Commonwealth of Massachusetts Executive Office of Health and Human Services

Department of Mental Health Resource Directory

August 2025



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For any changes to this guide, please contact Avis Somerville, Commissioner's Office, by email at avis.somerville@mass.gov or by phone at (617) 626-8130.

Commonwealth of Massachusetts Department of Mental Health

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with 5 Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under "Local Service Sites" and contact the "Person in Charge". The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department's Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via a number of relay services. DMH staff may also reach out to deaf, hard of hearing or speech disabled persons through these services. The most common are:

- Video Relay Service (VRS) is federally funded telecommunications service where a remotely situated American Sign Language (ASL) interpreter interprets between a Deaf person who is using a video phone at once location and a hearing person who is using any voice phone, at another location. At the Deaf user's end, a videophone and a high-speed internet connection are necessary; nothing is needed at the hearing caller's end. VRS allows conversations to flow in near real time and in a faster and more natural manner than via TTY. VRS is a free service available 24 hours a day/7 days a week. Some VRS agencies also have trilingual interpreters who can interpret between e.g. Spanish and ASL. For more information visit the VRS consumer guide.
- Video Remote Interpreter (VRI) is conceptually similar to VRS in that it uses a remotely situated ASL interpreter to interpret between a Deaf ASL user and a hearing person. The difference is that this service is not federally funded and is designed to facilitate communication between a Deaf person and a hearing person at the same location, using a remotely situated ASL interpreter. For this service, a video connection and high-speed internet is required for the location where the Deaf and hearing person are located.
- The **Massachusetts Relay Service (MassRelay)** is a free service for the residents of Massachusetts. It enables people who are deaf, hard of hearing, late-deafened, or speech disabled to use the telephone system via a text telephone (TTY) or other device to call persons who can hear, and vice versa. Mass Relay is available 24 hours a day/7 days a week and is accessed by dialing 711. The call can be initiated from any TTY or telephone.
- Captioned Telephone Service (CTS) for people with a special "captioned telephone" that enables them to read what the other person is saying through captions displayed on the "captioned telephone", while communicating through spoken language.
- **Speech-to-Speech Relay Service (STS)** is used by a person with a speech disability. A communication facilitator, who is specially trained in understanding a variety of speech disorders, repeats what the caller says in a manner that makes the caller's words clear and understandable to the called party. No special telephone is needed. For more information visit the <u>STS Relay Service consumer guide</u>.

For more information about these and other forms of relay services, see the FCC factsheet at http://www.fcc.gov/cgb/consumerfacts/trs.html.

For all relay services, a Relay Operator will facilitate the call by dialing the party being called and then will stay on the line to relay messages via ASL (VRS/VRI), a TTY or regular telephone (STS) and verbally to people who can hear. Relay Operators provide exact interpretations/transcriptions of what they hear and see. All relay calls are confidential.

How to use VRS

The ASL user, using a television or a computer with a video camera device and a broadband (high-speed) Internet connection, dials the VRS number and is connected to a qualified ASL interpreter. They communicate with each other in ASL through this video link. The VRS interpreter places a telephone call to the party the VRS user wishes to call and relays the conversation back and forth between the parties. The ASL user sees the interpreter on the monitor, and the person who can hear is connected via a regular telephone/cellphone. People who can hear can also initiate a VRS call; they simply call the ASL user's 10-digit number (regular telephone number) and will automatically be connected to a VRS interpreter.

There are a number of VRS providers, all of which provide the same service. Some people have a preferred provider, some do not. The current FCC-approved providers are:

- ASL Services Holdings, LLC (branded as GlobalVRS)

Website: https://www.globalvrs.com

- Convo Communications, LLC

Website: https://www.convorelay.com

- Sorenson Communications, LLC (branded as Sorenson VRS and CaptionCall)

Website: https://www.sorenson.com

- ZP Better Together Purple (sub-brand)

Website: https://www.purple.us

ZVRS (sub-brand)

Website: https://www.zvrs.com

How to use MassRelay

NOTE: This particular form of communication is almost obsolete. There are rare instances when a person may try to reach out via a TTY, but for the majority of Deaf and hard of hearing consumers; their preferred method of access is now through VRS.

- 1. Dial **711**.
- 2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
- 3. The Relay Operator will type the spoken words to the deaf/hard of hearing person's TTY and read/voice the typed words from the TTY back to the person who can hear.
- 4. The person who can hear should speak slowly and directly to the deaf/hard of hearing person, not to the Relay Operator.
- 5. The phrase "Go Ahead" is used each time one party has finished and is ready for a response.

Several DMH site offices also have VideoPhones, which can be used for direct communication between staff and ASL users.

