

Driver License Contract Extension 8th Amendment

Contract #: 90042

November 12, 2025



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Background

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In November of 2023, the MassDOT Board authorized the Secretary of the Massachusetts Department of Transportation, to award and execute MassDOT Contract 124441 titled “MassDOT Registry of Motor Vehicles Driver’s License and Identification Card Solution” with IDEMIA Identity & Security N.A. LLC in the amount not to exceed \$49,250,000.

The contract includes:

- Front Office Processing
- Back-Office Processing
- Knowledge Testing
- Credentials
- Additional Services

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Extending Continuity of Services

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The RMV, in collaboration with MassDOT, executed an amendment to authorize a one-year extension with Idemia to continue card production under Contract 90042.

- This amendment is to provide continuity of services to produce driver license and identification cards until the new program delivery is completed.
- Hardware updated at Service Centers and AAA offices – in process and will complete in January 2026
- Software changes to support new technical environment and card design

Current cost per card is \$3.35. For the term of the extension, the cost will decrease to \$3.02.

- The \$3.02 is the cost per card negotiated under Contract 124441

Extension began October 31, 2025 and runs through October 31, 2026. The value of this extension is estimated to be approximately \$5 million.

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New Additions

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The 8th amendment adds two Automated Testing Station (ATS) features:

- 1) A human trafficking PSA to be displayed at the start of every Commercial Driver License general knowledge exam
 - PSA content will be seen and heard in English, Spanish, and Portuguese
- 2) The 7D School Pupil transport learner's permit test will be made available in Portuguese and Haitian Creole.
 - It is currently available in English and Spanish.

Thank You

