



Commonwealth of Massachusetts  
Executive Office of Energy and Environmental Affairs

## Department of Environmental Protection

Address: 100 Cambridge Street, Suite 900, Boston MA 02114 | Phone: 617-292-5500

**Maura T. Healey**  
Governor

**Kim Driscoll**  
Lieutenant Governor

**Rebecca Tepper**  
Secretary

**Bonnie Heiple**  
Commissioner

April 8, 2026

Ms. Donna LaScaleia  
Director of Public Works  
125 Locust Street  
Northampton, MA 01060

**Re:** City/Town: Northampton  
**Permittee:** Northampton Department of Public Works  
Public Water Supply (PWS) # 1214000  
Program: Water Management Act  
WMA Permit # 9P2-1-06-214.01  
**Action:** **DRAFT** Renewed Permit

Dear Ms. LaScaleia:

Please find the attached:

- Findings of Fact in Support of the renewal of WMA Permit #9P2-1-06-214.01; and,
- Renewed **DRAFT** WMA Permit #: 9P2-1-06-214.01 for withdrawals by Northampton Department of Public Works in the Connecticut River Basin.

Pursuant to 310 CMR 36.27(6)(8), the Department of Environmental Protection (MassDEP) will now publish notice in the Environmental Monitor that a **DRAFT** Permit is available for review and comment for 30 days from the **April 8, 2026** publication in the Environmental Monitor. Notice of the comment period will also be sent to all registrants, permittees and those having non-consumptive use statements within the Connecticut River Basin. MassDEP expects to issue the final permit within 30 days of the close of the comment period. The signature on this cover letter indicates formal issuance of the attached document.

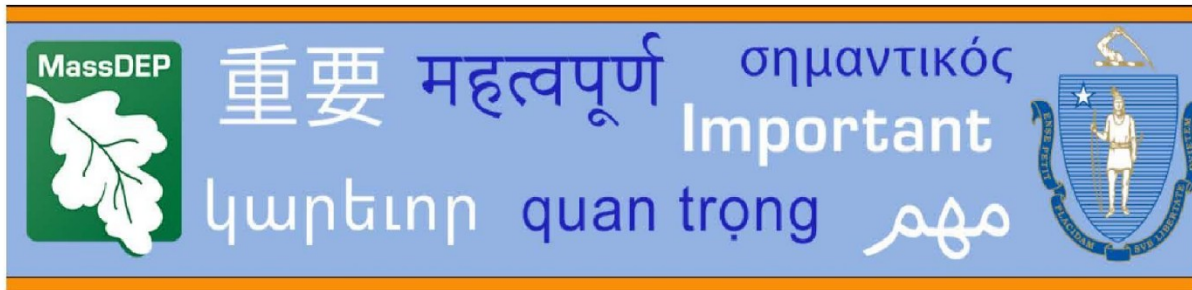
If you have any questions regarding the permit, please contact Andrew Brolowski at [andrew.brolowski@mass.gov](mailto:andrew.brolowski@mass.gov) or 857-278-5634.

Sincerely,

Duane LeVangie  
Water Management Program Chief  
Bureau of Water Resources

ecc: Andrew Kelly, Drinking Water Chief, MassDEP Springfield  
Lydia Olson, Mass Rivers Alliance  
Jennifer Pederson, MA Water Works Association  
Duane LeVangie, Water Management Program Chief

[mass.gov.sharepoint.com/W:\DWPWMA\Permits Renewals\Connecticut\Northampton-1214000-DRAFT Permit Renewal-9P2-1-06-214.01-2026-4-8](https://mass.gov/sharepoint.com/W:\DWPWMA\Permits Renewals\Connecticut\Northampton-1214000-DRAFT Permit Renewal-9P2-1-06-214.01-2026-4-8)



## Communication for Non-English-Speaking Parties

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### Español Spanish

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### 繁體中文 Chinese Traditional

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### Ayisyen Kreyòl Haitian Creole

Dokiman sa a enpòtan epi yo ta dwe tradui l imedyatman. Si w bezwen tradui dokiman sa a, tanpri kontakte Direktè. Jistis Anviwònmanal MassDEP a nan nimewo telefòn ki endike anba a.

### Việt Vietnamese

Tài liệu này và quan trọng và phải được dịch ngay. Nếu quý vị cần bản dịch của tài liệu này, vui lòng liên hệ với Giám Đốc Phòng Công Lý Môi Trường của MassDEP theo số điện thoại được liệt kê bên dưới.

### ប្រទេសកម្ពុជា Khmer/Cambodian

ឯកសារនេះមានសារៈសំខាន់  
ហើយកម្ចីត្រូវបានបកប្រែភ្លាមៗ។  
ប្រសិនបើអ្នកត្រូវការអោយឯកសារនេះបកប្រែ  
សូមទាក់ទងនាយកផ្នែកយុត្តិធម៌បរិស្ថានរបស់  
MassDEPតាមរយៈលេខទូរស័ព្ទដែលបានរាយដូចខា  
ងក្រោម។

### Kriolu Kabuverdianu Cape Verdean

Es dokumentu sta important i tenki ser tradusidu imediatamenti. Se nho ta presisa ke es dokumentu sta tradisidu, por favor kontata O Diretor di Justisia di Environman di DEP ku es numero di telefoni menxionadu di baixo.

**Русский Russian**

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**Deutsch German**

Dieses Dokument ist wichtig und muss sofort übersetzt werden. Wenn Sie eine Übersetzung dieses Dokuments benötigen, wenden Sie sich bitte an MassDEP's Director of Environmental Justice (Direktor für Umweltsprachlichkeit in

**Ελληνική Greek**  
αυτό είναι πολύ σημαντικό και ταφραστεί αμέσως. Αν χρειάζεστε ου έγγραφο αυτού, παρακαλώ ε με τον Διευθυντή του Τμήματος κής Δικαιοσύνης της ης στον αριθμό τηλεφώνου που παρακάτω

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هذه الوثيقة مهمة ويجب ترجمتها على الفور. إذا كنت بحاجة إلى ترجمة هذه الوثيقة، يرجى الاتصال بمدير العدالة البيئية في MassDEP على رقم الهاتف المذكور أدناه.

**Ελληνική Greek**  
Το έγγραφο πρέπει να μεταφραστεί επικοινωνήσ Περιβαλλοντι Μασαχουσέτι αναγράφεται

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**հայերեն Armenian**  
Այս փաստաթուղթը կարևոր է, և պետք է անհապաղ թարգմանել այն: Այս փաստաթուղթը կարևոր է, և պետք է անհապաղ թարգմանել այն: (MassDEP-ի Ընտանացիական Կարգերով) արդարադատության դեպարտին (Director of Environmental Justice)՝ ստորև նշված հեռախոսահամարով

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**فارسی Farsi Persian**  
این نوشتار بسیار مهمی است و باید فوراً ترجمه شود. اگر نیاز به ترجمه این نوشتار دارید لطفاً با مدیر عدالت محیط زیستی MassDEP در شماره تلفن ذکر شده زیر تماس بگیرید.

