Commonwealth of Massachusetts Executive Office of Health and Human Services

Department of Mental Health Resource Directory

January 2025





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For any changes to this guide, please contact Avis Somerville, Commissioner's Office, by email at <u>avis.somerville@mass.gov</u> or by phone at (617) 626-8130.

Commonwealth of Massachusetts Department of Mental Health

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123 Regulations: 104 CMR Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with 5 Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.

2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.

3) Under the Area office, find your city or town under "Local Service Sites" and contact the "Person in Charge". The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.

4) The names of key managers in the Department's Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via a number of relay services. DMH staff may also reach out to deaf, hard of hearing or speech disabled persons through these services. The most common are:

- Video Relay Service (VRS) is federally funded telecommunications service where a remotely situated American Sign Language (ASL) interpreter interprets between a Deaf person who is using a video phone at once location and a hearing person who is using any voice phone, at another location. At the Deaf user's end, a videophone and a high-speed internet connection are necessary; nothing is needed at the hearing caller's end. VRS allows conversations to flow in near real time and in a faster and more natural manner than via TTY. VRS is a free service available 24 hours a day/7 days a week. Some VRS agencies also have trilingual interpreters who can interpret between eg Spanish and ASL. For more information visit the <u>VRS</u> <u>consumer guide</u>.
- Video Remote Interpreter (VRI) is conceptually similar to VRS in that it uses a remotely situated ASL interpreter to interpret between a Deaf ASL user and a hearing person. The difference is that this service is not federally funded and is designed to facilitate communication between a Deaf person and a hearing person at the same location, using a remotely situated ASL interpreter. For this service, a video connection and high-speed internet is required for the location where the Deaf and hearing person are located.
- The **Massachusetts Relay Service (MassRelay)** is a free service for the residents of Massachusetts. It enables people who are deaf, hard of hearing, late-deafened, or speech disabled to use the telephone system via a text telephone (TTY) or other device to call persons who can hear, and vice versa. Mass Relay is available 24 hours a day/7 days a week and is accessed by dialing 711. The call can be initiated from any TTY or telephone.
- **Captioned Telephone Service (CTS)** for people with a special "captioned telephone" that enables them to read what the other person is saying through captions displayed on the "captioned telephone", while communicating through spoken language.
- **Speech-to-Speech Relay Service (STS)** is used by a person with a speech disability. A communication facilitator, who is specially trained in understanding a variety of speech disorders, repeats what the caller says in a manner that makes the caller's words clear and understandable to the called party. No special telephone is needed. For more information visit the <u>STS Relay Service consumer guide</u>.

For more information about these and other forms of relay services, see the FCC factsheet at <u>http://www.fcc.gov/cgb/consumerfacts/trs.html.</u>

For all relay services, a Relay Operator will facilitate the call by dialing the party being called and then will stay on the line to relay messages via ASL (VRS/VRI), a TTY or regular telephone (STS) and verbally to people who can hear. Relay Operators provide exact interpretations/transcriptions of what they hear and see. All relay calls are confidential.

How to use VRS

The ASL user, using a television or a computer with a video camera device and a broadband (high-speed) Internet connection, dials the VRS number and is connected to a qualified ASL interpreter. They communicate with each other in ASL through this video link. The VRS interpreter places a telephone call to the party the VRS user wishes to call and relays the conversation back and forth between the parties. The ASL user sees the interpreter on the monitor, and the person who can hear is connected via a regular telephone/cellphone. People who can hear can also initiate a VRS call; they simply call the ASL user's 10-digit number (regular telephone number) and will automatically be connected to a VRS interpreter. There are a number of VRS providers, all of which provide the same service. Some people have a preferred provider, some do not. The current FCC-approved providers are:

- ASL Services Holdings, LLC (branded as GlobalVRS) Website: <u>https://www.globalvrs.com</u>
- Convo Communications, LLC Website: <u>https://www.convorelay.com</u>
- Sorenson Communications, LLC (branded as Sorenson VRS and CaptionCall) Website: <u>https://www.sorenson.com</u>
- ZP Better Together Purple (sub-brand) Website: <u>https://www.purple.us</u> ZVRS (sub-brand) Website: <u>https://www.zvrs.com</u>

How to use MassRelay

NOTE: This particular form of communication is almost obsolete. There are rare instances when a person may try to reach out via a TTY, but for the majority of Deaf and hard of hearing consumers; their preferred method of access is now through VRS.

- 1. Dial **711**.
- 2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
- 3. The Relay Operator will type the spoken words to the deaf/hard of hearing person's TTY and read/voice the typed words from the TTY back to the person who can hear.
- 4. The person who can hear should speak slowly and directly to the deaf/hard of hearing person, not to the Relay Operator.
- 5. The phrase "Go Ahead" is used each time one party has finished and is ready for a response.

Several DMH site offices also have VideoPhones, which can be used for direct communication between staff and ASL users.

