

Advisory Committee Meeting Minutes May 15, 2024 | 10:30 AM – 12:00 PM

#### In Attendance:

Sheri Gustafson Kyle Baron Michael Cahill Dr. Martha Smith-Blackmore Kara Holmquist Deanna Gualtieri Katherine Foote

This open meeting was held virtually over the ZOOM platform. A PowerPoint presentation was shown over ZOOM to all attendees.

#### I. Fund Totals and Expenditures

Sheri explained the current Fund's revenue totals. The Fund has an unexpended balance of \$592,970 as of 5/15/2024. The revenue intake in CY24 to date was \$408,464. Sheri presented the FY numbers, in FY24 the Fund took in \$601,190. Since inception in 2012, the Fund has taken in \$4,969,582. \$4,290,873 has been from tax donations/ online donations/ grants, \$3,709 from interest, and \$675,000 from line items in the state budget.

#### II. Budget and End of Year Report

Sheri presented a spending breakdown from Fund inception to date. To date, the Fund's spending was in the following distributions: \$3,075891 (71%) for veterinary services, \$122,170 (3%) for ACO training, \$1,110,562 (26%) for administration, \$12,285 (<1%) for marketing, and there is currently a \$572,800 surplus in the Fund that will be factored into the 2024 spending.

Sheri presented the Fund's CY24 approved budget. CY24 approved budget of \$658,020 had the following allocations: 73% for veterinary services, 3% for ACO training, 25% for administration, and less than 1% for marketing. The budget planned to utilize \$168,020 in rollover revenue from CY23. Sheri recommended no change to the CY24 approved budget now that tax season numbers have been reported.

The Advisory Committee (AC) members had no objections to keeping the CY24 budget as written.

#### III. FY24 Line Item/ Grants

Sheri stated that the FY23 budget line item of \$100,000 is 100% spent and that the FY24 budget line item of \$100,000 is 100% spent, The FY24 budget line item is fully spent to help an additional 400 surgeries with the average cost of \$250.

Sheri presented that in 2022 The Stanton Foundation gave the Fund 1 grant totaling \$75,000. In 2023, The Stanton Foundation gave the Fund 2 grants totaling \$105,00, one of which was specifically for canines needing emergency services.

In May 2024, The Stanton Foundation gave the Fund another grant of \$75,000, designated to helping canines in municipal shelters and at 501c3 organizations.

#### IV. Spay/Neuter Voucher Program

#### a. Animal Eligibility Updates

Sheri presented that the Fund had discovered some misuse of the voucher program. It was found that a couple of shelters/rescues were asking ACOs to take in owner surrenders to obtain priority vouchers for spay/neuter. The department discussed this matter promptly after the misuse was verified and decided that animals that ended up in ACO care through voluntary owner surrenders were no longer eligible for voucher assistance unless special circumstances were stated and approved by the Fund. Mike Cahill explained that dogs and cats that have been voluntarily surrendered to a municipal animal control facility for rehoming do not qualify under the mission of preventing animal homelessness. Since they are becoming voluntarily homeless. The Committee had no objections to the voucher eligibility change.

#### **b.** Numbers

Sheri presented that the Fund has helped 20,762 animals to date equaling 3.1 million spent. In CY24 the Fund has had 664 vouchers redeemed so far and has an additional 753 vouchers outstanding equaling \$137,175.

Sheri presented a slide on CY24 voucher trends. To date in CY24 1,138 vouchers have been issued and disseminated accordingly: 35.7% to waitlist animals, 26.1% to ACO animals, 24.2% to animals at voucher day clinics, and 13.9% to animals in emergency/priority situations. In 2024, 436 vouchers had been redeemed to date in the following categories: 49.8% at voucher day clinics, 22.4% for animals in ACO care, 15.7% for animals in emergency/priority situations, and 12.1% for animals on the waitlist.

The Committee discussed the trends. Sheri mentioned that the most likely reason for the low waitlist redemption rate is due to the long wait times for services. Sheri stated that the Fund has also seen a large increase in applications that state that they have gotten their pets from a private party. Mike Cahill suggested that we remove the category private party from the application and leave the question open-ended.

#### c. Wait List

Sheri gave an update on the voucher wait list and tracking system. In January 2024, the Fund created a waitlist tracking system so that applicants can watch a webpage that illustrates our voucher flow and how long the wait could be for them. Kyle presented that the current waitlist has 730 plus animals waiting for assistance, that vouchers are currently being issued from applications received in August 2023, and that the rate of issue is approximately \$60,000 in vouchers monthly.

#### d. Providers

Kyle stated that the program recently welcomed Friends of Franklin County Regional as a municipal partner, Berkshire Humane Society, and Mill Valley Veterinary.

Sheri presented the Voucher Program's veterinary rates. The Fund raised reimbursement rates on July 1<sup>st</sup>, 2023. All rate tiers increased by \$50. The current tier 1 rate is \$150 for a male cat, tier II rate for female cats is \$200, tier III rate for a small male dog is \$250, tier IV rate for small female dogs and large male dogs is \$300 and tier V rate for large female dogs is \$350.

