

**Commonwealth of Massachusetts
Executive Office of Health and Human Services**

***Department of Mental Health
Resource Directory***



April 2021

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If you have any changes to this guide please let Avis Somerville in the Commissioner’s Office know by email at avis.somerville@mass.gov or by phone at (617) 626-8130.

Commonwealth of Massachusetts Department of Mental Health

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. "Recovery Through Partnership" is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people's right to live as independently as possible in the community, and it is DMH's responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with five Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under "Local Service Sites" and contact the "Person in Charge". The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department's Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via the Massachusetts Relay Service (MassRelay). MassRelay is open 24 hours a day, 7 days a week, 365 days a year, enabling hearing people or people who do not use a text telephone (TTY) to communicate over regular telephone lines with people who are deaf, hard of hearing, or speech disabled.

A Relay Operator (OPR) will complete your call, dialing the party you wish to contact and then stay on the line to relay messages electronically via a TTY or verbally to people who can hear.

Relay Operators provide exact transcriptions of what they hear and speak what is typed to them, unless the caller directs them to do otherwise. All relay calls are confidential.

MassRelay Numbers

Universal Access	711
TTY	1-800-439-2370
Voice/Speech to Speech Relay (STS)	1-800-439-0183

To Place a Call Using MassRelay

1. Dial **711** in Massachusetts or **1-800-439-0183** from anywhere. TTY users should dial **1-800-439-2370**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the hearing impaired person's TTY and read/voice the typed words from the TTY back to the non hearing impaired person.
4. The non hearing impaired person should speak slowly and directly to the hearing impaired person, not to the Relay Operator.
5. The non hearing impaired person should say "Go Ahead" each time they finish their part of the conversation so the hearing impaired person can respond.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

How to use Video Relay Service

Video Relay Services- VRS allows deaf and hard of hearing individuals to have telephone conversations with hearing people. Video relay calls are placed with real-time video connection through videophone connected to a TV monitor. Using a videophone, an interpreter relays the conversation between the two parties. The deaf user sees an ASL interpreter on the monitor and signs to the interpreter, who then calls the hearing user via a standard phone line and relays the conversation between them.

Video Relay Service Numbers

Video Relay Service	<p>North County Site Office Video Phone: (978) 627-4468</p> <p>Springfield Site Office Video Phone: (413) 301-0914</p> <p>Metro North Site Office Video Phone: (339) 219-6119</p> <p>Westborough Site Office Video Phone: (508) 948-0605</p> <p>Lindemann/Cambridge/Somerville Site Office Video Phone: (857) 366 4215</p>
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**Department of Mental Health
Central Office
25 Staniford Street
Boston, MA 02114**

Direct Dial: (617) 626-8000

Operator: (617) 626-8000

www.mass.gov/dmh

Brooke Doyle , Commissioner	(617) 626-8123
Lynn Beatrice, Executive Assistant to the Commissioner/Office Manager	(617) 626-8123
Crystal Collier, Chief of Staff	(617) 626-8031
Glenda Hazard, Director of Communications	(617) 626-8150
Daniela Trammell Harrigan, Director of Community Engagement	(617) 626-8124
Stephen Cidlevich, Director of Constituent Affairs	(617) 626-8140
Katherine Gallant, Director of Investigations	(617) 626-8108
Robert Walker, Office of Recovery and Empowerment	(617) 626-8275
Startese Sims, Director of Human Rights	(617) 626-8218
Jay Tallman, Director of Policy	(617) 626-8179
Joy Connell, Director of Race, Equity & Inclusion / Diversity	(617) 626-8133
Lester Blumberg, General Counsel, Legal Office	(617) 626-8233
John DiPietrantonio, Deputy General Counsel	(617) 626-8267
Debra Leggett, Deputy General Counsel, Director of Privacy and Data Access "Send emails to DMHPrivacyOfficer@MassMail.State.MA.US "	(617) 626-8160
Olubunmi (Bunmi) Olotu, Assistant General Counsel, DMH Records Access Officer "Send emails to DMHRAO@Mass.gov "	(617) 626-8226
Jane Trott, Information Security Officer	(617) 626-8186