DMH Site Office VideoPhone numbers	North County Site OfficeVideoPhone: (978) 627-4468Springfield Site OfficeVideoPhone: (413) 301-0914Metro North Site OfficeVideoPhone: (339) 219-6119Westborough Site OfficeVideoPhone: (508) 948-0605Lindemann/Cambridge/Somerville Site OfficeVideoPhone: (857) 366 4215
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Central Office 25 Staniford Street, Boston, MA 02114 Main Number: (617) 626-8000 www.mass.gov/dmh Behavioral Health Helpline: (877) 773-2445 www.masshelpline.com

Brooke Doyle, M. Ed., LMHC, Commissioner	(617) 626-8123
Lynn Beatrice, Executive Assistant to the Commissioner/Office Manager	(617) 626-8123
Avis Somerville, Administrative Assistant	(617) 626-8130
Kristen Lee, Administrative Assistant	(617) 626-8128
Crystal Collier, Chief of Staff	(617) 626-8031
Startese Sims, J.D, Director of Human Rights / Ombudsman	(617) 626-8218
Flojona Desroches-McClain, M.A., Assistant Director of Human Rights	(617) 626-8139
Marissal Andrade – Ombudsman Liaison - <u>DMHOmbudsman@Mass.gov</u>	(617) 626-8275 Ombudsman #
	(617) 626-4840
Katherine Gallant, Director of Investigations	(617) 626-8108
Dian McPherson, Administrative Assistant	(617) 626-8269
Vacant, Director of Constituent Affairs	
Glenda Hazard, Director of Communications	(617) 626-8150
Jonathan Fox, Web Coordinator/Liaison	(617) 626-8350
Michelle Cormier, Communications Coordinator	(617) 626-8118
Daniela Harrigan, MSCI, Director of Community Engagement	(617) 626-8124
Jay Tallman, Director of Policy	(617) 626-8179
Robert Walker, Office of Recovery and Empowerment	(617) 694-4023
Angel Mendez, Director of Learning and Development	(617) 626-8109
Vacant, Director of Race, Equity & Inclusion / Diversity	
Brigido Ramirez Espinosa, MPA, Assistant Commissioner for Data	(617) 626-8316
& Analytics Tam Truong, Director of Data Strategy	
Gregory Wheeler, Director of Data Strategy	
Jessie Rivas, Director of Data Management	
Paul Rogers, Director of Data Management	
Christine Goldrick, MBA, MPA, Senior Director of Strategy	(617) 626-8137
Alexander Khoury, MPA, Strategy Manager	
Shane Lancer, Strategy Manager	
Nancy Connolly, Psy.D., Assistant Commissioner for Forensic Services	(617) 626-8288
Beverly Burgos, Administrative Assistant	(617) 626-8071
Matthew Broderick, Manager of Forensic Operations and Policy	(617) 626-8122

Stephen Barnard, Deputy Commissioner for Management and Budget	(617) 626-8305
Darin Martin, Director of Finance	(617) 626-8038
Julius Kamau (Acting), Director of Accounting and Operations	(617) 626-8036
Helaina Boyd, Human Resources Liaison	(617) 626-8306
Sarah Hough, Director of Fiscal Resources	(508) 616-3564
Charlene Zuffante, Deputy Commissioner Child, Youth, Family Services	(617) 626-8188
Lisa Colozzo, Executive Assistant/Office Manager	(617) 626-8335
Mi-Haita James, Assistant Commissioner, Child, Youth, Family Services	(617) 626-8654
Nandini Talwar, M.D., Medical Director, Child, Youth, FamilyServices	(617) 626-8092
Omar Irizarry, Director of Cross-Agency Initiatives	(617) 626-8180
Margarita O'Neill-Arana, Director, Children's Behavioral Health Knowledge Ctr	(617) 626-8076
Heidi Holland, Director, Young Adult Transitional Services	(617) 626-8082
Janice LeBel, Director of Systems Transformation	(617) 626-8085
Carol Murphy, Director of Programs and Practice	(617) 626-8698
Гhomas O'Brien Esq., J.D., General Counsel, Legal Office	(617) 626-8233
John DiPietrantonio, Esq., Deputy General Counsel	(617) 626-8267
Jaki Fishkin, Esq., M.S.W., Deputy General Counsel	(617) 626-8226
Marianne Greeno, J.D., LLM, Senior Administrative Counsel	(617) 626-8228
Debra Leggett, Esq., Deputy General Counsel, Director of Privacy & Data Access - Emails <u>DMHPrivacyOfficer@MassMail.State.MA.US</u>	(617) 626-8160
Olubunmi (Bunmi) Olotu, Esq., Assistant General Counsel/DMH Records Access Officer – Email <u>DMH.RAO@Mass.gov</u>	(508) 977-3339
Jane Trott, Information Security Officer	(617) 626-8186
Beth Lucas, Deputy Commissioner for Mental Health Services	(617) 626-8084
Melissa Touadjine, Executive Assistant/Office Manager	(617) 626-8074
Julie Shepherd, Assistant Commissioner of Mental Health Services	(617) 626-8097
Mio Tamanaha, Director of Behavioral Health Helpline	(617) 626-8062
Kim Clougherty, Director of Community Services	(617) 626-8164
Jennifer Evans, Director of Community Licensing	(508) 897-2096
Liam Seward, Director of Compliance and Emergency Management	(617) 626-8170
Michael Stepansky, Senior Manager of Program & Policy Implementation	(508) 616-3522
Jeff Morton, Director of Project Management	(617) 312-6286

