

Protect Yourself and Your Family from Scams



MassHealth is committed to helping members protect themselves and their families from scams.

We may be reaching out to you soon about your health coverage. MassHealth will never threaten you or your family or ask for your credit card information.

Be on the lookout for scams!

Scammers might pretend to be from a legitimate organization or a government agency. They can use phone, text, or email to try to steal money or something of value from you.

Don't give scammers money or your personal information!

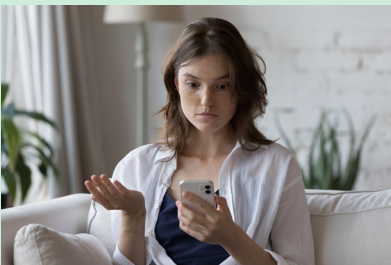
Know What to Look For

If you receive a call, text, or email...

- that threatens you or your family
- warns of legal action
- demands or requests immediate payment
- requires payment by gift card, prepaid debit card, Internet currency, or by mailing cash
- pressures you for personal information
- requests secrecy
- threatens to seize your bank account, or
- tries to gain your trust by providing fake "documentation," false "evidence," or the name of a real government official



It may be a scam!



If you think a scammer may have contacted you, call us at (800) 841-2900 (TTY: 711)