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**हिन्दी Hindi**

यह दस्तावेज महत्वपूर्ण है, और इसे तुरंत अनुवाद कराने की जरूरत है। यदि आपको इस दस्तावेज का अनुवाद कराने की जरूरत है, तो कृपया नीचे दिए गए MassDEP के पर्यावरणीय न्याय टेलीफोन नंबर पर MassDEP से संपर्क करें।

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### Findings of Fact in Support of **DRAFT** Permit Decision City of Northampton Water Management Act Permit #9P2-1-06-214.01

The Massachusetts Department of Environmental Protection (“MassDEP” or “the Department”) makes the following *Findings of Fact* in support of the attached renewed Water Management Act (WMA) Permit # 9P2-1-06-214.01 and herewith includes reasons for issuing the permit and for conditions of approval imposed, as required by M.G.L. c. 21G, § 11. The issuance of this permit is in response to the timely filing of a water withdrawal permit renewal application by the City of Northampton Department of Public Works (“Northampton” or the “City”).

#### **The Water Management Act (M.G.L. §21G)**

The Water Management Act (Act) requires that MassDEP issue permits that balance a variety of factors including without limitation:

- impact of the withdrawal on other sources of water,
- water availability within the *Safe Yield* of the source,
- reasonable protection of existing water uses, land values, investments, and enterprises,
- proposed use of the water and other existing or projected uses of water from the water source,
- municipal and Massachusetts Water Resources Commission (WRC) water resource management plans,
- reasonable conservation consistent with efficient water use,
- reasonable protection of public drinking water supplies, water quality, wastewater treatment capacity, waste assimilation capacity, groundwater recharge areas, navigation, hydropower resources, water-based recreation, wetland habitat, fish and wildlife, agriculture, floodplains, and,
- reasonable economic development and job creation.

#### **Water Management Regulation Revisions**

In 2010 the Executive Office of Energy and Environmental Affairs (EEA) created the Sustainable Water Management Initiative (SWMI) for the purpose of incorporating the best available science into the management of the Commonwealth’s water resources. SWMI was a multi-year process that included a wide range of stakeholders and support from the Departments of Environmental Protection, Fish and Game and Conservation and Recreation. In November 2012, the *Massachusetts Sustainable Water Management Initiative Framework Summary* was released, with link below.

[MA Sustainable Water Management Initiative \(Framework Summary, November 2012\)](#)

On March 17, 2023, the Department adopted revised Water Management Regulations at 310 CMR 36.00 that incorporate elements of the SWMI framework and Water Conservation Standards adopted by the Massachusetts Water Resource Commission (WRC). The regulations reflect a carefully developed balance to protect the health of Massachusetts' water bodies while meeting the needs of businesses and communities for water.

Without limitation, the Department has incorporated the following into Water Management permitting:

- safe yield determinations for the major river basins based on a new methodology developed through SWMI (see the Safe Yield in the Connecticut River Basin section of this document). For more information on the Safe Yield methodology, refer to the November 2012 SWMI Framework Summary and Appendices ([SWMI Framework Appendices, November 2012](#)),
- Water supply protection measures for public water supplies including Zone II delineations for groundwater sources, and wellhead and surface water protection measures as required by Massachusetts Drinking Water Regulations (310 CMR 22.00),
- water conservation and performance standards reviewed and approved by the WRC in July 2018 ([Massachusetts Water Conservation Standards](#)) and, including without limitation:
  1. performance standard of 65 residential gallons per capita day (RGPCD) or less,
  2. performance standard of 10% or less unaccounted-for-water (UAW),
  3. seasonal limits on nonessential outdoor water use, and,
  4. a water conservation program that includes leak detection and repair, full metering of the system and proper maintenance of the meters, periodic review of pricing, and education and outreach to residents and industrial and commercial water users, and,
- environmental protections developed through SWMI, including without limitation:
  1. protection for Coldwater fish resources,
  2. minimization of withdrawal impacts in areas stressed by groundwater use, and,
  3. mitigation of the impacts of increasing withdrawals.

### **Safe Yield in the Connecticut River Basin**

This permit has been issued in accordance with Safe Yield methodology adopted by MassDEP on November 7, 2014, and described in the Regulations at 310 CMR 36.13. As of the date of issuance of this permit, the safe yield for the Connecticut River Basin water source is 1,866.5 million gallons per day (MGD), with total allocated withdrawals of 149.87 MGD. The maximum withdrawals that will be authorized by this permit, and all other permits currently under review by the Department within the Connecticut River Basin will be within the remaining safe yield and may be further conditioned as outlined in the regulations.

**Northampton's Water Withdrawal History**

Northampton holds a WMA Registration (10621401) for 3.96 million gallons per day (MGD) of withdrawal volume from six (6) sources in the Connecticut River Basin. Registered sources include two (2) groundwater sources, GP Well #1 (01G) and GP Well #2 (02G), and four (4) surface water sources, Mountain Street Reservoir (01S), Roberts Meadow Reservoir (02S), Ryan Reservoir (03S) and West Whately Reservoir (04S). Northampton's original permit, dated April 8, 1996, included the three (3) registered surface water sources, Mountain Street Reservoir, Francis Ryan Reservoir and West Whately Reservoir and increased the authorized withdrawal volume. Permit withdrawal volumes were allocated over four (4) 5-year Periods with a maximum withdrawal volume of 0.88 MGD allocated during Period Four, starting on 12/1/2008.

A 5-year review and permit modification was issued on June 17, 2002, and revised the remaining 5-year Period withdrawal volumes based on actual withdrawal volumes, with the maximum withdrawal volume being decreased from 0.88 to 0.84 MGD during Period Four and established an annual average firm yield of 5.04 MGD for the reservoir system. Another 5-year review resulted in a modified permit issued on December 10, 2008, which kept same the remaining withdrawal volumes and instituted a maximum daily combined reservoir withdrawal rate of 6.5 MGD based on the treatment capacity of the Mountain Street Water Treatment Plant (WTP). A permit modification issued on April 6, 2011 extended the permit duration to include a Period Five and allocated the same withdrawal volume of 0.84 MGD to Periods Four and Five. Northampton's authorized withdrawal volume remained the same at 3.96 MGD registered plus 0.84 MGD permitted, totaling 4.80 MGD. Department records indicate Roberts Meadow Reservoir was officially abandoned on August 9, 2022. **Table 1** below shows Northampton's withdrawals for the past 5 years have been well below its authorized volume of 4.80 MGD.

**TABLE 1: NORTHAMPTON'S RECENT ACTUAL WITHDRAWAL VOLUMES**

<b>YEAR</b>	<b>ACTUAL ANNUAL WITHDRAWAL VOLUME (MGD)</b>
2020	2.37
2021	2.34
2022	2.60
2023	2.56
2024	2.69

**The Permit Extensions**

Under the Permit Extension Act, the WMA Permit had an expiration date of November 30, 2017. In November 2016, Northampton filed a permit renewal application. Pursuant to M.G.L. c. 30A, section 13, and 310 CMR 36.18(7), Northampton's withdrawal permit continued in force and effect until the Department issues a decision on your permit renewal application. Consistent with 310 CMR 36.17(1), the expiration date for the renewed withdrawal permit going forward in the Connecticut River Basin will be November 30, 2033.