Amam Saleh, M.D., Interim Deputy Commissioner for Clinical & Professional Svcs	(617) 626-8059
Meaghan Donovan, Executive Assistant/Office Manager	(617) 626-8113
Martha M. Ryan, J.D., MSN, RN, Assistant Commissioner for Clinical & Professional Services/Director of Licensing	(617) 626-8279
Teresa Reynolds, Office Manager Licensing Division	(617) 626-8117
Sheila Lee, MSN, RN, Director of Nursing Healthcare Inspector	(617) 626-8119
Vacant, Assistant Commissioner for Quality, Utilization & Analysis	
David Tringali, Director of Quality Management	(617) 626-8247
Funmi Aguocha, PsyD. , Assistant Commissioner Behavioral Health Promotion and Prevention	(617) 626-8140
Mary-Louise White, Ph.D., RN, Director, Office of Inpatient Management (OIM)	(617) 549-1324c (508) 977-3266
Danielle Anacki, Executive Assistant/Office Manager	(508) 977-3138
Amam Saleh, M.D., Medical Director, Office of Inpatient Management	(508) 616-2237(primary) (857) 286-1709c (617) 626-8254 (CO)
Jonathan Carvalho, MSN, RN, Operations Manager, Office of Inpatient Management	(857) 332-4475c (508) 977-3242

Office of Inpatient Management (OIM) Facilities Dorn Building 60 Hodges Avenue, PO Box 4007 Taunton, MA 02780 (508) 977-3000 Fax (508) 977-3751 TTY (508) 977-3794

Mary-Louise White, Director

Danielle Anacki, Executive Assistant/Office Manager (508) 977-3138

Amam Saleh, M.D.	Medical Director	(508) 616-2237(primary) (857) 286-1709c (617) 626-8254 (Central Off)
Jonathan Carvalho, MSN, RN,	Operations Manager	(857) 332-4475c (508) 977-3242

Metro Boston Area

Metro Boston Mental Health Units at Lemuel Shattuck Hospital 170 Morton Street Jamaica Plain, MA 02130

Telephone # (617) 522-8110 Fax (617) 522-7888 TTY (617) 971-3840

Metro Boston Mental Health Units at Dr. Solomon Carter Fuller Mental Health Center 85 East Newton Street Boston, MA 02118 **Telephone #** (617) 626-8700 Fax (617) 626-8929

Southeast Area

Pocasset Mental Health Center 830 County Road Pocasset, MA 02559

Telephone # (508) 564-9600 Fax (508) 564-9700 TTY (508) 564-9677 **Person in Charge** Dr. Romas Buivydas, Ph.D. Chief of Psychiatric Operations

Facility Medical Director Dr. Amam Saleh – (508) 616-2237

Herbert Bond Human Rights Officer (617) 971-3285

Person in Charge

Valencia Reid (Interim) Chief Operating Officer

Marco Caicedo (Fuller) Facility Medical Director (617) 626-8736

Nicholas Finch Human Rights Officer (617) 626-8851

Person in Charge Theresa Silva, LICSW Center Director

Jose Afonso Facility Medical Director (508) 235-7307

Kathleen Moriarty Human Rights Officer (508) 564-9655

Corrigan Mental Health Center 49 Hillside Street Fall River, MA 02720

Taunton State Hospital

Dorn Building 60 Hodges Avenue PO Box 4007 Taunton, MA 02780

Recovery from Addiction Program (RAP)

Glass Building 60 Hodges Avenue PO Box 4007 Taunton, MA 02780

Northeast Area

Hathorne Units Tewksbury Hospital 365 East Street Tewksbury, MA 01876 **Telephone #** (508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460

Person in Charge

Jeanne Crespi Interim Center Director

Jose Afonso Facility Medical Director (508) 235-7307

Lawrence Weiner Human Rights Officer (508) 235-7321

Person in Charge

Lynne Olsen-Vieira, B.A. Psych, M.B.A. Chief Operating Officer

Eduardo Caussade Facility Medical Director (508) 977-3389

Annalisa Dunn Human Rights Officer (508) 977-3102

Person in Charge Kevin Davis, MS, LADCI Program Director (508) 977-3236

Rasim Arikan, M.D. Program Medical Director (508) 977-3047

Judith O'Hara Human Rights Officer (508) 977-3029

Person in Charge Brad Richardson Chief of Psychiatric Operations

Sarah Spratt - Covering Facility Medical Director (978) 851-7321 x-2804

Lysette Sola, LSWA Human Rights Officer (978) 851-7321 ext. 2855

Telephone # (508)-977-3223

Telephone #

(508) 977-3000

Fax (508) 977-3751

TTY (508) 977-3794

Telephone # (978) 851-7321ext 2859 Fax (978) 851-1029

Central Area

Worcester Recovery Center and Hospital

309 Belmont Street Worcester, MA 01604 **Telephone #** (508) 368-4000 Fax (508) 363-1515 TTY (508) 752-0127

Person in Charge Kathy Wenzel Chief Executive Officer

Tara Barrett, MA, HE-1C & 2A Assistant Chief Operations Officer

David McGarry Facility Medical Director (508) 368-3576

Vacant Human Rights Officer (Adult Units) (508) 368-0694

William Danner Human Rights Officer (Adult Units) (508) 368-3556

Vacant Human Rights Officer (Adolescent & Adult Units) (508) 368-3483

Metro Boston Area 85 East Newton Street Boston, MA 02118 Phone (617) 626-9200 Fax (617) 626-9216 TTY (617) 626-9257

