CACHUG		Effective Date	Responsible Division		
	Massachusetts epartment of Correction	8/27/2024	Deputy Commissioner, Career and Professional		
Part Constant	POLICY	Annual Review Date	Development		
FAT OF COR		8/12/2025			
Policy Name		M.G.L. Reference:			
100 5	0.0.00		nd (q); M.G.L. c. 209A,		
	OC 238	Executive Order 491; N	, ,		
	IBITION OF	M.G.L. c. 209, § 15; M	I.G.L. c. 208, § 34B;		
	JLT, DOMESTIC	M.G.L. c. 208, §18; M.G.L. c. 258E;			
*	RASSMENT AND	M.G.L. c. 265; M.G.L. c. 149, § 52E;			
STAL	KING	M.G.L. c.272;	,		
		DOC Policy Reference:			
		103 DOC 230; 103 DC	OC 508		
		ACA/PREA Standards:			
A 1	т '1	2-CO-1C-11			
Attachments	Library	Applicability: Staff			
Yes ⊠ No □	Yes ⊠ No □				
Public	Access	Location:			
Yes $oxtimes$ No $oxtimes$		Department's Central Policy File			
		Department's Personnel Policy Manual			
		Domestic Violence Office			
		Each Institution's Polic	y File		
PURPOSE:					

To establish Department of Correction (Department) policy concerning the prohibition of sexual assault, domestic violence, harassment, and stalking.

RESPONSIBLE STAFF FOR IMPLEMENTATION AND MONITORING OF POLICY:

Deputy Commissioner of Career and Professional Development

Director, Professional Standards Unit

Director, Operational Services Division

Superintendents and Division Heads

Domestic Violence Coordinator

CANCELLATION:

103 DOC 238 cancels all previous Department policy statements, bulletins, directives, orders, notices, rules or regulations regarding the prohibition of sexual assault, domestic violence, harassment and stalking, which are inconsistent with this policy.

SEVERABILITY CLAUSE:

If any part of 103 DOC 238 is, for any reason, held to be in excess of the authority of the Commissioner, such decision shall not affect any other part of this policy.

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<u>238.01</u> <u>POLICY</u>

The Commonwealth and the Department of Correction have a zero-tolerance policy for sexual assault, domestic violence, harassment, and stalking occurring within or outside the workplace. It is the Department's policy that all employees work in an environment free from all forms of sexual assault, domestic violence, harassment, and stalking. These acts undermine the integrity of the workplace and the personal safety of the individual.

238.02 AUTHORITY

Executive Order 491 establishes a zero-tolerance policy for sexual assault, domestic violence, harassment, and stalking and requires state agencies to issue written policies against these acts/behaviors and to provide copies of the policy to all employees. The Executive Order applies to all individuals employed on a full-time or part-time basis by the Office of the Governor or any state agency under the Executive Department.

<u>238.03</u> <u>DEFINITIONS</u>

<u>Abuse:</u> M.G.L. Chapter 209A § 1 defines abuse as the occurrence of one (1) or more of the following acts between family or household members:

- a. attempting to cause or causing physical harm;
- b. placing another in fear of imminent serious physical harm; or
- c. causing another to engage involuntarily in sexual relations by force, threat, or duress.

<u>Abuser</u>: Anyone who has engaged in Abuse as defined in this policy.

<u>Domestic Violence:</u> A form of abuse among family or household members, which includes those individuals who are or have been involved in a substantive dating relationship.

<u>Domestic Violence Coordinator</u>: A member of the Department's Domestic Violence Office that is responsible for:

- Providing direct services to the victims of domestic violence, sexual assault, harassment, and stalking including overview of the judicial process.
- Providing a climate that employees are comfortable disclosing abuse.
- Identifying resources for victim, perpetrator, and family members.
- Assisting employees in gaining access to the remedies under the policy.
- Assisting in increasing the safety of victims.
- Holding perpetrators accountable to Department rules and regulations, and Commonwealth laws.

• Providing victims with support during court appearances and provide other support and assistance as may be necessary.

<u>Family or household members:</u> M.G.L. Chapter 209A § 1 defines family or household members as persons who:

- a. are or were married to one another,
- b. are or were residing together in the same household;
- c. are or were related by blood or marriage;
- d. having a child in common regardless of whether they have ever married or lived together; or
- e. are or have been in a substantive dating or engagement relationship.

<u>Harassment:</u> is defined as "(i) three (3) or more acts of willful and malicious conduct aimed at a specific person committed with the intent to cause fear, intimidation, abuse or damage to property and that does in fact cause fear, intimidation, abuse or damage to property; or (ii) an act that: (A) by force, threat or duress causes another to involuntarily engage in sexual relations; or (B) constitutes a violation of section 13B, 13F, 13H, 22, 22A, 23, 24, 24B, 26C, 43 or 43A of Chapter 265 or section 3 of Chapter 272.

<u>Investigations Center of Expertise (COE)</u>: A unit within the Commonwealth's Human Resource Division that is responsible for investigating complaints that involve allegations of sexual harassment, discrimination, workplace violence, domestic violence, sexual assault, stalking, and retaliation related to these policies.

<u>Sexual Assault:</u> Any action causing another to engage in sexual relations by force, threat or duress in violation of Chapter 209A or Chapter 265 of the General Laws, or any other applicable law of the Commonwealth.

<u>Stalking:</u> Willfully and maliciously engaging in a knowing pattern of conduct, or series of acts over a period of time, directed at a specific person which seriously alarms or annoys that person and would cause a reasonable person to suffer substantial emotional distress.

