



# Town of Dover

5 Springdale Avenue  
P.O. Box 250  
Dover, Massachusetts 02030

Date: August 6, 2019

To: Sean Cronin, Senior Deputy Commissioner of Local Services

From: Gerard Lane, Treasurer-Collector

RE: Dover IT Community Compact

The Commonwealth approached the Town about participating in the Compact program and the town's financial team concluded that this might be a good way to move forward on improving the Town's financial software. The Town was approved for a grant under the Compact to modernize our financial software.

The original systems were standalone and data had to be entered multiple times from paper reports. The project was to integrate data systems between the town's financial offices. The project involved acquisition of a software solution that allows for a flow of transaction data from the Treasurer-Collector and the Assessors to the Town Accountant. The town's financial team sought proposals and participated in demonstrations from several vendors that could provide the required software.

The choice made was VADAR Systems, of Acton, Massachusetts. They provide a cloud based solution that meets the Town's needs and offers the opportunity to expand access to the system to additional departments in the future. Using a cloud based system should also improve security of the data. We were able to complete the contract under an OSD contract. The Accountant also used the conversion as an opportunity to update and rationalize the chart of accounts.

We went live on VADAR for Fiscal Year 2020. The Collector's Office issued the first quarter property tax bills from the new system. The Town Accountant is conducting all Fiscal 2020 transactions in the new system. We continue to fine tune the new system and work towards developing the FY 2021 budget in the fall in VADAR.

If you have any questions, please contact me.

Cc: Chis Dwelley, Town Administrator  
Kathy LaPlant, Town Accountant  
Amy Gow, Board of Assessors  
Board of Selectmen