Sara Anidi, Area Director

John Graham, Executive Assistant (617) 626-8943

Emilio Zirpolo	Director of Field Operations (617) 626-9248		Director of Field Operations (617) 626-9248	
David Hoffman, MD	Area Medical Director (617) 626-9223			
Deborah Jones	Director of Community Services	(617) 626-9214		
Melanie Schanche	Director of Child, Youth, Family Services	(617) 626-8749		
Kathleen Cahill, LICSW	Area Forensic Director	(617) 626-9225		
Catherine Quinerly	Director of Recovery/Rehab Services/	(617) 626-9270		
	Human Rights Coordinator			
Vacant	Director of Quality Management	(617) 626-9222		

Local Service Sites

Fuller/Bay Cove Site Office Dr. Solomon Carter Fuller Mental Health Center 85 East Newton Street Boston, MA 02118 Chinatown, Dorchester, South Boston, Roxbury, South End, Mattapan	Telephone # (617) 626-8944 Fax (617) 626-8884 TTY (617) 305-9913	Person in Charge Patricia Cadet Site Director
Lindemann Community Mental Health Center/Cambridge/Somerville Site Office 25 Staniford Street Boston, MA 02114	Telephone # (617) 626-8500 Fax (617) 626-8515	Person in Charge Luis Borrero, MSW, LICSW Site Director
Cambridge, Charlestown, Chelsea, Downtown Boston including Beacon Hill, East Boston, North End, Revere, Somerville, Winthrop		
Massachusetts Mental Health Center Site Office 75 Fenwood Road Boston, MA 02115 Allston, Back Bay, Brighton, Brookline, Fenway, Hyde Park, Jamaica Plain, Roslindale, Roxbury, West Roxbury	Telephone # (617) 626-9300 Fax (617) 626-9591 TTY (617) 626-9576	Person in Charge Rachel Steiner Center Director

The following municipalities are covered by the Metro Boston Area:

Allston
Boston
Brighton
Brookline

Cambridge Charlestown Chelsea Dorchester East H Hyde Jamai Matta

East Boston Hyde Park Jamaica Plain Mattapan Revere Roslindale Roxbury Somerville South Boston West Roxbury Winthrop

Southeast Area 165 Quincy Street Brockton, MA 02302 Phone (508) 897-2000 Fax (508) 897-2024 TTY (508) 897-2102

Sue Plasse, LICSW, Area Director

Andrea Keddie, Administrative Assistant (508) 897-2032

Eric Pilsmaker	Director of Field Operations	(508) 897-2028
Liz Simpson, MD	Area Medical Director	(508) 897-2163
Deborah DeMuth, MSW, LICSW	Director of Community Services	(508) 957-0912
Alexis Romanow, MSW, LICSW	Director of Child, Youth Family Services	(508) 897-2193
Kimberly Bistis, Psy.D., DFP	Area Forensic Director	(508) 897-2115
Matthew Cianci	Director of Recovery/Rehab Services/	(508) 897-2119
	Human Rights Coordinator	
Keith Palmer	Director of Quality Management	(508) 897-2178

Local Service Sites

Brockton Site Office Brockton Multi-Service Center 165 Quincy Street Brockton, MA 02302

Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, Whitman

Cape Cod & The Islands Site Office 500 Main Street Hyannis, MA 02601

Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Vineyard Haven, Wellfleet, West Tisbury, Woods Hole, Yarmouth

Fall River Site Office Corrigan Mental Health Center 49 Hillside Street Fall River, MA 02720

Fall River, Freetown, Somerset, Swansea, Westport

New Bedford Site Office 888 Purchase Street New Bedford, MA 02740

Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham **Telephone #** (508) 897-2000 Fax (508) 897-2075 TTY (508) 897-2102 (Crisis Unit) Person in Charge

Mona MacKinnon, M.Ed., LSW Site Director

Telephone # (508) 957-0900 Fax (508) 957-0965 TTY (508) 771-3907

Person in Charge Theresa Silva, MSW, LICSW Site Director

Telephone # (508) 235-7200 Fax (508) 235-7346 TTY (508) 678-2460

Telephone # (508) 996-7900 Fax (508) 999-1331 TTY (508) 994-2338 **Person in Charge** Rebecca Hall, LICSW, MSW, MBA Site Director

Person in Charge Paul Santos, LMHC Site Director

Plymouth Site Office 38 Industrial Park Road Plymouth, MA 02360

Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton

Quincy Site Office Quincy Mental Health Center 460 Quincy Avenue Quincy, MA 02169

Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth

Taunton/Attleboro Site Office 60 Hodges Avenue/P.O. Box 4007 Taunton, MA 02780

Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton

The following municipalities are covered by the Southeast Area:

Abington Cohasset Gosnold Mattapoisett Pocasset Tisbury Acushnet Cotuit Halifax Middleborough Provincetown Truro Aquinnah Dartmouth Hanover Milton Quincy Vineyard Haven Attleboro Dennis Hanson Nantucket Randolph Wareham Wellfleet Avon Dighton Harwich New Bedford Raynham North Attleboro West Bridgewater Barnstable Duxbury Hingham Rehoboth Berkley East Bridgewater Holbrook Norton Rochester Westport Bourne Eastham Hull Norwell Rockland West Tisbury Braintree Easton Hyannis Oak Bluffs Sandwich Weymouth Brewster Edgartown Kingston Onset Scituate Whitman Woods Hole Bridgewater Fairhaven Lakeville Orleans Seekonk Mansfield Osterville Yarmouth Brockton Fall River Somerset Marion Carver Falmouth Pembroke Stoughton Chatham Marshfield Plymouth Swansea Freetown Chilmark Gay Head Mashpee Plympton Taunton