**Findings of Fact for Permit Conditions in Northampton's Water Management Act Permit**

The Findings of Fact for the special conditions included in the permit generally describe the rationale and background for each special condition in the WMA Permit. This summary of permit special conditions is not intended to and should not be construed as modifying any of the permit special conditions. In the event of any ambiguity between this summary and the actual permit conditions, the permit language shall control.

**Special Condition 1, Maximum Authorized Annual Average Withdrawal Volume.** This condition reflects the total registered withdrawal volume of 3.96 MGD. No withdrawal volume in excess of the registration volume is authorized by this renewed permit.

Please note that according to the Water Management Act regulations, 310 CMR 36.16(1)(b), for persons with a registration for withdrawals within a water source (river basin), a withdrawal of more than the threshold volume (100,000 gallons per day) in excess of a registered volume requires a permit. Therefore, in the event that Northampton expects an increase in demand that would require additional withdrawals in excess of the permitting threshold, i.e. withdrawals equal to or above 4.06 MGD in any year, Northampton must apply and obtain a permit based on Department of Conservation and Recreation, Office of Water Resources water needs forecasts prior to making those withdrawals. Additional permit conditions, including but not limited to mitigation, minimization and fisheries protection measures, may be applicable to all permitted withdrawal volumes in excess of the 3.96 MGD registered volume.

**Special Condition 2, Maximum Authorized Daily Withdrawal.** This condition recognizes MassDEP's approved Mountain Street Water Treatment Plant pumping capacity of 6.5 MGD authorized in a letter from DEP dated December 27, 2004. Therefore, the maximum daily withdrawal rate is set at 6.5 MGD. No modifications were made to this condition.

**Special Condition 3, Firm Yield of Surface Water Supplies.** This condition reflects the approved Firm Yield value based on the Analysis of Safe Yield by Metcalf & Eddy, Inc., October 1995. The Firm Yield of the three reservoir sources, operating together, is 5.04 MGD. Firm Yield is an average annual volume concept and is usually analogous to safe yield. Daily variation in demand, reservoir storage, and PWS operation results in an actual day-to-day withdrawal greater than or less than the average annual withdrawal limit. No modifications were made to this condition.

**Special Condition 4, Water Supply Source Protection:** The requirements of this condition have been met, therefore, no further work is required by this permit.

**Special Condition 5, Performance Standard for Residential Gallons Per Capita Day (RGPCD) Water Use.** The Renewed WMA Permit maintains the RGPCD Performance Standard of 65.

**TABLE 2: NORTHAMPTON'S RECENT ANNUAL RGPCD AND UAW**

YEAR	RGPCD (GALS)	UAW (%)
2020	49	9
2021	48	10
2022	47	10
2023	46	9
2024	45	7

Northampton has not exceeded RGPCD performance standards for at least the past 5 years (Table 2).

**Special Condition 6, Performance Standard for Unaccounted for Water (UAW).** This condition requires Northampton to maintain its UAW at or below 10%.

Northampton has not exceeded UAW performance standards for at least the past 5 years (Table 2).

**Special Condition 7, Limits on Nonessential Outdoor Water Use.** Northampton's Nonessential Outdoor Water Use Restrictions ("Restrictions") are based on whether the permittee's reported RGPCD for the previous year met the RGPCD Performance Standard of 65 residential gallons per capita day or less (see Special Condition 5).

An additional consideration in Water Management permitting is whether a permittee has a well in a subbasin[1] that is 25% or more August net groundwater depleted (Aug NGD[2]). Restrictions for PWSs with well(s) in such subbasins are set to minimize withdrawals from depleted subbasins. Because Northampton's sources are not located in a subbasin which is Aug NGD by 25% or more, the more stringent nonessential outdoor water use restrictions have not been included in this permit.

Each year, Northampton shall choose one of two options for implementing nonessential outdoor water use restrictions:

- **Calendar triggered restrictions** are in place from May 1 through September 30. Many public water suppliers find this option easier to implement and enforce than the streamflow triggered approach.
- **Streamflow triggered restrictions** are implemented at those times when streamflow falls below designated flow triggers measured at an assigned, web-based, real-time U.S. Geologic Survey (USGS) stream gage from May 1st through September 30th. At a minimum, restrictions commence when streamflow falls below the trigger for three consecutive days. Once implemented, the restrictions remain in place until streamflow at the assigned USGS local stream gage meets or exceeds the trigger streamflow for seven consecutive days.

If Northampton selects the streamflow trigger approach, it has been assigned **USGS Gage 01171500** located on the Mill River at Northampton, MA. The May-June streamflow trigger is **62** cubic feet per second (cfs), and the July-September streamflow trigger is **26** cfs. Should the reliability of flow measurement at this gage be so impaired as to question its accuracy, the permittee may request that MassDEP review and approve the transfer to another gage that will trigger restrictions. MassDEP reserves the right to require use of a different gage.

- **The 7-Day Low-flow Trigger**, at which restrictions increase, is incorporated into both Calendar and Streamflow Triggered restrictions to provide additional protection when flows are very low. The 7-day low flow trigger is based on the median value of the annual 7-day low flows for the period of record. The 7-day low-flow trigger for **USGS Gage 01171500** is **10** cfs.

The permittee may choose to implement limits on nonessential outdoor water use that are stricter than those required by the permit.

To the extent feasible all summer outdoor water use should take place before 9 a.m. and after 5 p.m. when evaporation and evapotranspiration rates are lower.

Note that if the permittee holds a Water Management registration, **the nonessential outdoor water use restrictions in this permit supersede restrictions in the permittee's registration.**

**Former Special Condition 8, Water Withdrawals that Exceed Baseline Withdrawal Volumes.** Special Condition 8 of the 2011 WMA Permit established Northampton's baseline as 3.96 MGD, or 1,445.4 million gallons per year (MGY), and required an Offset Feasibility Study to be implemented should they exceed their baseline value. Northampton has not exceeded its baseline value. In 2023, the Water Management Act Regulations were revised and included a new definition of baseline with mitigation requirements to offset streamflow impact for permittees that withdrew more water than their baseline (see Mitigation section below).

Since Northampton's baseline volume is their registered volume, the 2023 WMA regulations did not change Northampton's baseline of 3.96 MGD and, since Northampton's renewed permit does not include any volumes beyond those registered, mitigation is not required as a condition of this permit. Water Withdrawals that Exceed Baseline Withdrawal Volumes will be removed as a condition of this permit.

**Special Condition 8, Water Conservation Requirements.** The renewed WMA Permit updates the requirements for water conservation requirements to reflect the July 2018 standards outlined in the Massachusetts Water Resources Commission's Water Conservation Standards.

**Special Condition 9, Requirement to Report Raw and Finished Water Volumes.** This condition ensures the information necessary to evaluate compliance with the conditions included herein as accurately reported. Northampton's ASRs have reported both raw and finished withdrawal volumes.

#### **Other WMA Considerations**

##### **Coldwater Fisheries Resource (CFR) Protection**

Consistent with 310 CMR 36.22(4), applicants with withdrawals points impacting a CFR must evaluate options for shifting withdrawals to other withdrawal points and/or utilizing potentially alternative withdrawal sources to minimize the impacts to CFRs through feasible optimization. All of Northampton's withdrawal sources listed in **Table 3** below are in subbasins[1] with a CFR. Therefore, the feasibility to shift withdrawals was evaluated in this permit review process.

