Commonwealth of Massachusetts
Executive Office of Health and Human Services

Department of Mental Health Resource Directory

September 2026

MASS DMH HOPE • EQUITY • SERVICE
Department of Mental Health

GET HELP NOW - 24/7
MASSACHUSETTS BEHAVIORAL HEALTH HELP LINE
Call or Text
833-773-2445
www.masshelpline.com

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For any changes to this guide, please contact Avis Somerville, Commissioner's Office, by email at avis.somerville@mass.gov or by phone at (617) 626-8130.

Commonwealth of Massachusetts
Department of Mental Health

VISION AND MISSION STATEMENT

VISION

All people in the Commonwealth who experience behavioral health challenges have equitable access to treatment and services in their communities that enable them to live safe and meaningful lives of their own choosing.

MISSION STATEMENT

The Department of Mental Health (DMH) delivers effective, equitable, and culturally competent care for mental health and co-occurring disorders, while supporting statewide policy and planning, specialized programs, training and research to advance holistic Mental Health best practices.

AUTHORITY

Massachusetts General Law: Chapters 19, 123
Regulations: 104 CMR
Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with 5 Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.

2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.

3) Under the Area office, find your city or town under “Local Service Sites” and contact the “Person in Charge”. The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.

4) The names of key managers in the Department’s Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via several relay services. DMH staff may also reach out to deaf, hard of hearing or speech disabled persons through these services. The most common are:

- **Video Relay Service (VRS)** is federally funded telecommunications service where a remotely situated American Sign Language (ASL) interpreter interprets between a Deaf person who is using a video phone at one location and a hearing person who is using any voice phone, at another location. At the Deaf user's end, a videophone and a high-speed internet connection are necessary; nothing is needed at the hearing caller's end. VRS allows conversations to flow in near real time and in a faster and more natural manner than via TTY. VRS is a free service available 24 hours a day/7 days a week. Some VRS agencies also have trilingual interpreters who can interpret between e.g. Spanish and ASL. For more information visit the VRS consumer guide.

- **Video Remote Interpreter (VRI)** is conceptually similar to VRS in that it uses a remotely situated ASL interpreter to interpret between a Deaf ASL user and a hearing person. The difference is that this service is not federally funded and is designed to facilitate communication between a Deaf person and a hearing person at the same location, using a remotely situated ASL interpreter. For this service, a video connection and high-speed internet is required for the location where the Deaf and hearing person are located.

- The **Massachusetts Relay Service (MassRelay)** is a free service for the residents of Massachusetts. It enables people who are deaf, hard of hearing, late-deafened, or speech disabled to use the telephone system via a text telephone (TTY) or other device to call persons who can hear, and vice versa. Mass Relay is available 24 hours a day/7 days a week and is accessed by dialing 711. The call can be initiated from any TTY or telephone.

- **Captioned Telephone Service (CTS)** for people with a special "captioned telephone" that enables them to read what the other person is saying through captions displayed on the "captioned telephone", while communicating through spoken language.

- **Speech-to-Speech Relay Service (STS)** is used by a person with a speech disability. A communication facilitator, who is specially trained in understanding a variety of speech disorders, repeats what the caller says in a manner that makes the caller's words clear and understandable to the called party. No special telephone is needed. For more information visit the STS Relay Service consumer guide.

For more information about these and other forms of relay services, see the FCC factsheet at http://www.fcc.gov/cgb/consumerfacts/trs.html.

For all relay services, a Relay Operator will facilitate the call by dialing the party being called and then will stay on the line to relay messages via ASL (VRS/VRI), a TTY or regular telephone (STS) and verbally to people who can hear. Relay Operators provide exact interpretations/transcriptions of what they hear and see. All relay calls are confidential.

How to use VRS

The ASL user, using a television or a computer with a video camera device and a broadband (high-speed) Internet connection, dials the VRS number and is connected to a qualified ASL interpreter. They communicate with each other in ASL through this video link. The VRS interpreter places a telephone call to the party the VRS user wishes to call and relays the conversation back and forth between the parties. The ASL user sees the interpreter on the monitor, and the person who can hear is connected via a regular telephone/cellphone. People who can hear can also initiate a VRS call; they simply call the ASL user's 10-digit number (regular telephone number) and will automatically be connected to a VRS interpreter.

There are a number of VRS providers, all of which provide the same service. Some people have a preferred provider, some do not. The current FCC-approved providers are:

- **Convo Communications, LLC**
  Website: https://www.convorelay.com

- **Sorenson Communications, LLC (branded as Sorenson VRS and CaptionCall)**
  Website: https://www.sorenson.com

- **ZP Better Together**
  Website: https://zpbettertogether.com

How to use MassRelay

NOTE: This particular form of communication is almost obsolete. There are rare instances when a person may try to reach out via a TTY, but for the majority of Deaf and hard of hearing consumers; their preferred method of access is now through VRS.