	North County Site Office
	VideoPhone: (978) 627-4468
	Springfield Site Office
	VideoPhone: (413) 301-0914
DMII Sita Office	Metro North Site Office
DMH Site Office VideoPhone numbers	VideoPhone: (339) 219-6119
videornone numbers	Westborough Site Office
	VideoPhone: (508) 948-0605
	Lindemann/Cambridge/Somerville Site Office
	VideoPhone: (857) 366 4215

Central Office 25 Staniford Street, Boston, MA 02114

Main Number: (617) 626-8000 www.mass.gov/dmh

DMH Info Line (800) 221-0053

This voicemail box is checked regularly Monday through Friday. Calls are returned within 48 hours.

Behavioral Health Helpline: (877) 773-2445Available 24/7 (call or text)

Available 24// (call or text) www.masshelpline.com

Brooke Doyle, M. Ed., LMHC, Commissioner	(617) 626-8123
Lynn Beatrice, Executive Assistant to the Commissioner/Office Manager	(617) 626-8123
Avis Somerville, Administrative Assistant	(617) 626-8130
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Startese Sims, J.D, Director of Human Rights / Ombudsman	(617) 626-8218
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Marissal Andrade – Ombudsman Liaison - <u>DMHOmbudsman@Mass.gov</u>	(617) 626-8275
	Ombudsman # (617) 626-4840
Katherine Gallant, Director of Investigations	(617) 626-8108
Dian McPherson, Administrative Assistant	(617) 626-8269
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Jonathan Fox, Web Coordinator/Liaison	(617) 626-8350
Michelle Cormier, Communications Coordinator	(617) 626-8118
Daniela Harrigan, MSCI, Director of Community Engagement	(617) 626-8124
Jay Tallman, Director of Policy	(617) 626-8179
Angel Daniel Giles, Director of Learning and Development	(617) 626-8133
Ashley Sproul, Director of Office of Recovery & Empowerment	(617) 626-8020
Brigido Ramirez Espinosa, MPA, Assistant Commissioner, Data & Analytics	(617) 626-8316
Tam Truong, Director of Data Strategy	
Jessie Rivas, Director of Data Management	(617) 626-8155
Paul Rogers, Director of Data Management	(617) 626-9222
Jared Martin, Portfolio Director	(617) 626-8021
David Tringali, Director of Quality Management	(617) 626-8247 (857) 283-5113
Jill MacLeod, Assistant Director of Quality Management Binah Saint-Loth, Mental Health Block Grant Project Coordinator	(617) 626-8132
Christine Goldrick, MBA, MPA, Senior Director of Strategy	(617) 626-8137
Alexander Khoury, MPA, Strategy Manager	(617) 626-8109
Shane Lancer, Strategy Manager	(617) 626-8103
Vacant - Assistant Commissioner for Forensic Services	(617) 626-8288
Beverly Burgos, Administrative Assistant	(617) 626-8071
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Stephen Barnard, Deputy Commissioner for Management and Budget	(617) 626-8305

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Julius Kamau, Assistant Director of Accounting and Operations	(617) 626-8036
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Margarita O'Neill-Arana, Director, Children's Behavioral Health Knowledge Ctr	(617) 626-8076
Janice LeBel, Director of Systems Transformation	(617) 626-8085
Carol Murphy, Director of Programs and Practice	(617) 626-8698
Heather Strother, MPH, Director of Quality Improvement, CYF Community Services	(617) 626-8098
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Melissa Touadjine, Executive Assistant/Office Manager	(617) 626-8074
Julie Shepherd, Assistant Commissioner of Mental Health Services	(617) 626-8097
Mio Tamanaha, Director of Behavioral Health Helpline	(617) 626-8062
Kim Clougherty, Director of Community Services	(617) 626-8164
Jennifer Evans, Director of Community Licensing	(508) 897-2096
Heidi Holland, Director, Young Adult Transitional Services	(617) 626-8082
Adrianne Cassidy, Housing Specialist	(617) 62-8075
Carminda Andrade, Nurse Manager for Nursing Facility Transition Team and MAP Team	(508) 977-3165
Liam Seward, Director of Compliance and Emergency Management	(617) 626-8170

Michael Stepansky, Senior Manager of Program & Policy Implementation	(508) 616-3522
Jeff Morton, Director of Project Management	(617) 312-6286
Amam Saleh, M.D., Deputy Commissioner for Clinical & Professional Services	(617) 626-8059
Meaghan Donovan, Executive Assistant/Office Manager	(617) 626-8113
Martha M. Ryan, J.D., MSN, RN, Assistant Commissioner for Clinical & Professional Services/Director of Licensing	(617) 626-8279
Teresa Reynolds, Office Manager Licensing Division	(617) 626-8117
Sheila Lee, MSN, RN, Director of Nursing Healthcare Inspector	(617) 626-8119
Funmi Aguocha, PsyD., Assistant Commissioner Behavioral Health Promotion and Prevention	(617) 626-8140
Sarah Mughal, Program Director	(617) 626 -8141
Mary-Louise White, Ph.D., RN, Director, Office of Inpatient Management (OIM)	(617) 549-1324c (508) 977-3266
Danielle Anacki, Executive Assistant/Office Manager	(508) 977-3138
David McGarry, M.D., Medical Director, Office of Inpatient Management	(508) 977-3346 (774) 465-0896c
Jonathan Carvalho, MSN, RN, Operations Manager, Office of Inpatient Management	(857) 332-4475c (508) 977-3242