Telephone # (508) 732-3000 Fax (508) 746-3224 TTY (508) 746-0847

Telephone # (617) 984-1000 Fax (617) 984-1040 TTY (617) 984-1041

Telephone # (508) 977-3174 Fax (508) 977-3752 TTY (508) 977-3696 **Person in Charge** Paul Webb, Site Director

Person in Charge Laura Ruscio, MSW, LICSW Site Director

Person in Charge Daniel Fisher, M.Div., MA Site Director

Northeast Area 365 East Street, P.O. Box 387 Tewksbury, MA 01876-0387 Phone (978) 863-5000 Fax (978) 863-5091 TTY (978) 640-1193

Susan C. Wing, LICSW, Area Director

Efijenia Vasquez, Administrative Assistant (978) 863-5059

Michael Curtis	Director of Field Operations	(978) 863-5099
Daniel Breslin, M.D.	Area Medical Director	(978) 863-5054
Linda Simons, LICSW	Director of Community Services	(978) 863-5043
Laurie Gobeil, LICSW	Director of Child, Youth, Family Services	(978) 863-5069
Dr. Kerry Nelligan, Psy.D., DFP	Area Forensics Director	(978) 863-5039
Justin Brown, CPS	Director of Recovery/Rehab Services	(978) 863-5012
Heather Valcanas, MPA	Director of Quality Management	(978) 863-5071
Tara Hastie, MSW	Human Rights Coordinator	(978) 863-5046

Local Service Sites

Acton Site Office 35 Nagog Park, 2nd Floor Acton, MA 01720

Acton, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Lexington, Lincoln, Littleton, Maynard, Stow, Waltham, Watertown, Wilmington, Winchester, Woburn

Essex North Site Office 280 Merrimack Street, 3rd Floor, Suite 360 Lawrence, MA 01843

Amesbury, Andover, Boxford, Bradford, Byfield, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, West Newbury

Lowell Site Office 55 Technology Drive, 2nd Floor Lowell, MA 01851

Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, Westford

Lynn Site Office 330 Lynnway, Suite 201 Lynn, MA 01902 Lynn, Lynnfield, Nahant, Saugus, Swampscott

Metro North Site Office 178 Albion Street, Suite 410 Wakefield, MA 01880

Everett, Malden, Medford, Melrose, North Reading, Reading, Stoneham, Wakefield **Telephone #** (978) 206-2100 Fax (978) 206-2127 TTY (978) 206-2126

Telephone # (978) 738-4500 Fax (978)738-4559 TTY (978) 738-4558 Person in Charge

Person in Charge

Interim Site Director

Susan C. Wing,

Steven Noroian, LMHC Site Director

Telephone # (978) 322-5000 Fax (978) 322-5077 TTY (978) 458-6142

Telephone # (781) 477-2070 Fax (781) 477-2071 TTY (781)477-2075

Telephone # (781) 224-7900 Fax (781) 224-7937 TTY (781) 224-7935 **Person in Charge** Gerard Frater, MSW, LICSW Site Director

Person in Charge Kathryn Ashe, LMHC Site Director

Person in Charge Lori Montello, MSW, LICSW Site Director

North Shore Site Office 45 Congress Street, Suite 4120 Salem, MA 01970

Beverly, Danvers, Essex, Gloucester, Hamilton, Hathorne, Ipswich, Manchester, Marblehead, Middleton, Peabody, Rockport, Salem, Topsfield, Wenham **Telephone #** (978) 741-7300 Fax (978) 741-7340 TTY (978) 741-7360 **Person in Charge** Sean McKinnon, M.Ed., LMHC Site Director

The following municipalities are covered by the Northeast Area:

Acton	Dracut	Manchester	Salem
Amesbury	Dunstable	Marblehead	Salisbury
Andover	Essex	Maynard	Saugus
Arlington	Everett	Medford	Stoneham
Bedford	Georgetown	Melrose	Stow
Belmont	Gloucester	Merrimac	Swampscott
Beverly	Hamilton	Methuen	Tewksbury
Billerica	Haverhill	Middleton	Topsfield
Boxborough	Ipswich	Nahant	Tyngsborough
Boxford	Lawrence	North Andover	Wakefield
Bradford	Lexington	North Reading	Waltham
Burlington	Lincoln	Newbury	Watertown
Byfield	Littleton	Newburyport	Wenham
Carlisle	Lowell	Peabody	Westford
Chelmsford	Lynn	Reading	West Newbury
Concord	Lynnfield	Rockport	Wilmington
Danvers	Malden	Rowley	Winchester
			Woburn

Central Massachusetts Area 361 Plantation Street, 1st Floor Farmhouse Worcester, MA 01605 Phone (774) 420-3140 Fax (774) 420-3165