<u>Victim of Sexual Assault, Domestic Violence, Harassment, or Stalking</u>: The individual affected by sexual assault, domestic violence, harassment, or stalking may be, or identify as, any gender, or not identify as any gender, and does not have to be of the opposite gender as their abuser. For example, a man, woman, or gender non-conforming individual may be the victim of sexual assault, domestic violence, harassment, or stalking, and a man, woman, or gender non-conforming individual may be an abuser.

238.04 RELEVANT LAWS

Restraining, Harassment Prevention, Stalking and Other Protection Orders are Court Orders which provide protection from abuse which may give rise to violation of this policy. Court Orders specifically covered by this policy include, but are not limited to:

- A. M.G.L. chapter 209A provides a victim protection from an abuser through the issuance of a restraining order. Such an order may order the abuser to refrain from abuse, to vacate the home, to comply with temporary custody and support orders, and/or to have no contact with the victim at all times. Although M.G.L. Chapter 209A orders are civil actions, violations of certain provisions constitute criminal offenses for which arrest is mandatory.
- B. M.G.L. chapter 209, §32 authorizes the appropriate courts of the Commonwealth, upon complaint of a married person, who has been abandoned or is living apart for justifiable cause, to prohibit a spouse from imposing any restraint of personal liberty during such time that the court, by its order, directs or until further order of the court. Violations of such orders are criminal in nature.
- C. M.G.L. chapter 209C, §15 authorizes the appropriate court in actions where a child is born out of wedlock, either on its own or by request of any party, to issue a temporary order or final judgment which includes a restraining or no contact order to protect a party or child. Violations of such orders are criminal in nature.
- D. M.G.L. chapter 208, §18 authorizes the appropriate court, in actions for divorce, to issue an order to prohibit either party from imposing any restraint on the other party's personal liberty during the pendency of the divorce. Upon request of either party, the court may make such further order, as it deems necessary to protect either party or their children, to preserve the peace.
- E. M.G.L. chapter 258E authorizes any person suffering from harassment to file a petition in an appropriate court requesting that the court issue orders prohibiting defendants (adults or minors) from abusing or harassing plaintiff, contacting the plaintiff unless authorized by the court, remaining away from the plaintiff's household or workplace, and requiring defendants in certain circumstances to pay the plaintiff monetary compensation for the losses suffered as a direct result of the harassment.
- F. M.G.L. chapter 208, §34B in cases of divorce, nullity of marriage, and separate support authorizes the court to order the husband or the wife to vacate the marital home should it believe that the health, safety or welfare

of the complainant or any minor child(ren) living with the parties would be endangered or substantially impaired were the opposing party to continue to reside in the marital home. Violations of such orders are criminal in nature.

- G. M.G.L. chapter 265, §43 describes stalking as a crime Whenever the Department is made aware that an action for abuse against a family or household member or a harassment prevention order is initiated against an employee, a disciplinary proceeding against the employee accused of abuse may be initiated at the discretion of the Commissioner or designee, provided that a court with appropriate jurisdiction has issued an order as described in 103 DOC 238.04 (A-F), or any other order of protection issued by another jurisdiction (i.e., states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts.)
- H. Orders from any Massachusetts court, or from a state other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts, which are deemed valid and enforceable in the Commonwealth.

238.05 ROLES AND RESPONSIBILITIES

- A. The Human Resources Division (HRD) of the Executive Office for Administration and Finance (A&F) shall:
 - 1. Issue, update and advise agency personnel on how to implement the statewide Sexual Assault, Domestic Violence, Harassment and Stalking Policy.
 - 2. Provide training to agencies on the Commonwealth's policy on sexual assault, domestic violence, harassment, and stalking awareness.
 - 3. Disseminate informational materials for all employees, managers, and supervisors.
 - 4. Screen matters referred to the COE to determine if the COE or the Department, or both the COE and the Department, will investigate the allegations of a violation of 103 DOC 238.
- B. The Commissioner or designee shall:
 - 1. Ensure that the Department establishes and implements a sexual assault, domestic violence, harassment, and stalking policy based

- on the guidelines set forth by Executive Order #491 and the Commonwealth's HRD.
- 2. Refer cases of alleged, domestic violence, sexual assault, harassment, and stalking related to this policy, to the COE for investigation, and to assign any such claims that are determined out of scope by the COE to be investigated by the Department's Professional Standards Unit.
- 3. Ensure that each employee receives:
 - a. A copy of the Department's policy.
 - b. Notification of any changes to the policy, as soon as administratively possible.
- 4. Foster a climate in which a victim can be comfortable disclosing abuse.
- 5. Strongly encourage employees to report behavior which occurs in the workplace, which they believe to be sexual assault, domestic violence, harassment, or stalking.
- 6. Determine the nature of disciplinary action to be taken against employee abusers.
- 7. Assign an employee to function as the Domestic Violence Coordinator (DV Coordinator). The DV Coordinator shall oversee the Department's sexual assault, domestic violence, harassment, and stalking program, including policy distribution, training, and provision of resource and referral information, for all Department employees.
 - The DV Coordinator may be reached twenty-four (24) hours a day/seven (7) days a week by dialing 508-963-1853 or by contacting the Department Duty Station at 508-422-3481 and ask that the DV Coordinator be paged.
- 8. Provide or arrange for the provision of training to all agency supervisors and employees on sexual assault, domestic violence, harassment and stalking issues, assess additional agency training needs in this area on an ongoing basis, and work with HRD in meeting those needs.
- 9. Maintain accurate and current records of reports of sexual assault, domestic violence, harassment, and stalking, including active restraining orders when notified of them. Such records shall be kept confidential to the extent possible.