Results of the Department's consultation with Division of Fisheries and Wildlife regarding shifting withdrawals to other points concluded that based on the low August Net Groundwater Depletion (NGD)[2] values in each subbasin, the uncertainty of streamflow and reservoir interactions, and historical withdrawal volumes being less than baseline, at this time, CFR optimization evaluation is not a condition of this permit.

**TABLE 3: NORTHAMPTON WITHDRAWAL POINTS SUBBASIN CHARACTERISTICS**

<b>SOURCE NAME</b>	<b>SOURCE ID</b>	<b>SUBBASIN#</b>	<b>CFR Name</b>	<b>August % NGD</b>
GP WELL #1	01G	14066	Mill River	3.2
GP WELL #2	02G			
<b>MT (MOUNTAIN) ST. RESERVOIR</b>	<b>01S</b>	<b>14054</b>	<b>Beaver Brook</b>	<b>0.2</b>
ROBERTS MEADOW RESERVOIR	02S	14057	Meadow Brook	0.0
<b>(FRANCIS) RYAN RESERVOIR</b>	<b>03S</b>	<b>14040</b>	<b>Avery Brook</b>	<b>-0.3</b>
<b>WEST WHATELY RESERVOIR</b>	<b>04S</b>			

Permitted sources bolded; 02S - Abandoned 8/9/2022; All sources are Registered

### Minimization

Permittees with permitted groundwater sources in subbasins having an August NGD of 25% or greater are required to submit a Minimization Plan to offset withdrawal impacts to improve streamflow. Northampton's permitted groundwater withdrawal points are not located in a subbasin with an August NGD greater than 25% (**Table 3**). Therefore, Northampton was not required to submit a Minimization Plan.

### Mitigation

The WMA regulations require WMA permits to address mitigation of withdrawals above baseline volume. Water Management Act permittees' authorized volume exceedance of baseline require commensurate mitigation measures to offset impact of withdrawals above baseline.

WMA regulations, 310 CMR 36.03, define baseline as the volume of water withdrawn during calendar year 2005 plus 5%, or the average annual volume withdrawn from 2003 through 2005 plus 5%, whichever is greater provided that: 1) baseline cannot be less than a permittee's registered volume, 2) baseline cannot be greater than the permittee's authorized volume for 2005, and 3) if, during the period from 2003 to 2005, the permittee's withdrawals from the water source were interrupted due to contamination of the source or construction of a treatment plant, the Department will use best available data to establish a baseline volume from the water source.

Since Northampton's average withdrawals from 2003 through 2005 and their 2005 withdrawals were less than the registered volume of 3.96 MGD, the baseline volume is their registered volume. The permit does not authorize volumes greater than baseline, and therefore mitigation will not be required as a condition of this permit.



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## **DRAFT** WATER WITHDRAWAL PERMIT

### M.G.L. c. 21G

This permit is issued pursuant to the Massachusetts Water Management Act (WMA) for the sole purpose of authorizing the withdrawal of a volume of water as stated below and subject to the following special and general conditions. This permit conveys no right in or to any property beyond the right to withdraw the volume of water for which it is issued.

**PERMIT NUMBER:** 9P2-1-06-214.01

**RIVER BASIN:** CONNECTICUT

**PERMITTEE:** City of Northampton  
Northampton Water Division  
125 Locust Street  
Northampton, MA 01060

**EFFECTIVE DATE:** [Month, Day] 2026

**EXPIRATION DATE:** November 30, 2033

**NUMBER OF WITHDRAWAL POINTS:** 3  
Groundwater: 0  
Surface Water: 3

**USE:** Public Water Supply (PWS)

**DAYS OF OPERATION:** 365

### LOCATIONS:

**TABLE 1: WITHDRAWAL POINT IDENTIFICATION**

SOURCE NAME	PWS SOURCE
MOUNTAIN STREET	1214000-01S
FRANCIS RYAN RESERVOIR	1214000-03S
WEST WHATELY RESERVOIR	1214000-04S

**SPECIAL CONDITIONS****1. Maximum Authorized Annual Average Withdrawal Volume**

This permit authorizes the City of Northampton (Northampton) to withdraw water from the Connecticut River Basin at the rate of 3.96 MGD previously authorized under WMA Registration #1-06-214.01 and described below in **Table 2**. The authorized volume is expressed both as an annual average daily withdrawal rate in MGD, and as a total annual withdrawal volume in million gallons per year (MGY) for the permit period.

Per Water Management Act regulations, 310 CMR 36.16(1)(b), for persons with a registration for withdrawals within a water source (river basin), a withdrawal of more than the threshold volume (100,000 gallons per day) in excess of a registered volume requires a permit. Should Northampton anticipate making withdrawals of 4.06 MGD or more in any year, Northampton must obtain a permit for all withdrawals in excess of the 3.96 MGD authorized in Registration #1-06-214.01.

The Department of Environmental Protection (MassDEP) bases these withdrawal volumes on the raw water withdrawn from the authorized withdrawal points and will use the raw water amount to assess compliance with the registered and permitted withdrawal volumes.

**TABLE 2:  
MAXIMUM AUTHORIZED ANNUAL AVERAGE RAW WATER WITHDRAWAL VOLUMES**

PERMIT PERIOD	PERMIT		REGISTRATION + PERMIT	
	Daily Average (MGD)	Total Annual (MGY)	Daily Average (MGD)	Total Annual (MGY)
X/XX/2026 to 11/30/2033	0	0	$3.96 + 0 = 3.96$	$1,445.78 + 0 = 1,445.78$

**2. Maximum Authorized Daily Withdrawal**

The maximum authorized daily withdrawal from the Mountain Street Water Treatment Plant is 6.5 MGD. The Mountain Street Water Treatment Plant capacity was approved in a letter from MassDEP dated December 27, 2004.

**3. Firm Yield of Surface Water Supplies**

Based on the “Analysis of Safe Yield”, prepared by Metcalf & Eddy, Inc., October 1995, the firm yield of the three reservoir sources, operating together, is 5.04 MGD. Firm Yield is the estimated average annual daily rate that can be withdrawn during drought conditions without failure occurring. Daily variation in demand can be greater or less than the Firm Yield. Special Condition 1 of this permit limits the average annual withdrawal volume to less than the Firm Yield because Northampton’s demand is less than the Firm yield.

**4. Water Supply Source Protection**

MassDEP Surface Water Protection records indicate Northampton has a MassDEP-approved surface water supply protection plan and has implemented all required zoning and non-zoning controls in accordance with the requirements of 310 CMR 22.20C.

### **5. Performance Standard for Residential Gallons Per Capita Day Water Use**

Northampton's performance standard for residential gallons per capita day (RGPCD) is 65 gallons. Northampton shall comply with the performance standard. Northampton shall report its RGPCD water use annually in its Annual Statistical Report (ASR), and document compliance with this performance standard in its ASR for 2026 and each year thereafter. As part of its ASR submittals, Northampton shall report its RGPCD and the method of calculation used to derive it including, without limitation, the source of the data used to establish the service population and the year in which this data was developed.

See **Appendix A** for additional information on the requirements if the performance standard for RGPCD is not met.