Office of Inpatient Management (OIM) Facilities

Mary-Louise White, Director

Danielle Anacki, Executive Assistant/Office Manager (508) 977-3138

Dorn Building 60 Hodges Avenue, PO Box 4007 Taunton, MA 02780 (508) 977-3000

Fax (508) 977-3751 TTY (508) 977-3794

David McGarry, M.D.	Medical Director	(508) 977-3346 (774) 465-0896c
Jonathan Carvalho, MSN, RN,	Operations Manager	(857) 332-4475c (508) 977-3242

Metro Boston Area

Metro Boston Mental Health Units at Lemuel Shattuck Hospital 170 Morton Street Jamaica Plain, MA 02130 **Telephone #** (617) 522-8110 Fax (617) 522-7888 TTY (617) 971-3840

Person in Charge Dr. Romas Buivydas, Ph.D. Chief of Psychiatric Operations

Dr. Mili Priyanka Facility Medical Director (617) 971-3419 (617) 631-5708c

Herbert Bond Human Rights Officer (617) 971-3285

Metro Boston Mental Health Units at Dr. Solomon Carter Fuller Mental Health Center 85 East Newton Street

Telephone # (617) 626-8700 Fax (617) 626-8929

Person in Charge Valencia Reid Chief Operating Officer

Marco Caicedo (Fuller) Facility Medical Director (617) 626-8736

Nicholas Finch Human Rights Officer (617) 626-8851

Southeast Area

Boston, MA 02118

Taunton State Hospital Dorn Building 60 Hodges Avenue PO Box 4007 Taunton, MA 02780 **Telephone** # (508) 977-3000 Fax (508) 977-3751 TTY (508) 977-3794 Person in Charge Lynne Olsen-Vieira, B.A. Psych, M.B.A. Chief Operating Officer (508) 977-3110

Eduardo Caussade Facility Medical Director (508) 977-3389

Annalisa Dunn Human Rights Officer (508) 977-3102

Recovery from Addiction Program (RAP)

Glass Building 60 Hodges Avenue PO Box 4007 Taunton, MA 02780

Telephone

(508)-977-3223

Person in Charge

Kevin Davis, MS, LADCI Program Director (508) 977-3236

Rasim Arikan, M.D. Program Medical Director (508) 977-3047

Charleen Melo Human Rights Officer (508) 977-3029

Northeast Area

Hathorne Units Tewksbury Hospital 365 East Street Tewksbury, MA 01876

Telephone # (978) 851-7321ext 2859

Fax (978) 851-1029

Person in Charge

Brad Richardson Chief of Psychiatric Operations (978) 851-7321 X-2861 Sarah Spratt - Covering Facility Medical Director (978) 851-7321 x-2804

Lysette Sola, LSWA Human Rights Officer (978) 851-7321 ext. 2855

Central Area

Worcester Recovery Center and Hospital 309 Belmont Street

Worcester, MA 01604

Telephone

(508) 368-4000 Fax (508) 363-1515 TTY (508) 752-0127

Person in Charge

Kathy Wenzel Chief Executive Officer (508) 368-3727

Tara Barrett, MA, HE-1C & 2A Assistant Chief Operations Officer (508) 887-6678c

Margarita Abi Zeid Daou, MD Facility Medical Director 508-368-0548 Diogenes Santiago Human Rights Officer (Adult Units) (508) 368-3726

William Danner Human Rights Officer (Adult Units) (508) 368-3556

Keri Andrade Human Rights Officer (Adolescent & Adult Units) (508) 368-0694 Metro Boston Area **85 East Newton Street** Boston, MA 02118 Phone (617) 626-9200 Fax (617) 626-9216 TTY (617) 626-9257

Sara Anidi, Area Director

John Graham, Executive Assistant (617) 626-8943

Vacant	Director of Field Operations	(617) 626-9248
David Hoffman, MD	Area Medical Director	(617) 626-9223
Deborah Jones	Director of Community Services	(617) 626-9214
Melanie Schanche	Director of Child, Youth, Family Services	(617) 626-8749
Kathleen Cahill, LICSW	Area Forensic Director	(617) 626-9225
Catherine Quinerly	Director of Recovery/Rehab Services/	(617) 626-9270
	Human Rights Coordinator	
Jeff Chasse	Director of Quality Management	(617) 626-9240

Local Service Sites

Fuller/Bay Cove Site Office Dr. Solomon Carter Fuller Mental Health Center 85 East Newton Street

Boston, MA 02118 Chinatown, Dorchester, South Boston, Roxbury, South End, Mattapan

Telephone # (617) 626-8944 Fax (617) 626-8884 TTY (617) 305-9913

Person in Charge Patricia Cadet Site Director

Person in Charge

Lindemann Community Mental Health Center/Cambridge/Somerville Site Office

25 Staniford Street Boston, MA 02114

Cambridge, Charlestown, Chelsea, Downtown Boston including Beacon Hill, East Boston, North End, Revere, Somerville, Winthrop