10. When notified of a restraining order in effect, utilize all reasonable efforts to address the employee's concerns about safety and report any workplace violations of such order to the police.

C. Department employees shall:

- 1. Ensure that they do not participate in any form of sexual assault, domestic violence, harassment, or stalking, either within or outside the workplace.
- 2. Cooperate in the investigation of alleged sexual assault, domestic violence, harassment, or stalking by providing information they possess concerning such matters.
- 3. Report behavior in the workplace, which they believe to be sexual assault, domestic violence, harassment, or stalking to their supervisor, or the police when appropriate.
- 4. Department employees shall immediately notify their respective Superintendent/Division Head or their designee upon becoming the named defendant in any criminal charges or the subject of an Abuse Prevention Order as defined under M.G.L. c. 209A, M.G.L. 209, §32, M.G.L. 209C, §15, M.G.L. 208, §34B, M.G.L. c. 208, §18, M.G.L. c. 258E, and/or M.G.L. c. 265 §43 issued by a Family and Probate Court or any other order of protection issued by another jurisdiction (i.e., states other than the Commonwealth of Massachusetts, District of Columbia, territory or possession of the United States, and tribal courts). Such notification shall also be documented in writing, via Confidential Incident Report, by the employee as soon as is practicable.
- 5. For those employees who are alleged abusers, written notification shall be made, by the employee, to the Superintendent/Division Head or their designee of each and every change in restraining order or protection order as defined in 103 DOC 238.04 or change in criminal charge status.

238.06 STAFF TRAINING

All Department employees shall receive pre-service training in Domestic Violence, Sexual Assault, Harassment, and Stalking Awareness.

At a minimum, the pre-service training shall include a definition of sexual assault, domestic violence, harassment, and stalking and how it affects the workplace, pertinent laws, Department policies and procedures and available resources and services.

238.07 ASSISTANCE PROVIDED TO SEXUAL ASSAULT, DOMESTIC VIOLENCE, HARASSMENT, AND STALKING VICTIMS

The Department recognizes that victims of sexual assault, domestic violence, harassment, and/or stalking may suffer from physical, mental, and emotional trauma. In an effort to afford victims of these acts the ability to protect themselves and their family or household members, (e.g. parent, step-parent, child, step-child, sibling, grandparent or grandchild, married spouse, persons in a substantive dating or engagement relationship and who reside together, persons having a child in common regardless of whether they have ever married or resided together, persons in a guardian relationship), and to ensure the safety of all employees, the Department has established the following policies:

- An employee who is a victim, or whose family or household member is a A. victim, of sexual assault, domestic violence, harassment, or stalking or as otherwise outlined by the applicable Collective Bargaining Agreement (CBA), provided the employee is not the alleged abuser, shall be entitled to up to fifteen (15) days of paid leave per twelve (12) month period to a qualifying employee for the purposes of seeking medical attention, counseling, victim services or legal assistance, secure housing, seeking a restraining or protective order from the court, appearing in court or before a grand jury, meeting with a district attorney or other law enforcement official, attending child custody proceedings, or addressing any other issues directly related to the abusive behavior against the employee or the employee's family or household member. The Department's DV Coordinator shall have the authority to approve/deny any requests for leave with pay based on the appropriateness of the request. The fifteen (15) days of paid leave shall not be charged to sick, vacation or personal leave accrual.
- B. An employee who is a victim, or whose family or household member is a victim, of sexual assault, domestic violence, harassment, or stalking, may be granted up to six (6) months of unpaid leave, where the employee requests such leave as a result of these acts. Leave accruals and insurance benefits shall be handled in the same way as is done for any other type of leave without pay. Upon the employee's return from leave, the Department shall restore the employee to the same position or to an equivalent position, with equivalent employment benefits, pay, and other terms and conditions of employment, provided that the employee has not been displaced from their position in the interim due to a reduction in force.
- C. The Department may request the following types of documentation in connection with a request for leave for purposes of sexual assault, domestic violence, harassment, or stalking (recognizing that due to the

emergency nature of the request, the employee may in some circumstances not be able to provide such documentation):

- 1. A protective order, order of equitable relief, or other documentation issued by a court of competent jurisdiction, as a result of abusive behavior against the employee, or employee's family or household member;
- 2. A document on the letterhead of a court, medical/mental health provider, or public agency, from which the employee sought assistance due to the abusive behavior against the employee, or the employee's family or household member;
- 3. A police report, or statement of a victim or a witness, provided to police, including a police incident report, documenting the abusive behavior complained of by the employee, or the employee's family or household member;
- 4. Documentation that the perpetrator of the abusive behavior against the employee, or the employee's family or household member, has admitted to sufficient facts to support a finding of guilt of abusive behavior, or has been convicted of, or has been adjudicated a juvenile delinquent, by reason of any offense constituting abusive behavior and which is related to the abusive behavior that necessitated the leave under this section:
- 5. Medical documentation of treatment as a result of the abusive behavior complained of by the employee, or employee's family or household member;
- 6. A sworn statement signed under the penalties of perjury provided by a counselor, social worker, health care worker, member of the clergy, shelter worker, legal advocate, or other professional who has assisted the employee, or the employee's family or household member, in addressing the effects of the abusive behavior;
- 7. A sworn statement signed under the penalties of perjury from the employee attesting that the employee has been the victim of abusive behavior, or the employee is the family or household member of a victim of abusive behavior.
- D. To the extent possible, all documentation submitted shall be kept in a secure and confidential manner to respect the employee's right to privacy. All such documentation shall be placed in a separate centralized file maintained by the DV Coordinator.