### **6. Performance Standard for Unaccounted for Water**

Northampton's performance standard for unaccounted for water (UAW) is 10% of finished water entering the distribution system. Northampton shall comply with the performance standard. Northampton shall report its UAW annually in its ASR and document compliance with this performance standard in its ASR for 2026 and each year thereafter. As part of its ASR submittals, Northampton shall report the calculation used to derive its UAW.

See **Appendix B** for additional information on requirements if the performance standard for UAW is not met.

### **7. Limits on Nonessential Outdoor Water Use**

Northampton shall limit nonessential outdoor water use through mandatory restrictions from May 1 through September 30, as outlined in **Table 3** below. Northampton shall be responsible for tracking streamflow gages and recording and reporting when restrictions are implemented (see **Table 4**). The permittee shall document compliance with the limits on nonessential outdoor water use annually in its ASR.

**TABLE 3: LIMITS ON NONESSENTIAL OUTDOOR WATER USE**

<p><b>For Permittees Meeting the 65 RGPCD Standard for the Preceding Year</b></p> <p>When RGPCD was 65 or below as reported in the ASR and accepted by MassDEP, choose either Calendar Triggered Restrictions or Streamflow Triggered Restrictions from this section of the Table.</p>
<p><b>CALENDAR Triggered Restrictions:</b></p> <p>Nonessential outdoor water use is allowed before 9 a.m. and after 5 p.m.:</p> <ul style="list-style-type: none"> <li>a) <b>Seven (7) days per week</b>, unless,</li> <li>b) <b>USGS Gage 01171500</b> on the Mill River at Northampton, MA falls below <b>10 cfs</b> for three (3) consecutive days, then <b>one (1) day per week</b> is allowed.</li> </ul> <p>Once implemented, restrictions shall remain in place until streamflow at the gage meets or exceeds <b>10 cfs</b> for seven (7) consecutive days.</p>
<p><b>STREAMFLOW Triggered Restrictions:</b></p> <p>Nonessential outdoor water use is allowed before 9 a.m. and after 5 p.m.:</p> <ul style="list-style-type: none"> <li>a) <b>Seven (7) days per week</b>, unless,</li> <li>b) <b>USGS Gage 01171500</b> on the Mill River at Northampton, MA falls below <b>10 cfs</b> for three (3) consecutive days, then <b>one (1) day per week</b> is allowed.</li> </ul> <p>Once implemented, restrictions shall remain in place until streamflow at the gage meets or exceeds <b>10 cfs</b> for seven (7) consecutive days.</p>
<p><b>For Permittees NOT Meeting the 65 RGPCD Standard for the Preceding Year</b></p> <p>When RGPCD was above 65 as reported in the ASR and accepted by MassDEP, choose either Calendar Triggered Restrictions or Streamflow Triggered Restrictions from this section of the Table</p>
<p><b>CALENDAR Triggered Restrictions:</b></p> <p>Nonessential outdoor water use is allowed before 9 a.m. and after 5 p.m.</p> <ul style="list-style-type: none"> <li>a) <b>Two (2) days per week</b>, unless,</li> <li>b) <b>USGS Gage 01171500</b> on the Mill River at Northampton, MA falls below <b>10 cfs</b> for three (3) consecutive days, then <b>one (1) day per week</b> is allowed.</li> </ul> <p>Once implemented, restrictions shall remain in place until streamflow at the gage meets or exceeds <b>10 cfs</b> for seven (7) consecutive days.</p>
<p><b>STREAMFLOW Triggered Restrictions:</b></p> <p>Nonessential outdoor water use is allowed before 9 a.m. and after 5 p.m.:</p> <ul style="list-style-type: none"> <li>a) <b>Two (2) days per week</b> when <b>USGS Gage 01171500</b> on the Mill River at Northampton, MA falls below: <ul style="list-style-type: none"> <li>➤ <b>62 cfs</b> for three (3) consecutive days from <b>May 1 – June 30</b>, and</li> <li>➤ <b>26 cfs</b> for three (3) consecutive days from <b>July 1 – September 30</b>, unless,</li> </ul> </li> <li>b) <b>USGS Gage 01171500</b> falls below <b>10 cfs</b> for three (3) consecutive days, at any time from <b>May 1 – September 30</b>, then <b>one (1) day per week</b> is allowed.</li> </ul> <p>Once implemented, restrictions shall remain in place until streamflow at the gage meets or exceeds the triggering streamflow for seven (7) consecutive days.</p>

**TABLE 4: TRACKING STREAMFLOWS THROUGH THE USGS WEBSITE****Instructions for Accessing Streamflow Website Information**

If the Permittee chooses Streamflow Triggered Restrictions, the Permittee shall be responsible for tracking streamflows and recording and reporting to MassDEP when restrictions are implemented.

**Streamflow information** is available at the USGS National Water Information System (NWIS): Web Interface. The USGS NWIS default shows Massachusetts streamflows in real time, i.e., the most recent, usually quarterly hourly reading made at each USGS stream gage.

Seasonal Limits on Nonessential Outdoor Water Use are implemented when the mean daily streamflow falls below the designated trigger for 3 consecutive days. The mean daily flow is not calculated until after midnight each day when the USGS computes the hourly data into a mean daily streamflow. As a result, the Permittee must use the mean daily streamflow from the preceding day when tracking streamflows.

For additional questions or for additional support, contact the MassDEP Water Management Program at [DEP.WMA@mass.gov](mailto:DEP.WMA@mass.gov) (preferred), or the WMA Program contact identified in this permit.

Should the reliability of flow measurement at the **USGS Gage 01171500** on the Mill River at Northampton, MA be so impaired as to question its accuracy, Northampton may request MassDEP's review and approval to transfer to another gage to trigger restrictions.

MassDEP reserves the right to require the use of a different gage.

**Nonessential Outdoor Water Use** (a use that is not required):

- (a) for health or safety reasons, including public facilities used for cooling such as splash pads and swimming pools, and for washing of boats, engines, or marine equipment to prevent negative saltwater impacts or the transfer of invasive aquatic species;
- (b) by permit, license, statute or regulation;
- (c) for the production of food, including vegetable gardens, and fiber;
- (d) for the maintenance of livestock;
- (e) to meet the core functions (those functions essential to the commercial operations) of a business, including but not limited to:
  - 1. plant nurseries as necessary to maintain stock;
  - 2. golf courses as necessary to maintain greens and tees, and limited fairway watering per 310 CMR 36.07(2)(c)2.a. through c.;
  - 3. venues used for weddings or similar special events that limit watering to hand-held hose or drip irrigation as necessary to maintain gardens, flowers and ornamental plants;
  - 4. professional washing of exterior building surfaces, parking lots, driveways and/or sidewalks as necessary to apply surface treatments such as paint, preservatives, stucco, pavement, or cement in the course of construction, reconstruction or renovation work;

- (f) for irrigation of public parks before 9:00 a.m. and after 5:00 p.m.,
- (g) for irrigation of public and private recreation fields, including those operated by schools, colleges, universities and athletic associations, before 9:00 a.m. and after 5:00 p.m.,
- (h) for irrigation of publicly funded shade trees and trees in the public right-of-way; or
- (i) to establish a new lawn as necessary to stabilize soil in response to new construction or following the repair or replacement of a Title 5 system.