1. Dial **711**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the deaf/hard of hearing person's TTY and read/voice the typed words from the TTY back to the person who can hear.
4. The person who can hear should speak slowly and directly to the deaf/hard of hearing person, not to the Relay Operator.
5. The phrase "Go Ahead", abbreviated as GA, is used each time one party has finished and is ready for a response. The phrase "Stop Keying", abbreviated as SK, is used to signal the end of the call.

Central Office

25 Staniford Street, Boston, MA 02114

Main Number: (617) 626-8000

www.mass.gov/dmh

DMH Info Line (800) 221-0053

This voicemail box is checked regularly Monday through Friday. Calls are returned within 48 hours.

Behavioral Health Helpline: (877) 773-2445

Available 24/7 (call or text)

www.masshelpline.com

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Michelle Cormier, Communications Coordinator	(617) 626-8118
Carol-Lee Aquiline, Language Access Coordinator, OREI	(VP) (857)250-0599 Cell (text only) (857) 972-3280
Daniela Harrigan, MSCJ, Director of Community Engagement	(617) 626-8124
Jay Tallman, Director of Constituent Affairs and Policy	(617) 626-8179
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Vacant, Assistant Director of Accounting and Operations	(617) 626-8036
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Lisa Colozzo, Executive Assistant/Office Manager	(617) 626-8335
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Omar Irizarry, NMP, Director of Cross-Agency Initiatives	(617) 626-8180
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Jenny (Zhao) Feng, Deputy General Counsel, Contracting and Procurement	(617) 626-8186
Olubunmi (Bunmi) Olotu, Esq., Assistant General Counsel, Privacy Office/Primary RAO/PRR - Emails DMHPrivacyOfficer@MassMail.State.MA.US	(617) 626-8163
Email DMH.RAO@Mass.gov – Records Request	
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Mio Tamanaha, Director of Behavioral Health Helpline	(617) 626-8062
Vacant, Director of Community Services	(617) 626-8164
Jennifer Evans, Director of Community Licensing	(508) 977-3420
Heidi Holland, Director, Young Adult Transitional Services	(617) 626-8082
Adrianne Cassidy, Housing Specialist	(617) 626-8075
Carminda Andrade, Nurse Manager for Nursing Facility Transition Team & MAP Team	(508) 977-3165
Liam Seward, Director of Compliance and Emergency Management	(617) 626-8170
Michael Stepansky, Senior Manager of Program & Policy Implementation	(508) 616-3522

Amam Saleh, M.D., Deputy Commissioner for Clinical & Professional Services	(617) 626-8059
Meaghan Donovan, Executive Assistant/Office Manager	(617) 626-8113
Martha M. Ryan, J.D., MSN, RN, Assistant Commissioner for Clinical & Professional Services/Director of Licensing	(617) 626-8279
Teresa Reynolds, Office Manager Licensing Division	(617) 626-8117
Sheila Lee, MSN, RN, Director of Nursing Healthcare Inspector	(617) 626-8119
Bridget Nichols - Acting Assistant Commissioner for Forensic Services	(413) 587-6278
Beverly Burgos, Administrative Assistant	(617) 626-8071
Joanne Barros, Acting Deputy Director Forensics Operations and Policy	(508) 616-2144
Funmi Aguocha, PsyD. , Assistant Commissioner Behavioral Health Promotion and Prevention	(617) 626-8140
Vacant, Program Director	(617) 626 -8141
Kidest Assefa-McNeil, Project Manager	(617) 626-8043
Mary-Louise White, Ph.D., RN, Director, Office of Inpatient Management (OIM)	(617) 549-1324c (508) 977-3266
Danielle Anacki, Executive Assistant/Office Manager	(774) 683-4927c (508) 977-3138
David McGarry, M.D., Medical Director, Office of Inpatient Management	(508) 977-3346 (774) 465-0896c
Jonathan Carvalho, MSN, RN, Operations Manager, Office of Inpatient Management	(857) 332-4475c (508) 977-3242

Office of Inpatient Management (OIM) Facilities

Mary-Louise White, Director
Danielle Anacki, Executive Assistant/Office Manager (508) 977-3138
Dorn Building
60 Hodges Avenue, PO Box 4007
Taunton, MA 02780
(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

David McGarry, M.D.	Medical Director	(508) 977-3346 (774) 465-0896c
Jonathan Carvalho, MSN, RN,	Operations Manager	(857) 332-4475c (508) 977-3242

Metro Boston Mental Health Units at
Lemuel Shattuck Hospital
170 Morton Street
Jamaica Plain, MA 02130

Telephone #
(617) 522-8110
Fax (617) 522-7888
TTY (617) 971-3840

Person in Charge
Dr. Romas Buivydas, Ph.D.
Chief of Psychiatric Operations

Dr. Mili Priyanka
Facility Medical Director
(617) 971-3419
(617) 631-5708c

Herbert Bond
Human Rights Officer
(617) 971-3285

Metro Boston Mental Health Units at
Dr. Solomon Carter Fuller Mental Health Center
85 East Newton Street
Boston, MA 02118