Telephone # (617) 626-8500

Luis Borrero, MSW, LICSW Fax (617) 626-8515 Site Director

Massachusetts Mental Health Center Site Office

75 Fenwood Road Boston, MA 02115

Allston, Back Bay, Brighton, Brookline, Fenway, Hyde Park, Jamaica Plain, Roslindale, Roxbury, West Roxbury

Telephone # (617) 626-9300 Fax (617) 626-9591 TTY (617) 626-9576

Person in Charge Rachel Steiner Center Director

The following municipalities are covered by the Metro Boston Area:

Allston Cambridge East Boston Revere South Boston Charlestown Hyde Park Roslindale West Roxbury Boston Brighton Chelsea Jamaica Plain Roxbury Winthrop Brookline Dorchester Somerville Mattapan

Southeast Area 165 Quincy Street Brockton, MA 02302 Phone (508) 897-2000 Fax (508) 897-2024 TTY (508) 897-2102

Sue Plasse, LICSW, Area Director

Andrea Keddie, Administrative Assistant (508) 897-2032

Eric Pilsmaker	Director of Field Operations	(508) 897-2028
Liz Simpson, MD	Area Medical Director	(508) 897-2163
Vacant	Director of Community Services	(508) 957-0912
Alexis Romanow, MSW, LICSW	Director of Child, Youth Family Services	(508) 897-2193
Kimberly Bistis, Psy.D., DFP	Area Forensic Director	(508) 897-2115
Matthew Cianci	Director of Recovery/Rehab Services/	(508) 897-2119
	Human Rights Coordinator	
Keith Palmer	Director of Quality Management	(508) 897-2178

Pocasset Mental Health Center

830 County Road Pocasset, MA 02559 **Telephone** # (508) 564-9600 Fax (508) 564-9700 TTY (508) 564-9677 Person in Charge Theresa Silva, LICSW Center Director

Jose Afonso Facility Medical Director (508) 235-7307

Kathleen Moriarty Human Rights Officer (508) 564-9655

Corrigan Mental Health Center 49 Hillside Street Fall River, MA 02720 **Telephone** # (508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460 Person in Charge

Jeanne Crespi, MSW, LICSW Center Director

Jose Afonso Facility Medical Director (508) 235-7307

Lawrence Weiner Human Rights Officer (508) 235-7321

Local Service Sites

Telephone #

(508) 897-2000

Fax (508) 897-2075

TTY (508) 897-2102 (Crisis Unit)

Brockton Site Office Brockton Multi-Service Center 165 Quincy Street Brockton, MA 02302

Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman

Cape Cod & The Islands Site Office 500 Main Street Hyannis, MA 02601

Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Vineyard Haven, Wellfleet, West Tisbury, Woods Hole, Yarmouth

Telephone # (508) 957-0900 Fax (508) 957-0965

TTY (508) 771-3907

Person in Charge Theresa Silva, MSW, LICSW Site Director

Person in Charge

Person in Charge

Site Director

Paul Santos, LMHC

Site Director

Jeanne Crespi, LICSW

Person in Charge

Site Director

Mona MacKinnon, M.Ed., LSW

Fall River Site Office Corrigan Mental Health Center 49 Hillside Street Fall River, MA 02720

Fall River, Freetown, Somerset, Swansea, Westport

New Bedford Site Office 888 Purchase Street New Bedford, MA 02740

Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham

Plymouth Site Office 38 Industrial Park Road Plymouth, MA 02360

Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton

Quincy Site Office Quincy Mental Health Center 460 Quincy Avenue **Quincy, MA 02169**

Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth

Taunton/Attleboro Site Office 60 Hodges Avenue/P.O. Box 4007 Taunton, MA 02780

Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton Telephone # (508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460

Telephone # (508) 996-7900 Fax (508) 999-1331 TTY (508) 994-2338

Telephone # (508) 732-3000 Fax (508) 746-3224 TTY (508) 746-0847

Person in Charge Paul Webb, MSW Site Director

Telephone # (617) 984-1000 Fax (617) 984-1040 TTY (617) 984-1041

TTY (508) 977-3696

Telephone # (508) 977-3174 Fax (508) 977-3752

Person in Charge Daniel Fisher, .Div., MA Site Director

Person in Charge

Site Director

Laura Ruscio, MSW, LICSW

The following municipalities are covered by the Southeast Area:

Abington Cohasset Gosnold Mattapoisett **Tisbury** Pocasset Acushnet Cotuit Halifax Middleborough Provincetown Truro

Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

Northeast Area 365 East Street, P.O. Box 387 Tewksbury, MA 01876-0387 Phone (978) 863-5000