Jerry Juliano, LICSW, Area Director

Nicole Palmer, Administrative Assistant (774) 420-3144

Michael Farrah	Director of Field Operations	(774) 420-3162
Tina Render, MD	Area Medical Director	(774) 420-3170
Annah Undenge, MSc, HPM	Director of Community Services	(774) 420-3173
Carly Sebastian	Director of Child, Youth, Family Services	(774) 420-3141
Vacant	Area Forensic Director	(774) 420-3124
Valerie Comerford	Director of Recovery & Employment	(774) 420-3172
Alexandra Petit-Frere, OTR/L, MBA	Director of Quality Management	(774) 420-3143
Catherine McCormack	Human Rights Coordinator	(774) 420-3161

Local Service Sites

North County Site Office 49 Nursery Lane Fitchburg, MA 01420

Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Gilbertville, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon

South County Site Office 40 Institute Road, Oaks "B" Bldg. North Grafton, MA 01536

Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Grafton, Holland, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, North Brookfield, North Grafton, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield, Whitinsville

Worcester Site Office 361 Plantation Street, - 2nd Floor Worcester, MA 01605

Auburn, Boylston, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester

Canton Site Office Pappas Rehabilitation Hospital for Children Donovan Building – 2nd Floor 5 Randolph Street Canton, MA 02021

Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham **Telephone #** (978) 353-4400 Fax (978) 348-1275 Person in Charge

Heather Powell, LMHC Site Director

Telephone # (508) 887-1100 Fax (508) 887-1166

Person in Charge Jerry Juliano, Interim Site Director

Telephone # (774) 420-3100 Fax (774) 420-3111 VP: (508) 340-4831

Telephone # (781) 401-9700 Fax (781) 401-9721 **Person in Charge** Juliet Sithole-Berk, MPA, MS Site Director

Person in Charge Kerry Roberts, MSW Site Director

Westborough Site Office Hadley Building 167 Lyman Street Westborough, MA 01581

Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, Westborough

The following municipalities are covered by the Central Mass Area:

Ashburnham Ashby Ashland Auburn Ayer Barre Bellingham Berlin Blackstone Bolton Boylston Brimfield Canton Brookfield Charlton Clinton Dedham Douglas Dover Dudley East Brookfield Fitchburg Foxboro Framingham Franklin

Gardner Gilbertville Grafton Groton Harvard Hardwick Holden Holliston Holland Hopedale Hopkinton Hubbardston Hudson Lancaster Leicester Leominster Lunenburg Marlborough Medfield Medway Mendon Milford Millbury Millis Millville

Natick Needham New Braintree Newton Norfolk Northbridge North Brookfield North Grafton Norwood Oakham Oxford Paxton Pepperell Plainville Princeton Rutland Sharon Sherborn Shirley Shrewsbury Southbridge Southborough Southbridge Spencer Sterling

Telephone #

(508) 616-2801

Fax (508) 616-2864

VP: (508) 614-9265

Person in Charge Tara Brennan, LICSW Site Director

Sturbridge Sudbury Sutton Templeton Townsend Upton Uxbridge Wales Walpole Warren Webster Wellesley West Boylston West Brookfield Westborough Westminster Weston Westwood Whitinsville Winchendon Worcester Wrentham

Western Massachusetts Area 1 Prince Street Northampton, MA 01060 Phone (413) 587-6200 Fax (413) 587-6203 TTY (413) 586-6592

Julie Schwager, MSW, LADC1, Area Director

Carol Pacinella, Administrative Assistant - (413) 587-6446

Susan Oman	Director of Field Operations	(413) 587-3541
Andrea Stone, M.D	Area Medical Director	(413) 587-6341
Heather Martin, MPA, BCBA, LABA	Director of Community Services	(413) 587-6233
Sean Barry, MPA	Director of Child, Youth, Family Services	(413) 587-6358
John Barber, LICSW	Area Forensic Director	(413) 587-6244
Celeste Clerk, CPS	Director of Recovery/Rehab Services	(413) 587-6478
Resa Brandfonbrener, M.S	Director of Quality Management	(413) 587-6346
Annabelle Lim, LPH	Human Rights Coordinators	(413) 587-6228
Jackson Cash, CPS		(413) 587-6260

Local Service Sites

Berkshire Site Office 333 East Street Pittsfield, MA 01201

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Franklin/North Quabbin Site Office 13 Prospect Street Greenfield, MA 01301

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Hampshire Site Office 1 Prince Street Northampton, MA 01060

Amherst, Chesterfield, Cummington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Holyoke/Chicopee Site Office 243 Cottage Street Springfield, MA 01104

Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware **Telephone #** (413) 395-2000 Fax (413) 395-2018 TTY (413) 443-8294 Person in Charge

Chris Haley, LICSW Site Director

Telephone # (413) 772-5600 Fax (413) 772-5638 TTY (413) 772-3076 Person in Charge Dan Sontag, LICSW Site Director

Telephone # (413) 587-6200 Fax (413) 587-5333 TTY (413) 586-6592 **Person in Charge** Kristin M. Smith, LMHC Site Director

Telephone

(413) 452-2300 Fax (413) 452-2372 TTY (413) 747-7240 **Person in Charge** Jennifer Dugan, LCSW Site Director Springfield Site Office 1 Federal Street Building 111-2 Springfield, MA 01105

East Longmeadow, Hampden, Longmeadow, Springfield, Wilbraham

Westfield Site Office 1 Prince Street Northampton, MA 01060

Agawam, Blandford, Chester, Granville, Huntington, Montgomery, Russell, Southwick, Tolland, Westfield, West Springfield