- E. Employees who experience personal illness, injury, or must care for an ill or injured family or household member as a result of sexual assault, domestic violence, harassment, or stalking, shall continue to be covered under all existing sick leave and Family and Medical Leave Act and Family Friendly rules or provisions.
- F. The Department shall strongly encourage employees who are victims of sexual assault, domestic violence, harassment, or stalking, to notify their Superintendent/Division Head or their designee, or the Department's DV Coordinator of the existence of any restraining order or other protection order. Upon such notification, the Department shall make all reasonable efforts to enforce such orders in the workplace. Such efforts may include:
 - 1. Notifying security personnel of the identity of the person against whom the order is issued (alleged abuser);
 - 2. Providing security personnel with a photograph or other identifying information, such as motor vehicle information;
 - 3. Screening the employee's phone calls after proper notification has been made to said employee;
 - 4. Moving the employee's workstation away from an unsecured entrance.
- G. If the Department becomes aware that an active restraining order or other protection order as defined in 103 DOC 238.04 has been issued for an employee, the Department shall offer that employee a reassignment to a different geographical location. Where the victim has requested reassignment, the agency shall give the request top priority.
- H. The Superintendent/Division Head or their designee shall immediately notify the police if a violation of any restraining order or other protection order as defined in 103 DOC 238.04 occurs at the workplace.
- I. Each Superintendent/Division Head or their designee, or the Department's Domestic Violence Coordinator shall provide the attached list of Sexual Assault, Domestic Violence, Harassment and Stalking Assistance Programs (Attachment #1, #2, #4, and #5) to employees who are victims of these acts to assist them in finding available services.

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238.08 PROCEDURES FOR INVESTIGATING AND DISCIPLINING ALLEGED ABUSERS

The Commonwealth and the Department have a zero-tolerance policy for sexual assault, domestic violence, harassment, and stalking. All instances of these acts are taken seriously.

Whenever the Department is made aware of any restraining order or other protection order as defined in 103 DOC 238.04, that is initiated against an employee, an investigation against the employee accused of abuse may be initiated at the discretion of the Commissioner or designee. The following are guidelines for disciplining alleged abusers:

- A. Each Superintendent/Division Head or their designee shall immediately report any incident of sexual assault, domestic violence, harassment, or stalking in the workplace, including violation of any restraining order or other protection order as defined in 103 DOC 238.04.
- B. All investigations of these acts within the workplace shall be conducted in a manner to protect the confidentiality of the victim, the alleged abuser, and all witnesses. All parties involved in the proceedings shall be advised to maintain strict confidentiality.
- C. Acts of sexual assault, domestic violence, harassment, or stalking regardless of where they occur, shall not be tolerated, and may result in discipline, up to and including termination, in accordance with 103 DOC 230, *Discipline and Terminations*.
- D. The Department shall follow existing provisions in the collective bargaining agreements when disciplining alleged abusers.
- E. Incidents of sexual assault, domestic violence, harassment, or stalking resulting in the conviction of a felony within the past five (5) years may be used as a factor in hiring determinations.
- F. As with all other such actions, disciplinary actions taken against alleged abusers become part of their work history and shall be considered when selecting employees for promotion, new work assignments and other types of personnel actions.
- G. In order to facilitate compliance with any restraining order or other protection order as defined in 103 DOC 238.04, the Department may require employees against whom such orders are issued to accept reassignment to a different geographical location, function and/or shift.

- H. In the interim between a charge and the final disposition of an allegation of sexual assault, domestic violence, harassment or stalking offense, whether civil or criminal, the Department may take action to address employees' safety concerns. Depending on the severity of the charge and the work assignments and/or positions of the alleged abuser, such actions may include the following, pending a judicial determination:
 - 1. Placing the alleged abuser on leave with or without pay; or
 - 2. Requiring alleged abusers in positions which involve the public safety, care and/or custody of clients or prisoners, or law enforcement to accept a reassignment not involving direct contact with the public or clients.
- I. All alleged abusers shall be given referrals to certified batterer intervention programs and will be provided with the list of Massachusetts Certified Batterer Intervention Programs (Attachment #3).

238.09 RESTRICTION OF FIREARMS USE

- A. Whenever an employee becomes the subject of any restraining or protection order as defined in 103 DOC 238.04, they shall immediately be restricted from the use of Department issued firearms.
- B. As long as the underlying order remains in effect, this restriction shall apply to the carrying, possessing, or discharging of a Department firearm or ammunition.
- C. Said restriction shall prohibit assignment to any post or assignment that requires weapons use and participation on <u>any</u> special operations unit which may involve weaponry, including, but not limited to the Critical Incident Response Team (CIRT), Special Response Team (SRT), High Risk Transportation Team (HRT), and K9 Team.
- D. Said restriction shall also prohibit participation in weapons re-qualification during the period the order is in effect.
- E. Regardless of any modification to a restraining order or protection order as defined in 103 DOC 238.04, as authorized by the court, which allows an employee to utilize a weapon during the course of their duties, the above outlined weapons restriction shall remain in effect.
- F. If an employee has authorization to store a Department firearm(s) at the employee's place of residence, the authorization shall therefore be suspended immediately and the employee shall turn in their weapon(s)

shall be confiscated to the respective armorer in accordance with 103 DOC 508, *Firearms*, *Section* 508.07(C)(1)(c).