Department of Mental Health – Central Office continued

Kelly English (Acting), Deputy Commissioner for Child, Youth, and Family Services	(617) 626-8654
Lisa Colozzo, Executive Assistant/Office Manager	(617) 626-8335
Michelle Botus, Director of Cross-Agency Initiatives	(617) 626-8180
Kelly English, Director of Children’s Behavioral Health Knowledge Center	(617) 626-8654
Heidi Holland, Director, STAY Grant	(617) 626-8082
Janice LeBel, Director of Systems Transformation	(617) 626-8085
Carol Murphy, Director of Caring Together	(617) 626-8698
Charlene Zuffante, Senior Director of Child, Youth and Family Policy & Operations	(617) 626-8188
Kathy Sanders, M.D., Deputy Commissioner for Clinical and Professional Services	(617) 626-8059
Erica Davenport, Program Coordinator/Administrative Support	(617) 626-8113
Janet Ross, Assistant Commissioner for Clinical and Professional Services/Director of Licensing	(617) 626-8279
Teresa Anderson, Assistant Commissioner for Quality, Utilization and Analysis	(617) 626-8308
David Tringali, Director of Quality Management	(617) 626-8247
Kenneth Mitchell, M.D., Medical Director for Office of Inpatient Management	(617) 626-9790
Stephen Barnard, Deputy Commissioner for Management and Budget	(617) 626-8305
Susan Hanley, Manager of Administrative and Support Services	(617) 626-8020
Darin Martin, Director of Finance	(617) 626-8038
Helaina Boyd, Human Resources Liaison	(617) 626-8306

Department of Mental Health – Central Office continued

Vacant, Deputy Commissioner for Mental Health Services

(617) 626-

Melissa Touadjine, Executive Assistant

(617) 626-8074

Beth Lucas, Assistant Commissioner of Mental Health Services

(617) 626-8084

Nancy Connolly, Assistant Commissioner for Forensic Services

(617) 626-8288

Matthew Broderick, Manager of Forensic Operations and Policy

(617) 626-8122

Kim Clougherty, Director of Community Services

(617) 626-8164

Jay Potter, Director of Community Licensing

(508) 564-9609

Anthony Riccitelli, Director of Office of Inpatient Management

(508) 977-3242

Mary Louise White, Operations Manager, Office Inpatient Management

(617) 626-8860

Women's Recovery from Addictions Program (WRAP)

Rasim Arian, M.D, Program Medical Director

508 977-3047

Teri St. Pierre, Program Director

508 977-3470

Information & Referral Specialist

1-800-221-0053*

***Active during business hours only, Monday through Friday, 8:45 a.m. to 5:00 p.m.**

Metro Boston Area

Sara Fuentes, Area Director

Ericka Gonzalez – Executive Assistant - (617) 626-9210

Emilio Zirpolo, Director of Field Operations

David Hoffman, M.D, Area Medical Director

Cynthia St. Pierre, Director of Community Services

Melanie Schanche, Director of Child, Youth, and Family Services

Stephen DeLisi, Area Forensic Director

Catherine Quinerly, Director of Recovery/Rehab Services

85 East Newton Street

Boston, MA 02118

Phone (617) 626-9200

Fax (617) 626-9216

TTY (617) 626-9257

DMH Operated Facilities in Area

Massachusetts Mental Health Center

75 Fenwood Road

Boston, MA 02115

Telephone #

(617) 626-9300

Fax (617) 626-9591

TTY (617) 626-9576

Person in Charge

Rachel Steiner
Center Director

Metro Boston Mental Health Units at

Lemuel Shattuck Hospital

170 Morton Street

Jamaica Plain, MA 02130

Telephone #

(617) 971-3488

Fax (617) 522-7888

TTY (617) 971-3840

Person in Charge

Mary Louise White Interim
Chief Operating Officer

Heavenly Mitchell
Assistant COO

Metro Boston Mental Health Units at

Dr. Solomon Carter Fuller Mental Health Center

85 East Newton Street

Boston, MA 02118

Telephone #

(617) 626-8700

Fax (617) 626-8929

Person in Charge

Jim Cooney
Chief Operating Officer

Local Service Sites

Fuller/Bay Cove Site Office

Dr. Solomon Carter Fuller Mental Health Center

85 East Newton Street

Boston, MA 02118

*Chinatown, Dorchester, South Boston, Roxbury,
South End, Mattapan*

Telephone #

(617) 626-8944

Fax (617) 626-8884

TTY (617) 305-9913

Person in Charge

Terry Harrison
Site Director

Lindemann/Cambridge/Somerville Site Office

25 Staniford Street

Boston, MA 02114

*Cambridge, Charlestown, Chelsea, Downtown Boston
including Beacon Hill, East Boston,
North End, Revere, Somerville, Winthrop*

Telephone #

(617) 626-8500

Fax (617) 626-8515

Person in Charge

Luis Borrero
Site Director

Massachusetts Mental Health Center Site Office

75 Fenwood Road

Boston, MA 02115

*Allston, BackBay, Brighton, Brookline, Fenway,
Hyde Park, Jamaica Plain, Roslindale, Roxbury,
West Roxbury*

