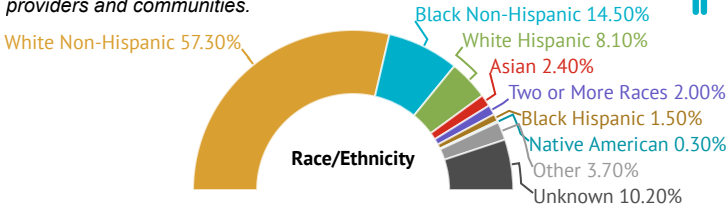


Fiscal Year 2024 - HIGHLIGHTS

The Massachusetts Department of Mental Health (DMH) promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

The Department also establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

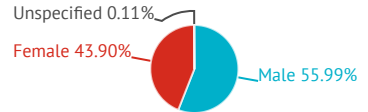


INDIVIDUALS SERVED BY DMH

The DMH serves individuals within the Commonwealth with the most significant and persistent mental illness.

28,745 individuals (24,630 adults) were served in FY24

6,436 individuals received case management.



LIVING AND WORKING IN THE COMMUNITY



12,396 individuals received
ACCS in FY24
36 ACCS Programs
17 ACCS Providers

184 individuals moved from inpatient continuing care to ACCS in FY24.

88% of individuals receiving ACCS services were able to remain living in the community during FY24.

SERVICES Individuals served may be eligible to receive these services.

SERVICES FOR ADULTS

- Adult Community Clinical Services (ACCS)
- Clubhouses
- Homeless Support Services
- Program of Assertive Community Treatment (PACT)
- Recovery Learning Communities (RLCs)
- Respite Services

SERVICES FOR ALL AGES

- DMH Case Management
- Forensic Services
- Inpatient/Continuing Care System

SERVICES FOR CHILDREN AND ADOLESCENTS

- Intensive Community Treatment & Residential Supports
- Day/Therapeutic After-School Programs
- Individual and Family Flexible Supports
- Psychiatric Intensive Residential Treatment Programs
- First Episode Psychosis Programs

HOUSING

• **\$30.4M** in DMH Rental Subsidy Program (DMHRSP) funds were spent in FY24, a **growth of \$7.1M**. These funds leased housing units in the community for **2,2600** individuals served, a **growth of over 300 additional people** housed this year.

• **90** individuals moved from Supervised Group Living to the DMH Rental Subsidy Program during FY24.

• **1,169** Individuals were enrolled in homeless support services through the DMH Homeless Outreach and Engagement Services.

EMPLOYMENT

• **370** ACCS enrollees found work through DMH's partnership with the Massachusetts Rehabilitation Commission (MRC).

• The average individual worked **21.4 hours per week**.

• **49** individuals were enrolled in job driven trainings in FY24



ABOUT DMH

FORENSIC SERVICES



10,935 Individuals were referred to DMH court clinics by the district, municipal, juvenile and Superior Courts.



120 Jail Diversion (JDP) grants were awarded to police departments and partner organizations (89 police departments)



273 Massachusetts communities and/or law enforcement impacted by grants and/or training
87 Newly engaged campus police/law enforcement agencies.

LICENSING

62 acute psychiatric inpatient hospitals or units were licensed by DMH by the end of FY24, creating a total of **3,161** beds

DMH STAFF

- **3,580** employed by DMH in FY24
- DMH staff diversity increased from 44.2% in FY23 to 48% in FY24.

MENTAL HEALTH RESOURCES

MASSACHUSETTS
**BEHAVIORAL
HEALTH
HELP LINE**

FOR PARENTS AND CAREGIVERS

HandholdMA.org

FOR YOUTH AND YOUNG ADULTS

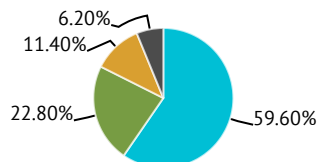
speakingofhope.org

Call or Text 833-773-2445

Chat or get more information at: masshelppline.com

- It's free, confidential, and no health insurance is required.
- You'll talk with a trained staff member who will assist you in
- accessing the treatment or support that meets your individual needs.
- Real-time interpretation in 200+ languages.

FY24 BUDGET



\$1,203,115,258

Allocated and Spent in FY24

- Adult Mental Health
- Inpatient Services
- Child, Youth, & Families
- Admin Operations/Training/Research/Regulation



CONTACT DMH

DMH Central Office: (617) 626-8000
Available Monday through Friday 9am-5pm

DMH Information and Resource Line
Voicemail Box: (800) 221-0053

General Inquiries Email: dmhinfo@mass.gov

Calls and emails are checked regularly Monday through Friday, and responded to within 48 hours.



STAY CONNECTED ON SOCIAL

@MassDMH

YouTube DMH Connections channel

Massachusetts Department of Mental Health

DMH AREA OFFICES

WESTERN MASS

AREA OFFICE

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Northampton, MA 01060
(413) 587-6200

NORTHEAST

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P.O. Box 387
Tewksbury, MA 01876
(978) 863-5000

METRO BOSTON

AREA OFFICE

85 East Newton Street
Boston, MA 02118
(617) 626-9200

CENTRAL MASS

AREA OFFICE

361 Plantation Street, 1st Floor
Worcester, MA 01605
(774) 420-3140

SOUTHEAST AREA OFFICE

165 Quincy Street
Brockton, MA 02302
(508) 897-2000



CENTRAL OFFICE

25 Staniford Street
Boston, MA 02114
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LEARN MORE ABOUT DMH:

www.mass.gov/dmh