Fax (978) 863-5091 TTY (978) 640-1193

Susan C. Wing, LICSW, Area Director

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Daniel Breslin, M.D.	Area Medical Director	(978) 863-5054
Daniela Johnson, LICSW	Director of Community Services	(978) 863-5000
Laurie Gobeil, LICSW	Director of Child, Youth, Family Services	(978) 863-5069
Dr. Kerry Nelligan, Psy.D., DFP	Area Forensics Director	(978) 863-5039
Justin Brown, CPS	Director of Recovery/Rehab Services	(978) 863-5012
Heather Valcanas, MPA	Director of Quality Management	(978) 863-5071
Tara Hastie, MSW	Human Rights Coordinator	(978) 863-5046

Local Service Sites

Acton Site Office 35 Nagog Park, 2nd Floor Acton, MA 01720

Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, Stow, Waltham, Watertown, Wilmington, Winchester, Woburn

Essex North Site Office 280 Merrimack Street, 3rd Floor, Suite 360 Lawrence, MA 01843

Amesbury, Andover, Boxford, Bradford, Byfield, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, West Newbury

Lowell Site Office 55 Technology Drive, 2nd Floor Lowell, MA 01851

Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford

Lynn Site Office 330 Lynnway, Suite 201 Lynn, MA 01902

Lynn, Lynnfield, Nahant, Saugus, Swampscott

Metro North Site Office 178 Albion Street, Suite 410 Wakefield, MA 01880

Everett, Malden, Medford, Melrose, North Reading, Reading, Stoneham, Wakefield **Telephone** # (978) 206-2100 Fax (978) 206-2127

TTY (978) 206-2126

Telephone # (978) 738-4500

Fax (978)738-4559 TTY (978) 738-4558

Telephone #

(978) 322-5000 Fax (978) 322-5077 TTY (978) 458-6142

Telephone #

(781) 477-2070 Fax (781) 477-2071 TTY (781)477-2075

Telephone # (781) 224-7900 Fax (781) 224-7937 TTY (781) 224-7935 Person in Charge

Alicia Stacy, MPA, LSW Site Director

Person in Charge

Steven Noroian, LMHC Site Director

Person in Charge

Gerard Frater, MSW, LICSW

Site Director

Person in Charge Kathryn Ashe, LMHC

Site Director

Person in Charge

Lori Montello, MSW, LICSW

Site Director

North Shore Site Office 45 Congress Street, Suite 4120 Salem, MA 01970

Beverly, Danvers, Essex, Gloucester, Hamilton, Hathorne, Ipswich, Manchester, Marblehead, Middleton, Peabody, Rockport, Salem, Topsfield, Wenham **Telephone** # (978) 741-7300 Fax (978) 741-7340 TTY (978) 741-7360 **Person in Charge** Sean McKinnon, M.Ed., LMHC

Site Director

The following municipalities are covered by the Northeast Area:

Acton Dracut Manchester Salem Marblehead Amesbury Dunstable Salisbury Essex Andover Maynard Saugus Arlington Everett Medford Stoneham Stow Bedford Georgetown Melrose Belmont Gloucester Merrimac Swampscott Beverly Hamilton Methuen Tewksbury Billerica Haverhill Middleton Topsfield Boxborough Nahant **Ipswich** Tyngsborough Boxford Lawrence North Andover Wakefield Bradford Lexington North Reading Waltham Burlington Lincoln Newbury Watertown Byfield Littleton Newburyport Wenham Carlisle Lowell Peabody Westford Chelmsford Lynn Reading West Newbury Concord Lynnfield Rockport Wilmington Malden Winchester Danvers Rowley Woburn

Central Massachusetts Area 361 Plantation Street, 1st Floor Farmhouse Worcester, MA 01605 Phone (774) 420-3140 Fax (774) 420-3165

Jerry Juliano, LICSW, Area Director

Nicole Palmer, Administrative Assistant (774) 420-3144

Michael Farrah	Director of Field Operations	(774) 420-3162
Tina Render, MD	Area Medical Director	(774) 420-3170
Annah Undenge, MSc, HPM	Director of Community Services	(774) 420-3173
Carly Sebastian, LICSW	Director of Child, Youth, Family Services	(774) 420-3141
Leila Spencer, LMHC	Area Forensic Director	(774) 420-3124
Valerie Comerford	Director of Recovery & Employment	(774) 420-3172
Alexandra Petit-Frere, OTR/L, MBA	Director of Quality Management	(774) 420-3143
Catherine McCormack	Human Rights Coordinator	(774) 420-3161

Local Service Sites

North County Site Office 49 Nursery Lane Fitchburg, MA 01420

Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Gilbertville, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon

South County Site Office 40 Institute Road, Oaks "B" Bldg. North Grafton, MA 01536

Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Grafton, Holland, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, North Brookfield, North Grafton, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield, Whitinsville

Worcester Site Office 361 Plantation Street, - 2nd Floor Worcester, MA 01605

Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester

Canton Site Office
Pappas Rehabilitation Hospital for Children
Donovan Building – 2nd Floor
5 Randolph Street
Canton, MA 02021

Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham **Telephone** # (978) 353-4400 Fax (978) 348-1275