Telephone #

(617) 626-9300

Fax (617) 626-9591

TTY (617) 626-9576

Person in Charge

Rachel Steiner
Site Director

The following municipalities are covered by the Metro Boston Area:

Allston

Cambridge

East Boston

Revere

South Boston

Boston

Charlestown

Hyde Park

Roslindale

West Roxbury

Brighton

Chelsea

Jamaica Plain

Roxbury

Winthrop

Brookline

Dorchester

Mattapan

Somerville

Southeast Area

Howard Baker-Smith, Area Director

Andrea Keddie, Administrative Assistant – (508) 897-2032

Eric Pilsmaker, Director of Field Operations

Theo Manschreck, M.D., Area Medical Director

Sue Plasse, Director of Community Services

Alexis Romanow, Director of Child, Youth, and Family Services

Mary O'Regan, Ph.D., Area Forensic Director

Matthew Cianci, Director of Recovery/Rehab Services

165 Quincy Street
Brockton, MA 02302
Phone (508) 897-2000
Fax (508) 897-2024
TTY (508) 897-2102

DMH Operated Facilities in Area

Brockton Multi-Service Center

165 Quincy Street
Brockton, MA. 02302

Telephone #

(508) 897-2000
Fax (508) 897-2075
TTY (617) 626-9576

Person in Charge

Mona MacKinnon
Center Director

Corrigan Mental Health Center

49 Hillside Street
Fall River, MA 02720

Telephone #

(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge

Paul Santos - Acting
Center Director

Pocasset Mental Health Center

830 County Road
Pocasset, MA 02559

Telephone #

(508) 564-9600
Fax (508) 564-9700
TTY (508) 564-9677

Person in Charge

Naomi Tavares-Silva
Center Director

Taunton State Hospital

60 Hodges Avenue or
PO Box 4007
Taunton, MA 02780

Telephone #

(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

Person in Charge

James Gedra
Chief Operating Officer

Local Service Sites

Brockton Site Office

Brockton Multi-Service Center

**165 Quincy Street
Brockton, MA 02302**

*Abington, Avon, Bridgewater, Brockton,
East Bridgewater, Easton, Holbrook, Rockland,
Stoughton, West Bridgewater, Whitman*

Telephone #

(508) 897-2000
Fax (508) 897-2075
TTY (508) 897-2102 (Crisis Unit)

Person in Charge

Mona MacKinnon
Site Director

Cape Cod & The Islands Site Office

**181 North Street
Hyannis, MA 02601**

*Aquinnah, Barnstable, Bourne, Brewster,
Chatham, Chilmark, Cotuit, Dennis, Eastham,
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,
Mashpee, Nantucket, Oak Bluffs, Orleans,
Osterville, Provincetown, Sandwich, Tisbury,
Truro, Vineyard Haven, Wellfleet, West
Tisbury, Woods Hole, Yarmouth*

Telephone #

(508) 957-0900
Fax (508) 957-0965
TTY (508) 771-3907

Person in Charge

Naomi Tavares-Silva
Site Director

Local Service Sites – Continued

Fall River Site Office
Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 0272

Fall River, Freetown, Somerset, Swansea, Westport

Telephone #
 (508) 235-7200
 Fax (508) 235-7346
 TTY (508) 678-2460

Person in Charge
 Paul Santos - Acting
 Site Director

New Bedford Site Office
888 Purchase Street
New Bedford, MA 02740

Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham

Telephone #
 (508) 996-7900
 Fax (508) 999-1331
 TTY (508) 994-2338

Person in Charge
 Lynne Olsen-Vieira
 Site Director

Plymouth Site Office
38 Industrial Park Road
Plymouth, MA 02360

Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton

Telephone #
 (508) 732-3000
 Fax (508) 746-3224
 TTY (508) 746-0847

Person in Charge
 Oluwafunmilayo
 (Funmi) Aguocha
 Site Director

Quincy Site Office
Quincy Mental Health Center
460 Quincy Avenue
Quincy, MA 02169

Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth

Telephone #
 (617) 984-1000
 Fax (617) 984-1040
 TTY (617) 984-1041

Person in Charge
 Laura Ruscio
 Site Director

Taunton/Attleboro Site Office
60 Hodges Avenue or P.O. Box 4007
Taunton, MA 02780

Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton

Telephone #
 (508) 977-3150
 Fax (508) 977-3752
 TTY (508) 977-3696

Person in Charge
 Daniel Fisher
 Site Director

The following municipalities are covered by the Southeast Area:

Abington	Cohasset	Gosnold	Mattapoisett	Pocasset	Tisbury
Acushnet	Cotuit	Halifax	Middleborough	Provincetown	Truro
Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

Northeast Area

Susan C. Wing, Area Director

Christina Baroni, Administrative Assistant – (978) 863-5059

Michael Curtis, Director of Field Operations

Daniel Breslin, M.D., Area Medical Director

Linda Simons, Director of Community Services

Laurie Gobeil, Director of Child, Youth, and Family Services

Karin Orr, Area Forensic Director

Justin Brown, Director of Recovery/Rehab Services

P.O. Box 387

365 East Street

Tewksbury, MA 01876-0387

Phone (978) 863-5000

Fax (978) 863-5091

TTY (978) 640-1193

DMH Operated Facilities in Area

Hathorne Units

Tewksbury Hospital

365 East Street

Tewksbury, MA 01876

Telephone #

(978) 851-7321 ext. 2859

Fax (978) 851-1029

Person in Charge

Marilyn Feitelberg

Chief Operating Officer

Local Service Sites

Acton Site Office

35 Nagog Park, 2nd Floor

Acton, MA 01720

*Acton, Arlington, Bedford, Belmont,
Boxborough, Burlington, Carlisle, Concord,
Lexington, Lincoln, Littleton, Maynard, Stow,
Waltham, Watertown, Wilmington, Winchester,
Woburn*

Telephone #

(978) 206-2100

Fax (978) 206-2127

TTY (978) 206-2126

Person in Charge

Lynne Musto

Site Director

Essex North Site Office

280 Merrimack Street, 3rd Floor, Suite 360

Lawrence, MA 01843

*Amesbury, Andover, Boxford, Bradford, Byfield,
Georgetown, Groveland, Haverhill, Lawrence,
Merrimac, Methuen, Newbury, Newburyport,
North Andover, Rowley, Salisbury, West
Newbury*

Telephone #

(978) 738-4500

Fax (978) 738-4559

TTY (978) 738-4558

Person in Charge

Steven Noroian

Site Director

Lowell Site Office

55 Technology Drive, 2nd Floor

Lowell, MA 01851

*Billerica, Chelmsford, Dracut, Dunstable,
Lowell, Tewksbury, Tyngsboro, Westford*

Telephone #

(978) 322-5000

Fax (978) 322-5077

TTY (978) 458-6142

Person in Charge

Gerard Frater

Site Director

Lynn Site Office

330 Lynnway, Suite 201

Lynn, MA 01902

Lynn, Lynnfield, Nahant, Saugus, Swampscott

Telephone #

(781) 477-2070

Fax (781) 477-2071

TTY (781) 477-2075

Person in Charge

Dolores Ouimette

Site Director

Local Service Sites – Continued

Metro North Site Office
78 Albion Street, Suite 410
Wakefield, MA 01880

*Everett, Malden, Medford, Melrose,
North Reading, Reading, Stoneham, Wakefield*

Telephone #
(781) 224-7900
Fax (781) 224-7937
TTY (781) 224-7935

Person in Charge
Edward Henrichs
Site Director

North Shore Site Office
45 Congress Street, Suite 4120
Salem, MA 01970

*Beverly, Danvers, Essex, Gloucester, Hamilton,
Hathorne, Ipswich, Manchester, Marblehead,
Middleton, Peabody, Rockport, Salem, Topsfield,
Wenham*

Telephone #
(978) 741-7300
Fax (978) 741-7340
TTY (978) 741-7360

Person in Charge
Sean McKinnon
Site Director

The following municipalities are covered by the Northeast Area:

Acton	Dracut	Manchester	Salem
Amesbury	Dunstable	Marblehead	Salisbury
Andover	Essex	Maynard	Saugus
Arlington	Everett	Medford	Stoneham
Bedford	Georgetown	Melrose	Stow
Belmont	Gloucester	Merrimac	Swampscott
Beverly	Hamilton	Methuen	Tewksbury
Billerica	Haverhill	Middleton	Topsfield
Boxborough	Ipswich	Nahant	Tyngsborough
Boxford	Lawrence	North Andover	Wakefield
Bradford	Lexington	North Reading	Waltham
Burlington	Lincoln	Newbury	Watertown
Byfield	Littleton	Newburyport	Wenham
Carlisle	Lowell	Peabody	Westford
Chelmsford	Lynn	Reading	West Newbury
Concord	Lynnfield	Rockport	Wilmington
Danvers	Malden	Rowley	Winchester
			Woburn