### **Public Notice of Seasonal Nonessential Outdoor Water Use Restrictions**

The Permittee shall notify its customers of the restrictions and the consequences of failing to adhere to the restrictions.

- **For calendar-triggered restrictions**, customers shall be notified by April 15<sup>th</sup> each year.
- **For streamflow-triggered restrictions**, when streamflow at the assigned USGS local stream gage falls below a streamflow trigger for three consecutive days, customers shall be notified as soon as possible, but within three days of implementing the restrictions.

Notice that restrictions have been put in place shall be filed each year with MassDEP within 14 days of the restriction's effective date. Filing shall be in writing on the form "Notification of Water Use Restrictions" available on MassDEP's website ([Outdoor Water Use Restrictions for Cities, Towns, and Golf Courses | Mass.gov](#).)

### **Enforcement Authority**

This permit condition does not confer enforcement authority to the permittee. If Northampton does not have appropriate enforcement authority, then beginning as soon as possible, but no later than 24 months after issuance of the permit, the permittee shall establish enforceable restrictions limiting nonessential outdoor water use.

**Nothing in the permit shall prevent the Permittee from implementing water use restrictions that are more stringent than those set forth in this permit.**

### **8. Water Conservation Requirements**

At a minimum, Northampton shall implement the following conservation measures forthwith. Compliance with the water conservation requirements shall be reported to MassDEP upon request, unless otherwise noted below in **Table 5**.

**TABLE 5: MINIMUM WATER CONSERVATION REQUIREMENTS**

**System Water Audits and Leak Detection**

1. At a minimum, conduct a full leak detection survey every three years. The first full leak detection survey shall be completed no later than 3 years from the date of the last documented leak detection survey.
2. Conduct leak detection of the entire distribution system within one year whenever the percentage of UAW increases by 5% or more (for example an increase from 3% to 8%) over the percentage reported on the ASR for the prior calendar year. Within 60 days of completing the leak detection survey, submit to the Department a report detailing the survey, any leaks uncovered as a result of the survey or otherwise, dates of repair and the estimated water savings as a result of the repairs.
3. Conduct field surveys for leaks and repair programs in accordance with the AWWA Manual 36.
4. Northampton shall have repair reports available for inspection by MassDEP. Northampton shall establish a schedule for repairing leaks that is at least as stringent as the following:
  - Leaks of 3 gallons per minute or more shall be repaired within 3 months of detection.
  - Leaks of less than 3 gallons per minute at hydrants and appurtenances shall be repaired as soon as possible.
  - Leaks of less than 3 gallons per minute shall be repaired in a timely manner, but in no event more than 6 months from detection, except leaks in freeway, arterial or collector roadways shall be repaired when other roadwork is being performed on the roadway.

**Leaks shall be repaired in accordance with Northampton’s priority schedule including leaks up to the property line, curb stop or service meter, as applicable. Northampton shall have water use regulations in place that require property owners to expeditiously repair leaks on their property.**

**Metering**

1. Northampton shall continue to calibrate all source and finish water meters at least annually and report date of calibration on the ASR.
2. Northampton shall maintain its system as 100% metered.
3. Northampton shall continue their meter replacement program which services meters based on AWWA standards.

**Pricing**

1. Northampton shall have a plan and schedule for establishing and maintaining a water pricing structure that includes the full cost of operating the water supply system. Thereafter, Northampton shall implement the plan and schedule as approved by MassDEP. Full cost pricing factors all costs - operations, maintenance, capital, and indirect costs (environmental impacts, watershed protection) - into prices.
2. Evaluate rates at a minimum every three to five years and adjust costs as needed.
3. Northampton will continue to implement an increasing block rate structure.
4. Northampton shall continue to bill at least quarterly.

**TABLE 5 (continued): MINIMUM WATER CONSERVATION REQUIREMENTS**

<p><b>Residential and Public Sector Conservation</b></p> <ol style="list-style-type: none"> <li>1. Northampton shall ensure that the standards set forth in the Federal Energy Policy Act of 1992 and the Massachusetts Plumbing Code are met when buildings are constructed or renovated.</li> <li>2. Northampton reports metering water used by contractors using fire hydrants for pipe flushing and construction and shall continue to do so.</li> <li>3. Within 24 months of issuance of this permit, Northampton shall ensure that it has enforcement authority in place for the specific Seasonal Limits on Nonessential Outdoor Water Use contained in Special Condition 7 of this permit.</li> </ol>
<p><b>Industrial and Commercial Water Conservation</b></p> <ol style="list-style-type: none"> <li>1. Northampton shall continue to inspect industrial facilities and recommend the use of separate meters for process water where appropriate.</li> </ol>
<p><b>Public Education and Outreach</b></p> <ol style="list-style-type: none"> <li>1. The Permittee shall implement water conservation and education efforts designed to educate the Permittee’s water customers on ways to conserve water. Without limitation, the Permittee’s plan may include the following actions:  <u>Without limitation, the plan may include the following actions:</u> <ul style="list-style-type: none"> <li>• Include in bill stuffers and/or bills, a work sheet to enable customers to track water use and conservation efforts and estimate the dollar savings,</li> <li>• Public space advertising/media stories on successes (and failures),</li> <li>• Conservation information centers perhaps run jointly with electric or gas company,</li> <li>• Speakers for community organizations,</li> <li>• Public service announcements; radio/T.V./audio-visual presentations,</li> <li>• Joint advertising with hardware stores to promote conservation devices,</li> <li>• Use of civic and professional organization resources,</li> <li>• Special events such as Conservation Fairs,</li> <li>• Develop materials that are targeted to schools with media that appeals to children, including materials on water resource projects and field trips, and</li> <li>• Provide multilingual materials as needed.</li> </ul> </li> <li>2. Thereafter, Northampton shall develop and implement the water conservation education and outreach plan and schedule as approved by MassDEP. Upon request of MassDEP, Northampton shall report on its public education and outreach efforts.</li> </ol>

**9. Requirement to Report Raw and Finished Water Volumes**

Northampton shall report both the raw water volumes and finished water volumes for the entire water system and the raw water volumes for individual water withdrawal points annually on its ASR.

**GENERAL PERMIT CONDITIONS (applicable to all permittees except Cranberry permits)**

No withdrawal in excess of 100,000 gallons per day over the registered volume (if any) shall be made following the expiration of this permit, unless the Department has received a timely permit renewal application pursuant to 310 CMR 36.00.