The following municipalities are covered by the Western Mass Area:

Telephone # (413) 452-2300 Fax (413) 452-2306 TTY (413) 747-7240

Telephone #

(413) 587-6200

Fax (413) 587-6444

TTY (413) 586-6592

Person in Charge Deborah Rivera, LMHC Site Director

Person in Charge Christine Fowle, B.A. Site Director

Deerfield Lanesborough Palmer Thorndike Adams Pelham Three Rivers Agawam Easthampton Lee Tolland Alford East Longmeadow Peru Lenox Turner Falls Amherst Egremont Leverett Petersham Ashfield Erving Leyden Phillipston Tyringham Athol Florence Longmeadow Pittsfield Ware Ludlow Becket Florida Plainfield Warwick Belchertown Gill Middlefield Richmond Washington Wendell Bernardston Goshen Monroe Rowe Blandford Granby Monson Royalston Westfield Bondsville Granville Montague Russell Westhampton Buckland Great Barrington Monterey Sandisfield West Springfield Charlemont Greenfield Savoy West Stockbridge Montgomery Cheshire Sheffield Hadley Mt. Washington Whately New Ashford Shelburne Wilbraham Chester Hampden Chesterfield Hancock New Marlborough Shutesbury Williamsburg Chicopee Hatfield New Salem South Hadley Williamstown North Adams Windsor Clarksburg Hawley Southampton Colrain Heath Northfield Southwick Worthington Northampton Springfield Conway Hinsdale Holyoke Cummington Orange Stockbridge Dalton Housatonic Otis Sunderland Huntington

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast) Acton (Northeast) Acushnet (Southeast) Adams (Western) Agawam (Western) Alford (Western) Allston (Metro Boston) Amesbury (Northeast) Amherst (Western) Andover (Northeast) Aquinnah (Southeast) Arlington (Northeast) Ashburnham (Central) Ashby (Central) Ashfield (Western) Ashland (Central) Athol (Western) Attleboro (Southeast) Auburn (Central) Avon (Southeast) Ayer (Central) Barnstable (Southeast) Barre (Central) Becket (Western) Bedford (Northeast) Belchertown (Western) Bellingham (Central) Belmont (Northeast) Berkley (Southeast) Berlin (Central) Bernardston (Western) Beverly (Northeast) Billerica (Northeast) Blackstone (Central) Blandford (Western) Bolton (Central) Bondsville (Western) Boston (Metro Boston) Bourne (Southeast) Boxborough (Northeast) Boxford (Northeast) **Boylston** (Central) Bradford (Northeast) Braintree (Southeast) Brewster (Southeast) Bridgewater (Southeast) Brighton (Metro Boston) Brimfield (Central) Brockton (Southeast) Brookfield (Central) Brookline (Metro Boston) Buckland (Western) Burlington (Northeast) Byfield (Northeast) Cambridge (Metro Boston) Canton (Central) Carlisle (Northeast) Carver (Southeast) Charlemont (Western) Charlestown (Metro Boston) Charlton (Central) Chatham (Southeast) Chelmsford (Northeast)

Chelsea (Metro Boston) Cheshire (Western) Chester (Western) Chesterfield (Western) Chicopee (Western) Chilmark (Southeast) Clarksburg (Western) Clinton (Central) Cohasset (Southeast) Colrain (Western) Concord (Northeast) Conway (Western) Cotuit (Southeast) Cummington (Western) Dalton (Western) Danvers (Northeast) Dartmouth (Southeast) Dedham (Central) Deerfield (Western) Dennis (Southeast) Dighton (Southeast) Dorchester (Metro Boston) Douglas (Central) Dover (Central) Dracut (Northeast) Dudley (Central) Dunstable (Northeast) Duxbury (Southeast) East Boston (Metro Boston) East Bridgewater (Southeast) East Brookfield (Central) East Longmeadow (Western) Eastham (Southeast) Easthampton (Western) Easton (Southeast) Edgartown (Southeast) Egremont (Western) Erving (Western) Essex (Northeast) Everett (Northeast) Fairhaven (Southeast) Fall River (Southeast) Falmouth (Southeast) Fitchburg (Central) Florence Florida (Western) Foxboro (Central) Framingham (Central) Franklin (Central) Freetown (Southeast) Gardner (Central) Gay Head (Southeast) Georgetown (Northeast) Gilbertville (Central) Gill (Western) Gloucester (Northeast) Goshen (Western) Gosnold (Southeast) Grafton (Central) Granby (Western) Granville (Western) Great Barrington (Western) Greenfield (Western)

Groton (Central) Groveland (Northeast) Hadley (Western) Halifax (Southeast) Hamilton (Northeast) Hampden (Western) Hancock (Western) Hanover (Southeast) Hanson (Southeast) Hardwick (Central) Harvard (Central) Harwich (Southeast) Hatfield (Western) Hathorne (Northeast) Haverhill (Northeast) Hawley (Western) Heath (Western) Hingham (Southeast) Hinsdale (Western) Holbrook (Southeast) Holden (Central) Holland (Central) Holliston (Central) Holyoke (Western) Hopedale (Central) Hopkinton (Central) Housatonic (Western) Hubbardston (Central) Hudson (Central) Hull (Southeast) Huntington (Western) Hyannis (Southeast) Hyde Park (Metro Boston) Ipswich (Northeast) Jamaica Plain (Metro Boston) Kingston (Southeast) Lakeville (Southeast) Lancaster (Central) Lanesborough (Western) Lawrence (Northeast) Lee (Western) Leicester (Central) Lenox (Western) Leominster (Central) Leverett (Western) Lexington (Northeast) Leyden (Western) Lincoln (Northeast) Littleton (Northeast) Longmeadow (Western) Lowell (Northeast) Ludlow (Western) Lunenburg (Central) Lynn (Northeast) Lynnfield (Northeast) Malden (Northeast) Manchester (Northeast) Mansfield (Southeast) Marblehead (Northeast) Marion (Southeast) Marlborough (Central) Marshfield (Southeast) Mashpee (Southeast)