Telephone #
(617) 626-8700
Fax (617) 626-8929

Person in Charge
Valencia Reid
Chief Operating Officer

Marco Caicedo (Fuller)
Facility Medical Director
(617) 626-8736

Nicholas Finch
Human Rights Officer
(617) 626-8851

Southeast Area

Taunton State Hospital
Dorn Building
60 Hodges Avenue
PO Box 4007
Taunton, MA 02780

Telephone #
(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

Person in Charge
Lynne Olsen-Vieira,
B.A. Psych, M.B.A.
Chief Operating Officer
(508) 977-3110

Eduardo Caussade
Facility Medical Director
(508) 977-3389

Annalisa Dunn
Human Rights Officer
(508) 977-3102

Recovery from Addiction Program (RAP)
Glass Building
60 Hodges Avenue
PO Box 4007
Taunton, MA 02780

Telephone #
(508)-977-3223

Person in Charge
Kevin Davis, MS, LADCI
Program Director
(508) 977-3236

Rasim Arikan, M.D.
Program Medical Director
(508) 977-3047

Charleen Melo
Human Rights Officer
(508) 977-3029

Northeast Area

Hathorne Units
Tewksbury Hospital
365 East Street
Tewksbury, MA 01876

Telephone #
(978) 851-7321ext 2859
Fax (978) 851-1029

Person in Charge
Brad Richardson
Chief of Psychiatric Operations
(978) 851-7321 X-2861

Sarah Spratt - Covering
Facility Medical Director
(978) 851-7321 x-2804

Lysette Sola, LSWA
Human Rights Officer
(978) 851-7321 ext. 2855

Central Area

Worcester Recovery Center and Hospital
309 Belmont Street
Worcester, MA 01604

Telephone #
(508) 368-4000
Fax (508) 363-1515
TTY (508) 752-0127

Person in Charge
Kathy Wenzel
Chief Executive Officer
(508) 368-3727

Tara Barrett,
MA, HE-1C & 2A
Assistant Chief Operations Officer
(508) 887-6678c

Margarita Abi Zeid Daou, MD
Facility Medical Director
508-368-0548

Diogenes Santiago
Human Rights Officer
(Adult Units)
(508) 368-3726

William Danner
Human Rights Officer
(Adult Units)
(508) 368-3556

Keri Andrade
Human Rights Officer
(Adolescent & Adult Units)
(508) 368-0694

Metro Boston Area

85 East Newton Street
Boston, MA 02118
Phone (617) 626-9200
Fax (617) 626-9216
TTY (617) 626-9257

Sara Anidi, Area Director

John Graham, Executive Assistant (617) 626-8943

Sue Shafton	Director of Field Operations	(617) 626-9248
David Hoffman, MD	Area Medical Director	(617) 626-9223
Deborah Jones	Director of Community Services	(617) 626-9214
Melanie Schanche	Director of Child, Youth, Family Services	(617) 626-8749
Kathleen Cahill, LICSW	Area Forensic Director	(617) 626-9225
Catherine Quinerly	Director of Recovery/Rehab Services/ Human Rights Coordinator	(617) 626-9270
Jeff Chasse	Director of Quality Management	(617) 626-9240

Local Service Sites

Fuller/Bay Cove Site Office
Dr. Solomon Carter Fuller Mental Health Center
85 East Newton Street
Boston, MA 02118
Chinatown, Dorchester, South Boston, Roxbury, South End, Mattapan

Telephone #
(617) 626-8944
Fax (617) 626-8884
TTY (617) 305-9913

Person in Charge
Patricia Cadet
Site Director

Lindemann Community Mental Health Center/Cambridge/Somerville Site Office
25 Staniford Street
Boston, MA 02114
Cambridge, Charlestown, Chelsea, Downtown Boston including Beacon Hill, East Boston, North End, Revere, Somerville, Winthrop

Telephone #
(617) 626-8500
Fax (617) 626-8515

Person in Charge
Abou Kamara
Site Director

Massachusetts Mental Health Center Site Office
75 Fenwood Road
Boston, MA 02115
Allston, Back Bay, Brighton, Brookline, Fenway, Hyde Park, Jamaica Plain, Roslindale, Roxbury, West Roxbury

Telephone #
(617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576

Person in Charge
Rachel Steiner
Center Director

The following municipalities are covered by the Metro Boston Area:

Allston	Cambridge	East Boston	Revere	South Boston
Boston	Charlestown	Hyde Park	Roslindale	West Roxbury
Brighton	Chelsea	Jamaica Plain	Roxbury	Winthrop
Brookline	Dorchester	Mattapan	Somerville	

