

Green, Shonda (DTC)

From: Tim Dean <timothy.edward.dean@gmail.com>
Sent: Saturday, May 31, 2025 3:14 PM
To: Efiling, DTC; DPU Efiling (DPU)
Cc: rep.nickboldyga@mahouse.gov; john.velis
Subject: Support for D.P.U 25-10 / D.T.C 25-1 (Agawam Resident)

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Hello,

I have been an Agawam resident most of my life, and I wanted to express my support for this inquiry to rewrite utility pole rules and regulations. My primary source of income is running an IT department for a global healthcare service that is extremely bandwidth intensive. At times - I wonder if a city or town like Agawam can keep up with the demand of modern broadband.

Unfortunately, I believe this is a legislation issue in which the incentives are not aligned to get quick access to utility poles and allow fiber to be run on poles. It's not a matter of if fiber will take over modern broadband, it's when.

I just wanted to communicate the impact this has had on me as an Agawam resident, as I have often noticed bandwidth issues during peak hours (8 PM EST or so). I have strategically considered moving to a town like Easthampton or Westfield, where municipal fiber plans are offered.

Please show support for this inquiry, as I think it will allow quicker innovation in the broadband space.

Thanks,
Tim