



## MassDEP

### Drinking Water Program

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This TNC In The Main Newsletter can be found on-line at:

[mass.gov/lists/communication-to-public-water-suppliers](https://mass.gov/lists/communication-to-public-water-suppliers)

or at the Statehouse Archives at: <https://archives.lib.state.ma.us/handle/2452/826119>

where there is a searchable data base.



The Campsite – by Gufran Bulbil 2021

## In The Main

2021-07-15

### Special Issue for Transient Non-community Public Water Systems

This newsletter has these topics of interest:

1. MA COVID-19 Update
2. Annual Water Quality Reports: All you have to do is PRINT and SIGN!
3. Per- and Polyfluoroalkyl Substances (PFAS) Resources for Small Systems
4. Cybersecurity Updates
  - US EPA/MassDEP May 2021 Webinar – Thank you
  - Free Cybersecurity Assessment and Technical Assistance
  - Cybersecurity Informational Posters
5. US EPA Public Water Systems On-Demand Trainings
6. Managing Your TNC: A Guide
7. Send in Your Photos
8. SPAM

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## Annual Water Quality Reports: All you have to do is PRINT and SIGN!

Annual Water Quality Reports, also called Consumer Confidence Reports (CCRs), are due each year for Community (COM) systems on July 1<sup>st</sup>. While TNCs are not required to generate a CCR for their customers like COM systems, TNCs are required to post a CCR when it is made available by MassDEP. This is a reminder of MassDEP's Annual Water Quality Report for TNCs. MassDEP produces these reports on behalf of your establishment with data submitted over the previous calendar year. This ensures that smaller PWS are able to offer the same level of confidence to their customers as larger systems.

You can find the report online at: [Public Water Supplier Document Search | Mass.gov](#). Documents are easily searchable by PWS name or PWS ID # through the drop-down menu. Click on 'retrieve documents' and several documents for your PWS will appear on the page such as your Certificate of Registration, Water Quality Report, and Compliance Monitoring Schedule. After you download and print your Water Quality Report, it must be signed by the owner and the certified operator before being posted in a conspicuous area for customers to see. Remember, MassDEP makes the report for you; all you need to do is print and sign!

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## Per- and Polyfluoroalkyl Substances (PFAS) Resources for Small Systems

There are resources available for small public water systems (PWS) in need of financial or technical assistance to address PFAS. MassDEP has compiled a list of organizations and companies that offer PFAS related services to small PWS.

You can find the list here - [fact sheet: \(mass.gov\)](#)

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## Cybersecurity Updates

### U.S. Environmental Protection Agency (US EPA)/Mass. Department of Environmental Protection (MassDEP) May 2021 Webinar – Thank you!

Thank you for attending the New England Water Sector Cybersecurity Forum webinar this past May. We hope you enjoyed the webinar. Be on the lookout for notifications of future cybersecurity training sessions by MassDEP. Visit [Drinking Water Training | Mass.gov](#).

If you would like to reference this training, you can find a recording on our YouTube page:

[Cybersecurity Training for Public Water Systems - YouTube](#)

## Free Cybersecurity Assessment and Technical Assistance

With the US EPA, the Horsley Witten Group (HWG) is offering free and confidential, cybersecurity assessment and technical assistance to interested water and wastewater utilities. The assessment consists of a questionnaire completed with HWG staff, and the technical assistance consists of developing a cyber action plan based on the results of your utility's assessment focused on best practices to prepare for, respond to, and recover from a cyber incident. Adoption of these practices can reduce the likelihood that a cyber-attack will be successful and allows the utility to recover from any cyber-attacks faster and at a lower cost. Due to the COVID-19 pandemic, HWG is offering this assessment and technical assistance virtually.

Registration is available [here](#).

## Cybersecurity Informational Posters

MassDEP has produced several posters with quick and easy tips on how to keep your system safe and secure. Posting these around your workplace is encouraged and can help spread awareness of the developing issue of cybersecurity in the water sector.

You can find the informational posters [here](#).

Contact the Drinking Water Program at [program.director-dwp@mass.gov](mailto:program.director-dwp@mass.gov) (subject line: cybersecurity) for more information or if you have questions.

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## US EPA Public Water Systems On-Demand Trainings

As an owner or operator of your water system, you should be familiar with the Massachusetts Drinking Water Regulations 310 CMR 22.00 as MassDEP is the primary enforcement authority under the federal Safe Drinking Water Act (SDWA). You are responsible for seeing that your system consistently meets state and federal drinking water quality standards. Compliance with the law provides your customers with added protection against waterborne disease.

The US Environmental Protection Agency (US EPA) provides an excellent catalogue of professional, credit-based trainings with a broad list of topics ranging from financial assistance to asset management. Past training session materials are archived for your convenience, please find the link below. Sign-up and registration is free!

EPA Drinking Water Training Link:

[Welcome | Drinking Water Training System | US EPA](#)

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## Managing Your TNC: A Guide

MassDEP has a great easy-to-read guide for TNCs. This the perfect manager's guide to keep around the workplace if you ever have trouble remembering anything about your PWS.

<https://www.mass.gov/doc/managing-your-tnc-system-guide/download>

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## Send Your Photos

If you are interested in having your photos of your system published, send them our way. We will feature them in our next issue of "In the Main".

Email [program.director-dwp@mass.gov](mailto:program.director-dwp@mass.gov) Subject: TNC PWS Photo

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## SPAM

When receiving email from MassDEP staff the naming convention will always [firstname.lastname@mass.gov](mailto:firstname.lastname@mass.gov). Do not open emails or click on links in emails that do not follow this naming convention as it is probably spam.

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