Southeast Area

165 Quincy Street
Brockton, MA 02302
Phone (508) 897-2000
Fax (508) 897-2024
TTY (508) 897-2102

Sue Plasse, LICSW, Area Director

Andrea Keddie, Administrative Assistant (508) 897-2032

Eric Pilsmaker	Director of Field Operations	(508) 897-2028
Elizabeth Simpson, MD	Area Medical Director	(508) 897-2146
Jose Afonso, MD	Facility Medical Director (Pocasset/Corrigan)	(508) 235-7307
Shanon Knight	Acting Director of Community Services	(508) 957-0912
Alexis Romanow, MSW, LICSW	Director of Child, Youth Family Services	(508) 897-2193
Kimberly Bistis, Psy.D., DFP	Area Forensic Director	(508) 897-2115
Matthew Cianci	Director of Recovery/Rehab Services/ Human Rights Coordinator	(508) 897-2119
Rachel Dugre	Human Rights Officer – Pocasset	(508) 957-0911
Lawrence Weiner	Human Rights Officer - Corrigan	(508) 235-7321
Keith Palmer	Director of Quality Management	(508) 897-2178

Pocasset Mental Health Center
830 County Road
Pocasset, MA 02559

Telephone #
(508) 564-9600
Fax (508) 564-9700
TTY (508) 564-9677

Person in Charge
Theresa Silva, LICSW
Center Director

Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 02720

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Jeanne Crespi, MSW, LICSW
Center Director

Local Service Sites

Brockton Site Office
Brockton Multi-Service Center
165 Quincy Street
Brockton, MA 02302

Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (508) 897-2102 (Crisis Unit)

Person in Charge
Mona MacKinnon, M.Ed., LSW
Site Director

Cape Cod & The Islands Site Office
500 Main Street
Hyannis, MA 02601

Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Vineyard Haven, Wellfleet, West Tisbury, Woods Hole, Yarmouth

Telephone #
(508) 957-0900
Fax (508) 957-0965
TTY (508) 771-3907

Person in Charge
Theresa Silva, MSW, LICSW
Site Director

Fall River Site Office
Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 02720

Fall River, Freetown, Somerset, Swansea, Westport

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Jeanne Crespi, LICSW
Site Director

New Bedford Site Office
888 Purchase Street
New Bedford, MA 02740

Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham

Telephone #
(508) 996-7900
Fax (508) 999-1331
TTY (508) 994-2338

Person in Charge
Paul Santos, LMHC
Site Director

Plymouth Site Office
38 Industrial Park Road
Plymouth, MA 02360

Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton

Telephone #
(508) 732-3000
Fax (508) 746-3224
TTY (508) 746-0847

Person in Charge
Paul Webb, MSW
Site Director

Quincy Site Office
Quincy Mental Health Center
460 Quincy Avenue
Quincy, MA 02169

Braintree, Cohasset, Hingham, Hull, Milton , Norwell, Quincy, Randolph, Scituate, Weymouth

Telephone #
(617) 984-1000
Fax (617) 984-1040
TTY (617) 984-1041

Person in Charge
Mona MacKinnon is covering
Site Director

Taunton/Attleboro Site Office
60 Hodges Avenue/P.O. Box 4007
Taunton, MA 02780

Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton

Telephone #
(508) 977-3174
Fax (508) 977-3752
TTY (508) 977-3696

Person in Charge
Colleen DeGowin, MA, MSW
Site Director

The following municipalities are covered by the Southeast Area:

Abington	Cohasset	Gosnold	Mattapoisett	Pocasset	Tisbury
Acushnet	Cotuit	Halifax	Middleborough	Provincetown	Truro
Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

Northeast Area

365 East Street, P.O. Box 387
Tewksbury, MA 01876-0387
Phone (978) 863-5000
Fax (978) 863-5091
TTY (978) 640-1193

Daniella Johnson, LICSW (Acting), Area Director
Efijenia Vasquez, Administrative Assistant (978) 863-5059

Michael Curtis	Director of Field Operations	(978) 863-5099
Daniel Breslin, M.D.	Area Medical Director	(978) 863-5054
Daniela Johnson, LICSW	Director of Community Services	(978) 863-5018
Christine Conlon – Acting	Director of Child, Youth, Family Services	(978) 863-5069
Dr. Kerry Nelligan, Psy.D., DFP	Area Forensics Director	(978) 863-5039
Justin Brown, CPS	Director of Recovery/Rehab Services	(978) 863-5012
Vacant	Director of Community Services	(978) 863-5071
Tara Hastie, MSW	Human Rights Coordinator	(978) 863-5046

Local Service Sites

Middlesex West Site Office
1 Burlington Woods Drive, 3rd Floor
Burlington, MA 01803
Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, Stow, Waltham, Watertown, Wilmington, Winchester, Woburn

Telephone #
(978) 206-2100
Fax (978) 206-2127
TTY (978) 206-2126

Person in Charge
Alicia Stacy, MPA, LSW
Site Director

Essex North Site Office
280 Merrimack Street, 3rd Floor, Suite 360
Lawrence, MA 01843
Amesbury, Andover, Boxford, Bradford, Byfield, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, West Newbury

Telephone #
(978) 738-4500
Fax (978)738-4559
TTY (978) 738-4558

Person in Charge
Steven Noroian, LMHC
Site Director

Lowell Site Office
55 Technology Drive, 2nd Floor
Lowell, MA 01851
Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford

Telephone #
(978) 322-5000
Fax (978) 322-5077
TTY (978) 458-6142

Person in Charge
Gerard Frater, MSW, LICSW
Site Director

Lynn Site Office
330 Lynnway, Suite 201
Lynn, MA 01902
Lynn, Lynnfield, Nahant, Saugus, Swampscott

Telephone #
(781) 477-2070
Fax (781) 477-2071
TTY (781)477-2075

Person in Charge
Kathryn Ashe, LMHC
Lori Montello – Covering
Site Director

Metro North Site Office
178 Albion Street, Suite 410
Wakefield, MA 01880
Everett, Malden, Medford, Melrose, North Reading, Reading, Stoneham, Wakefield

Telephone #
(781) 224-7900
Fax (781) 224-7937
TTY (781) 224-7935

Person in Charge
Lori Montello, MSW, LICSW
Site Director

North Shore Site Office **45 Congress Street, Suite 4120** **Salem, MA 01970** *Beverly, Danvers, Essex, Gloucester, Hamilton, Hathorne, Ipswich, Manchester, Marblehead, Middleton, Peabody, Rockport, Salem, Topsfield, Wenham*	**Telephone #** (978) 741-7300 Fax (978) 741-7340 TTY (978) 741-7360	**Person in Charge** Andrea Cohen, M.Ed., LSW Site Director

The following municipalities are covered by the Northeast Area:

Acton	Dracut	Manchester	Salem
Amesbury	Dunstable	Marblehead	Salisbury
Andover	Essex	Maynard	Saugus
Arlington	Everett	Medford	Stoneham
Bedford	Georgetown	Melrose	Stow
Belmont	Gloucester	Merrimac	Swampscott
Beverly	Hamilton	Methuen	Tewksbury
Billerica	Haverhill	Middleton	Topsfield
Boxborough	Ipswich	Nahant	Tyngsborough
Boxford	Lawrence	North Andover	Wakefield
Bradford	Lexington	North Reading	Waltham
Burlington	Lincoln	Newbury	Watertown
Byfield	Littleton	Newburyport	Wenham
Carlisle	Lowell	Peabody	Westford
Chelmsford	Lynn	Reading	West Newbury
Concord	Lynnfield	Rockport	Wilmington
Danvers	Malden	Rowley	Winchester
			Woburn

Central Massachusetts Area

361 Plantation Street, 1st Floor
Farmhouse
Worcester, MA 01605
Phone (774) 420-3140
Fax (774) 420-3165

Jerry Juliano, LICSW, Area Director

Nicole Palmer, Administrative Assistant (774) 420-3144

Christine Sanchez	Acting Director of Field Operations	(774) 420-3162
Tina Render, MD	Area Medical Director	(774) 420-3170
Annah Undenge, MSc, HPM	Director of Community Services	(774) 420-3173
Carly Sebastian, LICSW	Director of Child, Youth, Family Services	(774) 420-3141
Leila Spencer, LMHC	Area Forensic Director	(857) 275-0817
Valerie Comerford, CPS	Director of Recovery & Employment	(774) 420-3172
Alexandra Petit-Frere, OTR/L, MBA	Director of Quality Management	(774) 420-3143
Catherine McCormack	Human Rights Coordinator	(774) 420-3161

Local Service Sites

North County Site Office
49 Nursery Lane
Fitchburg, MA 01420

Telephone #
(978) 353-4400
Fax (978) 348-1275

Person in Charge
Heather Powell, LMHC
Site Director

Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Gilbertville, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon

South County Site Office
40 Institute Road, Oaks "B" Bldg.
North Grafton, MA 01536

Telephone #
(508) 887-1100
Fax (508) 887-1166

Person in Charge
Flor Colon, LMHC, LADC I
Site Director

Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Grafton, Holland, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, North Brookfield, North Grafton, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield, Whitinsville

Worcester Site Office
361 Plantation Street, - 2nd Floor
Worcester, MA 01605

Telephone #
(774) 420-3100
Fax (774) 420-3111
VP: (508) 340-4831

Person in Charge
Juliet Sithole-Berk, MPA, MS
Site Director

Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester

Canton Site Office
Pappas Rehabilitation Hospital for Children
Donovan Building – 2nd Floor
5 Randolph Street
Canton, MA 02021

Telephone #
(781) 401-9700
Fax (781) 401-9721

Person in Charge
Kerry Roberts, MSW
Site Director

Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham

Westborough Site Office **Hadley Building** **167 Lyman Street** **Westborough, MA 01581** *Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, Westborough*	**Telephone #** (508) 616-2801 Fax (508) 616-2864 VP: (508) 614-9265	**Person in Charge** Tara Brennan, LICSW Site Director

The following municipalities are covered by the Central Mass Area:

Ashburnham	Gardner	Natick	Sturbridge
Ashby	Gilbertville	Needham	Sudbury
Ashland	Grafton	New Braintree	Sutton
Auburn	Groton	Newton	Templeton
Ayer	Harvard	Norfolk	Townsend
Barre	Hardwick	Northbridge	Upton
Bellingham	Holden	North Brookfield	Uxbridge
Berlin	Holliston	North Grafton	Wales
Blackstone	Holland	Norwood	Walpole
Bolton	Hopedale	Oakham	Warren
Boylston	Hopkinton	Oxford	Webster
Brimfield	Hubbardston	Paxton	Wellesley
Canton	Hudson	Pepperell	West Boylston
Brookfield	Lancaster	Plainville	West Brookfield
Charlton	Leicester	Princeton	Westborough
Clinton	Leominster	Rutland	Westminster
Dedham	Lunenburg	Sharon	Weston
Douglas	Marlborough	Sherborn	Westwood
Dover	Medfield	Shirley	Whitinsville
Dudley	Medway	Shrewsbury	Winchendon
East Brookfield	Mendon	Southbridge	Worcester
Fitchburg	Milford	Southborough	Wrentham
Foxboro	Millbury	Southbridge	
Framingham	Millis	Spencer	
Franklin	Millville	Sterling	

Western Massachusetts Area

1 Prince Street
Northampton, MA 01060
Phone (413) 587-6200
Fax (413) 587-6203
TTY (413) 586-6592

Julie Schwager, LICSW, LADC1, Area Director
Shelby Labumbard, Executive Assistant – 413-560-1537

Susan Oman	Director of Field Operations	(413) 587-6231
Andrea Stone, MD	Area Medical Director	(413) 587-6341
Heather Martin, MPA, BCBA, LABA	Director of Community Services	(413) 587-6233
Sean Barry, MPA	Director of Child, Youth, Family Services	(413) 587-6358
John Barber, LICSW	Area Forensic Director	(413) 587-6244
Celeste Clerk, CPS	Director of Recovery/Rehab Services	(413) 587-6478
Resa Brandfonbrener, M.S..	Director of Quality Management	(413) 587-6346
Annabelle Lim, LPH Jackson Cash, CPS	Human Rights Coordinators	(413) 587-6228 (413) 587-6260

Local Service Sites

Berkshire Site Office
333 East Street
Pittsfield, MA 01201
Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Telephone #
(413) 395-2000
Fax (413) 395-2018
TTY (413) 443-8294

Person in Charge
Chris Haley,
LICSW
Site Director

Franklin/North Quabbin Site Office
13 Prospect Street
Greenfield, MA 01301
Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Telephone #
(413) 772-5600
Fax (413) 772-5638
TTY (413) 772-3076

Person in Charge
Dan Sontag,
LICSW
Site Director

Hampshire Site Office
1 Prince Street
Northampton, MA 01060
Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Telephone #
(413) 587-6200
Fax (413) 587-5333
TTY (413) 586-6592

Person in Charge
Kristin M. Smith,
LMHC
Site Director

Holyoke/Chicopee Site Office
243 Cottage Street
Springfield, MA 01104
Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

Telephone #
(413) 452-2300
Fax (413) 452-2306
TTY (413) 747-7240

Person in Charge
Jennifer Dugan,
LCSW
Site Director

Springfield Site Office **243 Cottage Street** **Springfield, MA 01104** *East Longmeadow, Hampden, Longmeadow, Springfield, Wilbraham*	**Telephone #** (413) 452-2300 Fax (413) 452-2372 TTY (413) 747-7240	**Person in Charge** Heather Martin Interim Site Director
Westfield Site Office **1 Prince Street** **Northampton, MA 01060** *Agawam, Blandford, Chester, Granville, Huntington, Montgomery, Russell, Southwick, Tolland, Westfield, West Springfield*	**Telephone #** (413) 587-6200 Fax (413) 587-6444 TTY (413) 586-6592	**Person in Charge** Christine Fowle, B.A. Site Director

The following municipalities are covered by the Western Mass Area:

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florence	Longmeadow	Pittsfield	Ware
Becket	Florida	Ludlow	Plainfield	Warwick
Belchertown	Gill	Middlefield	Richmond	Washington
Bernardston	Goshen	Monroe	Rowe	Wendell
Blandford	Granby	Monson	Royalston	Westfield
Bondsville	Granville	Montague	Russell	Westhampton
Buckland	Great Barrington	Monterey	Sandisfield	West Springfield
Charlemont	Greenfield	Montgomery	Savoy	West Stockbridge
Cheshire	Hadley	Mt. Washington	Sheffield	Whately
Chester	Hampden	New Ashford	Shelburne	Wilbraham
Chesterfield	Hancock	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hatfield	New Salem	South Hadley	Williamstown
Clarksburg	Hawley	North Adams	Southampton	Windsor
Colrain	Heath	Northfield	Southwick	Worthington
Conway	Hinsdale	Northampton	Springfield	
Cummington	Holyoke	Orange	Stockbridge	
Dalton	Housatonic	Otis	Sunderland	
	Huntington			