Sheri presented a graph showing spay/neuter rates from various low-cost and subsidized programs across New England. Sheri said that after reviewing the data she felt that the Fund should increase dog spay/neuter reimbursement rates and that cat reimbursement rates should stay at the current rates. Sheri proposed that all canine reimbursement rates be raised by \$50 for FY25 and that all other reimbursement rates that were increased in 2023 remain the same. Dr. Martha Smith-Blackmore stated that she agrees with the veterinary increase and that current reimbursement levels have prevented some veterinarians from joining the program. The Committee approved raising all canine reimbursement tiers by \$50 effective July 1st, 2024. Sheri stated that rates will continue to be evaluated annually or as needed.

#### V. Promotions/Events/Marketing

Sheri stated that once the reimbursement rates take effect, the Fund will work on promotional campaigns, to get the word out to potential providers and partners.

#### VI. Animal Control Officer Training

#### a. 2024 ACO Designations

Sheri presented that for the 2024 designation mailing, the Fund revamped the designation portal and designation form. Sheri reported that these changes seemed to increase municipal compliance from 50% in 2023 to 82% so far in 2024.

#### **b.** ACO Core Training

Sheri said the Fund plans to have two sessions of the Core Competencies Training in 2024. Session I will be Sept. 23<sup>rd</sup> and Sept 30<sup>th</sup> in Central MA and Session II will be Oct. 6<sup>th</sup> and 7<sup>th</sup> in Eastern MA. Virtual attendance will be an option if needed.

Sheri plans to create a new Core final exam video and update the MA Animal Laws Book before the Core.

#### c. RFR Update

Sheri stated that Commbuys has a new system, so training contracts have been delayed but that she hopes to be able to send them soon.

#### d. CE Training

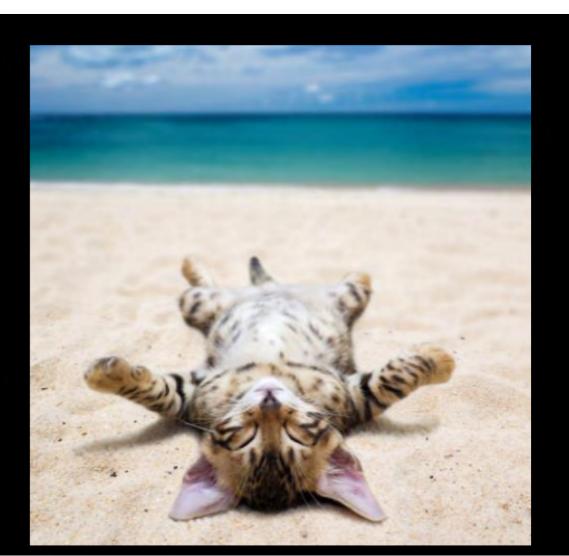
Sheri reported that after July 1 2024, ACO will be required to use the CE Submission portal and that the next round of CE compliance letters will be emailed to ACO in Summer 2024.

The Committee decides to set the next MAF AC meeting date of: Wednesday, September 18th at 10:30 AM



## Advisory Committee Meeting

5/15/24 Bring on the Summer



# **AGENDA**



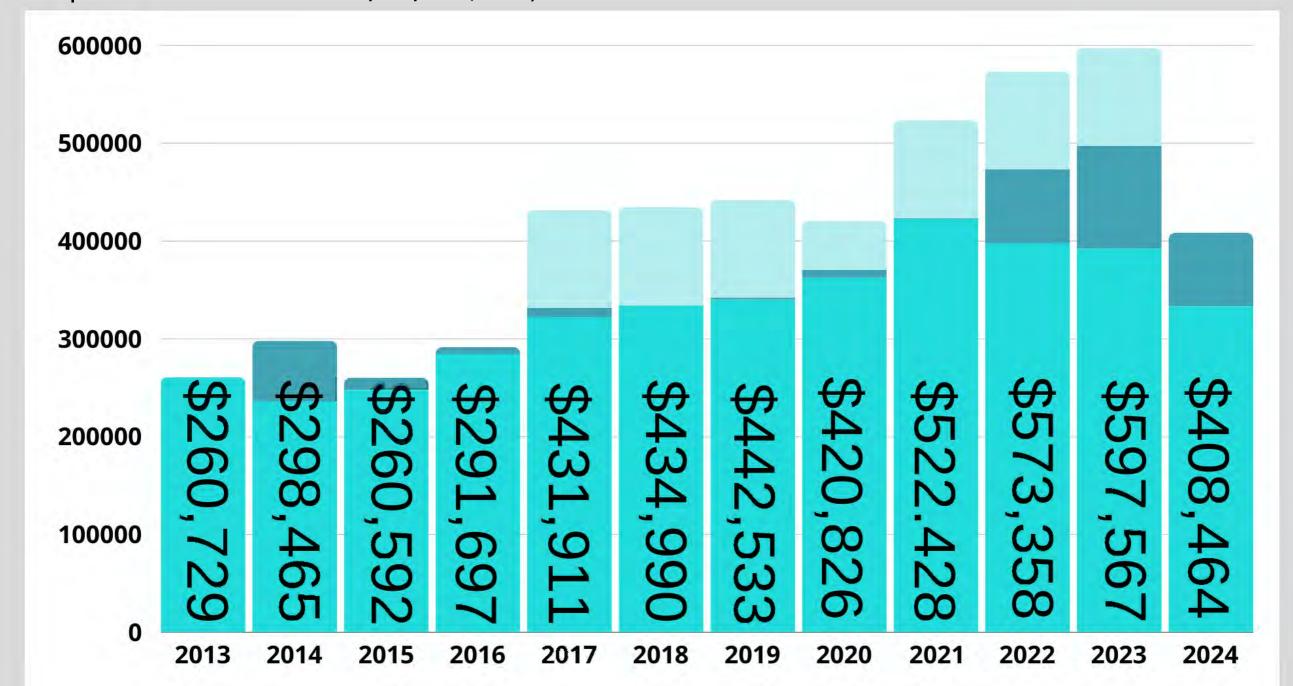
- I. Fund Totals and Expenditures
  - A. Review of Balance/ Budget
- II. Budget / 2024 Tax Donations
- III. FY24 Line Item/ Grants
- IV. Spay/Neuter Voucher Program
  - A. Animal Eligibility
  - **B. Numbers**
  - C. Wait List
  - C. Providers

