



# Doula Certification Program Application Checklists

## Certification checklist

All new applications must contain the following materials:

1. Applicant head shot
2. Completion of **one of the following** MassHealth-related requirements:
  - Completion of the 2-hour MassHealth Doula Provider Training (recommended for MassHealth-enrolled doulas or those planning to enroll as MassHealth providers)
  - Completion of a free, on-demand webinar on benefits, support available for, and opportunities inherent in being a MassHealth doula provider (recommended for those who are not MassHealth-enrolled doula)
    - Note: This webinar will be available in Summer 2026. Applicants who choose this option will be asked to attest that they will complete this requirement by September 30, 2026.
3. Documentation supporting either the Experience Pathway, Training Pathway, proof of MassHealth provider status, or State Reciprocity Pathway (proof of Certification in New York or Rhode Island).
4. A copy of the applicant's government-issued identification. Acceptable forms of ID include:
  - U.S. passport
  - State-issued ID
  - Passports from countries other than the US
  - An RMV-issued identification card, such as the Massachusetts Identification Card
5. A notarized Criminal Offender Record Information ([CORI](#)) [Authorization Form](#)
  - Please download the Authorization Form, fill it out, print it, and have it notarized. Please note that the signature date and notary date must match on the form. You may then scan and upload the notarized form to the certification platform. Visit [this website](#) to find a notary public to complete your CORI form.
6. [Doula Code of Conduct](#) Attestation



Note: You may correct your application within 90 days of review. If you do not correct or withdraw your application within 90 days of review, the program will deny your application. You can reapply for certification no more than 2 times per calendar year.

### **Experience Pathway–Required documents:**

1. **3 completed recommendations** from different former clients for whom the prospective certified doula provided doula services (either paid or volunteer) within the last 5 years. Please use the [Client Recommendation Form](#).
2. **2 completed recommendations** from different licensed health care providers, such as physicians, midwives, social workers, or providers who have observed the applicant providing doula services within the last 5 years. Please use the [Provider Recommendation Form](#).
3. **Attestation that the applicant has completed formal or informal education** in the 6 areas of competencies.

### **Training Pathway–Required documents:**

1. **Proof of completion for a formal doula training program.** Proof may be submitted as either:
  - a. For DPH pre-approved doula training programs:
    - A certificate of completion or other proof of doula training(s) attended. Applicant name, date of completion, and name of training or course must be clearly visible
  - b. For all other doula training programs:
    - A completed Training Information Form, including the name of the training provider/organization and the number of hours spent in each of the six required competency areas; and
    - A certificate of completion or other proof of doula training(s) attended. Applicant name, date of completion, and name of training or course must be clearly visible
2. **Attestation that the candidate has completed formal or informal education** in the 6 areas of competencies.
3. **If the training was completed more than 3 years before the date of application, proof of completion for at least 5 hours of continuing education**



within 12 months prior to submitting the application. Proof of completion must be submitted as a certificate of completion or other proof of training(s) attended.

**MassHealth Provider Pathway (Accepted until March 31, 2028)–Required documents:**

1. **Proof of MassHealth provider status.** Acceptable proof must be submitted as the applicant’s MassHealth provider ID number and a proof of MassHealth provider enrollment status. The proof of provider enrollment status may include the MassHealth Provider Welcome letter or any other document that indicates the applicant's name and enrollment status.

**State Reciprocity Pathway (Accepted until March 31, 2028)–Required documents:**

1. **Proof of certification from either New York or Rhode Island.** Acceptable proof must be submitted as the certificate from RI or NY with the applicant’s name and date of certification clearly visible.



## Recertification checklist

### **All applications for re-certification must include:**

1. A notarized [CORI Acknowledgement Form](#)
2. Proof of completion of qualified continuing education activities for 5 contact hours completed during the 24 months immediately before the certificate expiration date. Acceptable continuing education hours must meet the following criteria:
  - Continuing education activities must focus on one of the following topics:
    - The scope of practice for Doulas;
    - One or more of the core competencies;
    - Special health topics; or
    - New policies determined by the Bureau of Family Health and Nutrition (BFHN)