Central Massachusetts Area

Jerry Juliano, Area Director

Nicole Palmer, Administrative Assistant – (774) 420-3144

Michael Farrah, Director of Field Operations

Tina Render, MD, Area Medical Director

Jerry Juliano, Director of Community Services

Carly Sebastian, Director of Child, Youth, and Family Services

Kathleen Cahill Area Forensic Director

Valerie Comerford, Director of Recovery/Rehab Services

Farmhouse

361 Plantation Street

1st Floor

Worcester, MA 01605

Phone (774) 420-3140

Fax (774) 420-3165

DMH Operated Facilities in Area

Worcester Recovery Center and Hospital

309 Belmont Street

Worcester, MA 01604

Telephone #

(508) 368-4000

Fax (508) 363-1515

TTY (508) 752-0127

Person in Charge

Jacqueline Ducharme

Chief Executive Officer

Kathy Wenzel

Chief Operating Officer

Local Service Sites

North County Site Office

49 Nursery Lane

Fitchburg, MA 01420

Telephone #

(978) 353-4400

Fax (978) 348-1275

VP: (508) 948-0605

Person in Charge

Beth Cafarella

Site Director

Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,
Clinton, Fitchburg, Gardner, Gilbertville, Groton,
Hardwick, Harvard, Hubbardston, Lancaster,
Leominster, Lunenburg, New Braintree, Oakham,
Pepperell, Princeton, Rutland, Shirley, Sterling,
Templeton, Townsend, Westminster, Winchendon

South County Site Office

40 Institute Road, Oaks "B" Bldg.

North Grafton, MA 01536

Telephone #

(508) 887-1100

Fax (508) 887-1166

Person in Charge

Patricia Surette

Site Director

Bellingham, Blackstone, Brimfield, Brookfield,
Charlton, Douglas, Dudley, East Brookfield, Franklin,
Grafton, Holland, Hopedale, Medway, Mendon,
Milford, Millbury, Millville, Northbridge, North
Brookfield, North Grafton, Oxford, Southbridge,
Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales,
Warren, Webster, West Brookfield, Whitinsville

Worcester County Site Office

361 Plantation Street, -2nd Floor

Worcester, MA 01605

Telephone #

(774) 420-3100

Fax (774) 420-3111

VP: (508) 340-4831

Person in Charge

Pamela Druzbecki

Site Director

Auburn, Boylston, Holden, Leicester, Paxton,
Shrewsbury, West Boylston, Worcester

Local Service Sites – Continued

Canton Site Office

Massachusetts Hospital School

Donovan Building – 2nd Floor

5 Randolph Street

Canton, MA 02021

*Canton, Dedham, Foxboro, Medfield, Millis,
Needham, Newton, Norfolk, Norwood, Plainville,
Sharon, Walpole, Wellesley, Weston, Westwood,
Wrentham*

Telephone #

(781) 401-9700

Fax (781) 401-9721

Person in Charge

Emily Colonna

Site Director

Westborough Site Office

Hadley Building

167 Lyman Street

Westborough, MA 01581

*Ashland, Dover, Framingham, Holliston,
Hopkinton, Hudson, Marlborough, Natick,
Northborough, Sherborn, Southborough, Sudbury,
Wayland, Westborough*

Telephone #

(508) 616-2801

Fax (508) 616-2864

VP: (508) 948-0605

Person in Charge

Tara Brennan

Site Director

The following municipalities are covered by the Central Mass Area:

Ashburnham	Gardner	Natick	Sturbridge
Ashby	Gilbertville	Needham	Sudbury
Ashland	Grafton	New Braintree	Sutton
Auburn	Groton	Newton	Templeton
Ayer	Harvard	Norfolk	Townsend
Barre	Hardwick	Northbridge	Upton
Bellingham	Holden	North Brookfield	Uxbridge
Berlin	Holliston	North Grafton	Wales
Blackstone	Holland	Norwood	Walpole
Bolton	Hopedale	Oakham	Warren
Boylston	Hopkinton	Oxford	Webster
Brimfield	Hubbardston	Paxton	Wellesley
Canton	Hudson	Pepperell	West Boylston
Brookfield	Lancaster	Plainville	West Brookfield
Charlton	Leicester	Princeton	Westborough
Clinton	Leominster	Rutland	Westminster
Dedham	Lunenburg	Sharon	Weston
Douglas	Marlborough	Sherborn	Westwood
Dover	Medfield	Shirley	Whitinsville
Dudley	Medway	Shrewsbury	Winchendon
East Brookfield	Mendon	Southbridge	Worcester
Fitchburg	Milford	Southborough	Wrentham
Foxboro	Millbury	Southbridge	
Framingham	Millis	Spencer	
Franklin	Millville	Sterling	