- V. Promotions/ Events/ Marketing
- **VI. Animal Control Officers** 
  - A. 2024 ACO Designations
  - **B. 2024 Core Training**
  - C. RFR Update
  - D. CE Training

# FUND TOTALS AND EXPENDITURES

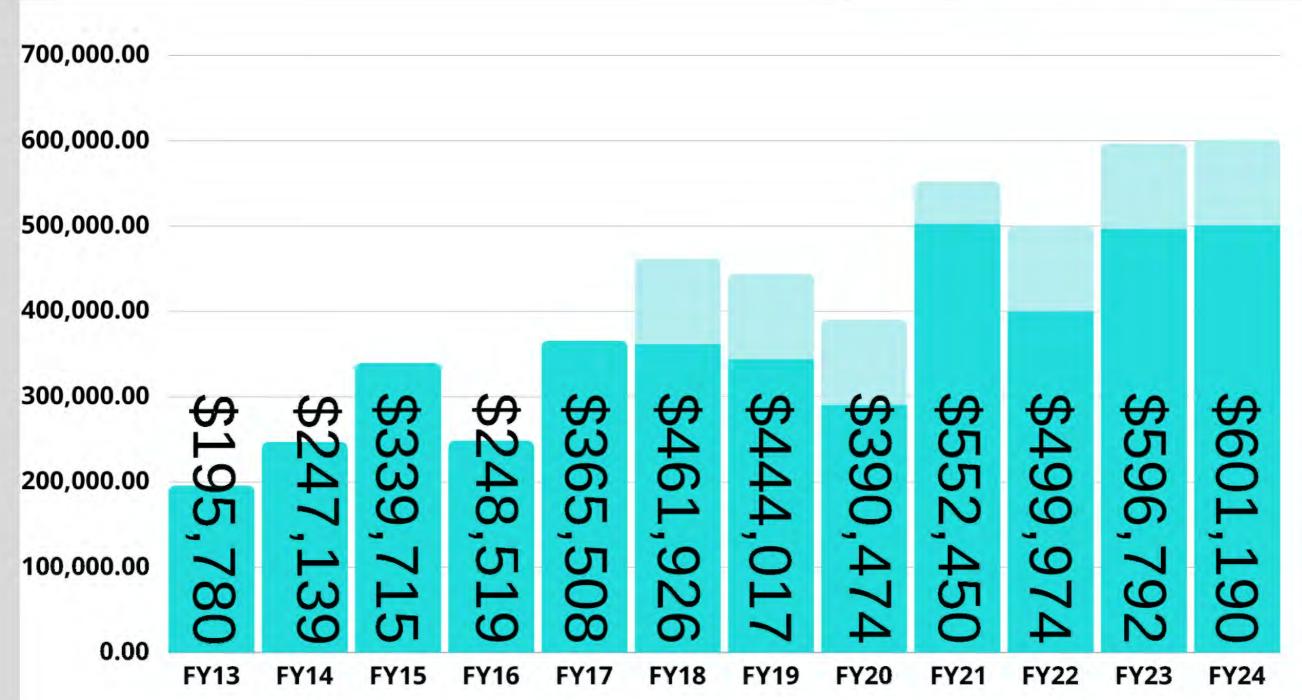


Unexpended balance as of 5/15/24 \$592,970



# FUND TOTALS AND EXPENDITURES





# How our donations have grown....

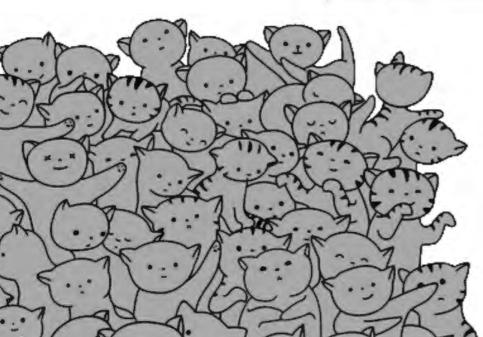


	\$	4,969,582.99								
	tota	donations/grants	inte	erest	lin	e item	ta	donations	onl	ine/grants
2013	\$	260,729.55		0			\$	260,670.55		59
2014	\$	298,086.38		378.73			\$	235,995.38		62091
2015	\$	260,303.06		289.6			\$	247,689.33		12613.73
2016	\$	291,494.16		123.15			\$	284,828.37		6665.79
2017	\$	331,685.67		225.98	\$	100,000.00	\$	322,220.04		9465.63
2018	\$	334,590.90		399.44	\$	100,000.00	\$	334,290.90		300
2019	\$	342,064.72		469.06	\$	100,000.00	\$	340,150.72		1914
2020	\$	370,686.42		139.68	\$	50,000.00	\$	362,536.42		8150
2021	\$	422,405.32		22.89	\$	100,000.00	\$	421,415.32		990
2022	\$	472,994.17		364.27	\$	125,000.00	\$	397,299.17		75,695
2023	\$	497,567.70		1098.25	\$	100,000.00	\$	392,567.70		105,000
2024	\$	408,265.75		198.14			\$	333,140.75		75,125
	\$	4,290,873.80	\$	3,709.19	\$	675,000.00	\$	3,932,804.65	\$	282,944.15
4,969,582.99		86%		<.0001%		14%				

# FUND TOTALS AND EXPENDITURES



Revenue to date \$4,893,708	% of Spent	Expenses to Date \$4,320,908
Veterinary	71%	\$3,075,891.14