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast)
Acton (Northeast)
Acushnet (Southeast)
Adams (Western)
Agawam (Western)
Alford (Western)
Allston (Metro Boston)
Amesbury (Northeast)
Amherst (Western)
Andover (Northeast)
Aquinnah (Southeast)
Arlington (Northeast)
Ashburnham (Central)
Ashby (Central)
Ashfield (Western)
Ashland (Central)
Athol (Western)
Attleboro (Southeast)
Auburn (Central)
Avon (Southeast)
Ayer (Central)
Barnstable (Southeast)
Barre (Central)
Becket (Western)
Bedford (Northeast)
Belchertown (Western)
Bellingham (Central)
Belmont (Northeast)
Berkley (Southeast)
Berlin (Central)
Bernardston (Western)
Beverly (Northeast)
Billerica (Northeast)
Blackstone (Central)
Blandford (Western)
Bolton (Central)
Bondsville (Western)
Boston (Metro Boston)
Bourne (Southeast)
Boxborough (Northeast)
Boxford (Northeast)
Boylston (Central)
Bradford (Northeast)
Braintree (Southeast)
Brewster (Southeast)
Bridgewater (Southeast)
Brighton (Metro Boston)
Brimfield (Central)
Brockton (Southeast)
Brookfield (Central)
Brookline (Metro Boston)
Buckland (Western)
Burlington (Northeast)
Byfield (Northeast)
Cambridge (Metro Boston)
Canton (Central)
Carlisle (Northeast)
Carver (Southeast)
Charlemont (Western)
Charlestown (Metro Boston)
Charlton (Central)
Chatham (Southeast)
Chelmsford (Northeast)
Chelsea (Metro Boston)
Cheshire (Western)
Chester (Western)
Chesterfield (Western)
Chicopee (Western)
Chilmark (Southeast)
Clarksburg (Western)
Clinton (Central)
Cohasset (Southeast)
Colrain (Western)
Concord (Northeast)
Conway (Western)
Cotuit (Southeast)
Cummington (Western)
Dalton (Western)
Danvers (Northeast)
Dartmouth (Southeast)
Dedham (Central)
Deerfield (Western)
Dennis (Southeast)
Dighton (Southeast)
Dorchester (Metro Boston)
Douglas (Central)
Dover (Central)
Dracut (Northeast)
Dudley (Central)
Dunstable (Northeast)
Duxbury (Southeast)
East Boston (Metro Boston)
East Bridgewater (Southeast)
East Brookfield (Central)
East Longmeadow (Western)
Eastham (Southeast)
Easthampton (Western)
Easton (Southeast)
Edgartown (Southeast)
Egremont (Western)
Erving (Western)
Essex (Northeast)
Everett (Northeast)
Fairhaven (Southeast)
Fall River (Southeast)
Falmouth (Southeast)
Fitchburg (Central)
Florence (Western)
Florida (Western)
Foxboro (Central)
Framingham (Central)
Franklin (Central)
Freetown (Southeast)
Gardner (Central)
Gay Head (Southeast)
Georgetown (Northeast)
Gilbertville (Central)
Gill (Western)
Gloucester (Northeast)
Goshen (Western)
Gosnold (Southeast)
Grafton (Central)
Granby (Western)
Granville (Western)
Great Barrington (Western)
Greenfield (Western)
Groton (Central)
Groveland (Northeast)
Hadley (Western)
Halifax (Southeast)
Hamilton (Northeast)
Hampden (Western)
Hancock (Western)
Hanover (Southeast)
Hanson (Southeast)
Hardwick (Central)
Harvard (Central)
Harwich (Southeast)
Hatfield (Western)
Hathorne (Northeast)
Haverhill (Northeast)
Hawley (Western)
Heath (Western)
Hingham (Southeast)
Hinsdale (Western)
Holbrook (Southeast)
Holden (Central)
Holland (Central)
Holliston (Central)
Holyoke (Western)
Hopedale (Central)
Hopkinton (Central)
Housatonic (Western)
Hubbardston (Central)
Hudson (Central)
Hull (Southeast)
Huntington (Western)
Hyannis (Southeast)
Hyde Park (Metro Boston)
Ipswich (Northeast)
Jamaica Plain (Metro Boston)
Kingston (Southeast)
Lakeville (Southeast)
Lancaster (Central)
Lanesborough (Western)
Lawrence (Northeast)
Lee (Western)
Leicester (Central)
Lenox (Western)
Leominster (Central)
Leverett (Western)
Lexington (Northeast)
Leyden (Western)
Lincoln (Northeast)
Littleton (Northeast)
Longmeadow (Western)
Lowell (Northeast)
Ludlow (Western)
Lunenburg (Central)
Lynn (Northeast)
Lynnfield (Northeast)
Malden (Northeast)
Manchester (Northeast)
Mansfield (Southeast)
Marblehead (Northeast)
Marion (Southeast)
Marlborough (Central)
Marshfield (Southeast)
Mashpee (Southeast)