Domestic Violence & Sexual Assault Service Providers in Massachusetts

Programs provide assistance to victims of domestic violence, sexual assault or stalking regardless of gender pursuant to their internal policy. Please call for available services.

WESTERN MASSACHUSETTS				
Elizabeth Freeman Center	Pittsfield	866-401-2425		
www.elizabethfreemancenter.org		440 #4# 0000		
Center for Women and Community - UMASS	Amherst	413-545-0800		
www.umass.edu/cwc				
New England Learning Center for	Greenfield	413-772-0806		
Women in Transition (NELCWIT) www.nelcwit.org	Greenneid	413-772-0800		
Safe Passage	Northampton	888-345-5282		
www.safepass.org	Normanipton	000-343-3202		
Womanshelter/Compaňeras	Holyoke	413-536-1628		
www.womanshelter.org / www.alianzadv.org	Holyoke	113 330 1020		
YWCA – Arch, of Western Massachusetts	Springfield	800-796-8711		
www.ywworks.org	~p1g1.v1.u	000 770 0711		
CENTRAL I	MASSACHUSETTS			
YWCA Central Mass	Worcester	508-755-9030		
www.ywcacm.org/domestic-violence	11 02 00 0101	200 722 3020		
New Hope, Inc.	South County/Webster	800-323-4673		
www.new-hope.org				
Pathways for Change	Worcester	800-870-5905		
www.pathwaysforchange.help				
Spanish American Center	Leominster	978-534-3745		
www.spanishamericancenter.org				
Voices Against Violence	Framingham	800-593-1125		
www.smoc.org/voices-against-violence.php				
Wayside Valley Rape Crisis Program	Milford	800-511-5070		
www.waysideyouth.org/trauma-intervention				
NORTHEAST MASSACHUSETTS				
Alternative House	Lowell	888-291-6228		
www.alternative-house.org	Lowen	000-271-0220		
Help for Abused Women and their Children				
(HAWC)	Salem	800-547-1649		
www.hawcdv.org	Sulcin	000 517 1047		
North Shore Rape Crisis Center	Lynn	877-509-9922		
www.ywcansrcc.org	<i>y</i>			
Center for Hope and Healing	Lowell	800-542-5212		
www.chhinc.org				
Supportive Care, Inc.	Lawrence/Haverhill	978-686-1300		
www.supportivecaredv.org				
Jeanne Geiger Crisis Center	Newburyport/Amesbury	978-388-1888		
www.jeannegeigercrisiscenter.org	-			
YWCA Northeastern Massachusetts	Lawrence	877-509-9922		
www.ywcanema.org				

SOUTHEAST MASSACHUSETTS			
A New Day, Health Imperatives	Brockton/Quincy/Plymouth	508-588-8255	
www.healthimperatives.org A Safe Place	Nantucket	508-228-2111	
www.asafeplacenantucket.org Family & Community Resources	Brockton	800-281-6498	
www.fcr-ma.org Cape Cod Center for Women	Falmouth	800-745-0003	
www.capecodshelter.org CONNECT to End Violence www.mvcommunityservices.com	Vineyard Haven/Oak Bluffs	508-693-7900	
Independence House, Health Imperatives www.indhouse.net	Brockton Hyannis/Falmouth/Orleans/Provicet	508-588-8255 own800-439-6507	
New Hope www.new-hope.org	Attleboro/Taunton/Milford/Southbr		
South Shore Resource and Advocasey Center www.thesswrc.org	Plymouth	508-746-2664	
SSTAR Women's Center www.sstar.org	Fall River	508-675-0087	
The Women's Center www.thewomenscentersc.com	New Bedford/Fall River	508-999-6636	
	EATER BOSTON		
Asian Task Force Against Domestic Violence	Boston	617-338-2355	
www.atask.org/site			
Boston Area Rape Crisis Center (BARCC) www.barcc.org	Cambridge	800-841-8371	
Casa Myrna Vezquez, Inc. www.casamyrna.org	Boston	877-785-2020	
Centers for Violence Prevention and Recovery			
at Beth Israel Deaconess Medical Center www.bidmc.org	Boston	617-667-8141	
DOVE Inc.	Quincy	888-314-3683	
www.dovema.org Elizabeth Stone House	Roxbury	617-409-5413	
www.womenshelters.org/det/elizabeth-stone-house-inc FINEX House www.finexhouse.org	Jamaica Plain/Boston	617-288-1054	
HarborCOV www.harborcov.org	Chelsea	617-884-9909	
Passageway @ Brigham & Women's Hospital www.brighamandwomens.org	Boston	617-732-8753	
Portal to Hope	Salisbury	781-306-6678	
www.portaltohope.org REACH Beyond Domestic Violence	Waltham	800-899-4000	
www.reachma.org Renewal House www.uuum.org	Roxbury/Boston	617-566-6881	
RESPOND Inc. www.respondinc.org	Somerville	617-623-5900	
The Elizabeth Stone House www.stonehouseinc.org	Jamaica Plain/Boston	617-427-9801	
The Second Step www.thesecondstep.org	Newton	617-965-3999	
Transition House www.transitionhouse.org	Cambridge	617-661-7203	