Western Massachusetts Area

Julie Schwager, Area Director

Carol Pacinella, Administrative Assistant – (413) 587-6446

Michael Farrah, Director of Field Operations

Andrea Stone, M.D., Area Medical Director

Heather Martin, Director of Community Services

Sean Barry, Director of Child, Youth, and Family Services

John Barber, Area Forensic Director

Earl Miller, Director of Recovery/Rehab Services

1 Prince Street
Northampton, MA 01060
Phone (413) 587-6200
Fax (413) 587-6203
TTY (413) 586-6592

Local Service Sites

Berkshire Site Office **333 East Street** **Pittsfield, MA 01201**

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Telephone #
(413) 395-2000
Fax (413) 395-2018
TTY (413) 443-8294

Person in Charge
Chris Haley
Site Director

Franklin/North Quabbin Site Office **13 Prospect Street** **Greenfield, MA 01301**

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Telephone #
(413) 772-5600
Fax (413) 772-5638
TTY (413) 772-3076

Person in Charge
Dan Sontag
Site Director

Hampshire Site Office **1 Prince Street** **Northampton, MA 01060**

Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Telephone #
(413) 587-6200
Fax (413) 587-5333
TTY (413) 586-6592

Person in Charge
Anne Marie Martineau
Site Director

Holyoke/Chicopee Site Office **140 High Street, Suite 525** **Springfield, MA 01105**

Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

Telephone #
(413) 452-2300
Fax (413) 452-2372
TTY (413) 747-7240

Person in Charge
Tracy Harris
Site Director

Local Service Sites – Continued

Springfield Site Office
140 High Street, Suite 525
Springfield, MA 01105

*East Longmeadow, Hampden, Longmeadow,
Springfield, Wilbraham*

Telephone #
(413) 452-2300
Fax (413) 452-2306
TTY (413) 747-7240

Person in Charge
Jennifer Dugan
Site Director

Westfield Site Office
1 Prince Street
Northampton, MA 01060

*Agawam, Blandford, Chester, Granville, Huntington,
Montgomery, Russell, Southwick, Tolland, Westfield,
West Springfield*

Telephone #
(413) 587-6200
Fax (413) 587-6444
TTY (413) 586-6592

Person in Charge
Mark Goodwin
Site Director

The following municipalities are covered by the Western Mass Area:

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florida	Longmeadow	Pittsfield	Ware
Becket	Gill	Ludlow	Plainfield	Warwick
Belchertown	Goshen	Middlefield	Richmond	Washington
Bernardston	Granby	Monroe	Rowe	Wendell
Blandford	Granville	Monson	Royalston	Westfield
Bonds ville	Great Barrington	Montague	Russell	Westhampton
Buckland	Greenfield	Monterey	Sandisfield	West Springfield
Charlemont	Hadley	Montgomery	Savoy	West Stockbridge
Cheshire	Hampden	Mt. Washington	Sheffield	Whately
Chester	Hancock	New Ashford	Shelburne	Wilbraham
Chesterfield	Hatfield	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hawley	New Salem	South Hadley	Williamstown
Clarksburg	Heath	North Adams	Southampton	Windsor
Colrain	Hinsdale	Northfield	Southwick	Worthington
Conway	Holyoke	Northampton	Springfield	
Cumington	Housatonic	Orange	Stockbridge	
Dalton	Huntington	Otis	Sunderland	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast)	Charlemont (Western)	Gill (Western)	Longmeadow (Western)
Acton (Northeast)	Charlestown (Metro Boston)	Gloucester (Northeast)	Lowell (Northeast)
Acushnet (Southeast)	Charlton (Central)	Goshen (Western)	Ludlow (Western)
Adams (Western)	Chatham (Southeast)	Gosnold (Southeast)	Lunenburg (Central)
Agawam (Western)	Chelmsford (Northeast)	Grafton (Central)	Lynn (Northeast)
Alford (Western)	Chelsea (Metro Boston)	Granby (Western)	Lynnfield (Northeast)
Allston (Metro Boston)	Cheshire (Western)	Granville (Western)	Malden (Northeast)
Amesbury (Northeast)	Chester (Western)	Great Barrington (Western)	Manchester (Northeast)
Amherst (Western)	Chesterfield (Western)	Greenfield (Western)	Mansfield (Southeast)
Andover (Northeast)	Chicopee (Western)	Groton (Central)	Marblehead (Northeast)
Aquinnah (Southeast)	Chilmark (Southeast)	Groveland (Northeast)	Marion (Southeast)
Arlington (Northeast)	Clarksburg (Western)	Hadley (Western)	Marlborough (Central)
Ashburnham (Central)	Clinton (Central)	Halifax (Southeast)	Marshfield (Southeast)
Ashby (Central)	Cohasset (Southeast)	Hamilton (Northeast)	Mashpee (Southeast)
Ashfield (Western)	Colrain (Western)	Hampden (Western)	Mattapan (Metro Boston)
Ashland (Central)	Concord (Northeast)	Hancock (Western)	Mattapoisett (Southeast)
Athol (Western)	Conway (Western)	Hanover (Southeast)	Maynard (Northeast)
Attleboro (Southeast)	Cotuit (Southeast)	Hanson (Southeast)	Medfield (Central)
Auburn (Central)	Cummington (Western)	Hardwick (Central)	Medford (Northeast)
Avon (Southeast)	Dalton (Western)	Harvard (Central)	Medway (Central)
Ayer (Central)	Danvers (Northeast)	Harwich (Southeast)	Melrose (Northeast)
Barnstable (Southeast)	Dartmouth (Southeast)	Hatfield (Western)	Mendon (Central)
Barre (Central)	Dedham (Central)	Hathorne (Northeast)	Merrimac (Northeast)
Becket (Western)	Deerfield (Western)	Haverhill (Northeast)	Methuen (Northeast)
Bedford (Northeast)	Dennis (Southeast)	Hawley (Western)	Middleborough (Southeast)
Belchertown (Western)	Dighton (Southeast)	Heath (Western)	Middlefield (Western)
Bellingham (Central)	Dorchester (Metro Boston)	Hingham (Southeast)	Middleton (Northeast)
Belmont (Northeast)	Douglas (Central)	Hinsdale (Western)	Milford (Central)
Berkley (Southeast)	Dover (Central)	Holbrook (Southeast)	Millbury (Central)
Berlin (Central)	Dracut (Northeast)	Holden (Central)	Millis (Central)
Bernardston (Western)	Dudley (Central)	Holland (Central)	Millville (Central)
Beverly (Northeast)	Dunstable (Northeast)	Holliston (Central)	Milton (Southeast)
Billerica (Northeast)	Duxbury (Southeast)	Holyoke (Western)	Monroe (Western)
Blackstone (Central)	East Boston (Metro Boston)	Hopedale (Central)	Monson (Western)
Blandford (Western)	East Bridgewater (Southeast)	Hopkinton (Central)	Montague (Western)
Bolton (Central)	East Brookfield (Central)	Housatonic (Western)	Monterey (Western)
Bonds ville (Western)	East Longmeadow (Western)	Hubbardston (Central)	Montgomery (Western)
Boston (Metro Boston)	Eastham (Southeast)	Hudson (Central)	Mount Washington (Western)
Bourne (Southeast)	Easthampton (Western)	Hull (Southeast)	Nahant (Northeast)
Boxborough (Northeast)	Easton (Southeast)	Huntington (Western)	Nantucket (Southeast)
Boxford (Northeast)	Edgartown (Southeast)	Hyannis (Southeast)	Natick (Central)
Boylston (Central)	Egremont (Western)	Hyde Park (Metro Boston)	Needham (Central)
Bradford (Northeast)	Erving (Western)	Ipswich (Northeast)	New Ashford (Western)
Braintree (Southeast)	Essex (Northeast)	Jamaica Plain (Metro Boston)	New Bedford (Southeast)
Brewster (Southeast)	Everett (Northeast)	Kingston (Southeast)	New Braintree (Central)
Bridgewater (Southeast)	Fairhaven (Southeast)	Lakeville (Southeast)	New Marlborough (Western)
Brighton (Metro Boston)	Fall River (Southeast)	Lancaster (Central)	New Salem (Western)
Brimfield (Central)	Falmouth (Southeast)	Lanesborough (Western)	Newbury (Northeast)
Brockton (Southeast)	Fitchburg (Central)	Lawrence (Northeast)	Newburyport (Northeast)
Brookfield (Central)	Florida (Western)	Lee (Western)	Newton (Central)
Brookline (Metro Boston)	Foxboro (Central)	Leicester (Central)	Norfolk (Central)
Buckland (Western)	Framingham (Central)	Lenox (Western)	North Adams (Western)
Burlington (Northeast)	Franklin (Central)	Leominster (Central)	North Andover (Northeast)
Byfield (Northeast)	Freetown (Southeast)	Leverett (Western)	North Attleboro (Southeast)
Cambridge (Metro Boston)	Gardner (Central)	Lexington (Northeast)	North Brookfield (Central)
Canton (Central)	Gay Head (Southeast)	Leyden (Western)	North Grafton (Central)
Carlisle (Northeast)	Georgetown (Northeast)	Lincoln (Northeast)	
Carver (Southeast)	Gilbertville (Central)	Littleton (Northeast)	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

