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**NOTICE: Division of Professional Licensure Walk-in Window
Closed to the Public Effective March 27, 2020**

March 27, 2020

Please be advised that effective 5:00 pm E.S.T. on Friday, March 27, 2020, the Division of Professional Licensure (“DPL”) will temporarily discontinue walk-in services for licensees, consumers, and members of the public. Accordingly, the walk-in window located on the 7th floor will be closed. This closure is expected to last for the duration of the COVID-19 public health emergency declared by Governor Baker.

Please note that while walk-in services will not be available, DPL is still open for business. Licensees, consumers, and members of the public may contact the Agency by calling 617-727-3074 or 617-701-8600 during normal business hours (8:45 am E.S.T. to 5:00 pm E.S.T.) or visiting www.mass.gov/dpl. To obtain detailed contact information for specific DPL boards, divisions, offices or units, please visit www.mass.gov/dpl, or consult the list below:

- Boards of Registration: www.mass.gov/dpl/boards
- Office of Public Safety and Inspections (OPSI): www.mass.gov/dpl/opsi
- Office of Private Occupational School Education: www.mass.gov/dpl/schools

Licensees, consumers, and members of the public are advised that they may submit initial license applications and license renewals for any of DPL’s boards of registration online through the Commonwealth’s [ePLACE Portal \(https://elicensing.mass.gov/CitizenAccess\)](https://elicensing.mass.gov/CitizenAccess) or through [eGov Portal \(https://madpl.mylicense.com/eGov\)](https://madpl.mylicense.com/eGov) for Office of Public Safety licenses.

For those initial license applications that are not online, individuals may download paper applications by visiting the website of the relevant board, division, office or unit that issues the license. Once the application is completed, it can be mailed to the office and will be processed by staff working onsite.

Thank you for your cooperation and understanding.

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