



MAURA HEALEY
GOVERNOR

KIM DRISCOLL
LIEUTENANT GOVERNOR

ASHLEY STOLBA
INTERIM SECRETARY, EXECUTIVE
OFFICE OF ECONOMIC
DEVELOPMENT

Commonwealth of Massachusetts
Division of Occupational Licensure
One Federal Street, Suite 600
Boston, Massachusetts 02110-2012

LAYLA R. D'EMILIA
UNDERSECRETARY, CONSUMER
AFFAIRS AND BUSINESS
REGULATION

SARAH R. WILKINSON
COMMISSIONER, DIVISION OF
OCCUPATIONAL LICENSURE

**Updated Guidance on the New Licensing Requirements for Persons Engaged in the
Business of Selling Tickets, or the Business of Reselling or Facilitating a Mechanism
for 2 or More Parties to Participate in the Resale of a Ticket of Admission**

Chapter 238 of the Acts of 2024 creates new licensing requirements for persons and entities involved in the sale or resale of tickets of admission to most public events. More specifically, the law amends sections 185A through 185E of chapter 140 of the General Laws. New section 185A states:

No person shall engage in the business of selling tickets or the business of reselling or facilitating a mechanism for 2 or more parties to participate in the resale of any ticket of admission to any theatrical exhibition, public show or public amusement or exhibition required to be licensed under sections 181 and 182 or under chapter 128A, whether such business is conducted on or off the premises on which such ticket or other evidence is to be used, without being licensed by the commissioner of occupational licensure.

While the Division of Occupational Licensure establishes new licensing applications, standards and processes, the Division will not exercise its enforcement authority with respect to the new licensing requirements, including the bond requirement, of the new sections of chapter 140, except to request that persons and entities who may be subject to the new licensing requirements provide their information to the Division. Compliance with the new licensing requirements will not be required until such time as the Division's new licensing procedures are operational.

Persons and entities who may be subject to the new licensing requirements should complete the [form available at this site](#). Please ensure that you confer with your legal representative if you believe that you or your business is subject to the new requirements to make this determination. If you are an interested party, you may also complete the form, available [here](#), and we will use your contact information to update you on our process. When the new licensing procedures are operational, the Division will notify, via email, all parties who have provided contact information in addition to posting the same on the Division's and the Office of Consumer Affairs' websites and social media platforms.

The Division continues to review the new licensing requirements and will use diligent efforts to commence a rulemaking process for implementation not earlier than January 1, 2026. In the meantime, ticket sellers and resellers should ensure that they are complying with all other applicable requirements of chapter 140 of the General Laws, as amended.

Issued and effective as of December 9, 2024; updated July 8, 2025

