

Why did I receive this notice?

You received this notice because all or some of your casino and sports wagering winnings were taken for your past-due child support. Taking your winnings is called an intercept.

Because of the amount of your winnings, Massachusetts law requires the casino and sports wagering operator to check with the Massachusetts Department of Revenue's Child Support Services Division (DOR/CSS) to see if you owe past-due child support.

DOR/CSS told the casino and sports wagering operator to take all or some of your winnings because you owe past-due child support. The amount taken is shown on the payout information you got. The casino and sports wagering operator will send the money to DOR/CSS.

What if I don't agree that I owe any past-due child support?

You need to contact DOR/CSS within 14 days of today's date. If you can't fix things over the phone, DOR/CSS will tell you how to file a written request for a review of your case (this is called an administrative review).

What if I owe both past-due child support and state taxes?

The amount taken will be applied to your past-due child support first. Any money left after your child support obligation has been met will be applied to your past-due tax liability.

When will DOR/CSS give me credit for the amount taken?

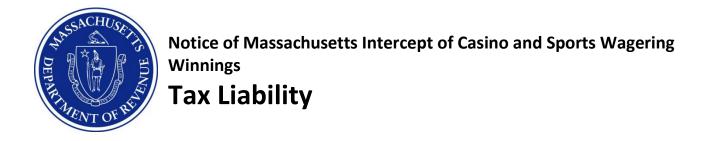
DOR/CSS won't give you credit until they get the money from the casino and sports wagering operator and process it. You can contact DOR/CSS for more information.

What if I want to talk with someone about the intercept?

No one from the casino and sports wagering operator can answer any questions about the intercept. Only DOR/CSS can answer your questions.

How do I contact DOR/CSS?

- Call DOR/CSS at 800-332-2733
- If you disagree with the intercept make sure to call within 14 days



Why did I receive this notice?

You received this notice because all or some of your casino and sports wagering winnings were taken for your past-due state tax liability. Taking your winnings is called an intercept.

Because of the amount of your winnings, Massachusetts law requires the casino and sports wagering operator to check with the Massachusetts Department of Revenue (DOR) to see if you have a past-due state tax liability.

DOR told the casino and sports wagering operator to take all or some of your winnings because of your past-due state tax liability. The amount taken is shown on the payout information you got. The casino and sports wagering operator will send the money to DOR.

What if I owe both past-due child support and state taxes?

The amount taken will be applied to your past-due child support first. Any money left after your child support obligation has been met will be applied to your past-due tax liability.

When will DOR give me credit for the amount taken?

DOR won't give you credit until they get the money from the casino and sports wagering operator and process it. It will take up to five days for DOR to process this payment and credit your DOR account.

What if I want to talk with someone about the intercept?

No one from the casino and sports wagering operator can answer any questions about the intercept. Only DOR can answer your questions.

How do I contact DOR?

• Call DOR at 617.887.6367