Telephone # (508) 887-1100 Fax (508) 887-1166

Telephone # (774) 420-3100 Fax (774) 420-3111 VP: (508) 340-4831

Telephone # (781) 401-9700 Fax (781) 401-9721 Person in Charge Heather Powell, LMHC Site Director

Person in Charge Flor Colon, LMHC, LADC I Site Director

Person in Charge

Juliet Sithole-Berk, MPA, MS Site Director

Person in Charge Kerry Roberts, MSW Site Director Westborough Site Office Hadley Building 167 Lyman Street Westborough, MA 01581

Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, Westborough **Telephone** # (508) 616-2801 Fax (508) 616-2864 VP: (508) 614-9265 **Person in Charge** Tara Brennan, LICSW Site Director

The following municipalities are covered by the Central Mass Area:

Gardner Ashburnham Gilbertville Ashby Ashland Grafton Auburn Groton Ayer Harvard Barre Hardwick Bellingham Holden Berlin Holliston Holland Blackstone Bolton Hopedale **Boylston** Hopkinton Brimfield Hubbardston Hudson Canton Brookfield Lancaster Charlton Leicester Clinton Leominster Dedham Lunenburg Douglas Marlborough Dover Medfield Dudley Medway East Brookfield Mendon Fitchburg Milford Foxboro Millbury Framingham Millis Franklin Millville

Natick Needham New Braintree Newton Norfolk Northbridge North Brookfield North Grafton Norwood Oakham Oxford Paxton Pepperell Plainville Princeton Rutland Sharon Sherborn Shirley Shrewsbury Southbridge Southborough Southbridge Spencer Sterling

Sturbridge Sudbury Sutton Templeton Townsend Upton Uxbridge Wales Walpole Warren Webster Wellesley West Boylston West Brookfield Westborough Westminster Weston Westwood Whitinsville Winchendon Worcester Wrentham

Western Massachusetts Area 1 Prince Street Northampton, MA 01060 Phone (413) 587-6200

Fax (413) 587-6203 TTY (413) 586-6592

Julie Schwager, LICSW, LADC1, Area Director

Carol Pacinella, Administrative Assistant – (413) 587-6446

Susan Oman	Director of Field Operations	(413) 587-3541
Andrea Stone, M.D	Area Medical Director	(413) 587-6341
Heather Martin, MPA, BCBA, LABA	Director of Community Services	(413) 587-6233
Sean Barry, MPA	Director of Child, Youth, Family Services	(413) 587-6358
John Barber, LICSW	Area Forensic Director	(413) 587-6244
Celeste Clerk, CPS	Director of Recovery/Rehab Services	(413) 587-6478
Resa Brandfonbrener, M.S	Director of Quality Management	(413) 587-6346
Annabelle Lim, LPH	Human Rights Coordinators	(413) 587-6228
Jackson Cash, CPS		(413) 587-6260

Local Service Sites

Berkshire Site Office 333 East Street Pittsfield, MA 01201

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Franklin/North Ouabbin Site Office 13 Prospect Street Greenfield, MA 01301

Ashfield, Athol. Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Levden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Hampshire Site Office 1 Prince Street Northampton, MA 01060

Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Holyoke/Chicopee Site Office 243 Cottage Street Springfield, MA 01104

Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

Telephone # (413) 395-2000 Fax (413) 395-2018 TTY (413) 443-8294

Telephone # (413) 772-5600 Fax (413) 772-5638

TTY (413) 772-3076

Telephone # (413) 587-6200 Fax (413) 587-5333 TTY (413) 586-6592

Telephone # (413) 452-2300 Fax (413) 452-2372 TTY (413) 747-7240 Person in Charge Chris Haley, LICSW Site Director

Person in Charge Dan Sontag, LICSW Site Director

Person in Charge Kristin M. Smith, LMHC Site Director

Person in Charge Jennifer Dugan, LCSW Site Director

Springfield Site Office 243 Cottage Street Springfield, MA 01104

East Longmeadow, Hampden, Longmeadow, Springfield, Wilbraham

Westfield Site Office 1 Prince Street Northampton, MA 01060

Agawam, Blandford, Chester, Granville, Huntington, Montgomery, Russell, Southwick, Tolland, Westfield, West Springfield **Telephone #** (413) 452-2300 Fax (413) 452-2306 TTY (413) 747-7240 **Person in Charge** Deborah Rivera, LMHC Site Director

Telephone # (413) 587-6200 Fax (413) 587-6444 TTY (413) 586-6592 **Person in Charge** Christine Fowle, B.A. Site Director

The following municipalities are covered by the Western Mass Area:

Adams Deerfield Lanesborough Palmer Thorndike Three Rivers Pelham Agawam Easthampton Lee Alford East Longmeadow Lenox Peru Tolland Amherst Egremont Leverett Petersham Turner Falls Ashfield Erving Leyden Phillipston **Tyringham** Pittsfield Ware Athol Florence Longmeadow Florida Plainfield Warwick Becket Ludlow Gill Richmond Washington Belchertown Middlefield Wendell Bernardston Goshen Monroe Rowe Blandford Westfield Granby Monson Royalston Bondsville Granville Montague Russell Westhampton Buckland **Great Barrington** Monterey Sandisfield West Springfield Charlemont West Stockbridge Greenfield Montgomery Savoy Cheshire Hadley Mt. Washington Sheffield Whately Chester Shelburne Hampden New Ashford Wilbraham Chesterfield Hancock New Marlborough Shutesbury Williamsburg Chicopee Hatfield New Salem South Hadley Williamstown Windsor Clarksburg Hawley North Adams Southampton Colrain Worthington Heath Northfield Southwick Hinsdale Northampton Springfield Conway Cummington Holyoke Orange Stockbridge Dalton Housatonic Otis Sunderland Huntington

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast) Chelsea (Metro Boston) Groton (Central) Acton (Northeast) Cheshire (Western) Groveland (Northeast) Acushnet (Southeast) Chester (Western) Hadley (Western) Adams (Western) Chesterfield (Western) Halifax (Southeast) Agawam (Western) Chicopee (Western) Hamilton (Northeast) Alford (Western) Chilmark (Southeast) Hampden (Western) Allston (Metro Boston) Clarksburg (Western) Hancock (Western) Amesbury (Northeast) Clinton (Central) Hanover (Southeast) Amherst (Western) Cohasset (Southeast) Hanson (Southeast) Andover (Northeast) Colrain (Western) Hardwick (Central) Aquinnah (Southeast) Concord (Northeast) Harvard (Central) Arlington (Northeast) Conway (Western) Harwich (Southeast) Ashburnham (Central) Cotuit (Southeast) Hatfield (Western) Ashby (Central) Cummington (Western) Hathorne (Northeast) Ashfield (Western) Dalton (Western) Haverhill (Northeast) Ashland (Central) Danvers (Northeast) Hawley (Western) Athol (Western) Dartmouth (Southeast) Heath (Western) Attleboro (Southeast) Dedham (Central) Hingham (Southeast) Auburn (Central) Deerfield (Western) Hinsdale (Western) Avon (Southeast) Dennis (Southeast) Holbrook (Southeast) Ayer (Central) Dighton (Southeast) Holden (Central) Barnstable (Southeast) Dorchester (Metro Boston) Holland (Central) Barre (Central) Douglas (Central) Holliston (Central) Becket (Western) Dover (Central) Holyoke (Western) Bedford (Northeast) Dracut (Northeast) Hopedale (Central) Belchertown (Western) Dudley (Central) Hopkinton (Central) Bellingham (Central) Housatonic (Western) Dunstable (Northeast) Belmont (Northeast) Duxbury (Southeast) Hubbardston (Central) East Boston (Metro Boston) Berkley (Southeast) Hudson (Central) Berlin (Central) East Bridgewater (Southeast) Hull (Southeast) Bernardston (Western) East Brookfield (Central) Huntington (Western) Beverly (Northeast) East Longmeadow (Western) Hyannis (Southeast) Billerica (Northeast) Eastham (Southeast) Hyde Park (Metro Boston) Blackstone (Central) Easthampton (Western) Ipswich (Northeast) Blandford (Western) Easton (Southeast) Jamaica Plain (Metro Boston) Bolton (Central) Edgartown (Southeast) Kingston (Southeast) Bondsville (Western) Egremont (Western) Lakeville (Southeast) Boston (Metro Boston) Erving (Western) Lancaster (Central) Bourne (Southeast) Essex (Northeast) Lanesborough (Western) Boxborough (Northeast) Everett (Northeast) Lawrence (Northeast) Boxford (Northeast) Fairhaven (Southeast) Lee (Western) Boylston (Central) Fall River (Southeast) Leicester (Central) Bradford (Northeast) Falmouth (Southeast) Lenox (Western) Braintree (Southeast) Fitchburg (Central) Leominster (Central) Brewster (Southeast) Florence Leverett (Western) Bridgewater (Southeast) Florida (Western) Lexington (Northeast) Leyden (Western) Brighton (Metro Boston) Foxboro (Central) Brimfield (Central) Framingham (Central) Lincoln (Northeast) Brockton (Southeast) Franklin (Central) Littleton (Northeast) Brookfield (Central) Freetown (Southeast) Longmeadow (Western) Brookline (Metro Boston) Gardner (Central) Lowell (Northeast) Buckland (Western) Gay Head (Southeast) Ludlow (Western) Burlington (Northeast) Georgetown (Northeast) Lunenburg (Central) Byfield (Northeast) Gilbertville (Central) Lynn (Northeast) Cambridge (Metro Boston) Gill (Western) Lynnfield (Northeast) Canton (Central) Gloucester (Northeast) Malden (Northeast) Goshen (Western) Carlisle (Northeast) Manchester (Northeast) Carver (Southeast) Gosnold (Southeast) Mansfield (Southeast) Charlemont (Western) Grafton (Central) Marblehead (Northeast) Charlestown (Metro Boston) Granby (Western) Marion (Southeast) Charlton (Central) Granville (Western) Marlborough (Central)