NATIONAL AND STA	ATEWIDE PROGRAMS		
SafeLink	Domestic Violence Hotline	877-785-2020	
The Network/La Red			
Ending abuse in lesbian, bisexual Women, and Transgender con	nmunities	617-742-4911	
Asian Task Force Against Domestic Violence		617-338-2355	
Llamanos y hablemos	Spanish Sexual Assault Helpline	800-223-5001	
National Domestic Violence Hotline	_	800-799-7233	
National Sexual Abuse Hotline		800-656-4673	
NON-EMERGENCY SERVICE PROVIDERS			
AWAKE Program (Children's Hospital)	Boston	617-355-6000	
Boston Medical Center, Domestic Violence Program	Boston	617-414-5457	
Community Advocacy Program	Boston	617-373-5779	
Domestic Violence Services Network	Concord	888-399-6111	
HAVEN at MGH	Boston	617-724-0054	
International Institute of Boston	Boston	617-695-9990	
Journey to Safety	Waltham	781-647-5327	
MA Alliance of Portuguese Speakers	Cambridge	617-864-7600	
Project "We Can Talk About It" Children's Charter	Waltham	781-894-4307	
RHSP Scattered Sites	Lowell	978-459-0551	
SAHELI: Friendship for South Asian Women	Statewide	866-472-4354	
The Domestic Violence/Sexual Assault Program			
of Newton Wellesley Hospital	Newton	617-243-6521	

Massachusetts Rape Crisis Programs

All Rape Crisis Center **Hotlines** are available **24/7**, every day of the year. Programs may have more than one location, please call for the location nearest you.

Programs provide assistance to victims of domestic violence, sexual assault or stalking regardless of gender pursuant to their internal policy. Please call for available services

The Rape Crisis Centers listed above offer **free**, confidential services for adolescent and adult survivors and for people who care about survivors of all ages. <u>Trained rape crisis counselors</u> at local programs:

- Provide 24/7 hotline counseling, information, and referrals
- Will meet a sexual assault survivor 24/7 at a hospital or a police station
- Will go with a sexual assault survivor to court
- Provide individual counseling (some also offer support group counseling)
- Provide prevention education; professional training; outreach

WESTERN MASSACHUSETTS				
Elizabeth Freeman Center Sexual Assault Prevention & Survivor Program	Pittsfield	Hotline	866-401-2425	
New England Learning Center for Women in Transition (NELCWIT)	Greenfield	Hotline	413-772-0806	
Everywoman's Center University of Massachusetts – Amherst	Amherst	Hotline	413-545-0800	
YWCA of Western Massachusetts Sexual Assault Prevention & Survivor Program	Springfield	Hotline	800-796-8711	
CENTRAL MASSACHUSETTS				
Pathways for Change	Worcester	Hotline	800-870-5905	
Wayside Trauma Intervention Services Valley Rape Crisis Program	Milford	Hotline	800-511-5070	
Voices Against Violence		Hotline	800-593-1125	
South Middlesex Opportunity Council	Framingham	Hotline	508-626-8686	
NORTHEAST MASSACHUSETTS				
Center for Hope and Healing Rape Crisis Services of Greater Lowell	Lowell	Hotline	800-542-5212	
YWCA of Greater Lawrence Sexual Assault Prevention & Survivor Program	Lawrence	Hotline	877-509-9922	

SOUTHEAST MASSACHUSETTS			
A Safe Place Sexual Assault Prevention & Survivor Program	Nantucket	Hotline	508-228-2111
The Women's Center New Bedford Women's Center	New Bedford	Hotline	8508-999-6636
A New Day Health Imperatives	Brockton	Hotline	508-588-8255
Independence House Cape Cod Rape Crisis Center	Hyannis	Hotline	800-439-6507
CONNECT to End Violence Martha's Vineyard Community Services	Vineyard Haven	Hotline	508-696-7233
New Hope	Attleboro	Hotline	800-323-4673
BOSTON & 128 AREA			
Boston Area Rape Crisis Center (BARCC)	Cambridge	Hotline	800-841-8371

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Jane Doe Inc: Massachusetts Coalition Against Sexual Assault and Domestic Violence*no hotline servicesJane Doe Inc.Boston Office617-248-0922

STATEWIDE RESOUCES BY COUNTY – GENERAL RESOURCES The following is a list of general sexual assault and domestiv violence resources loacted throughout the Commonwealth

Women Veterans Health Care Call Center 855-829-6636

Massachusetts Department of Transitional Assistance (DTA) Assistance Line: 877-382-2363