Mattapan (Metro Boston) Mattapoisett (Southeast) Maynard (Northeast) Medfield (Central) Medford (Northeast) Medway (Central) Melrose (Northeast) Mendon (Central) Merrimac (Northeast) Methuen (Northeast) Middleborough (Southeast) Middlefield (Western) Middleton (Northeast) Milford (Central) Millbury (Central) Millis (Central) Millville (Central) Milton (Southeast) Monroe (Western) Monson (Western) Montague (Western) Monterey (Western) Montgomery (Western) Mount Washington (Western) Nahant (Northeast) Nantucket (Southeast) Natick (Central) Needham (Central) New Ashford (Western) New Bedford (Southeast) New Braintree (Central) New Marlborough (Western) New Salem (Western) Newbury (Northeast) Newburyport (Northeast) Newton (Central) Norfolk (Central) North Adams (Western) North Andover (Northeast) North Attleboro (Southeast) North Brookfield (Central) North Grafton (Central) North Reading (Northeast) Northampton (Western) Northborough (Central) Northbridge (Central) Northfield (Western) Norton (Southeast) Norwell (Southeast) Norwood (Central) Oak Bluffs (Southeast) Oakham (Central) Onset (Southeast) Orange (Western) Orleans (Southeast) Osterville (Southeast) Otis (Western) Oxford (Central) Palmer (Western) Paxton (Central) Peabody (Northeast) Pelham (Western) Pembroke (Southeast) Pepperell (Central) Peru (Western)

Petersham (Western) Phillipston (Western) Pittsfield (Western) Plainfield (Western) Plainville (Central) Plymouth (Southeast) Plympton (Southeast) Pocasset (Southeast) Princeton (Central) Provincetown (Southeast) Quincy (Southeast) Randolph (Southeast) Raynham (Southeast) Reading (Northeast) Rehoboth (Southeast) Revere (Metro Boston) Richmond (Western) Rochester (Southeast) Rockland (Southeast)) Rockport (Northeast) Roslindale (Metro Boston) Rowe (Western) Rowlev (Northeast) Roxbury (Metro Boston) Royalston (Western) Russell (Western) Rutland (Central) Salem (Northeast) Salisbury (Northeast) Sandisfield (Western) Sandwich (Southeast) Saugus (Northeast) Savoy (Western) Scituate (Southeast) Seekonk (Southeast) Sharon (Central) Sheffield (Western) Shelburne (Western) Sherborn (Central) Shirley (Central) Shrewsbury (Central) Shutesbury (Western) Somerset (Southeast) Somerville (Metro Boston) South Hadley (Western) Southampton (Western) Southborough (Central) South Boston (Metro Boston) Southbridge (Central) Southwick (Western) Spencer (Central) Springfield (Western) Sterling (Central) Stockbridge (Western) Stoneham (Northeast) Stoughton (Southeast) Stow (Northeast) Sturbridge (Central) Sudbury (Central) Sunderland (Western) Sutton (Central) Swampscott (Northeast) Swansea (Southeast) Taunton (Southeast) Templeton (Central)

Tewksbury (Northeast) Thorndike (Western) Three Rivers (Western) Tisbury (Southeast) Tolland (Western) Topsfield (Northeast) Townsend (Central) Truro (Southeast) Turners Falls (Western) Tyngsborough (Northeast) Tyringham (Western) Upton (Central) Uxbridge (Central) Vineyard Haven ((Southeast) Wakefield (Northeast) Wales (Central) Walpole (Central) Waltham (Northeast) Ware (Western) Wareham (Southeast) Warren (Central) Warwick (Western) Washington (Western) Watertown (Northeast) Wayland (Central) Webster (Central) Wellesley (Central) Wellfleet (Southeast) Wendell (Western) Wenham (Northeast) West Boylston (Central) West Bridgewater (Southeast) West Brookfield (Central) West Newbury (Northeast) West Roxbury (Metro Boston) West Springfield (Western) West Stockbridge (Western) West Tisbury (Southeast) Westborough (Central) Westfield (Western) Westford (Northeast) Westhampton (Western) Westminster (Central) Weston (Central) Westport (Southeast) Westwood (Central) Weymouth (Southeast) Whately (Western) Whitinsville (Central) Whitman (Southeast) Wilbraham (Western) Williamsburg (Western) Williamstown (Western) Wilmington (Northeast) Winchendon (Central) Winchester (Northeast) Windsor (Western) Winthrop (Metro Boston) Woburn (Northeast) Woods Hole (Southeast) Worcester (Central) Worthington (Western) Wrentham (Central) Yarmouth (Southeast)