ACO Training	3%	\$122,170.00
Administration	26%	\$1,110,562.14
Marketing	<1%	\$12,284.05
Surplus	12%	\$572,800.00



Over 26,700 vouchers have been distributed.



**Proposed 2024 Budget** 

\$658,020= \$420,000 from 2024 Donations \$100,000 FY25 Line Item \$168,000 from rollover from 2023

\* would leave a buffer of approx. \$280,000 in the Fund

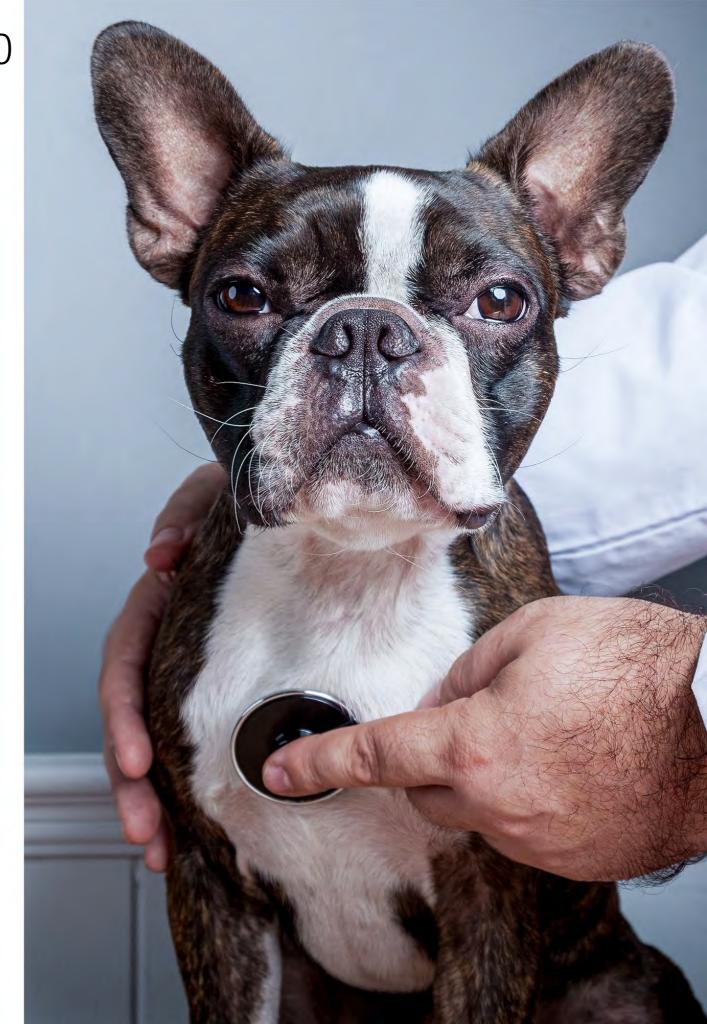
#### APPROVED BY ADVISORY COMMITTEE 1.10.24

2024 Proposed Budget	Estimated Revenue \$550,000	Proposed Expenses \$688,020		
Veterinary	73%	\$500,000		
ACO Training	3%	\$21,920		
Administration	25%	\$162,000		
Marketing	<1%	\$3,100		
Surplus	24%	-\$168,020		

FY23 Budget Line Item \$100,000 plus an additional \$25,715 from MDAR Admin FULLY SPENT

### FY24 Budget Line Item \$100,000 FULLY SPENT

- Funded 400 additional surgeries
- Average cost \$250
- Helped animals in 105 municipalities
- 84 animals in urgent situations
- 247 cats helped
- 153 dogs helped



#### The Stanton Foundation Grants

2022= \$75,000

2023 = \$105,000

2024 = \$75,000

May 23' \$30,000 Emergency Grant

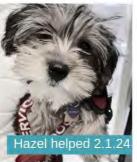
- 58 Canines Helped
- From 37 municipalities
- 49 Pyometra/ 9 Dystocia

#### November 23' \$75,000

- 221 Canines Helped
- From 81 municipalities
- 52 canines received emergency services

May 24' \$75,000

Designated for canines in municipal shelters or at 501c3 organizations.