Great Barrington (Western)

Greenfield (Western)

Chatham (Southeast)

Chelmsford (Northeast)

Marshfield (Southeast)

Mashpee (Southeast)

Mattapan (Metro Boston) Mattapoisett (Southeast) Maynard (Northeast) Medfield (Central) Medford (Northeast) Medway (Central) Melrose (Northeast) Mendon (Central) Merrimac (Northeast) Methuen (Northeast) Middleborough (Southeast) Middlefield (Western) Middleton (Northeast) Milford (Central) Millbury (Central) Millis (Central) Millville (Central) Milton (Southeast) Monroe (Western) Monson (Western) Montague (Western) Monterey (Western) Montgomery (Western) Mount Washington (Western) Nahant (Northeast) Nantucket (Southeast) Natick (Central) Needham (Central) New Ashford (Western) New Bedford (Southeast) New Braintree (Central) New Marlborough (Western) New Salem (Western) Newbury (Northeast) Newburyport (Northeast) Newton (Central) Norfolk (Central) North Adams (Western) North Andover (Northeast) North Attleboro (Southeast) North Brookfield (Central) North Grafton (Central) North Reading (Northeast) Northampton (Western) Northborough (Central) Northbridge (Central) Northfield (Western) Norton (Southeast) Norwell (Southeast) Norwood (Central) Oak Bluffs (Southeast) Oakham (Central) Onset (Southeast) Orange (Western) Orleans (Southeast) Osterville (Southeast) Otis (Western) Oxford (Central) Palmer (Western) Paxton (Central) Peabody (Northeast) Pelham (Western) Pembroke (Southeast) Pepperell (Central) Peru (Western)

Petersham (Western) Phillipston (Western) Pittsfield (Western) Plainfield (Western) Plainville (Central) Plymouth (Southeast) Plympton (Southeast) Pocasset (Southeast) Princeton (Central) Provincetown (Southeast) Quincy (Southeast) Randolph (Southeast) Raynham (Southeast) Reading (Northeast) Rehoboth (Southeast) Revere (Metro Boston) Richmond (Western) Rochester (Southeast) Rockland (Southeast)) Rockport (Northeast) Roslindale (Metro Boston) Rowe (Western) Rowley (Northeast) Roxbury (Metro Boston) Royalston (Western) Russell (Western) Rutland (Central) Salem (Northeast) Salisbury (Northeast) Sandisfield (Western) Sandwich (Southeast) Saugus (Northeast) Savoy (Western) Scituate (Southeast) Seekonk (Southeast) Sharon (Central) Sheffield (Western) Shelburne (Western) Sherborn (Central) Shirley (Central) Shrewsbury (Central) Shutesbury (Western) Somerset (Southeast) Somerville (Metro Boston) South Hadley (Western) Southampton (Western) Southborough (Central) South Boston (Metro Boston) Southbridge (Central) Southwick (Western) Spencer (Central) Springfield (Western) Sterling (Central) Stockbridge (Western) Stoneham (Northeast) Stoughton (Southeast) Stow (Northeast) Sturbridge (Central) Sudbury (Central) Sunderland (Western) Sutton (Central) Swampscott (Northeast) Swansea (Southeast) Taunton (Southeast)

Templeton (Central)

Tewksbury (Northeast) Thorndike (Western) Three Rivers (Western) Tisbury (Southeast) Tolland (Western) Topsfield (Northeast) Townsend (Central) Truro (Southeast) Turners Falls (Western) Tyngsborough (Northeast) Tyringham (Western) Upton (Central) Uxbridge (Central) Vineyard Haven ((Southeast) Wakefield (Northeast) Wales (Central) Walpole (Central) Waltham (Northeast) Ware (Western) Wareham (Southeast) Warren (Central) Warwick (Western) Washington (Western) Watertown (Northeast) Wayland (Central) Webster (Central) Wellesley (Central) Wellfleet (Southeast) Wendell (Western) Wenham (Northeast) West Boylston (Central) West Bridgewater (Southeast) West Brookfield (Central) West Newbury (Northeast) West Roxbury (Metro Boston) West Springfield (Western) West Stockbridge (Western) West Tisbury (Southeast) Westborough (Central) Westfield (Western) Westford (Northeast) Westhampton (Western) Westminster (Central) Weston (Central) Westport (Southeast) Westwood (Central) Weymouth (Southeast) Whately (Western) Whitinsville (Central) Whitman (Southeast) Wilbraham (Western) Williamsburg (Western) Williamstown (Western) Wilmington (Northeast) Winchendon (Central) Winchester (Northeast) Windsor (Western) Winthrop (Metro Boston) Woburn (Northeast) Woods Hole (Southeast) Worcester (Central) Worthington (Western) Wrentham (Central) Yarmouth (Southeast)