



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Office of Medicaid**  
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)

## **Doula Services Bulletin 1**

**DATE:** April 2024

**TO:** Doula Services Providers Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth

**RE:** **Coverage of Doula Services**

### **Summary**

Effective December 8, 2023, [130 CMR 463.000: Doula Services](#) and [101 CMR 319.00: Rates for Doula Services](#) established the terms and conditions of MassHealth coverage of doula services and the rates for such services. The purpose of this bulletin is to clarify that doula services are covered for members in the MassHealth coverage types listed under [130 CMR 450.105: Coverage Types](#) with the exception of MassHealth Limited, the Children's Medical Security Plan (CMSP), the Health Safety Net (HSN), and the Medicare Savings Programs (MSPs, previously known as MassHealth Buy-In). At a later date, MassHealth intends to amend 130 CMR 450.105 to reflect this clarification and make any necessary conforming changes.

Doulas should note that members with MassHealth Limited, CMSP, MSP, or the HSN coverage types are not eligible for doula services. Doulas are expected to verify a MassHealth member's coverage type before providing services to the member. Doulas can use the eligibility verification system (EVS) on the [Provider Online Service Center \(POSC\)](#) to verify a MassHealth member's coverage type.

### **MassHealth Website**

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### **Questions**

If you have questions about the information in this bulletin, please

- Contact the MassHealth Customer Service Center at (800) 841-2900, TDD/TTY: 711, or
- Email your inquiry to [provider@masshealthquestions.com](mailto:provider@masshealthquestions.com).

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