#### **The Stanton Foundation Grant**

Final Report 3.18.24

Support

In November of 2023, the Massachusetts Animal Fund received a very generous grant in the amount of \$75,000 from The Stanton Foundation to help canines in need of spay/neuter across the Commonwealth!



#### Canines Helped

221 canines in need in Massachusetts received FREE spay/neuter assistance through The Stanton Foundation Grant. Of the canines helped, 49 were municipal shelter dogs waiting for adoption, and 172 dogs were owned by low-income MA residents; who couldn't afford to get spay/neuter services for their dogs on their own.



#### **Areas Supported**

This grant provided FREE services to canines in 81 municipalities through the collaborative effort between the Fund, 26 veterinary providers and 6 municipal partners.





During the grant period, 164 canines obtained vouchers for spay/neuter on the same day their application was received, reducing the average voucher wait for canines helped by this grant to just 37 days. Without the grant the average wait-time to receive a canine voucher would have been closer to 200 days.

#### Lives Saved



Thanks to The Stanton Foundation support, 52 canines (out of the 221) received FREE immediate emergency services. 29 canines received FREE spay services to resolve a pyometra infection. 2 canines received FREE life-saving dystocia spay services. 4 canines received FREE spay/neuter services to help resolve medical issues. 9 canines received FREE spay/neuter services to be able to keep them in housing with their families. 8 canines received FREE spay/neuter services to help get them out of a potentially dangerous situation.

**Grant Utilized** 

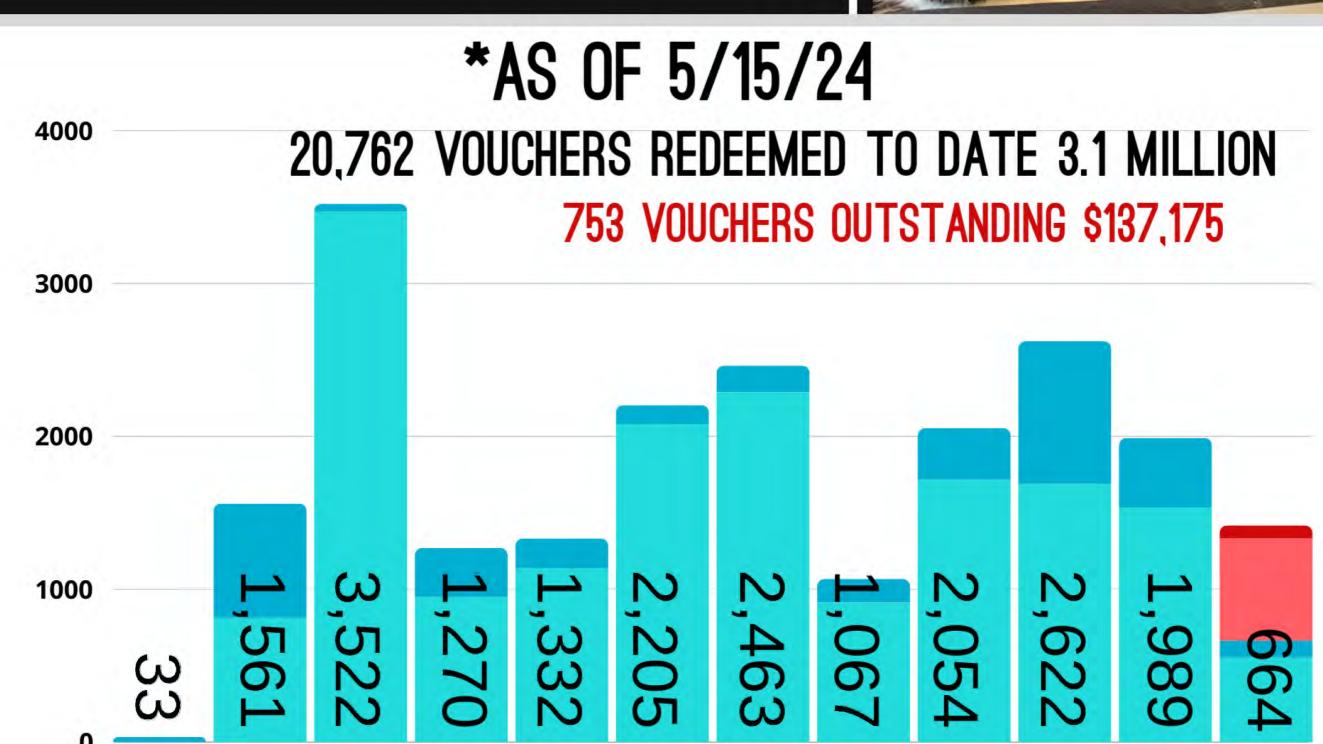
\$75,075

100%

Through Nov. 1, 23' - Feb. 21, 24'

221 canines received assistance, \$340 was the average cost of their care.