1. **Duty to Comply:** The permittee shall comply at all times with the terms and conditions of this permit, the Act, the Water Management Act regulations at 310 CMR 36.00, and all other applicable State and Federal statutes and regulations.
2. **Operation and Maintenance:** The permittee shall at all times properly operate and maintain all facilities and equipment installed or used to withdraw water so as not to impair the purposes and interests of the Act.
3. **Entry and Inspections:** The permittee or the permittee's agent shall allow personnel or authorized agents or employees of the Department to enter and examine at reasonable times any property, facility, operation, equipment or activity involving the withdrawal of water, and to inspect and copy any relevant records, for the purpose of determining compliance with this permit, the Act or the regulations published pursuant thereto, upon presentation of proper identification and an oral statement of purpose.
4. **Water Emergency:** Withdrawal volumes authorized by this permit are subject to restriction in any water emergency declared by the Department pursuant to M.G.L. c. 21G, §§ 15-17, M.G.L. c. 111, §§ 160, or any other enabling authority.
5. **Transfer of Permits:** This permit shall not be transferred in whole or in part unless and until the Department approves such transfer in writing, pursuant to the submittal of a transfer application in accordance with 310 CMR 36.33 on forms provided by the Department requesting such approval and received by the Department at least thirty (30) days before the effective date of the proposed transfer. No transfer application shall be deemed filed unless it is accompanied by the applicable transfer fee as set forth in 310 CMR 4.00.
6. **Duty to Report:** The permittee shall complete and submit annually, on a form provided by the Department, all of the information required by said form including, without limitation, a certified statement of the withdrawal. Such report shall be received by the Department by the date specified on the form each year. For public water supplier permittees, the report form is the MassDEP Drinking Water Program Public Water Supply Annual Statistical Report.
7. **Annual Compliance Fee:** The permittee shall submit any applicable annual compliance fee as established in 310 CMR 4.00.
8. **Duty to Maintain Records:** The permittee shall maintain withdrawal records and other information in sufficient detail to demonstrate compliance with this permit.
9. **Metering:** All withdrawal points included within the permit shall be metered. Meters are to be calibrated annually. Meters shall be maintained and replaced as necessary to ensure the accuracy of the withdrawal records.
10. **Amendment, Suspension or Termination:** The Department may amend, suspend or terminate the permit in accordance with M.G.L. c. 21G and 310 CMR 36.29.

### **NOTICE OF APPEAL RIGHTS**

Any person aggrieved by this decision may request an adjudicatory hearing by timely filing a Notice of Claim for an Adjudicatory Appeal (“Notice of Claim”) in accordance with 310 CMR 36.37 and 310 CMR 1.01 within twenty-one (21) days of receipt of this Permit. The Notice of Claim shall state specifically, clearly, and concisely the facts that are grounds for the appeal, the relief sought, and any additional information required by applicable law or regulation. A copy of this Permit shall be included with the Notice of Claim. No request for an appeal of this permit shall be validly filed unless a copy of the request is sent at the same time by certified mail, or delivered by hand, to the local water resources management official in the community in which the withdrawal point is located; and for any person appealing this decision, who is not the Permittee, unless such person notifies the Permittee of the appeal in writing by certified mail or by hand within five (5) days of mailing the appeal to the Department.

The Notice of Claim and supporting documentation, including a copy of the fee transmittal form and a copy of the check, must be sent by certified mail or hand delivered to:

Case Administrator  
Office of Appeals and Dispute Resolution  
Department of Environmental Protection  
100 Cambridge Street, Suite 900  
Boston, MA 02114

In addition, the Department’s fee transmittal form, together with a valid check or money order made payable to the Commonwealth of Massachusetts in the amount of \$100 for the appeal filing fee, if required, must be mailed to:

Commonwealth of Massachusetts Lock Box  
Department of Environmental Protection  
P.O. Box 4062  
Boston, MA 02211

The Notice of Claim may be dismissed if the filing fee is not paid unless the appellant is exempt or granted a waiver. The filing fee is not required if the appellant is a city, town (or municipal agency), county, district of the Commonwealth of Massachusetts, or a municipal housing authority. The Department may waive the adjudicatory filing fee for a person who shows that paying the fee will create an undue financial hardship. A person seeking a waiver must file, along with the hearing request, an affidavit setting forth the facts believed to support the claim of undue financial hardship.

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Duane LeVangie  
Water Management Program Chief  
Bureau of Water Resources

\_\_\_\_\_  
Date

### **Endnotes**

**Appendix A:** Functional Equivalence with the RGPCD Performance Standard

**Appendix B:** Functional Equivalence with the 10% UAW Performance Standard

### ENDNOTES

- [1] The Water Management Regulations, 310 CMR 36.03, define August net groundwater depletion (NGD) to mean the unimpeded median flow for August minus 2000-2004 groundwater returns described by U.S. Geological Survey in *Indicators of Streamflow Alteration, Habitat Fragmentation, impervious Cover and Water Quality for Massachusetts Stream Basins*.
  
- [2] Subbasins used for WMA permitting are the 1,395 subbasins delineated by the U.S. Geological Survey in *Indicators of Streamflow Alteration, Habitat Fragmentation, Impervious Cover, and Water Quality for Massachusetts Stream Basins* (Weiskel et al., 2010, USGS SIR 2009-5272).

## **APPENDIX A**

### **Functional Equivalence with Residential Gallons Per Capita Day (RGPCD)**

#### **I. Compliance Plan Requirement**

If the permittee fails to achieve and document compliance with the RGPCD performance standard in its Annual Statistical Report (ASR), then the permittee must file with that ASR a Residential Gallons Per Capita Day Compliance Plan (RGPCD Plan) which shall:

- a. meet the requirement set forth below in Section II,
- b. include measures to be implemented to meet the performance standard, and
- c. include the schedule for implementing such measures.

The filing of an RGPCD Plan shall not constitute a return to compliance, nor shall it affect MassDEP's authority to take action in response to the permittee's failure to meet the performance standard.

If an RGPCD Plan is required, the permittee must:

- a. submit information and supporting documentation sufficient to demonstrate compliance with its RGPCD Plan annually at the time it files its ASR, and
- b. continue to implement the RGPCD Plan until it complies with the performance standard and such compliance is documented in the permittee's ASR for the calendar year in which the standard is met.

#### **II. Contents of an RGPCD Plan**

A permittee that does not meet the 65 RGPCD performance standard within 2 years, has the choice to file an RGPCD Plan containing measures that the permittee believes will be sufficient to bring the system into compliance with the performance standard (Individual RGPCD Plan) or may adopt the MassDEP RGPCD Functional Equivalence Plan that includes mandated Best Management Practices (BMPs).

A permittee that has been unable to meet the 65 RGPCD performance standard within 5 years must implement the MassDEP RGPCD Functional Equivalence Plan to be considered functionally equivalent with the performance standard.

At a minimum, all RGPCD Compliance Plans must include a detailed:

- a. description of the actions taken during the prior calendar year to meet the performance standard,
- b. analysis of the cause of the failure to meet the performance standard,
- c. description and schedule of the actions that will be taken to meet the performance standard, and
- d. analysis of how the actions described in c. will address the specific circumstances that resulted in the failure to meet the performance standard.

RGPCD Plans may be amended to revise the actions that will be taken to meet the performance standard.

#### **Individual RGPCD Plan**

Individual RGPCD Plan will document a plan to adopt and implement measures tailored to the specific needs of the water supply system that the permittee believes will be sufficient to bring the system into compliance with the performance standard within three years.

At a minimum, all Individual RGPCD Plans for failure to meet the RGPCD performance standard must include implementation of at least one of the following residential conservation programs:

- a. a program that provides water saving devices such as faucet aerators and low flow shower heads at cost,
- b. a program that provides rebates or other incentives for the purchase of low water use appliances (washing machines, dishwashers, and toilets), or
- c. the adoption and enforcement of an ordinance, bylaw, or regulation to require the installation of moisture sensors or similar climate-related control technology on all automatic irrigation systems.