Safelink: Statewide Domestic Violence Hotline 877-785-2020

Llámanos: Statewide Spanish Rape Crisis Hotline 800-233-5001

NORFOLK COUNTY

The Disabled Persons Protection Commission Office: 617-727-6465

Hotline: 800-426-9009

National Guard Family Program of Massachusetts 339-202-4800

SUFFOLK C	OUNTY			
Home Base Veteran and Family Care		617-913-4772		
Children's League of Massachusetts		617-695-1991		
Massachusetts Statewide Military Sexual Trauma Coordinators		Boston Regional Benefit Office JFK Federal Building 15 New Sudbury Street Boston, MA 02203		
Jane Doe Inc.: Massachusetts Coalition Against Sexual As	Violence 617-248-0922			
Statewide Advocacy for Veterans' Empowerment (SAVE) Department of Veterans' Services	1	617-210-5743		
Women Veterans' Network		617-210-5001		
Massachusetts Alliance of Portuguese Speakers (MAPS)				
	Cambridge Office:	617-864-7600		
Massachusetts Children's Alliance (MACA)		617-573-9800		
Massachusetts Office for Victim Assistance (MOVA)	Boston Office: AskMOVA Hotline	617-586 1340 : 844-878-6682		
Massachusetts Department of Children and Families (DC	F) Office Child-at-Risk Hotline:	: 617-748-2000 : 800-792-5200		
Massachusetts Department of Public Health Bureau of Community Health and Prevention Division of Sexual and Domestic Violence		617-624-5528		
Massachusetts Sexual Assault Nurse Examiner (SANE) Pr Department of Public Health	rogram	617-624-6052		
Office of the Attorney General Victim Compensation and Assistance Division		617-963-2160		
Statewide Advocacy for Veterans' Empowerment (SAVE)		617-210-5743		
Victim Rights Law Center		617-399-6720		
Women Veterans' Network		617-210-5001		
MIDDLESEX COUNTY				
Massachusetts Alliance of Portuguese Speakers (MAPS)		617-864-7600		
MIDDLESEX	COUNTY			
Massachusetts Office for Victim Assistance (MOVA)		617-585-1340		
Llámanos: Statewide Spanish Rape Crisis Operated by the YWCA of Western Massachusetts	Hotline:	800-223-5001		

Massachusetts Certified Batterer Intervention Programs

Represents those agencies certified in Batterer Intervention by the Mass. DPH, for more information you may contact DPH at 617-624-5497. Programs may have more than one location, please call for the location nearest you.

Programs provide assistance to those with controlling and/or abusive behavior regardless of gender pursuant to their internal policy. Please call for available services.

WESTERN MASSACHUSETTS					
Domestic Violence Program Gandara Mental Health Proteaus Behavioral Health Network	Springfield Springfield	413-846-0418 413-967-6241			
CENTRAL MAS	SACHUSETTS				
New Hope, Inc. RESPECT Proteaus Behavioral Health Network Spectrum Health Systems, Inc. P.A.V.E.	Worcester Ware Leominster	877-222-0083 413-967-6241 978-466-3820			
NORTHEAST MA	NORTHEAST MASSACHUSETTS				
Jeanne Geiger Crisis Center Eliot Community Human Services	Lawrence Lynn/Malden/Gloucester	978-989-0607 781-864-4753			
SOUTHEAST MA	SOUTHEAST MASSACHUSETTS				
Family and Community Resources, Inc. Family Violence Offender Program High Point Treatment Center Stop Taking Others' Power (STOP)	Brockton Hyannis New Bedford	508-584-2077 508-778-1980 508-717-0522			
New Hope, Inc. RESPECT Stanley Street Treatment and Resources (SSTAR)	Attleboro Fall River	877-222-0083 508-324-3597			
GREATER BOSTON					
Bay State Community Services Project Safe Billings Human Services Project Safe Common Purpose	Quincy Norwood Jamaica Plain	617-471-8400 781-762-0060 617-522-6500			
EEMERGE Mass Alliance of Portugese speakers (MAPS)	Cambridge Cambridge	617-547-9879 617-864-7600			

Other Resources

Programs provide assistance to victims of domestic violence, sexual assault, or stalking regardless of gender pursuant to their internal policy. Please call for available services.

OTHER RESOURCES		
Disabled Persons Protection Commission (DPPC) Elder Abuse Hotline Elder Abuse Hotline	Quincy Statewide Statewide	800-426-9009 800-922-2275 888-243-5337 617-727-4764TTY
Mass. Society for the Prevention of Cruelty to Animals	Boston	800-628-5808
Mass. Society for the Prevention of Cruelty to Children	Boston Worcester	617-587-1500 508-767-3032
The Network/La Red National Domestic Violence Hotline	Statewide Nationwide	617-742-4911 800-799-7233(SAFE) 800-787-3224(TTY)
National Sexual Assault Hotline Stalking Resource Center	Nationwide Nationwide	800-656-4673(HOPE) 800-394-2255

Domestic Violence and Sexual Assault Resources for Military Personnel

Massachusetts Statewide Programs		
Home Base	Statewide Advocacy for Veterans' Empowerment	
Veteran and Family Care	(SAVE)	
One Bowdoin Square	Department of Veterans' Service	
Boston, MA 02114	600 Washington St., 7th Floor	
Services Offered: MSTC	Boston, MA 02111	
Office Phone: 617-913-4772	Phone: 617-210-5743	
www.homebase.org		
Massachusetts Statewide Military Sexual Trauma	Women Veterans' Network	
Coordinators	600 Washington Street, 7th Floor	
Boston Regional Benefit Office	Boston, Ma 02111	
JFK Federal Building	Office Phone: 617-210-5781	
15 New Sudbury Street		
Boston, MA 02203		
National Guard Family Program of Massachusetts	Women Veterans Health Care Call Center	
14 Minuteman Lane	Nationwide Phone: 855-829-6636	
Wellesley, MA 02481		
Phone: 339-202-4800		
E-mail: MANGFamily@aol.com		