#### S/N Quick Notes:

Newest Providers-Friends of Franklin County Regional Berkshire Humane Mill Valley Veterinary (Belchertown)

2 providers in process1-Worcester County1-Plymouth County

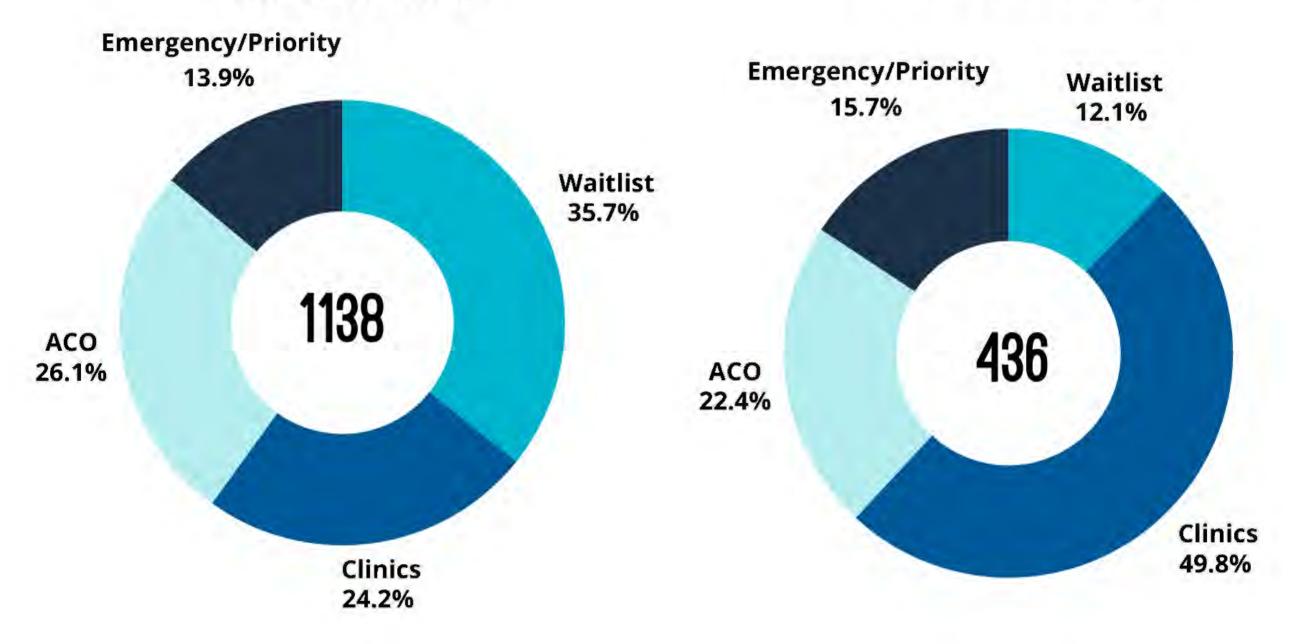
#### **Current Waitlist-**

- -730 plus providers lists (\$163,000)
- -Requests currently being issued from Aug 23.
- -current distribution rate approx. \$60,00 a month

### 2024 Trends



### 2024 REDEEMED



### **New Waitlist Tracking**

#### Mass Animal Fund Waitlist

#### **Dog Voucher Tracker**

were issued a waitlist number. This chart is updated weekly and designed so that you can check on our waitlist progress, and help estimate when your voucher will be issued.



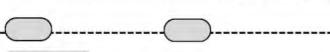
#### Issued Numbers will be listed in blue

/D-0006 WD-0007 WD-0008 WD-0009 WD-0010 WD-0011 WD-0012 WD-0013 WD-0014 WD-0015 WD-0016 WD-0017 WD-0018 WD-0019 WD-0020 WD-0021 WD-0022 WD-0023 WD-0024 WD-0025 WD-0026 WD-0027 WD-0028 WD-0029 WD-0030 WD-0051 WD-0052 WD-0053 WD-0054 WD-0055 WD-0031 WD-0032 WD-0033 WD-0034 WD-0035 WD-0056 WD-0057 WD-0058 WD-0059 WD-0060 WD\_0034 WD\_0037 WD\_0038 WD\_0039 WD\_0040 WD-0041 WD-0042 WD-0045 WD-0044 WD-0045 WD-0066 WD-0067 WD-0068 WD-0069 WD-0070 WD-0046 WD-0047 WD-0048 WD-0049 WD-0050 WD-0071 WD-0072 WD-0075 WD-0074 WD-0075

WD-0061 WD-0062 WD-0063 WD-0064 WD-0065

WD-0076 WD-0077 WD-0078 WD-0079 WD-0080 WD-0081 WD-0082 WD-0083 WD-0084 WD-0085 WD-0086 WD-0087 WD-0088 WD-0089 WD-0090 WD-0091 WD-0092 WD-0093 WD-0094 WD-0095 WD-0096 WD-0097 WD-0098 WD-0099 WD-0100

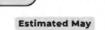
**Estimated February** 



#### **Estimated April**

WD-0151 WD-0152 WD-0153 WD-0154 WD-0155 WD-0156 WD-0157 WD-0158 WD-0159 WD-0160 WD-0161 WD-0162 WD-0163 WD-0164 WD-0165 WD-0164 WD-0167 WD-0168 WD-0169 WD-0170 WD-0171 WD-0172 WD-0173 WD-0174 WD-0175

