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Comments Submitted by
Katie Burke, Account Administrator
Air Conditioning Association of New England (ACA/NE)
Friday, March 22, 2024
Massachusetts Department of Energy Resources (DOER)

2024 DOER Town Hall – February 29, 2024

Dear Commissioner Elizabeth Mahony,

Thank you for allowing us to submit our comments in response to the Department of Energy Resources' (DOER) most recent Town Hall.

My name is Katie Burke, and I am the Account Administrator for the Air Conditioning Association of New England (ACA/NE), a not-for-profit trade association for residential heating, ventilating, air conditioning, and refrigeration contractors.

ACA/NE members would simply like to propose that any HVAC/R work, where rebates and/or credits are being granted, be required to be installed by a nationally recognized standard (like ACCA QI 5 Standard). This Standard covers all steps to an efficient outcome, including verification.

The two things that would increase the cost and add perplexity are:

1. Lack of standardized guidelines; and
2. Mandatory third-party verification.

Thank you for considering our feedback. We would be happy to discuss it any further, should the opportunity arise.

Warmly,

A handwritten signature in black ink, appearing to read "KEB".

Katie Burke, Account Administrator
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