West (Berkshire, Franklin, Hampden, Hampshire)		
Air Force	National Guard	
Westover Air Reserve Base	104th FW Family Program Office	
57 Patriot Avenue	Barnes Air National Guard Base	
Chicopee, MA 01022	Westfield, MA 01085	
DSN 589-3862	Phone: 413-568-9151 ext. 6981183	
Office Phone: 413-687-3543		
SARC Contact: 413-557-7272		
Army	Springfield Vet Center	
Watervliet Arsenal	95 Ashley Avenue, Suite A	
1 Buffington Street	West Springfield, MA 01089	
Watervliet, NY 12189-4050	Services Offered: MSTC	
SHARP Phone: 518-266-3699	Phone: 413-737-5167	
National Guard		
Family Assistance Center		
Springfield Armory		
Springfield, MA 01109		
Phone: 781-771-7285, 339-202-5594		

Central (Worcester)		
National Guard	Worcester Vet Center	
Family Assistance Center	255 Park Ave Suite # 900	
Worcester Armory	Worcester, MA 01609	
Worcester, MA 01605	Services Offered: MSTC	
Phone: 781-771-5632, 339-202-4398	Phone: 508-753-7902	
VA Central Western Massachusetts Healthcare System		
Women Veterans Program		
421 North Main Street		
Leeds, MA 01053		
Phone: 413-575-4672		

Northeast (Essex, Middlesex, Suffolk)		
Air Force	Coast Guard	
Hanscom Air Force Base	US Coast Guard D-1 427 Commercial Street	
Bedford, MA	Boston, MA 02109	
DSN: 845-3541	Sexual Assault Response:	
Family Advocacy Program: 781-225-6385	Duty Hours Phone: 617-223-3484	
SARC Phone: 781-225-6401	After Hours Phone: 617-894-9603	
SAPR Hotline: 781-225-7272	SARC Phone: 857-488-8697	
Email: Hanscom.SAPR@us.af.mil	Family Advocacy Program:	
http://www.hanscom.af.mil/About-Us/Sexual-Assault-	Phone: 617-223-3482	
Prevention-and-Response-Program/		
Army	Lowell Vet Center	
Natick Soldier Systems Center	10 George Street, Gateway Center	
General Greene Avenue	Lowell, MA 01852	
Natick, MA 01760	Services Offered: MSTC	
SHARP Hotline: 508-395-9141	Phone: 978-453-1151	
Army	National Guard	
Fort Devens	Joint Force Headquarters	
Devens, MA	Hanscom Air Force Base	
Sexual Harassment/Assault Response Team:	Bedford, MA	
Office Phone: 781-225-6401	SARC Phone: 339-202-3999	
Hotline: 781-225-7272	SARC Hotline: 508-889-6644	
Domestic Violence/Family Advocacy Center:	Family Assistance Center: 781-760-0727, 339-202-3147	
Office Phone: 781-225-6385		
Hotline: 877-785-2020		

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Southeast (Barnstable, Bristol, Dukes, Nantucket, Norfolk, Plymouth)		
Brockton Vet Center	National Guard	
1041L Pearl Street Suite L	Family Assistance Center	
Brockton, MA 02301	Wellesley Armory	
Services Offered: MSTC	Wellesley, MA 02481	
Phone: 508-580-2730	Phone: 781-771-7137, 339-202-4811	
Cape Cod Vet Center	Navy	
474 West Main Street	Navy Operational Support Center Quincy	
Hyannis, MA 02601	85 Sea Street	
Services Offered: MSTC	Quincy, MA 02169	
Phone: 508-778-0124	SARC Phone: 857-939-4507	
Edith Nourse Rogers Memorial Veterans Hospital	Navy	
Military Sexual Trauma Services	Naval Station Newport SAPR	
200 Springs Road	1260 Peary Street	
Bedford, MA 01730	Newport, RI 02841	
Phone: 781-687-3226	Victim Advocate Phone: 401-450-2327, 401-841-2283	
National Guard	New Bedford Vet Center	
102nd FW Family Program Office	73 Huttleston Avenue, Unit 2	
Otis Air National Guard Base	Fairhaven, MA 02719	
Otis ANG Base, MA 02542-1330	Services Offered: MSTC	
Phone: 508-968-4855	Phone: 508-999-6920	
National Guard	VA Boston Healthcare System	
Family Assistance Center	Brockton Campus Military Sexual Trauma Services	
Taunton Armory	Services Offered: MSTC	
Taunton, MA 02780	940 Belmont Street	
Phone: 781-552-0931, 508-822-8024	Brockton, MA 02301	
	Phone: 774-826-2217	

Boston	
Boston Vet Center	New England Center and Home for Veterans
7 Drydock Ave, Suite 2070	17 Court Street
Boston, MA 02210-2303	Boston, MA 02108
Services Offered: MSTC Phone: 857-203-6461	Office Phone: 617-371-1800
	Services Offered: SA/DV
	Website: http://nechv.org/
Coast Guard	VA Boston Healthcare System
Boston First Division	Military Sexual Trauma Services
408 Atlantic Avenue	Jamaica Plain Campus: 150 S. Huntington Avenue, Boston,
Boston, MA 02110	MA 02130
SARC Phone: 857-488-8697, 617-223-3484	West Roxbury Campus: 1400 VFW Parkway, West
Legal Services: 617-223-8500	Roxbury, MA 02132
Military Police: 617-799-7084, 617-223-3333	Phone: 774-826-2217, 617-248-1098
Coast Guard	
US Coast Guard D-1 427 Commercial Street	
Boston, MA 02109	
Sexual Assault Response:	
Duty Hours Phone: 617-223-3484	
After Hours Phone: 617-894-9603	
SARC Phone: 857-488-8697	
Family Advocacy Program: Phone: 617-223-3482	

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