WD-0126 WD-0127 WD-0128 WD-0129 WD-0130 WD-0131 WD-0132 WD-0133 WD-0134 WD-0135 WD-0136 WD-0137 WD-0138 WD-0159 WD-0140 WD-0141 WD-0142 WD-0145 WD-0144 WD-0145 WD-0146 WD-0147 WD-0148 WD-0149 WD-0150 WD-0101 WD-0102 WD-0103 WD-0104 WD-0105 WD-0106 WD-0107 WD-0108 WD-0109 WD-0110 WD-0111 WD-0112 WD-0113 WD-0114 WD-0115 WD-016 WD-0117 WD-0118 WD-0119 WD-0120 WD-012I WD-0122 WD-0123 WD-0124 WD-0125

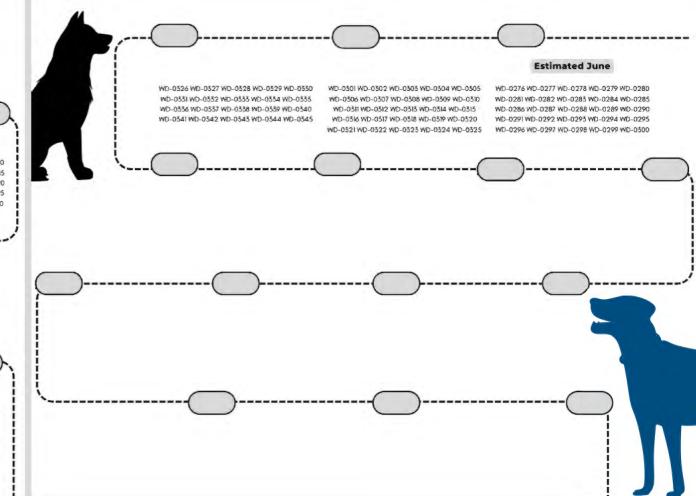


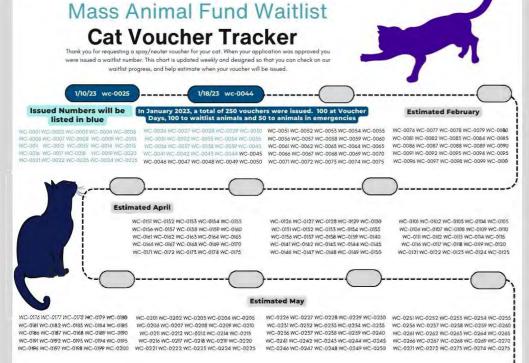
WD-0196 WD-0197 WD-0198 WD-0199 WD-0200 WD-0221 WD-0222 WD-0223 WD-0224 WD-0225 WD-0246 WD-0247 WD-0248 WD-0249 WD-0250

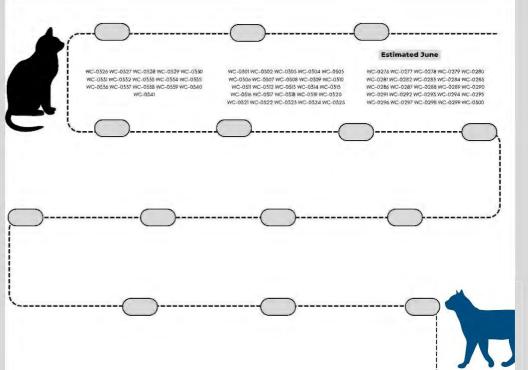
WD-0176 WD-0177 WD-0178 WD-0179 WD-0180 WD-0201 WD-0202 WD-0203 WD-0204 WD-0205 WD-0226 WD-0227 WD-0228 WD-0229 WD-0230 WD-0181 WD-0182 WD-0183 WD-0184 WD-0185 WD-0206 WD-0207 WD-0208 WD-0209 WD-0210 WD-0251 WD-0252 WD-0255 WD-0254 WD-0255 WD-0186 WD-0187 WD-0188 WD-0189 WD-0190 WD-0211 WD-0212 WD-0213 WD-0214 WD-0215 WD-0236 WD-0237 WD-0238 WD-0239 WD-0240 WD-0191 WD-0192 WD-0193 WD-0194 WD-0195 WD-0216 WD-0217 WD-0218 WD-0219 WD-0220 WD-0241 WD-0242 WD-0243 WD-0244 WD-0244 WD-0245 WD-024