North Reading (Northeast)	Revere (Metro Boston)	Stockbridge (Western)	Wellesley (Central)
Northampton (Western)	Richmond (Western)	Stoneham (Northeast)	Wellfleet (Southeast)
Northborough (Central)	Rochester (Southeast)	Stoughton (Southeast)	Wendell (Western)
Northbridge (Central)	Rockland (Southeast)	Stow (Northeast)	Wenham (Northeast)
Northfield (Western)	Rockport (Northeast)	Sturbridge (Central)	West Boylston (Central)
Norton (Southeast)	Roslindale (Metro Boston)	Sudbury (Central)	West Bridgewater (Southeast)
Norwell (Southeast)	Rowe (Western)	Sunderland (Western)	West Brookfield (Central)
Norwood (Central)	Rowley (Northeast)	Sutton (Central)	West Newbury (Northeast)
Oak Bluffs (Southeast)	Roxbury (Metro Boston)	Swampscott (Northeast)	West Roxbury (Metro Boston)
Oakham (Central)	Royalston (Western)	Swansea (Southeast)	West Springfield (Western)
Onset (Southeast)	Russell (Western)	Taunton (Southeast)	West Stockbridge (Western)
Orange (Western)	Rutland (Central)	Templeton (Central)	West Tisbury (Southeast)
Orleans (Southeast)	Salem (Northeast)	Tewksbury (Northeast)	Westborough (Central)
Osterville (Southeast)	Salisbury (Northeast)	Thorndike (Western)	Westfield (Western)
Otis (Western)	Sandisfield (Western)	Three Rivers (Western)	Westford (Northeast)
Oxford (Central)	Sandwich (Southeast)	Tisbury (Southeast)	Westhampton (Western)
Palmer (Western)	Saugus (Northeast)	Tolland (Western)	Westminster (Central)
Paxton (Central)	Savoy (Western)	Topsfield (Northeast)	Weston (Central)
Peabody (Northeast)	Scituate (Southeast)	Townsend (Central)	Westport (Southeast)
Pelham (Western)	Seekonk (Southeast)	Truro (Southeast)	Westwood (Central)
Pembroke (Southeast)	Sharon (Central)	Turners Falls (Western)	Weymouth (Southeast)
Pepperell (Central)	Sheffield (Western)	Tyngsborough (Northeast)	Whately (Western)
Peru (Western)	Shelburne (Western)	Tyringham (Western)	Whitinsville (Central)
Petersham (Western)	Sherborn (Central)	Upton (Central)	Whitman (Southeast)
Phillipston (Western)	Shirley (Central)	Uxbridge (Central)	Wilbraham (Western)
Pittsfield (Western)	Shrewsbury (Central)	Vineyard Haven ((Southeast)	Williamsburg (Western)
Plainfield (Western)	Shutesbury (Western)	Wakefield (Northeast)	Williamstown (Western)
Plainville (Central)	Somerset (Southeast)	Wales (Central)	Wilmington (Northeast)
Plymouth (Southeast)	Somerville (Metro Boston)	Walpole (Central)	Winchendon (Central)
Plympton (Southeast)	South Hadley (Western)	Waltham (Northeast)	Winchester (Northeast)
Pocasset (Southeast)	Southampton (Western)	Ware (Western)	Windsor (Western)
Princeton (Central)	Southborough (Central)	Wareham (Southeast)	Winthrop (Metro Boston)
Provincetown (Southeast)	South Boston (Metro Boston)	Warren (Central)	Woburn (Northeast)
Quincy (Southeast)	Southbridge (Central)	Warwick (Western)	Woods Hole (Southeast)
Randolph (Southeast)	Southwick (Western)	Washington (Western)	Worcester (Central)
Raynham (Southeast)	Spencer (Central)	Watertown (Northeast)	Worthington (Western)
Reading (Northeast)	Springfield (Western)	Wayland (Central)	Wrentham (Central)
Rehoboth (Southeast)	Sterling (Central)	Webster (Central)	Yarmouth (Southeast)