
- Respite Services

SERVICES FOR ALL AGES

- DMH Case Management
- Forensic Services
- Inpatient/Continuing Care System

SERVICES FOR CHILDREN AND ADOLESCENTS

- Intensive Community Treatment & Residential Supports
- Day/Therapeutic After-School Programs
- Individual and Family Flexible Supports
- Psychiatric Intensive Residential Treatment Programs
- First Episode Psychosis Programs



256

individuals moved from inpatient continuing care to ACCS in FY21.



90%

of individuals receiving ACCS services were able to remain living in the community during FY21.

LIVING IN THE COMMUNITY



- **\$14.4M** in DMH Rental Subsidy Program (DMHRSP) funds were spent in FY21. These funds leased housing units in the community for **1,757** individuals served.
- **201** individuals moved from Supervised Group Living to DMH Rental Assistance during FY21.
- **2,280** Individuals were enrolled in homeless support services through the DMH Homeless Outreach and Engagement Service.

WORKING IN THE COMMUNITY



- In FY21, DMH Clubhouses supported **509** members who started competitive jobs.
- **253** ACCS enrollees found work through DMH's partnership with the Massachusetts Rehabilitation Commission (MRC).
- **24.6%** of clubhouse members were employed at the end of FY21.



LEARN MORE ABOUT DMH

www.mass.gov/dmh

STAY CONNECTED

@MassDMH

YouTube DMH Connections channel

Massachusetts Department of Mental Health

ABOUT DMH

Vision

Mental health care is an essential part of health care. The Massachusetts Department of Mental Health (DMH), as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

Mission

DMH provides access to services and supports to meet the mental health needs of individuals of all ages with severe and persistent mental health conditions across the Commonwealth, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AS THE STATE MENTAL HEALTH AUTHORITY



LICENSING



- **64** acute psychiatric inpatient hospitals or units were licensed by DMH by the end of FY21, creating a total capacity of **2,871** beds.

COURTS



- **7,213** individuals were referred to DMH by the Juvenile, District and Superior Courts in FY21.

JAIL DIVERSION GRANTS



- **69** Jail Diversion (JDP) grants were awarded to police departments and partner organizations in FY21 (55 police departments).
- **157** communities benefitted from JDP programs in FY21.

STATEWIDE RESOURCES

massachusetts.networkofcare.org

MassSupport.org

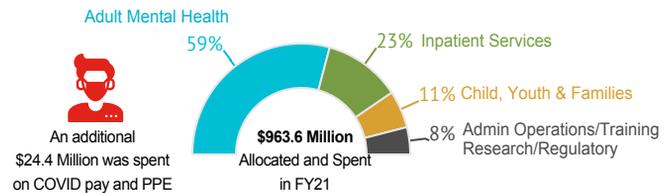
FOR PARENTS AND CAREGIVERS

HandholdMA.org

FOR YOUTH AND YOUNG ADULTS

speakingofhope.org

FY21 BUDGET



CONTACT

Emergency/Crisis Line - Available 24 Hours:
(877) 382-1609

DMH Central Office: (617) 626-8000

Available Monday through Friday 9am-5pm

DMH Information and Resource Line Voicemail

Box: (800) 221-0053

This voicemail box is checked regularly Monday through Friday.

General Inquiries Email: dmhinfo@mass.gov

Calls and emails responded to within 48 hours.

DMH AREA OFFICES

WESTERN MASS AREA OFFICE

1 Prince Street
Northampton, MA 01060
(413) 587-6200

NORTHEAST AREA OFFICE

P.O. Box 387
Tewksbury, MA 01876
(978) 863-5000

METRO BOSTON AREA OFFICE

85 East Newton Street
Boston, MA 02118
(617) 626-9200

CENTRAL MASS AREA OFFICE

361 Plantation Street, 1st Floor
Worcester, MA 01605
(774) 420-3140

SOUTHEAST AREA OFFICE

165 Quincy Street
Brockton, MA 02302
(508) 897-2000

CENTRAL OFFICE
25 Staniford Street
Boston, MA 02114
(617) 626-8000