

QUARTERLY REPORT ON THE PERFORMANCE OF THE ONE CARE PROGRAM DRAFT 9_10_14
The purpose of this proposed report is to inform the work of the One Care Implementation Council.

Easy-to-read reporting template to be developed based on approval by the Council.

| Plan Submission | Value of the Measure | Data and Calculations | Benchmarks |
|-----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| 1 Enrollment by Rating Category | Allows for an analysis of the relative mix of each plan. | Data: Plan provides enrollment by RC. To the extent feasible, plan should also provide the number of persons with Intellectual Disabilities (ID) by RC. Calculation(s): Enrollment distribution by RC for each plan. | Compare the mix of plans and to the overall mix for the program. |
| 2 Plan Enrollment by Race and Ethnicity | Demonstrates the diversity of each plan's enrollment. | Data: Plan provides the number of non-white enrollees. Calculation(s): Percentage of non whites as a share of each plan's enrollment = [Non white enrollees/total plan enrollment] | Compare the % of non white enrollees in each plan to the overall average for the program. |
| 3 Revenue Sources | Allows for an analysis of the proportionate share of payer revenue: Medicaid, Medicare, and Other. | Data: Plan provides total revenue by source; plan should note if revenue for Medicaid includes or excludes withholds for quality and risk pool for LTSS. Calculation(s): Medicaid/Total revenue, Medicare/Total revenue, Other/Total revenue | Compare the composition of revenue across plans. |
| 4 Plan Spending by Rating Category and by Service | Allows for an understanding of how revenue is being spent across RCs and across services and how plans are providing services to enrollees across comparable RCs. | Data: Total plan PMPM spending by major categories of spending and by RC: (1) all medical care, (2) behavioral health inpatient, (3) behavioral health non inpatient, (4) LTSS community, (5) LTSS institutional, (6) IL-LTSS coordination, (7) DME, (8) Rx for psychopharm, (9) Rx for all other, (10) all other service costs, and (11) administration. Calculation(s): Distribution of PMPM spending by RC across plans. | Compare PMPMs by RC and to the average PMPMs by RC for the program (above/below average). |
| 5 Community-Based LTSS: PCA Spending on a PMPM Basis | Allows for monitoring of PCA use across plans, using spending as a proxy. | Data: PMPMs for PCA services by RC. Calculation(s): Relative ratio between PMPM spending by RC for each plan to the average PMPM by RC across all plans. | Compare to the average PMPM for each RC (above/below average). |
| 6 Dental: Oral Health Visit Within 9 Months of Enrollment | Demonstrates plan's effectiveness in providing dental services to new enrollees. Dental services are a promised new benefit to new enrollees. | Data: The number of new enrollees due for an oral health visit in that quarter, and the number who received the visit. Calculation(s): [Those with a visit w/in 90 days/All those due for a visit within 90 days] | Compare effectiveness of plans, determine appropriate action. |
| 7 Hospital Use | Allows for a review of the level of hospital use by each plan. | Data: Hospital admissions for medical, hospital admissions for behavioral, readmissions for medical, readmissions for behavioral health. Data by RC. Calculation(s): Hospital admission per 1,000, 30-day readmission rates. | Compare measures across plans. |
| 8 Alternative Payment Methods | Provides an overview of how plans are paying providers. | Data: Plan separates total health care spending into two large categories: FFS payments made to providers, and payments made to providers on a non-FFS. Calculation(s): Relative mix of payments to providers. | Compare plan mix to the average for the program, compare One Care to the Mass market. |
| 9 Financial Health: Operating Profit/Loss Ratio | Allows for an assessment of the plan's financial stability. | Data: Plan provides total revenue, total expenditures, and operating margin. Calculation(s): Profit/loss in dollar and in percent terms. | Compare P/L across plans. |
| 10 Service Spending: Medical Loss Ratio (MLR) | Allows for a look at the percentage of revenue spent on medical costs. | Data: Plan provides total revenue and total medical expenses. Calculation(s): MLR calculated by plan. | Benchmark TBD by Council. |