If the permittee is already implementing one or more of these programs, it must include in its Individual RGPCD Plan the continued implementation of such program(s), as well as implementation of at least one additional program. All programs must include a public information component designed to inform customers of the program and to encourage participation in the program.

Without limitation, the Individual RGPCD Plan for failure to meet the RGPCD performance standard may include any of the actions set forth in the MassDEP RGPCD Functional Equivalence Plan below.

#### **MassDEP RGPCD Functional Equivalence Plan**

In order to be considered functionally equivalent with the RGPCD performance standard, the permittee must be in compliance with the permit Special Condition, Seasonal Limits on Nonessential Outdoor Water Use, and must adopt and implement the MassDEP RGPCD Functional Equivalence Plan that requires all the following residential conservation programs:

- a. a program that provides water saving devices such as faucet aerators and low flow shower heads at cost,
- b. a program that provides rebates or other incentives for the purchase of low water use appliances (washing machines, dishwashers, and toilets),
- c. the adoption and enforcement of an ordinance, bylaw, or regulation to require the installation of soil moisture sensors or similar climate related control technology on all automatic irrigation systems,
- d. the use of an increasing block water rate or a seasonal water rate structure as a tool to encourage water conservation,
- e. the adoption and enforcement of an ordinance, bylaw, or regulation to require that all new construction include water saving devices and low water use appliances; and
- f. the implementation of monthly or quarterly billing.

#### **Hardship**

A permittee may present an analysis of the cost effectiveness of implementing certain conservation measures included in the MassDEP RGPCD Functional Equivalence Plan and offer alternative measures. Any analysis must explicitly consider environmental impacts and must produce equal or greater environmental benefits. Suppliers will be able to present:

- a. Reasons why specific measures are not cost effective because the cost would exceed the costs of alternative methods of achieving the appropriate standard,
- b. Alternative specific conservation measures that would result in equal or greater system-wide water savings or equal or greater environmental benefits than the conservation measures included in the MassDEP RGPCD Functional Equivalence Plan, and
- c. When applicable, an analysis demonstrating that implementation of specific measures will cause or exacerbate significant economic hardship.

**APPENDIX B****Functional Equivalence with the  
10% Unaccounted for Water (UAW) Performance Standard**

**Water Loss Control Program:** MassDEP will consider PWS permittees who cannot meet the 10% UAW performance standard to be functionally equivalent, and in compliance with their permit, if they have an ongoing Water Loss Control Program in place that ensures best practices for controlling water loss.

**Developing a Municipal Water Loss Control Program:** A permittee who fails to document compliance with the 10% UAW performance standard for 2 out of the 3 years during the permit period, shall develop a Municipal Water Loss Control Program in accordance with the *AWWA M36 Water Audits and Loss Control Program*. Within 5 full calendar years of failing to meet the standard, the permittee shall:

1. Conduct an annual “top down” water audit, calculate the data validity level/score using AWWA Water Loss Control Committee’s Free Water Audit Software, and submit the AWWA WLCC Free Water Audit Software Reporting Worksheet and data validity score annually as an attachment to the Annual Statistical Report (ASR).
  - If a PWS’s data validity level/score is less than Level III (51-70), steps recommended through the audit(s) shall be taken to improve the reliability of the data prior to developing a component analysis and long-term program to reduce real and apparent water losses.
    - i. Data with a validity score of 50 or less are considered too weak to be used to develop a component analysis or for infrastructure planning and maintenance.
    - ii. Developing data with an acceptably strong validity score can be a multi-year process.
2. When the data validity score meets the Level III (51-70) requirement, conduct a component analysis to identify causes of real and apparent water loss and develop a program to control losses based on the results of the component analysis.
3. Submit the Municipal Water Loss Control Program that includes an M36 component analysis and implementation schedule and identifies implementation funding to the Department.
4. Upon request of the Department, the permittee shall report on its implementation of the water loss control program.
5. Continued implementation of the Program will be required for the permittee to be considered functionally equivalent with the 10% UAW performance standard and in compliance with their permit.

A PWS permittee may choose to discontinue the Municipal Water Loss Control Program implementation if UAW, as reported on the ASR and approved by the Department, is below 10% for four consecutive years, and the water audit data validity scores are at least Level III (51-70) for the same four years.

**NOTE FOR SMALL SYSTEMS:** For small systems with less than 3,000 service connections or a service connection density of less than 16 connections per mile of pipeline, the Unavoidable Annual Real Loss (UARL) calculation and the Infrastructure Leak Index (ILI) developed as the final steps of the *Top-Down* water audit may not result in valid performance indicators and may not be comparable to the UARL and ILI calculations for larger systems.

However, these small systems can benefit from developing reliable data and conducting an annual top-down water audit. Small systems can rely on the real losses (gallons per mile of main per day) performance indicator developed in the water audit as a measure of real water loss when developing a water loss control program. The M36 Manual discusses the audit process for small systems and includes a chapter to guide small systems in understanding the results of their audits and in developing a water loss control program (*Manual of Water Supply Practices – M36, Fourth Edition, Chapter 9: Considerations for Small Systems*, pp. 293-305).

**MassDEP Water Loss Control Program:** If the permittee is required to develop a Water Loss Control Program in order to be functionally equivalent with the 10% Unaccounted for Water Performance Standard, and the permittee has not developed a Municipal Water Loss Control Program that includes a component analysis and identifies implementation funding after 5 full calendar years of failing to meet the standard, the permittee will be required to implement the MassDEP UAW Water Loss Control Program measures outlined below:

- Complete an annual water audit and leak detection survey, as described in the AWWA M36 Manual, for the entire system.
  - Within one year, repair 75% (by water volume) of all leaks detected in the survey that are under the control of the public water system.
  - Thereafter, repair leaks as necessary to reduce permittee's UAW to 10% or the minimum level possible.
- Meter inspection and, as appropriate, repair, replace and calibrate water meters:
  - Large Meters (2" or greater) – within one year.
  - Medium Meters (1" or greater and less than 2") – within 2 years.
  - Small Meters (less than 1") - within three years
  - Thereafter, calibrate and or replace all meters according to type and specification.
- Bill at least quarterly within three years.
- Review the permittee's water pricing structure and ensure revenues are sufficient to pay the full cost of operating the system.

**Hardship:** A permittee may present an analysis of the cost-effectiveness of implementing certain conservation measures included in the MassDEP Water Loss Control Program and offer alternative measures. Any analysis must explicitly consider environmental impacts and must produce equal or greater environmental benefits.

A permittee's hardship analysis shall:

- Document economic hardship and present an analysis demonstrating that implementation of specific measures will cause or exacerbate significant economic hardship.
- Present reasons why specific measures are not cost-effective because the cost would exceed the costs of alternative methods of achieving the appropriate standard, and
- Propose specific conservation measures that would result in equal or greater system-wide water savings or equal or greater environmental benefits than the conservation measures included in the MassDEP UAW Water Loss Control Program.

MassDEP will review a permittee's detailed, written analysis to determine whether unique circumstances make specific water loss control measures less cost-effective than alternatives, or infeasible for the permittee.