WD-0266 WD-0267 WD-0268 WD-0269 WD-0270 WD-0271 WD-0272 WD-0273 WD-0274 WD-0275

WD-0251 WD-0252 WD-0253 WD-0254 WD-0255 WD-0256 WD-0257 WD-0258 WD-0259 WD-0260 WD-0261 WD-0262 WD-0263 WD-0264 WD-0265



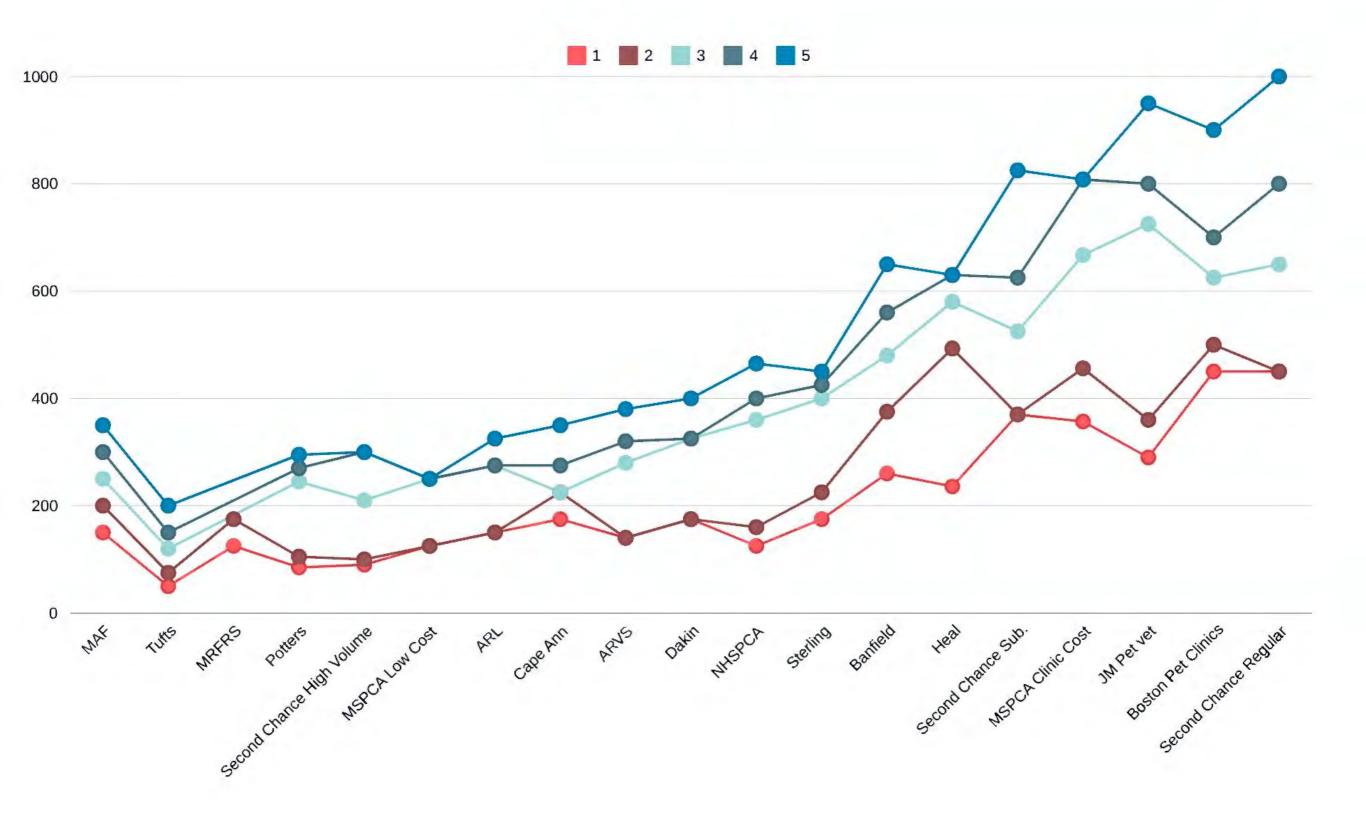






## Current Rates (revaluate in May 2024)

Tier 1	Cat Neuter	\$150
Tier II	Cat Spay	\$200
Tier III	Small Dog Neuter	\$250
Tier IV	Small Dog Spay/ Large Dog Neuter	\$300
Tier V	Large Dog Spay	\$350





## New Rates (proposed) for FY25

Tier 1	Cat Neuter	\$150
Tier II	Cat Spay	\$200
Tier III	Small Dog Neuter	\$300 \$250
Tier IV	Small Dog Spay/ Large Dog Neuter	\$350 \$300
Tier V	Large Dog Spay	\$400 \$3 <del>5</del> 0



### **Current Complication Rates**

#### Recommend NO change

	Complication Add-on Rates			
Parasites	1 med \$20	2 or more meds \$35		
Cryptorchid	Inguinal \$40	Abdominal \$75		
Hernia Repair	simple \$40	\$75		
Extra Large	> 75 lbs \$50	>100 lbs. \$75		
Older >5	\$40	with/bloodwork \$75		
Estrus	\$35			
Obese	\$40			
Dystocia/ Pyometra	Cat \$150	Dog \$200		
Stand Alone Reimbursements: MDAR Request or if animal is found to already be S/N				
1 vaccine \$25	2 vaccines \$35	Under Anesthesia extra \$50		
MDAR Emergency Related Medical Request: \$Determined at preapproval				

## ACO TRAINING



#### **2024 Goals**

- Update MA Law book.
- NEW Core final exam video
- Increase ACO handouts short documents with procedural guidance
- Session 1 Sept. 23rd + 30<sup>th</sup> Palmer MA?
- Session 2 Oct. 6<sup>th</sup> and 7<sup>Th</sup> Westborough, MA virtual option



2024 ACO Designations emailed, and due back on Feb 1st, 2024. Last year we saw a huge drop in compliance. 2024 mailing- revamped designation portal and sheet. 82% compliance in 2024 up from around 50%!!!



Next Meeting....

August?