Mattapan (Metro Boston)
Mattapoisett (Southeast)
Maynard (Northeast)
Medfield (Central)
Medford (Northeast)
Medway (Central)
Melrose (Northeast)
Mendon (Central)
Merrimac (Northeast)
Methuen (Northeast)
Middleborough (Southeast)
Middlefield (Western)
Middleton (Northeast)
Milford (Central)
Millbury (Central)
Millis (Central)
Millville (Central)
Milton (Southeast)
Monroe (Western)
Monson (Western)
Montague (Western)
Monterey (Western)
Montgomery (Western)
Mount Washington (Western)
Nahant (Northeast)
Nantucket (Southeast)
Natick (Central)
Needham (Central)
New Ashford (Western)
New Bedford (Southeast)
New Braintree (Central)
New Marlborough (Western)
New Salem (Western)
Newbury (Northeast)
Newburyport (Northeast)
Newton (Central)
Norfolk (Central)
North Adams (Western)
North Andover (Northeast)
North Attleboro (Southeast)
North Brookfield (Central)
North Grafton (Central)
North Reading (Northeast)
Northampton (Western)
Northborough (Central)
Northbridge (Central)
Northfield (Western)
Norton (Southeast)
Norwell (Southeast)
Norwood (Central)
Oak Bluffs (Southeast)
Oakham (Central)
Onset (Southeast)
Orange (Western)
Orleans (Southeast)
Osterville (Southeast)
Otis (Western)
Oxford (Central)
Palmer (Western)
Paxton (Central)
Peabody (Northeast)
Pelham (Western)
Pembroke (Southeast)
Pepperell (Central)
Peru (Western)
Petersham (Western)
Phillipston (Western)
Pittsfield (Western)
Plainfield (Western)
Plainville (Central)
Plymouth (Southeast)
Plympton (Southeast)
Pocasset (Southeast)
Princeton (Central)
Provincetown (Southeast)
Quincy (Southeast)
Randolph (Southeast)
Raynham (Southeast)
Reading (Northeast)
Rehoboth (Southeast)
Revere (Metro Boston)
Richmond (Western)
Rochester (Southeast)
Rockland (Southeast))
Rockport (Northeast)
Roslindale (Metro Boston)
Rowe (Western)
Rowley (Northeast)
Roxbury (Metro Boston)
Royalston (Western)
Russell (Western)
Rutland (Central)
Salem (Northeast)
Salisbury (Northeast)
Sandisfield (Western)
Sandwich (Southeast)
Saugus (Northeast)
Savoy (Western)
Scituate (Southeast)
Seekonk (Southeast)
Sharon (Central)
Sheffield (Western)
Shelburne (Western)
Sherborn (Central)
Shirley (Central)
Shrewsbury (Central)
Shutesbury (Western)
Somerset (Southeast)
Somerville (Metro Boston)
South Hadley (Western)
Southampton (Western)
Southborough (Central)
South Boston (Metro Boston)
Southbridge (Central)
Southwick (Western)
Spencer (Central)
Springfield (Western)
Sterling (Central)
Stockbridge (Western)
Stoneham (Northeast)
Stoughton (Southeast)
Stow (Northeast)
Sturbridge (Central)
Sudbury (Central)
Sunderland (Western)
Sutton (Central)
Swampscott (Northeast)
Swansea (Southeast)
Taunton (Southeast)
Templeton (Central)
Tewksbury (Northeast)
Thorndike (Western)
Three Rivers (Western)
Tisbury (Southeast)
Tolland (Western)
Topsfield (Northeast)
Townsend (Central)
Truro (Southeast)
Turners Falls (Western)
Tyngsborough (Northeast)
Tyringham (Western)
Upton (Central)
Uxbridge (Central)
Vineyard Haven ((Southeast)
Wakefield (Northeast)
Wales (Central)
Walpole (Central)
Waltham (Northeast)
Ware (Western)
Wareham (Southeast)
Warren (Central)
Warwick (Western)
Washington (Western)
Watertown (Northeast)
Wayland (Central)
Webster (Central)
Wellesley (Central)
Wellfleet (Southeast)
Wendell (Western)
Wenham (Northeast)
West Boylston (Central)
West Bridgewater (Southeast)
West Brookfield (Central)
West Newbury (Northeast)
West Roxbury (Metro Boston)
West Springfield (Western)
West Stockbridge (Western)
West Tisbury (Southeast)
Westborough (Central)
Westfield (Western)
Westford (Northeast)
Westhampton (Western)
Westminster (Central)
Weston (Central)
Westport (Southeast)
Westwood (Central)
Weymouth (Southeast)
Whately (Western)
Whitinsville (Central)
Whitman (Southeast)
Wilbraham (Western)
Williamsburg (Western)
Williamstown (Western)
Wilmington (Northeast)
Winchendon (Central)
Winchester (Northeast)
Windsor (Western)
Winthrop (Metro Boston)
Woburn (Northeast)
Woods Hole (Southeast)
Worcester (Central)
Worthington (Western)
Wrentham (Central)
Yarmouth (Southeast)