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**NOTICE: Division of Professional Licensure to Resume In-Person
Customer Service June 15, 2021**

Effective Tuesday, June 15, 2021, the Division of Professional Licensure (“DPL”) will resume providing in-person customer service to licensees, license applicants, consumers and members of the public at its Boston office, located at 1000 Washington Street. In-person services were previously suspended due to the COVID-19 public health emergency.

All visitors to DPL’s Boston office are reminded to bring a photo I.D. to gain access to Agency’s public reception area within the building. Please check-in with security on the first floor upon arrival. In addition, due to ongoing construction in the area, all visitors are encouraged to consult see DPL’s [Travel and Parking Information](#) webpage for up-to-date information on travel and parking options.

Please note that visitors to DPL’s Boston office who are fully vaccinated are not required to wear face coverings during their visit and will not be required to provide documentation as to their vaccination status. However, visitors who are not yet vaccinated are advised to follow the guidance from the [U.S. Centers for Disease Control and Prevention \(“CDC”\)](#) regarding [preventative measures](#) such as mask wearing and social distancing. If you are feeling unwell or experiencing symptoms associated with COVID-19, the Agency respectfully requests that you delay your visit, or seek assistance by alternative means such as by phone, e-mail, or through a virtual meeting.

DPL thanks its licensees, consumers, and members of the public for their cooperation during the COVID-19 public health emergency. The Agency and its staff look forward to once again providing in-person services to the public.

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